

SUN CITY COMMUNITY HOSPITAL PLANS — Artist's rendering released This week shows how proposed new Sun City Community Hospital will look after its completion on a five-acre tract at the corner of 101st and Coggins Drive. In front is semicircular drive wide enough for one parking lane and two traffic lanes, leading to a covered main entrance. A contemporary design with Spanish flavor was chosen for the new 61-bed hospital, which will have 34,000 square feet of floor space, and three parking lots. Plans for the eventual expansion of the facility have been incorporated into the present design by architects Bricker & Hoyt of Phoenix. The left-

hand wing will have emergency, outpatient and physical therapy sections, and the right side will house a dining room, kitchen and other facilities for long-term patients. Floor plans also include provisions for an intensive care unit, three operating rooms, pharmacy, X-ray and clinical labs, cystoscopy room (for kidney examinations), and solarium adjoining the courty and at center. The newly-formed Hospital Board of Directors is now considering several possible financing methods, and plans to make a report to local residents after completion of the study.

# Hospital

Meeting

The first of three meetings by Sun City residents was held Monday to discuss the need for a hospital for the community. A show of hands after the discussion showed unanimous approval of the project by those attending.

The second meeting will be Jan. 21 at the United Church at 2 p.m., and the third meeting will be Jan. 31, at the Sun City Community Center at 7 p.m. The meetings have been called by Tom Austin, administrator for Sun Valley Lodge to assess the desires of the residents on the proposal. Five acres of land near the lodge have been set aside by the Webb Corporation for the hospital.

proposed hospital have been submitted to the county board of health hospital commission for approval Austin pointed out that financing can not be done through the F.H.A. altogether, and money for the hospital must be raised principally by the residents.

Kline said \$500,000 could be borrowed from F. H.A., but the other two-thirds of the cost will have to come from the people of the area. The United Church sponsored Sun Valley Lodge, but it will not sponsor the hospital, but the Sun Valley Lodge is supporting the project.

Main speaker Monday was the Rev. Rhinehold Kline, executive director retirement housing foundation. He showed projected figures for the hospital. Other speakers were Dr. Robert Stump, Dr. C. P. White, and Bill Engels, executive director of the Maricopa County health facilities planning council.

One of the main reasons given for locating a hospital in Sun City was the need of facilities close to the area, both for the patients and for their

Preliminary plans for the relatives and friends. Austin noted that for every serious problem there is a solution. "The journey of many miles starts with one step," he said.

> Austin also noted that the master plan of Sun City shows a hospital, and he said a hospital must come to the community. He stressed that the feeling of the people must be ascertained before the hospital is started, and if it is started residents will have to dig deep for funds. "Everyone will be asked to get behind the project," he said. The Rev. Kline said that now Sun Valley Lodge was in operation, it was time to start thinking of a hospital. "A 52-bed hospital is feasible," he said, "But a voluntary group will have to carry the financial load. I cannot say if any or what amount could be forthcoming from the government. Much will have to be charitable donations," he noted.

Kline continued, "Without enthusiasm and financial support, the hospital cannot be started."

Austin then noted the serious shortage of hospital beds in

Continued on page 2

#### First Hospital Meeting

Continued from page 1

the area, and the need for more with the advent of medicare. He said physicians of Sun City and Youngtown are concerned over the lack of facilities.

Dr. Stump then said that Northwest is overcrowded. "We are all going to need a hospital here sooner or later. but the physicians donot need the hospital as badly as the residents of the area do. Some are using the nursing home as a hospital, but the nursing home is fast becoming full in Sun City. If the medical facilities were here, more doctors would come to Sun City."

Engles asked those present not to consider the question "in light of fear, panic, or emotion, but consider clearly and objectively the need for a hospital."

A hospital goes on forever. he said, and never goes out of business. Hospitals are expensive, he said, and people make hospitals. The doctors, the nurses, aids, technicians, kitchen staff, cleaning staff "are all molded together to operate a hospital."

He stressed there is a shortage of technicians and that a lot of facts are needed before a hospital is started.

"No one knowswithcertainty what medicare will bring," Engles said. "Bricks and mortar should be the last resort in supplying health care of a community.

Dr. White said Sun City needs a hospital and the people should get behind the project and get it built.

# Hospital Proposal Gets Enthusiastic Reception

# \$1½ Million Cost Estimate Presented By Rev. Klein

An audience of about 150 persons at Town Hall Rev. Klein asserted that research indicated Monday exhibited almost unanimous interest in that a \$500,000 loan could be handled by a nonpursuing a Sun City hospital project after hearing profit hospital organization, so that "substantial support plus a cautionary warning.

The community meeting was the first of three "It is hard to say what other sources -- what scheduled by the Sun Valley Lodge board of direc- governmental agencies could provide funds. We tional center if the hospital drive is launched, would be forthcoming.

A second meeting will be held at 2p.m. tomorrow "If everyone made a small contribution, it would 7 p.m. Jan. 31 at the Community Center.

Rev. Walter W. Witt, pastor of United Church, Rev. Klein declared, "We arrived at an arbiwhich sponsored Sun Valley Lodge, opened the Mon-trary figure of \$24 per day for a semiprivate day session with a review of the Del E. Webb room. We saw that this department couldn't Development Co. donation of a five - acre hospital quite break even at this rate." site and announced that the meeting series was However, if the hospital's other departments

and that the latter must be financed by gifts that the project could operate without subsidy, coupled with a loan -- "it must be a community but the margin is very slim."

Retirement Housing Foundation who played a key interest, and replacement needs. role in financial planning for the lodge, outlined Tom Austin, Sun Valley Lodge administrator, projected costs for a Sun City hospital.

hospital, \$200,000 to equip it properly, and \$100,000 zations will have to get behind it. We will need for initial operating expenses. He emphasized teamwork to raise the funds." that his figures were approximate.

an outline of anticipated costs and enthusiastic charitable contributions would be needed from the residents."

tors, which has offered to serve as the organiza- can't say at this time that any federal funds

at the United Church. The third is scheduled for produce a sizable total, but it would require a well organized drive."

designed to answer: "Do residents of Sun City -- such as radiology, laboratory, pharmacy, surand Youngtown want a hospital?" gery, etc. -- are substantially used and if the He said that FHA financing, such as was ob- hospital were 70 per cent occupied (30 to 35 tained for the lodge, is not possible for a hospital (beds in use), Rev. Klein said "it is possible

Such utilization, he said, would produce a Rev. Reinhold Klein, executive director of the \$1,500 a month surplus for the meeting of loan,

stressed that the realization of the project "will He presented a \$1,500,000 package which in- mean digging deep in your jeans, it will require cluded \$1,200,000 for construction of a 52-bed your full support. Individuals, clubs, and organi-

> He added that the advent of Medicare next July is expected to produce a serious shortage of hospital beds. "This shortage of beds is

worrying the physicians of our two communities. They're worrying about where they are going to put their people -- and their people are you -when they need hospitalization.'

Austin quoted from a newspaper article that "it will be nip and tuck" to provide enough hospital beds in the Phoenix area after Medicare goes into effect.

Dr. Robert Stump, representing the local physicians, said it is not a question of whether a hospital is wanted in Sun City but a question of

"Twice in the past week," he said we have had to put patients in beds in the hall at Northwest Hospital (in Glendale), and Medicare is still a long way off."

Dr. Stump stressed the expense and inconvenience Sun Citians and Youngtowners now face when a family member is hospitalized in Glendale or Phoenix and emphasized the emergency factor of sudden illnesses here.

Additionally, he declared that more doctors and, particularly, specialists would become available on the local scene if they have a 24 - hour facility -- "you're not going to get the doctors out here unless you give them some place to work."

A note of caution was expressed by Bill Engles, new executive director of the Hospital Development Association of Maricopa County.

"I don't think any community can talk about hospital facilities without giving serious consideration to what's going on in the surrounding area."

He said some nearby hospitals are not carrying a full patient load, and he declared that there are problems in acquiring the quality personnel needed to operate a hospital properly.

"Bricks and mortar are the last resort in providing health care for a community," Engles asserted. "There are many alternate solutions more economical and more convenient. You can't have a hospital on every street corner."

Engles urged "sober consideration of all facts." He said if a need for a Sun City hospital is established, he will work hard for it.

Dr. C. Paul White, retired physician who participated in building and expanding a community hospital in Kewanee, Ill., declared forcefully that the need for a hospital here does exist and he urged, "Let's get behind it."

"We cannot afford to have our local doctors on the road," he said. "We need to have them spending their time taking care of us residents."

Rev. Witt reported that Dr. Leonard Larson, a Sun City winter resident, who formerly served as president of the American Medical Association, was unable to attend the session because he flew to Chicago to be honored as newly appointed president of the American Cancer Society.

Rev. Witt said Dr. Larson had indicated that when he retires from his North Dakota practice to full - time Sun City residence he would serve as the Sun City hospital's pathologist.

At the meeting's end there were two almost unanimous show of hands when the audience was asked whether it would like the hospital project pursued and when asked whether they would support it financially. 0026

PRESENTING ESTIMATES of Sun City hospital costs at community meeting Monday at Town Hall is Rev. Reinhold Klein of Los Alamitos, Calif., executive director of Retirement Housing Foundation. Seated at panel table at right is Tom Austin, Sun Valley Lodge administrator.

(News-Sun Staff Photo)

# Hospital Program

Del E. Webb Development Co. Vice President and Project Manager T. P. Kohl an-nounced his firm's plan to continue research into the establishment of a full service hospital in Sun City.

According to Kohl, T. G. 'Tom' Austin will return to the Webb Company effective July 11 to head the hospital plan-

ning program.
"An abundance of detailed data will have to be compiled requiring the full time efforts of one person," Kohl said. "Austin's past experience will be helpful."

Austin, former activities Director for Webb will leave his post at Sun Valley Lodge, where he has served as administrator eight months. His office will be located in the Sun City Professional Building at Coggins and 103rd Avenue.

Of 1,065 questionnaires returned to the Webb Company following its hospital survey last spring, nearly 900 Sun City couples offered to make contributions in support of a full service hospital.



T. G. "Tom" Austin

#### Final Hospital Meeting Held: With Enthusiastic Response

Third and final meeting in the series of hospital meetings was held at the Community Center on Monday, Jan. 31. It was the largest of the three meetings held, with an enthusiastic group attending, many ready

with the questions needing answers.

As at prior meetings the Rev. Walter W. Witt greeted the audience and turned the meeting over to Tom Austin, administrator of Sun Valley Lodge, as chairman. Austin introduced the Rev. Reinhold Klein, executive director of retirement housing from Calif., who presented the projected figures on cost of building and the size the hospital would have to be to best succeed. According to the Rev. Klein's figures a 52-bed hospital is the smallest that can be operated with any chance of breaking even.

At the current rate of a approximately \$24, per day for a semi-private room, the Rev. Klein felt that operating at 70 per cent capacity the hospital could clear about \$1.50 per bed per day, which is a small amount towards necessary contingencies.

The board of Sun Valley Lodge is spearheading the efforts to bring a hospital to Sun City, as they feel that now is the time to start planning for the expected increase in hospital use due to Medicare. It will take approximately 18 months to two

#### **Hospital Meet**

Continued from page 1 opinion on the proposed nospital said that he asked himself three questions, first: Does Sun City need a hospital? His answer to that was yes, a community is not complete without proper health facilities. The need is definitely here.

His second question and answer were: Will a hospital if built be able to secure sufficient workers, not only doctors and nurses but maintenance personnel, aides, cooks, and cleaning help? He had been assured that there was no lack of applications for work both paid and volunteer.

Third, Dr. Larson was concerned as to sufficient medical staff being available, but was told that there are many retired or semi-retired doctors living in Sun City. If facilities were here doctors and specialists in the Glendale and Phoenix area have indicated that they would be available, he was told.

Another question which is

years to have a hospital completed.

Dr. Robert Stump once again gave his reasons as to why a hospital is needed in Sun City, he then introduced Dr. Leonard Larson. Dr. Larson is staying here and will upon retiring be a Sun City resident. Dr. Larson who has been head of the American Medical Association and is now head of the Cancer Association, still has an active practice in Bismark, N.D.

Dr. Larson, when asked his Continued on page 2

very important, Larson said, was does Sun City and Youngtown want a hospital and would the residents support one now in helping financially, as well as using the facilities when they are available.

It was stressed by all the speakers that Youngtown as well as Sun City would be asked to support this venture as the facilities would be for the residents of that town as well as Sun City residents.

Those who attended this the third meeting gave indication that a hospital was needed and would be supported. Many thought that donations should be accepted at this time and a start made. Tom Austin explained that much more ground work was necessary before funds could be accepted. Although it was suggested that donations could be accepted upon opening a special account at the local bank with the money being impounded until the plans were actually under way.

The subject of federal aid and grants was discussed, and this also has to wait until there are concrete plans formed with which, to approach the federal agencies. The question of forming a hospital district was raised, and this will be taken under consideration.

# Land Given For Hospital At Sun City

Special to The Gazette

SUN CITY—The Del E. Webb Development Co. has donated five acres of land for a Sun Valley Lodge hospital in Sun City.

The property is on 103rd Avenue adjacent to and east of the construction site of the Sun Valley Lodge, a retirement health center.

THE REV. WALTER W. Witt, minister of the United Church of Sun City, sponsor of the lodge, said the proposed hospital is just in the planning stage. But he noted that it has been under discussion for the past three years.

Tom G. Austin, lodge administrator, expressed appreciation to the Webb firm for "the generosity extended to us. This donation will aid in the fulfillment of our goal for the lodge."

T. P. KOHL, project manager for Webb, said that "we have donated the land because construction of a hospital is an important step in creation of the complete community we have visualized in our over-all plan for Sun City."

Sun City has no hospital. However, neighboring Youngtown does.

For Sun Citians, today and tomorrow are grape days.

RESIDENTS OF the retirement community have been invited to pick grapes and keep them, compliments of the Del E. Webb Development Co.

The free pickings, from 9 a.m. to 2 p.m. both days, are on Webb's property west of Sun City.

Webb also is providing free lemonade and iced tea for pickers.

## Plan Sun Valley Lodge Hospital

Plans for the erection of a Sun Valley Lodge Hospital came to light Tuesday when it was announced the Del E. Webb Development company has donated five acres of land for that purpose.

for that purpose.

Sun Valley Lodge, a retirement housing for health center, is near completion and the hospital will be erected on the same site.

on the same site.

The Rev. Walter W. Witt,
pastor of the United Church

of Sun City, sponsors of the lodge, said the proposed hospital is only in the planning stage and it has been discussed for the past three or four years.

The five-acre site is adjacent to and east of the present lodge construction.

The announcement of the donation of the land was made by Tom G. Austin, lodge administrator.

Austin expressed apprecia-

tion for "the generosity extended us by the Webb firm." He continued "this donation will aid in fulfillment of our goals for the Lodge."

goals for the Lodge."

Webb Project Manager T.
P. Kohl explained his firm's action stating "we have donated the land because construction of a hospital is an important step in creation of the complete community we have visualized in our overall plan for Sun City.

Sun Citizen

8/5/65

## 65 Physicians Granted **Boswell Staff Privileges**

Sixty-five physicians have granted staff been privileges at Memorial Hospital, which received its first patients

William Ghapman Jr., Boswell board president, said the 65 include 16 who were added to the staff list Thursday's meeting. Temporary privileges may be granted to other physicians pending processing of their applications, he said.

The hospital corporation's bylaws required that each

Source DATE

recommendation of the comment of the

doctor's qualifications be judged by a staff committee and the board before he is accepted as a staff member.

THE BOARD listed the following physicians as staff members, together with their departments:

Sam Banks, surgery orthopedics; Ronald Barnet, Surgery-opthalmology; Richard Belgrad, diagnostic service; Otto Bendheim, internal medicine; Edward Billings, internal medicine; Carl Bjorklund, physical medicine and rehabilitation.

Robert Brooks, diagnostic services; George Cannon, internal medicine; Jack Cannon, surgery-general; Paul Case, surgery-opthalmology; Allen Cohen, surgery-general; case, surgeryinternal medicine; Sam Colachis, physical medicine and rehabilitation; Thomas Cosmas, internal medicine.

DONALD DAVIS, surgery-general; E.J. Deissler, general practice; John Feuling, surgery-orthopedics; Freeman Fountain, physical medicine and rehabilitation; Oscar Friske, general practice; J.N. Fuzzell, gynecologyobstetrics; Floyd Gindhart, gynecology-obstetrics; Melvyn Goldsmith, surgery-

orthopedics.

Thomas Groves. anethesia; Robert Hasse, obstetrics and gynecology; Norman Helland, surgery-urology; Clem Hooper, general practice; Kenneth surgery-general; Huey, Donald Kanefield, surgeryorthopedics; Elliott Katz, surgery-orthopedics; George Kent, diagnostic services; Ned Kuivinen,

Robert Leonard, surgery-general; Charles Lofdahl, surgery-orthopedics; Peter Mao, diagnostic services; Joseph Marcarelli, internal medicine; Meyer Markovitz, internal Markovitz, medicine; Baroukh Marzouk, internal medicine; Thomas Maxwell

diagnostic services.

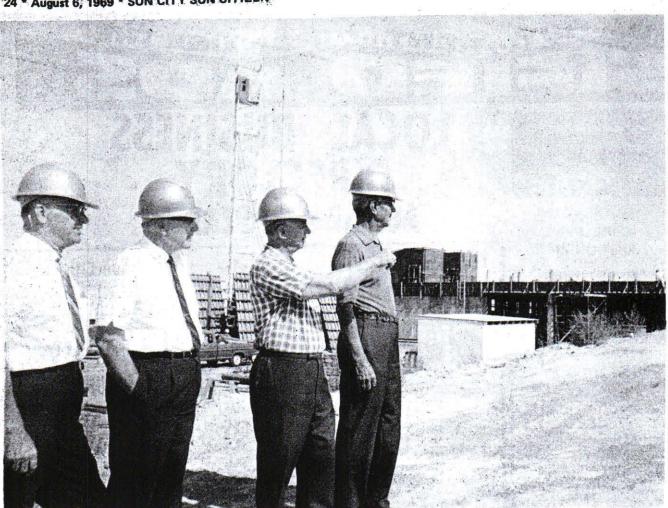
CHARLES MEINSTEIN, surgery-ENT; William Minturn, surgery-general; Yukio Miyauchi, general practice; Henry Newman, surgery-urology; Irving Pallin, anesthesia; Bryant Pickering, internal medicine; William Price, internal surgery-general.

Jerome Reichenberger, internal medicine; A.L. opthamology; Theodoro Theodore Rice, surgeryopthalmalogy; Martin Rosenthal, surgery urology; Norman Ross; surgery-general; Phillip Saba, Surgery-general; Leland Sargeant, diagnostic services.

A.J. SCHELLER, surgery opthalmology; Monroe Shack, surgery - general; Daniel Shanahan, internal medicine; Walter Sittler. internal medicine: Robert Stump, general practice; Leslie Taylor, surgery-urology; Max Taylor, urology; Max surgery - general; Gerrit Terpstra, diagnostic services; Donald Tobias, diagnostic services.

Cecil Vaugh, surgery-general; Robert Waldman, diagnostic services; John Waggener, diagnostic services; Roy Weinrach, internal medicine; Mac-Donald Wood, surgery-

#### 24 \* August 6, 1969 \* SUN CITY SUN CITIZEN



AT WALTER O. BOSWELL HOSPITAL CONSTRUCTION SITE, Wesley Matthews, architectural coordinator, points out work already completed to the hospital's hardworking Construction Committee checking on building progress.

Left to right: Landon Atkins, William Chapman, Matthews and Michael Bross. Two other members of the committee Virgil Williams and Eugene Coffman were out of town.

#### SUN CITY COMMUNITY HOSPITAL, INC.

| To | Austin Turner, administrator | From | W. A. Chapman, president |  |
|----|------------------------------|------|--------------------------|--|

Subject WAC:21H Hospital Address

cc: Board of Directors — Wes Matthews

Date July 8, 1969

Mr. Tom Ryan, Del E. Webb Corporation engineer, informed me that he has talked to the Maricopa County Planning Commission and they have assigned the Hospital the number requested - 10401 Thunderbird Road.

It is my understanding that the street name will be changed to Thunderbird Blvd. as of August 4, 1969.

WAC:cm

# Hospital Negotiates \$3.5 Million Financing

The First National Bank of Arizona has been named lead bank in a \$3.5 million loan to finance construction of the Boswell Memorial Hospital in Sun City.

Bryson Amos, First National vice president and commercial loan officer, said the new capital will have considerable economic impact on the community.

"From an initial capital for mation of \$3.5 million," Amos said, "the ultimate impact on the local, statewide, and national level will approximate \$9.2 million."

He said the construction loan will result in an increase in local and national income taking the form of wages, interest, and profits.

The hospital project will start with more than \$2 million in cash. The initial \$1.2 million was contributed by the Boswell Foundation. A fund campaign centered

in Sun City is aiming at another \$1 million and already has reached \$931,000.

Minimum requirement was \$2 million, which meant that the fund drive's "must" goal was \$800,000. This plateau was reached in two concentrated phases in the spring and fall of 1968.

Located between 103rd and 107th avenues on Thunderbird Road, the hospital is expected to be completed by October, 1070.

It will provide 100 beds, with an additional 100 now being planned for future use.

Providing service for the entire westside community, emphasis at the hospital will be placed on ailments found in high proportion in this locale. Particular consideration will be given to heart, lung, diabetes, circulatory diseases, and arthritis.

Eventually hospital authorities

hope to provide facilities to do extensive research in several specialized areas.

The hospital will have doctors offices available, five intensive care beds, radiological and diagnostic laboratories, and a fully equipped 24-hour emergency department.

The building ultimately will be six stories high with radial nursing units in which one nurse can serve 25 patient rooms from a central station. Mayo Clinic statistics indicate this radial design reduces a nurse's travel time to the patient by 30 per cent.

Although contributions to the hospital fund have slowed to a trickle in recent weeks, activity continues. The Sun City Saints women's softball team has announced that its doubleheader with the Tucson Poor Souls here July 13 will be a charity event.

All proceeds from the twin bill will go to the hospital except for umpire and ball costs. Betty Mc-Ilvain, Saints business manager and right fielder, said the team will absorb stadium rental and other costs in order to build the total contribution to the hospital.

Tickets will be on sale at the hospital office, 10820 Oakmont Dr.; the Resident's Gallery in Sun Bowl Plaza shopping center, and at the stadium box office on game nights.



TUCKING AWAY PENS after concluding \$3.5 million loan agreement for construction of Sun City's Boswell Memorial Hospital are (from left): Bryson Amos, First National Bank vice president and commercial loan officer William Chapman, hospital board president; Robert Williams, and John Meeker, Del E. Webb Corp. vice president in charge of all three Sun Cities.

# Californian Appointed Hospital Administrator

Warren Austin Turner of Granada Hills, Calif., has been appointed administrator of the Boswell Memorial Hospital soon to be built in the new area of Sun City.

He was the unanimous choice of the board of directors after applications of 80 persons were considered.

Turner, associate director of patient services at the University of California - Los Angeles Hospital, will be introduced to the community Tuesday during the 8 p.m. Hospital Fund Drive rally in the Sun Bowl.

It was announced that he will take over the detail planning and programming for the new building in preparation for the calling for bids Nov. 1.

Turner was born and educated in Berkeley, Calif. He received bachelor's degrees in business administration and in zoology and a master's degree in public health (hospital administration) from the University of California, During World War II he served in

the Navy.

After his accounting experience with private firms, Turner was retained to set up accounting systems for Southern Nevada Memorial Hospital in Las Vegas and Boulder City Hospital in Nevada, where he met his wife, Daune.

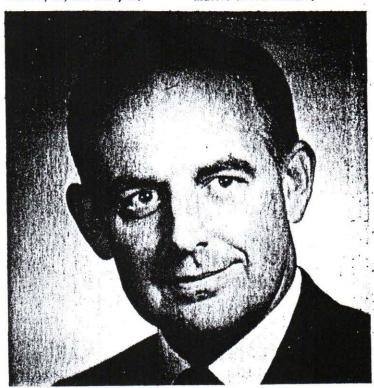
In California, he was identified with Scripps Memorial, San Diego General, and La Jolla hospitals in the San Diego area. From 1958 to 1960 he was assistant administrator and business manager of the 225-bed Marin General Hospital in San Rafáel, Calif.

In 1960, Turner went to UCLA Hospital as assistant administrator, participating in the drafting of programs and plans for new facilities as the institution expanded to 760 beds. Later he was associate administrator for fiscal affairs.

During the past weekend, Mr. and Mrs. Turner were house-hunting. They have a 15-year-old daughter, Daune, and two sons, Warren, 13, and Alan, 10.

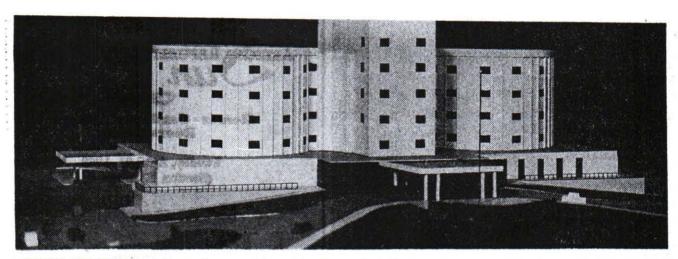
Tuesday's rally will be preceded by a musical program at 7:30 p.m., with Dr. Grover Yaus directing Fred Schofield's German Band.

Rev. Carlyle Boynton will be master of ceremonies.



W. AUSTIN TURNER . . .

. . . gets hospital post



**WORK STARTED** — Above is a scale model of the Walter O. Boswell Hospital, on which work

has been started in Sun City by Del E. Webb Corp. Architect is Bricker and Hoyt, Phoenix.

# High on an (Artificial) Hilltop

#### Hospital Site Rises to Help Attract Top-Level Physicians

By HENRY FULLER

Across Grand Avenue from Sun City, Del E. Webb Development Co. earth movers have created a hill with dirt they dug out to create a 26-acre lake for its newest 800-acre residential development. On this eminence will stand the Walter O. Boswell Memorial Hospital, a \$3 million structure with an initial 100 beds and an ultimate 300-bed capacity.

Why the hill? Because the Boswell Foundation, which is contributing so liberally toward the building, specified in its grant of \$1.2 million toward the cost that it be designed so it will attract top-flight members of the medical profession as well as incorporating the most modern hospital features

"Our non-profit hospital association wanted the hospital to stand high be-

wanted the hospital to stand high because we expect it to be outstanding among such institutions in the West," William (Bill) Chapman, president, told us. "That is the type of staff we will recruit and the service facilities we will offer the area."

Agitation for a hospital to serve residents of Sun City and the surrounding area began two years ago with more modest plans, because of limited finances. The Boswell grant changed the picture.

Here is the present financial setup. To the Boswell gift, Webb added a deed for 10.6 acres of land. This is north of Grand between 103rd and 105th streets. Webb also will build the structure at cost. Presently the association directors are heading a campaign to raise an additional \$1 million from individuals.

The drive for contributions is necessary because terms of the grant require that interest of citizens it will serve be shown in the hospital project. Once the hospital is in operation, it will be eligible for grants from other foundations or for federal aid. But such are not available for building purposes.

All working drawings are completed by Bicker and Hoyt, Phoenix architects, with Ellerbe, St. Paul, Minn., as advisory architect. The whole design is so unusual we plan to devote a column to it soon.

This column relates to the Boswell family and why it is

giving money toward a hospital in Arizona. The story goes back 50 years or so to World War I; beginning with the late James G. Boswell, whose family grew cotton in Georgia.

He had two brothers, Bill and Col. Walter O. Boswell. Cotton farming in the West drew James to California's San Joachin Valley. Successful there, he induced brother Bill to join him.

When the colonel retired, he joined his brothers in establishing a 30,000-acre cotton ranch in the Salt River Valley. This operation he headed for 30 years. He died in 1952.

At his death, his son Bill Boswell took over the Arizona division. Bill Boswell, now retired, has been succeeded by his son, young James G. Boswell, with the firm's headquarters in Los Angeles.

The James G. Boswell Foundation, named after the firm's founder, has made similar grants for the public good in California. It makes an annual grant to the Arizona Historical Society, which is based on the Arizona State University campus.

The story of Webb contracting to buy Boswell land for the Sun City venture has been told repeatedly. Present Sun City stands on 3,000 acres. The addition, where the hospital is located, ultimately will cover 6,000 acres.

The hospital stands on some of the first cotton land Walter O. Boswell created from the virgin desert 40 years ago. Wells had to be drilled; land surveyed, cleared, levelled and fertilized. Irrigation ditches had to be dug, cotton gins built, shipping facilities established and, ultimately, thousands and thousands of dollars invested in cotton picking machinery.

Walter O. Boswell did all these things. He made the desert bloom. It became fabulously productive and profitable (most years) bringing prosperity to the northwest section of the Salt River Valley as no other individual enterprise had done.

To get the hospital off the talking stage, the foundation tendered a check for \$400,000 last fall. At the deed conveying ceremony, April 7, James G. Boswell handed over another check for \$200,000 as testimony to the foundation's interest in seeing the building an actuality as soon as possible.

As a footnote: The Boswell Company, in addition to its Arizona holdings, has 90,000 acres of farm and ranch land in California; 400,000 acres of ranchland in Oregon and 20,000 acres in Australia. Nothing small about the Boswells.

# Hospital Campaign Starts April 16

The Million-Dollar campaign for community funds to assist in building the Walter O. Boswell Memorial Hospital will have its official opening with a Community Hospital Fund Information Rally at Town Hall South on the evening of Tuesday, April 16. The meeting is open to all interested members of the community, according to Landon B. Atkins, chairman of the steering committee and vice president of the hospital board.

The program is designed to give complete information about the hospital plans and the reasons for going to the community for financial support. A distinguished support. A distinguished panel of Sun City Citizens will participate. Dr. Leonard Larson, past president of the American Medical Association and the American Cancer Society, will present "The Need"; Dr. Charles Watkins, Head of Internal Medicine Section at the Mayo Clinic and Professor of Medicine at the University of Minnesota's School of Medicine, will talk on "The Plans to Meet The Need," Mrs. Margaret Newby, former director of nursing at a major hospital in North Indianapolis, will speak on the subject, "A Nurse Looks at The Plan"; and Gerard B. McDermott, president of a 300-bed hospital in Iowa, will give his views on "Why the Community Must Help."

completed hospital, together with a number of architect's perspectives and floor plans, will be on display with members of the Hospital Board and Campaign Steering Committee and their wives in attendance to answer questions. An illustrated brochure will be available with information on the area to be served by the hospital and its projected growth pattern, some history of the hospital plan, background on the year of planning by Ellerbe Architects of St. Paul (based on plans developed for the Mayo Clinic and Methodist Hospital at Rochester), and complete floor plans with a listing of opportunities for 'Living Memorial" gifts.

Advance gifts including at least one "significant pledge" have already come to the Sun City Community Hospital Fund Campaign Office at 10820 Oakmont Drive (P.O.Box 10). Inquiries may be made there, or by telephone (933-1396)

#### **Auxiliary Formed For Hospital**

Recently, the ladies in the Sun City area were asked to indicate their desire regarding the formation of an auxiliary to the Walter O. Boswell Memorial Hospital.

Early in March, fund campaign office obtained a list of some 35 names to call for "volunteer" work in setting up a campaign. The following ladies responded: Mmes. Myra Shannon, David Cross, Louise Chamberlain, J. F. Cherry, Stephanie Davis, Ada Luth, Alice McDonnal, Viola Nazzal, J. Newsom, R. X. Raymond, V. Scrymiger and Miss Clara McDonald. If an "ex post factum" ruling applies, these

ladies will have already made points toward service pins.

During the week of March 25, Mrs. Shannon and Mrs. Cross called the 35 ladies who had indicated interest in forming an auxiliary (at the suggestion of the campaign directors) for a possible "organization meeting" at Town Hall South on Thursday, April 4. Twenty-nine of the ladies called accepted. (The campaign directors'—interest was in having an organized group of ladies who could serve in various "volunteer" capacities and as an arrangements committee during the fund campaign.)

# SPECIAL GERIATRICS FACILITIES PLANNED HOSPIT

Geriatrics, treatment of ailments associated with aging and ter tower, flanked by two cir-the aged, will receive special cular towers attached, will rise attention at the proposed Walter Boswell Memorial Hospital in Sun City.

Although this had been presumed because of the hospital's location in a retirement com munity, there had been no indication until this week's announcement by Michael Bross that architectural plans for the hospital have been completed.

Bross, president of the Sun City Community Hospital Corp., said the 100 - bed medical facility will be one of the most modern and efficient in the nation. He added that many innovations and features will provide specialized facilities for diagnosis and treatment in the field of geriatrics and other disorders more prevalent among the over-

50 - year age group.

Completion of the plans by the architectural firm of Bricker & Hoyt in consultation with Ellerbe Architects, Inc., of St. Paul, Minn., followed almost 1-1/2 years of study and preparation.

Bross reported that the hospital's design and functional layout is the outgrowth of successful experimental hospital unit and later the newest hospital addition designed by Ellerbe for the Drs. Mayo of Rochester,

The lower level will contain operating rooms and auxiliary four floors above the main floor level. The building will be six stories overall with the outside walls and all framework finished.

Four stories will be completed initially to provide the 100-bed capacity. Completion of the two top floors, when the need arises, will provide an additional 100

Construction of all columns and beams of reinforced concrete will supply strength to accommodate the unfinished areas. All rooms will have suspended acoustical ceilings and special treatment for sound control.

The main floor's exterior will pre - cast concrete panels with exposed aggregate and stone panels and planters at the entrance. Fiberglass panels will trim the canopy to beautify the entrance.

The towers and top trim will be finished in marble chip aggregate panels, and the circular patient wings will be finished with stucco.

The hospital will face north

onto Thunderbird Road, overlooking a lake, and will be located west of 103rd Avenue about 350 yards north of Grand Avenue. The area between Grand and the hospital site has been set aside for future expansion.

In addition to parking lots for the staff and out patients, there will be two lots for general parking to accommodate 274 autos; they will be screened from the hospital by walls and terraced lawns.

The hospital's facilities will include diagnostic and clinic examination; heart diagnosis, treatment, and care; operating and sterilization rooms; sero logy, bacteriology, chemistry, histology, and pathology laboratories; inhalation therapy, diagnosis, and treatment; arm, leg, and hip therapy; special patient rooms monitored for coronary and other intensive care cases.

Bross disclosed plans to organize a women's auxiliary and invited all interested women in the Sun City - Youngtown area to contact the hospital office at 933-0187 for further informa-

REPUBLIC Phoenix, Arizona July 6, 1967

# \$1.2 Million Donated For Sun City Hospital

SUN CITY — The James G. Boswell Foundation has donated \$1.2 million to the planned Sun City Community Hospital, Burr Welch, hospital board chairman, announced yesterday.

Cost for constructing and equipping the 100-bed facility is expected to be about \$3 million.

Welch said that with the Boswell donation it would be possible in about nine months to begin construction of the hospital on the north side of Grand Avenue between 103rd and 107th Avenues. Plans are being drawn by Bricker and Hoyt Architects of Phoenix and Ellerbe Architects of St. Paul, Minn.

J. B. Boswell II, trustee of the James G. Boswell Foundation, said "The late Walter Q. Boswell, who represented the Boswell firm in Arizona for more than 30 years, farmed the land on which Sun City is being developed. He would have been vitally interested in the growth and development of the northwest section of the valley.

"Need of a hospital in the area has been revealed, and because financial assistance is necessary to assure construction of an outstanding medical plant, a substantial grant is being made from the James C. Boswell Foundation."

Welch also reported yesterday that the Internal Revenue Service had granted the hospital a tax exempt status, permitting contributions to the hospital to be tax deductible.

It is anticipated that the remaining \$1.8 million needed for the hospital will

be obtained through additional grants and individual contributions. Welch hoped that pledges for the entire cost of the hospital building and equipment will be received before construction begins. Sums ranging from \$5 to \$1,000 already have been contributed.

Welch said that the First National Bank of Arizona, as trustee, will make payments from a trust for building and equipment costs as construction progresses.

#### Named To Hospital Board

Bill Chapman, immediate Development Company. past president of Town Hall, During his term as T has been elected to the Board of Directors of the Sun City Community Hospital, Inc., according to hospital board president, Michael Bross.

Chapman will be charged with coordination of the various programs involved with planning and development of the Walter O. Boswell Memorial Hospital, Bross said.

Since moving to Sun City in 1964, Chapman has been actively engaged in com-munity affairs. Hewas elected to the Home Owners Association Board in 1966 and coordinated the Sun City fire hydrant program. He was also chairman of the Sun Bowl committee.

That same year, as vice president of Town Hall, he served as chairman of the negotiating committee that discussed and planned the additional and expanded facilities with the Del E. Webb

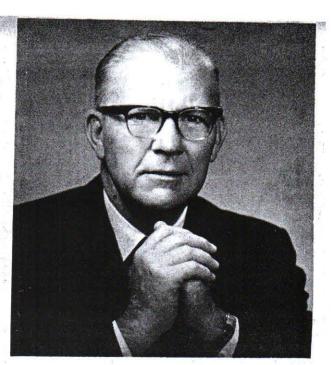
During his term as Town Hall president in 1967, the Town Hall South recreation complex was completed, and remodeled and additional hobby facilities were completed at Town Hall Center.

Chapman was also involved in initial discussion concerning consolidation of Community Center and Town Hall.

Prior to "retirement," Chapman was an executive with the Frigidaire Division "retirement," of General Motors. Working in the Los Angeles zone and at the Frigidaire factory, he was responsible for management of sales, planning, promotion and training. He also authored many of G. M.'s technical books and manuals, as well as magazine articles

Bill and his wife, Margaret, first fell in love with the Val-ley of the Sun back in April when the Navy Department selected Chapman to set up Navy recruiting for Arizona. Commissioned a Navy lieutenant, Chapman was sent to Phoenix and spent some time here. He ended his service career as a Commander in the Naval Reserves.

The Chapmans reside in Sun City at 10834 Camden Avenue.



WILLIAM A. CHAPMAN

# FUND GIVES HOSPITAL \$1,200,000

# Board Revises Proposals For Site, Size, Financing

Receipt of a \$1.2 million private grant for the proposed new Sun City Community Hospital resulted in drastic changes in plans for the facility which now call for 100 beds, or almost double the capacity of original plans.

The hospital board of directors announced last Thursday that the hospital, to be located just north of Grand Avenue between 103rd and 107th avenues, will built so that expansion to 200 or even 300-bed capacity will be possible. A smaller site at Coggins Drive and 101st Avenue was in original plans.

Present plans do not call for formation of a hospital district. Under the previous plan, funds for a smaller facility were to be raised through formation of a special hospital district, with public sale of high-grade municipal bonds.

"We are happy to announce that a charitable foundation of substantial financial strength has offered an initial contribution of \$1.2 million to underwrite a portion of the cost of our new Sun City hospital," the board reported.

"The foundation, name of which will be announced in the near future, has requested that our hospital be built within the confines of Sun City itself and that a larger hospital be constructed than we had originally contemplated.

"This generous offer will make it possible to begin construction in approximately nine months after detailed plans have been completed by the Bricker & Hoyt architectural firm of Phoenix.

"This will be a major medical facility, with equipment and staff as fine as any general hospital in the area.

"Total cost for constructing and equipping the 100-bed hospital is expected to be about \$3 million. We anticipate that the remaining \$1.8 million will be obtained through a combination of additional grants from charitable institutions, and individual contributions by Sun City residents. To supplement institutional grants, contributions from civic-minded local residents will be both necessary and welcome," the statement concluded.

Speaking on behalf of local hospital planners, Board President Burr Welch expressed the hope that pledges for the entire cost of hospital building and equipment will be received before construction begins "because this will eliminate the need for formation of a hospital district at this time.

"Steps are now being taken to obtain a tax exempt status for the hospital corporation. If this status is granted by the Internal Revenue Service, all contributions to the hospital corporation will be tax exempt.

"With all major obstacles eliminated," Welch said, "we feel we are on a firm base to launch a most-needed facility for our expanding community, composed entirely of senior residents. "We also anticipate eventual need for expansion to 200 or even 300 beds in the years to come," he added. "In the meantime, the hospital will be constructed in compliance with requirements of the Hill-Burton Act to permit possible application for federal funds to finance expansion beyound 100 rooms.

Sun City Project Manager Owen Childress, a member of the hospital board of directors, said the new facility will provide Sun City residents with the "very finest in medical services, including an up-to-the-minute coronary care unit."

"Due to the age grouping of our community," he added, "a great deal of thought and planning has been put into meeting the needs of heart patients.

"Our coronary care unit will be constructed with the advice of the nation's leading card-

iologists. Incorporated will be the very latest equipment for monitoring and emergency treatment of heart patients," Childress continued.

encies we should also keep in mind that the finest equipment known to science is only as good as its closeness to the patient. We feel that the nearness of our new hospital, plus up-to-date-equipment, will save many lives in the years to come."

The announcement of new plans for a community hospital was made last Thursday during meetings attended by hospital board members, local physicians, architects and representatives of the Health Facilities Planning Council and State Health Department.

During the meetings, a description of the new hospital's modern design was provided by Donald Nelson of Ellerbe Architects, St. Paul, Minn., nationally-known consulting firm for hospital architecture.

The firm is associated with the University of Arizona medical school project and for several decades has provided architectural consultation for the Mayo Clinic, as well as many other major facilities throughout the world.

Nelson said the new design will feature twin circular towers, both of which will have 25 beds on each of two levels. A nurses' station will be located in the center of each unit, with rooms arranged in a circle around the perimeter. Each of the four 25-bed units will be completely self-contained, with one nurses' station and all other facilities needed for patient care.

This arrangement provides nurses with immediate access to each room in the event of an emergency, Nelson explained, without sacrificing the privacy of individual patients.

A center core, located between the circular towers, will house elevators, lounges and doctor's offices.

The entire structure will be situated on a raised level, providing all patients with a panoramic view through exterior windows in each tower.

Hospital plans include provision for a selfcontained surgical unit, complete outpatient facilities, clinical and radiology laboratories, physical therapy section, coronary care unit, business office, kitchen and cafeteria.

Plans for expansion of the hospital have been incorporated in the present design, Nelson said. An extra 100 beds could be provided by constructing a third 100- bed tower, thereby completing the cloverleaf.

During Thursday's meetings, board members declared that Sun City itself presents a rare opportunity in the changing study of geriatrics. "We feel that a medical complex, including a research center, should be a very important part of our overall plan.

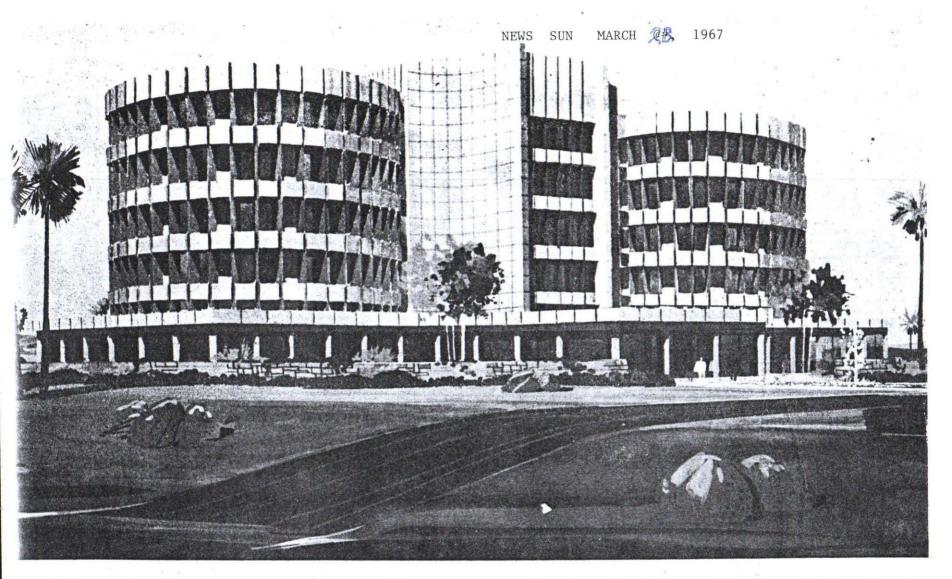
"It is not difficult to visualize an outstanding health facility and research center, geared to the needs of senior residents, located in a retirement community which is already known throughout the world. Such a complex could well become the geriatrics center of the country."

The meeting was attended by Sun City Community Hospital Board members Welch; Michael Bross, treasurer; Mrs. Harvey Leisy, secretary, John Meeker, and Owen Childress, and local physicians Dr. Robert M. Stump, Dr. Edgar J. Deissler, and Dr. Oscar W. Friske.

Also attending were Dr. Bayard Horton, member emeritus of the staff at Mayo Clinic, and Dr. Leonard W. Larson, past president of the American Medical Association, both of whom are Sun City residents serving as consultants to the hospital board.

NEW ARCHITECT'S RENDERING shows vastly enlarged proposal for Sun City hospital, which will be partially financed by \$1.2 million grant from private foundation. Groundbreaking is planned in approximately nine months on site north of Grand Avenue between 103rd and 107th avenues. Facility will feature twin circular towers on either side of

central core. Phase No. I calls for construction of basic facilities plus first two stories in each tower, which will provide 100-bed hospital at cost of about \$3 million. Eventual construction of two additional stories would provide another 100 beds and create structure shown. Prime architects will be Bricker & Hoyt of Phoenix, with Ellerbe Architects of St. Paul, Minn., serving as consultants.



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BOWELL HOSPITAL

Architect's sketch of Boswell Hospital before decision by Boswell to create a hill as the setting.



MARCH 23, 1967

# FUND GIVES HOSPITAL \$1,200,000



UP-TO-THE-MINUTE DESIGN is reflected in this new architect's rendering of the proposed Sun City hospital, which will be partially financed by a \$1.2 million grant from a private foundation. Timetable calls for groundbreaking in approximately nine months. To be located north of Grand Avenue between 103rd and 107th Avenues, the modern facility will feature twin circular towers on either side of a central core. Phase No. 1 of the plan calls for construction of basic facilities plus the first two stories in each tower, which will provide a 100-bed hospital at an approximate cost of \$3 million. Eventual construction of two additional stories would provide another 100 beds, and create the structure pictured above. Each floor of each tower will

have a centrally located nurses' station, with rooms containing 25 beds arranged in a circle around the perimeter. The structure will be situated on a raised level, with main entrance and other general hospital facilities occupying the grade-level floor. Patients on the first level of each tower will therefore have a third story view. The central core will house elevators, lounges and doctor's offices. A self-contained surgical unit will be located at ground level in the back section, some 12 feet below the main entrance, so that it can be effectively sealed from infectious material. Prime architects will be Bricker & Hoyt of Phoenix, with internationally-famous Ellerbe Architects of St. Paul, Minn., serving as consultants.

NEWS SUN - 12/8/66 SUN CITY, ARIZONA

# **Trust Fund Established** For Community Hospital

A special trust fund has been set up for residents wishing to make contributions to the pro-posed new Sun City Community Hospital, hospital board chair-man Burr Welch announced this

week.

"Several persons asked for information on how they can be of assistance," Welch said, "so we made arrangements for a special hospital fund account at the First National Bank."

Residents have offered contributions in the form of a memorial fund or personal trust fund, income from which would be available to the non - profit hospital, Welch added.

Establishment of the hospital account will also make it possible for individuals, clubs and civic organizations to make direct contributions, or funds for specific items of equip-

gift is a check, a chair, a desk or an entire room, it will be a real contribution to making our new hospital a reality."

Welch said checks should be made out to Sun City Community Hospital, Inc., and mailed to: Hospital, Box 555, Sun City,

He invited residents with questions to telephone him at 933-0319.



OWEN CHILDRESS

#### **Hospital Board Elects Childress**

Project manager Owen Childress of the Del E. Webb Development Co. has been named to the Sun City Community Hospital board of directors, board chairman Burr Welch has an-

Childress was appointed at a Nov. 28 meeting called to dis-

cuss plans for financing the pro-posed 61-bed hospital.

Besides Welch and Childress, the hospital board is composed of Michael Bross, Sun City Home Owners Association president; resident Mrs. Harvey Leisy, and Webb Development company president John Meeker.

#### Trust Fund Established Enter For Proposed Hospital 2/8/4

Burr Welch, Sun City Com- munity Hospital, Inc., and man, announced this week Sun City, Arizona. that a special trust fund has wishing tomake contributions 933-0319. to the proposed new 61-bed hospital.

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Vol. 7 -- No. 70 SUN CITY, ARIZONA Ph. 933-3531 | Ten Centa 2 Sections Wednesday, January 29, 1969

# Ground

William W. Boswell Sr. of Corcoran, Calif, and Del E. Webb turned the first shovelsful of earth at the groundbreaking for the Walter O. Boswell Memorial Hospital at Sun City last Friday afternoon.

"This is great," Webb said, and added that a construction project is never a reality until "you get the pick in the ground."

Wielding the chrome-plated shovels, three others joined in breaking ground. They were Merle Dennis, chairman of the 1968 spring fund campaign; Ted Brainerd, 1968 fall campaign chairman; and Carl Anderson who will head a month-long drive beginning Feb. 1 to bring the goal past the \$1 million mark.

The Boswell Foundation contributed \$1,200,000

William W. Boswell Sr. recently donated \$25,000 which brought the fund campaign to \$817,000. The Del E. Webb Development Co. gave 10.6 acres for the hospital site on Thunderbird Road between 103rd and the 107th Avenues.

Mr. and Mrs. William W. Boswell Sr., who were seated the platform, were Henry introduced by Raymond, vice-president of the J. G. Boswell Co., in charge of the Arizona operations. Raymond first introduced the Boswells' son, James G \* Boswell, president of the Boswell company and secretarytreasurer of the Boswell Foundation. They were among the 300 persons who attended the program.

W. A. Chapman, president

towards the hospital. Mrs. of the Sun City Community Hospital, Inc., the hospital corporation, presided at the ceremony. The rain stopped just before the program, lasting about 45 minutes, began.

The blessing just before groundbreaking was given by the Rev. Don L DeCoursey, associate minister of the Sun City United Church and president of the Sun City-Youngtown Ministerial Association.

three The Boswell brothers, William, Walter and J. G., the latter two deceased, developed farm land in the Litchfield Park and Peoria areas. Sun City is still being built by Webb on land the Boswells owned. The hospital will serve the Litchfield Park, Peoria and surrounding areas as well as Sun City and Youngtown.

Austin Turner, hospital administrator, accepted on behalf of the hospital an American flag which will be the first to fly over the hospital at its dedication The flag was given by the Youngtown-Sun City Ladies Auxiliary 1144, Veterans of World War I. Mrs. Fred Wise, auxiliary president, asked Mrs. Walter Moscicki, Americanism chairman, to present the flag. accepting, Turner mentioned that Mrs. Myrna Lehr of the auxiliary was a principal contributor for the hospital flagpole.

The auxiliary gift was a flag that has flown over the Capitol in Washington. Congressman John J. Rhodes of Arizona arranged for the flag to be sent to the auxiliary. Presented with the

Continued on page 2



GROUND BREAKING CEREMONY at Boswell Memorial Hospital site Friday was towards hospital. Mrs. Boswell gave \$25,000 to local fund drive. Hospital will be located in attended by (from left) Mr. and Mrs. William W. Boswell and Mrs. Bill Chapman, wife of Phase Two of Sun City, north of Grand Avenue, Reckner Photo. President of hospital board of directors. Boswell Foundation contributed \$1,200,000

Devoted to the Interests of Avondale, Tolleson, Litchfield Park, Goodyear and Cashion

Vol. 27 - No. 31 Avondale, Arizona

935-3121

Ten Cents

January 29, 1969



WILLIAM W. BOSWELL SR. of Corcoran, Calif., and Del E. Webb turned the first shovel of earth Friday in Sun City for the Walter O. Boswell Memorial Hospital. William Boswell is one of the three Boswell brothers who owned and farmed the land on which Sun City is built. The hospital is named for his late brother. The Boswell Foundation has contributed \$1.2 million to the hospital, which will become a 400-bed hospital. Other contributions, including \$25,000 given by Mrs. William Boswell, exceed \$800,000. A new fund drive will begin Feb. 1.

# Hospital Construction Launched; Fund Drive's Cleanup To Start

Formal groundbreaking ceremonies Friday provided a double launching blast -- one for construction of the Walter O. Boswell Memorial Hospital and the other for cleanup phases of the hospital fund drive.

Del E. Webb and William W. Boswell Sr. of Corcoran, Calif., brightened a dreary, overcast day when they plunged chrome-plated shovels into the ground simultaneously to launch what is expected to be an 18-month construction period.

Last year's efforts brought the fund solicitation past the primary \$800,000 level. Carl Anderson, who will head a monthlong campaign beginning Saturday, described the new drive's three-pronged attack on the overall \$1 million goal.

Boswell Sr. was one of three brothers who pioneered cotton farming on the land which Webb converted into Sun City through his Del E. Webb Development Co. The Boswell Foundation donated \$1,200,000 to launch the hospital project named for one of the deceased brothers.

A second platoon of spade wielders included Merle Dennis, 1968 spring fund campaign chairman; Ted Brainerd, fall campaign chairman, and Anderson.

Anderson, starting at the \$817,000 level, said the cleanup campaign's first phase will be calling on 1,200 local residents not contacted last year or who indicated they desired to be recontacted. Hugh Coltrane, Byron Duncan, and Vernon Peterson will direct a crew of 75 workers on this phase.

Gene Coffman and Bill Prinsloo then will direct final solicitations to residents in outlying communities and business firms interested in the area's continued growth.

The third phase would be a general appeal to those contacted last year but who could not then make a pledge or who pledged

a token amount and indicated they would give more later.

First phase of construction will be a \$3-1/2 million building on a 10.6-acre site donated by the Webb company. It is located a block north of Grand Avenue west of 103rd Avenue.

Participants in the dedicatory ceremony were William Chapman, president of the hospital's board; Henry Raymond, a board member and vice president of the J.G. Boswell Co.; Rev. Don L. DeCoursey, Sun City-Youngtown Ministerial Association president; hospital administrator Austin Turner; Mrs. Fred Wise and Mrs. Walter Mosicki of the Veterans of World War I Auxiliary 1144 who presented a flag, and Owen Childress, Sun City project manager.

Jrb 1969



The Combined YOUNGTOWN NEWS and SUN CITY SUN Arizona's Pioneer Retirement Community Newspaper

VOLUME XII, NUMBER 29

SUN CITY, ARIZONA

JAN. 25 1969

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# Walter O. Bowell Memorial Hospital

# ournal

VOLUME 2 NUMBER 4

August-September-October 1970



The Walter O. Boswell Memorial Hospital . . . Dedicated to Excellence - Nov. 6, 1970.

#### It was a Great Year . . .



Left to right: Board of Directors, seated: Michael Bross, director; Gerald McCarty, treasurer; Landon Atkins, vice-president; Owen Childress, director; William Chapman, Jr., president; John R. Mead, director; Henry S. Raymond, director; Mrs. Luella Leisy, secretary; John W. Meeker, director; Bayard T. Horton, M.D., director, absent.

Standing: Austin Turner, administrator; Corporation members: Carl H. Anderson; Virgil Williams; Merle E. Dennis; Charles Watkins, M.D.; Mark J. Anderson, M.D.; Howard Vescelius; Oliver H. Lindmark; James M. Cullum; Donald R. Middleton; Harry J. Shaffer. Absent were: H. Gregg Armitage; James G. Boswell; Robert H. Johnson; Leonard Larson, M.D.; Gerard B. McDermott; Robert D. Williams; and B.R. Van Buskirk.

At the Annual Meeting of the Hospital Corporation, President William Chapman reviewed the outstanding achievements of the past year, present officers were reelected and four new corporation members were added. Re-elected were William Chapman, president; Landon Atkins, vice president; Gerald McCarty, treasurer, Luella Leisy, secretary; and Michael Bross,

Owen Childress, John Mead, John Meeker, Henry Raymond and Dr. Bayard Horton, directors. New corporation members, all Sun Citians, are: Carl H. Anderson, former division engineer of the New York Telephone Company at Syracuse who was an original member of the Hospital Fund Drive Steering Committee; Merle E. Dennis, former national director of fund

raising on the national board of the YMCA and general vice chairman for the Hospital Fund Campaign, Virgil Williams, formerly electrical engineer for Westinghouse Electric Corporation a regular member of the Hospital Construction Committee; and B.R. Van Buskirk, a retired submarine officer and former trust officer of the Valley National Bank of Youngtown.

#### **Our Nurses**

Boswell Memorial Hospital is especially proud of its nursing staff. Each member is vitally concerned that patients be treated as individuals and stress personalized bedside care.

Nursing personnel have been given special classes to prepare them for their particular areas. And there will be continuing education in all departments to keep our staff completely informed on any changes made to improve or expedite the delivery of nursing care. Our program is flexible and geared entirely to the needs of our patients.

Our circular nursing units are designed to assure patients that nurses are close by within a few steps of each room. The nurses can easily observe each patient from the centrally located nursing station. Emergency equipment is readily at hand if needed.

In the specialty areas, the Intensive Care Unit and Coronary Care Unit, sophisticated monitoring equipment enables nursing personnel to be immediately alerted to any emergency and to keep close watch on all variations of the patient's physical condition. Everything needed to cope with any emergency is immediately available.

Operating room nurses will visit those patients who are to have surgery to reassure them and answer questions.

Our program also includes a liaison nurse who will help patients in the transition from hospital to home. She will instruct discharged patients or their families concerning their home care.

At Boswell Hospital, the patient's welfare is top priority.



Robert Waldman, M.D. Chief of Radiology

#### **RADIOLOGY**

Located on the main floor, the Department of Radiology will provide diagnostic radiology and nuclear medicine service. The diagnostic equipment built by the North American Philips Corporation represents advanced optical, mechanical and electrical technology and will be among the most sophisticated in Arizona.

The department will open with three

diagnostic radiographic rooms. The fluoroscopy room will house a three-phase generator, and image intensification and closed circuit television fluoroscopy system.

The second room is designed for handling emergency procedures. A key unit is the mobile support cart which with the special support frame and canvas sheet system allow the patient to be transferred from the ambulance to the Emergency Rooms and then X-ray Department with a minimum of patient motion and discomfort.

The third room is a general radiographic room. This will include a high capacity generator and a tilting table. A linear horizontal tomographic unit is incorporated into the room. This enables us to take radiographic "slices" of the anatomic area of interest. A modification kit for mammography (breast X-rays) is included. These mammograms are important in the early detection of breast cancer.

Within the first year of operation we expect to complete installation of our Special Procedures Room. Here we will do a broad range of special procedures including vascular studies.

We have a unique piece of equipment in the Philips BV-20-S mobile image intensifier-television fluoroscopy unit. This can be utilized in the department, or in the operating suite, orthopedic case room or at the bedside under the supervision of a staff technician. We also have a lightweight Toshiba portable radiographic unit we can use to take X-rays routinely

throughout the hospital.

We have an alternator film viewing cabinet for film viewing and interpretation. The frames can be advanced either forward or backward and provide a large viewing area in a limited amount of space.

Located one floor below, adjacent to the surgical suite, but still a part of the Radiology Department, are two cystography rooms. Each will house a urological X-ray table and radiographic unit.

Radioisotope scanning procedures will be performed in our Nuclear Medicine Division. Scans of the brain, thyroid, lung, liver and kidney as well as thyroid uptake studies will be done on the rectilinear scanner. Looking to the future, and the growth of our nuclear medicine facility, we hope to incorporate the most advanced scintillation camera and computer system.

The key to success rests with the staff who will utilize this equipment and have direct personal contact with the patient. The Chief of Radiology will serve as professional and administrative head of the department. The technical aspects will be handled by the senior technician and his staff of highly trained registered radiological technicians. Aside from technical competence, strong emphasis will be placed on handling our patients in a courteous and considerate manner.

The department has one guiding and abiding aim, to provide the highest degree of excellence in radiological services to the staff and patients of the Boswell Memorial Hospital.



#### Our Logo

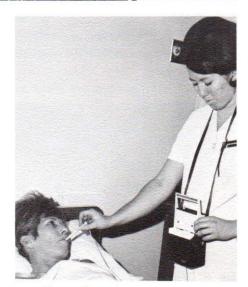
In an exhaustive search for an emblem, trade-mark or simply "logo" as they are termed professionally, the Walter O. Boswell Memorial Hospital administrators finally found one that suited the need. It is as modern as tomorrow, and as old as man's beginning.

Designed by Barry Wickliffe, art director of the Jennings & Thompson Advertising Agency of Phoenix, it is the result of hours of tireless research into ancient legends, folklore, signs and omens that have guided man through the ages. All this finally brought about a concentration on the idea of a bird in flight bringing a message of divine hope. It is a thought

that carries back to Plutarch, Euripides, and Socrates — that the deity conveys his messages to man on his winged creatures.

Our bird's wings form perfect circles, the symbol of eternal life. And, of course, the brilliant sun typifies our healthful location here in Arizona.

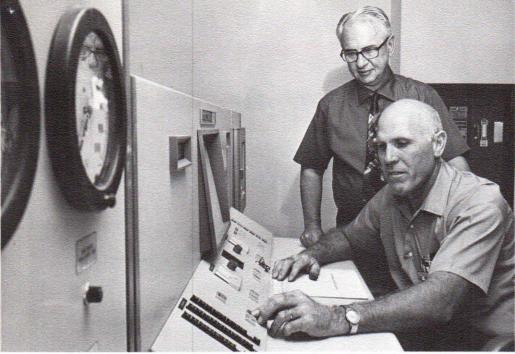
Overall, we of Boswell feel that a beautiful and meaningful design has been created for our hospital — one which we all will view with pride. Collectively we want to congratulate Mr. Wickliffe for an outstanding example of creative art. He is truly an artist and his work has won many national awards in many categories.



#### Phoenix Hospitals Offer Cooperative Services

John C. Lincoln Hospital in Phoenix has graciously donated their facilities for the training of our nursing assistants and unit secretaries. Nursing assistant Evelyn Grijalva is shown taking the temperature of a patient there. St. Joseph's Hospital is

training our EEG technician Irene Kinne. Just recently, Maryvale Samaritan offered to train our unit secretaries. With such cooperation and the joint use of services and facilities, our three hospitals hope to achieve a savings in hospital costs.



Our hard-working general services manager, Wesley Matthews checks on the Master Board with Chief Engineer L.C. Witten. This is the keyboard which plays good temperature tunes daily throughout the hospital. Cold outside; comfortably warm within. Hot outside; cool within.

#### **Preparing for the Opening**

Some Behind the Scenes Shots of Staff preparation for the opening on November 16.

All other departments are also racing against time so that all will be ready for patients before D-Day, November 16.



Business Manager, Leon Haskell is organizing business personnel to see that the PBX is fully staffed to provide 24 hour a day; 7 days a week coverage and to assure that all business records are handled smoothly.



Harold Hanson, supervisor of data processing for accounts payable, payroll and inventory items.

OUR NEXT ISSUE INTRODUCES OUR MEDICAL STAFF



Purchasing Director Ruth Neblett checking over a delivery list with Elizabeth Winham of inventory control and Howard Horn, inventory control advisor.

## Program Dedication

WALTER O. BOSWELL MEMORIAL HOSPITAL 10401 Thunderbird Boulevard Sun City, Arizona

#### 10:00 A.M. Friday, November 6, 1970

| Musical Selections   |
|--|
| Invocation   |
| Greetings  |
| National Anthem  |
| Flag Raising Luke Air Force Base Color Guard   |
| Introduction of Hospital Corporation Members, James G. Boswell II, Del E. Webb and other Distinguished Guests by William Chapman |
| Brigadier General James O. Boswell, son of Walter O. Boswell   |
| "This Little Light of Mine" Carol Cramer and Luke Air Force Band Introduction of Keynote Speaker                                 |
| Dedicatory Address Frederick Elliott, M.D., Assistant Director, American Hospital Association                                    |
| Instructions for the Tours   |
| Formal Turnover of Hospital to Administrator, W.A. Turner  |
| Benediction  |
| Music by Luke Air Force Band   |
| Guided Tours through the Hospital until 4:00 P.M.  |

#### OUR KEYNOTE SPEAKER

Dr. Frederick N. Elliott's educational background, qualifications and experience include music, law, medicine, business and hospital administration.

He has served as a surveyor for the Joint Commission on Accreditation of Hospitals, Director of the American Hospital Association's Hospital Counseling Program, and Associate Executive Director and Director of Professional Services of the Cedars-Sinai Medical Center of Los Angeles.

Dr. Elliott is now an Assistant Director of the American Hospital Association, and Vice-President for Operations and General Director of the Mount Sinai Hospital Medical Center of Chicago. He is a Trustee of the Chicago Hospital Council, the Illinois Hospital Association and the Educational Council for Foreign Medical Graduates.

Walter O. Boswell Memorial Hospital P. O. Box 10 Sun City, Arizona 85351

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#### from our Vice President

#### LEGACIES AND BEQUESTS

During the few years since its inception, the Walter O. Boswell Memorial Hospital has been remembered by many friends through legacies and bequests. The first such bequest was written even before the incorporation papers were filed, during the period when the idea of having a hospital was still being explored.

Since then, more and more of our friends have included the Hospital in their Wills. Memorials to these friends are being perpetuated in the new hospital. They will never be forgotten for helping make this medical center one of the finest of its kind.

There is another way one could leave a legacy to the future. Your attorney might include a scholarship to help train nurses or other paramedical personnel so desperately needed in every medical facility. In this way, perhaps you may be able to help worthy students who otherwise would be unable to continue their education.

Everyone should have a Will to assure that loved ones are provided for. Many people also wish to include a bequest for some worthy organization or institution. Should you wish to make such a gift to the Walter O. Boswell Memorial Hospital, simply have your attorneys include in your Will a clause similar to the following: "I give and bequeath to the Walter O. Boswell Memorial Hospital, Sun City, Arizona, the sum of Dollars (\$ ) for the following purpose to wit:

(state purpose for which gift is to be used.)

Landon Bathems

#### **Auxiliary Actions**

At Boswell Memorial Hospital we are fortunate in having so many willing and skilled workers who are generously donating their time to help prepare the Hospital for its opening.

Without such dedicated volunteers it would be even more difficult for hospitals to contain costs.

Pictured is a representative group at

Boswell checking assignments. (Left to Right) William A. Harvey, former engineer who has been numbering the rooms; Mrs. Richard Sprederman, auxiliant who has been handling many secretarial chores; Mrs. Thomas Tarzy, Auxiliary In-Service Chairman; and Mrs. Eugene (Mary Beth) Tompane, director of volunteers.



#### Tie a String Around Your Finger

Nov. 6 ... W.O.B.M. Hospital Dedication Nov. 16 ... W.O.B.M. Opens for Patients Nov. 16 .... Auxiliary Board Meeting Nov. 23 ..... Auxiliary Meeting

#### Walter O. Boswell Memorial Hospital operated by SUN CITY COMMUNITY HOSPITAL, INC. A Non-Profit **Community Hospital Corporation** P.O. Box 10 Sun City, Arizona 85351 (602) 977-7211 BOARD OF DIRECTORS William A. Chapman ...... Landon B. Atkins ..... Vice President Luella Leisy Secretary Gerald W. McCarty ...... Treasurer Michael P. Bross Owen F. Childress Bayard T. Horton, M.D. John R. Mead John W. Meeker Henry S. Raymond MEDICAL STAFF OFFICERS Walter Sittler, M.D. . . . . Chief of Staff Albert Rhoades, M.D. . . Vice Chief of Staff Robert Waldman, M.D. Secretary-Treasurer \* \* \* \* \*

W. Austin Turner . . . . . Administrator Mary Simunich . . . . . . . Editor



# Walter O. Boswell Memorial Hospital



VOL. 1, NO. 1

SUN CITY, ARIZONA

**MARCH 1969** 

# CONSTRUCTION STARTS IN MARCH

# Groundbreaking Makes Project a Reality

Three hundred persons on the chilly afternoon of Jan. 24 saw plans for the 200-bed Walter O. Boswell Memorial Hospital move into reality at the groundbreaking on the hospital site on Thunderbird Road, between 103rd and 105th Avenues, Sun City.

Using chrome-plated shovels, William W. Boswell Sr. of Corcoran, Calif., and Del E. Webb turned the first shovelsful of earth. They were followed by Merle Dennis, chairman of the 1968 spring fund campaign; Ted Brainerd, 1968 fall campaign chairman; and Carl Anderson who headed the February drive to bring the goal past the \$1 million mark.

A construction project is never a reality until "you get the pick in the ground," said Webb whose Sun City is being built on land once owned and farmed by the three Boswell brothers. The Del E. Webb Development Co. gave 10.6 acres for the hospital site. The Boswell Foundation has contributed \$1,200,000 towards the hospital, and Mrs. William W. Boswell Sr. recently donated \$25,000 which brought the local campaign fund to \$817,000.

The diagnostic and therapeutic facilities have been designed to support the physician in his treatment of diseases of the aging, which has become a science known as geriatrics.

Spectators at the groundbreaking heard the good news from Owen Childress that five additional doctors will locate in Sun City and be on 24-hour call. Childress is vice-president of Del E. Webb Development Co. and Sun City project manager.

"We salute you for a job well done," Childress said in referring to the 700 workers in the spring and fall campaigns and the 3,000 contributors.

The three Boswell brothers, William, and Walter and J. G., the latter two deceased, also developed farm land in the Peoria and Litchfield Park areas. The hospital will serve the Litchfield Park, Peoria and surrounding areas besides Sun City and Youngtown.

W. A. Chapman, president of Sun City Community Hospital, Inc., the hospital corporation, traced development of the hospital plans since it began as an idea about 10 years ago in the master plan of Sun City.

#### **President's Statement**

TO ALL FRIENDS
OF THE HOSPITAL

This is the first issue of the monthly Walter O. Boswell Memorial Hospital News which will be mailed on a regular basis to inform friends of the hospital of its progress and "doings." The bulletin will have wide coverage since the hospital is being built to serve the northwest area of Maricopa County as well as people needing special care in the geriatrics field.

The initial building will provide 200 patient beds with rooms for 100 beds being equipped at the start. It will also have the latest in outpatient facilities, radiology, physical therapy, and supporting facilities.

(Continued on Page 2)

# Cleanup Fund Drive Held in February

The cleanup campaign to bring contributions to Walter O. Boswell Memorial Hospital to more than \$1 million was carried out in February. More than \$800,000 had been obtained in contributions and pledges in the 1968 spring and fall fund campaigns.

The campaign, headed by Carl Anderson, was kicked off at a breakfast Jan. 31. John W. Meeker, president of the Del E. Webb Development Company, announced at the breakfast that arrangements for financing the remaining cost of construction of the \$5 million hospital have been made on the strength of reaching the \$1 million goal in the final hospital fund drive. He also announced that construction is scheduled to begin in March.

(Continued on Page 2)



Among those introduced from the platform at the ground-breaking program for Walter O. Boswell Memorial Hospital on Jan. 24 were, from left in the foreground: Henry Raymond, vice-president of the J. G. Boswell Company, in charge of Arizona operations, and Mr. and Mrs. William W. Boswell of Corcoran, Calif. At Mrs. Boswell's right is Mrs. W. A. Chapman of Sun City. —Hollett of Arizona photo

#### Walter O. Boswell Memorial Hospital News

P. O. Box 10, Sun City, Arizona 85351 Phone 933-1396

Volume 1, Number 1

March 1969

Board of Directors and Members of the Sun City Community Hospital, Inc.

Mark Anderson, M.D. H. Gregg Armitage Landon B. Atkins, Vice President James G. Boswell Michael P. Bross William A. Chapman, President Owen F. Childress Kathryn R. Evarts Bayard T. Horton, M.D. Robert H. Johnson Leonard W. Larson, M.D. Luella C. Leisy, Secretary Gerald W. McCarty Gerard B. McDermott John W. Meeker Henry S. Raymond Charles Watkins, M.D.

Warren Austin Turner, Administrator T. E. Raynor, Editor

Robert A. Williams

A nonprofit community hospital

# Cleanup Fund Drive

(Continued from Page 1)

The arrangements to complete the financing have been made by James G. Boswell, president of the J. G. Boswell Company, and son of Mr. and Mrs. William W. Boswell, Sr., Meeker said.

Anderson explained details of the threephase campaign at the breakfast to an experienced organization of 80 workers under the direction of the three campaign majors, Hugh Coltrane, Byron Duncan, and Vernon Peterson. Each major will have captains and workers.

The workers were to complete their calls on 1,200 local residents who were not contacted last year, those who wanted to be called back later and those who became new residents in the last quarter of 1968. About 200 new home owners were among the 1,200 to be contacted. This was the first phase.

In the second phase final solicitations under the leadership of Gene Coffman and Bill Prinsloo were made to residents in the outlying communities and to business firms interested in the continued growth of the Sun City area.

Anderson said the third phase of the cleanup campaign should be a general appeal to those contacted last year, who could not at that time make a pledge, and to those who pledged a token amount and indicated they would give more later.

The chairman said any person or business firm wishing to give could also come to the hospital fund drive office at 10820 Oakmont Drive, Sun City, or telephone the office at 933-1396.

Campaign report meetings were scheduled for Feb. 11, 18 and 25, and March 4 in Town Hall Center, Club Room B.

Ninety-two pledges totaling \$10,127.50 were turned in at the first report meeting of the cleanup drive on Feb. 11. The new total in the Go for a Million goal for the hospital was \$826,934.46.

#### President's Statement

(Continued from Page 1)

The hospital represents an idea that began 10 years ago in the master plan for Sun City. This idea crystallized into the first basic plans for a Sun City Community Hospital of 61 beds early in 1966 after a series of exploratory meetings with Sun City people. Through further investigation and the keen interest developed in the project by both the Webb organization, and the Boswell family which originally developed the land from desert to agricultural production, it was decided to build an outstanding hospital facility large enough and of the most modern design to serve the large area surrounding Sun City, including Peoria, Litchfield Park, Youngtown, and adjacent communities, and in addition provide the finest facilities in the geriatrics field.

With this decision, the nonprofit Sun City Community Hospital, Inc., was given 10.6 acres of land in Sun City by the Del E. Webb Development Co. valued at approximately \$300,000, and a donation of \$1,200,000 by the James G. Boswell Foundation. The hospital then was to be called the Walter O. Boswell Memorial Hospital. Ellerbe Architects of St. Paul, authorities in the hospital field, were hired as consultants, with Bricker and Hoyt of Phoenix as the local architects, and final plans with the new concept were started.

Early in 1968, the board of directors and the hospital corporation membership were enlarged with additional members representing the community, the Webb and Boswell organizations, and the trustee for the hospital funds. In the spring of 1968, the basic plans and specifications were completed and plans for financing the hospital were set up. A local hospital fund campaign was organized, which resulted in more than 700 workers in the campaign obtaining over \$800,000 in cash and pledges in 1968 from nearly 3,000 contributors. As a result financial plans were completed with confidence the fund drive will attain its final goal of \$1 million.

A woman's auxiliary to the hospital has been formed with Mrs. Margaret Newby as president. The auxiliary now has more than 150 members.

Last October, Austin Turner was chosen from 96 applicants for hospital administrator, and plans and specifications were reviewed and updated to provide the latest and best patient care possible.

With the revised plans completed, the construction division of the Del E. Webb Corp. is obtaining contract bids and preparing to start construction.

The groundbreaking ceremonies Jan. 24 on the hospital site highlighted William W. Boswell, Sr. and Webb. — W. A. Chapman, president, Sun City Community Hospital, Inc.

Put a paper sack over your head and you'll have the greatest computer in existence "in the bag." Allow time and space for data input and programming and the mix of knowledge emerges spontaneously and often instantaneously.



William W. Boswell (left) and Del E. Webb turned the first shovelsful of earth at the Jan. 24 groundbreaking ceremonies for the Walter O. Boswell Memorial Hospital in Sun City. At Boswell's left is W. A. Chapman, president of the Sun City Community Hospital, Inc., the hospital corporation. The top of the bank in the background will be approximately the ground floor level of the hospital.

-Hollett of Arizona photo



W. A. Chapman, standing at microphone, was master of ceremonies at the hospital groundbreaking. Among those on the platform from left in first row are Owen Childress, John W. Meeker, Del E. Webb; Mrs. Fred Wise and Mrs. Walter Moscicki, both of the Youngtown-Sun City Auxiliary 1144, Veterans of World War I; W. Austin Turner, and the Rev. Don DeCoursey.



Despite chilly weather, an estimated 300 persons attended the groundbreaking ceremonies on Thunderbird Road between 103rd and 105th Avenues. Some of those standing are not shown.

-Hollett of Arizona photos

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Architects' drawing of the Walter O. Boswell Memorial Hospital as it will look when completed. The hospital will be among the most modern in design. Bricker and Hoyt of Phoenix are the architects, and Ellerbe Architects of St. Paul, Minn., are consultants.

# Equipping of Hospital Costly But Worth It

Dr. Dwight Wilbur, president of the American Medical Association, commenting in a San Francisco newspaper on the changing practice of medicine, feels that in the future when you're hurt or sick, you'll go to the nearest hospital for emergency treatment, administered by physicians especially trained in these procedures. If necessary, you'll be referred to a specialist working not in a private office, but in a center with other specialists, sharing facilities they cannot provide singly.

To a large extent his prediction for the future is already existent in large medical teaching centers. In community hospitals, such as the Walter O. Boswell Memorial Hospital will be, physicians who have kept up with the rapid advance of modern medicine can be expected to require for their use the highly specialized diagnostic equipment and technics of medicine today.

Physicians are attracted to practice in community hospitals where the personnel and facilities are supportive of their finely developed scientific knowledge. The concentration of supportive skills and equipment in an acute care hospital is expensive. A recent United States Public Health Service estimate of the average cost of supportive facilities per hospital bed was almost \$30,000. A single piece of diagnostic X-ray equipment may cost more than \$100,000. Yet, when this cost is spread over an entire community it is as worthwhile an investment in your future as you can make.

It is so very important that adequate funds be raised by the community to build, equip and staff a hospital for Sun City, and the surrounding Youngtown, Peoria and Litchfield Park areas, that will not be financially crippled. An adequately equipped and staffed hospital will be one in which all can take pride and will be able to fully serve the community. — W. Austin Turner, hospital administrator.

# To Keep You Informed

This is the first issue of the monthly Walter O. Boswell Memorial Hospital News, bringing you information on the \$5 million hospital project in Sun City. Succeeding issues of the News will keep you informed of the physical progress of the hospital, its unusual facilities, and the people staffing it. Sun City residents who have assisted in preparation of the March issue and will continue to assist on future issues are Pat Cutrona, Jack Coulter, Art Duntsch, and Ted Brainerd. T. E. Raynor is editor.

#### LABELS

The mailing labels for the Walter O. Boswell Memorial Hospital News were prepared by the Del E. Webb Corporation at nominal charge to the hospital. In return for their courtesy we would appreciate your help in bringing to our attention any corrections that should be made. Please mail a notice of changes to Walter O. Boswell Memorial Hospital, P.O. Box 10, Sun City, Arizona 85351.



The three chairmen for the Walter O. Boswell Memorial Hospital fund drives broke ground at the hospital site on Jan. 24 after William W. Boswell and Del E. Webb turned the first shovelsful of earth. The two with shovels are Merle Dennis, and Ted Brainerd, 1968 spring and fall campaign chairmen, respectively. At Brainerd's right is Carl Anderson, chairman of the cleanup drive held in February.

# DEL E. WEBB DEVELOPMENT CO.



POST OFFICE BOX 555 SUN CITY, ARIZONA 85351 TELEPHONE: 933-0173

Dear Sun City Resident:

The Del E. Webb Development Co. has viewed with interest the efforts being made by various groups to learn whether the majority of Sun City residents desire a grade A general hospital in their community.

Very frankly, the Webb firm believes Sun City is growing at a rate that makes such a facility a very definite necessity in the near future. We have found no community civic organization willing to ask some point blank questions that will determine the majority desire. The enclosed questionnaire should reveal resident wishes.

If a good percentage of Sun Citians are in favor of a general hospital, and if they offer support through contributions, we are prepared to aid in the facility's development in the following ways: Land has already been set aside by the Webb firm. We would commit to build the hospital at cost, without overhead. We have begun preliminary studies of design and construction criteria, applying experience gained through construction of six full-service hospitals in other locations.

The Webb Company, with its construction of shopping centers, hotel, medical center, professional building and recreational facilities, is endeavoring to help Sun City become a self-contained community. However, Sun City cannot become completely self contained without a hospital. This, in our estimation, is a community responsibility. We hope a good portion of Sun City's residents will support this need as enthusiastically as they have backed the construction of six beautiful churches.

We wish to make it clear that the Del E. Webb Development Co. neither wants nor expects to make a profit from hospital construction and operation. Our desire is merely to support the efforts of residents to build and operate their own community hospital. The general results of this survey will be brought to the attention of the community. However, all individual questionnaires will be treated with utmost confidence.

Please share your wishes and/or comments with us. Fill out the questionnaire and mail it to us in the enclosed postage paid envelope. Thanks in advance for your cooperation.

Yours very truly,

T. P. Køhl

Vice President and Project Manager DEL E. WEBB DEVELOPMENT CO.

| 1. |  | think Sun City needs a hospital offering general hospital services?  No |
|----|--|---|
| 2. | If your answer to question one is affirmative, would you be willing to make a financial contribution? Yes No |   |
| 3. | May we have an estimate of the amount? \$  |   |
| 4. | This is not a pledge or obligation. It is merely an indication of possible resident support.                 |   |
|    |  | Signature   |
|    |  | Address   |
| Co | mments   | (Use reverse side for additional comments)                              |
| _  |  |   |
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Walter O. Boswell Memorial Hospital

10401 THUNDERBIRD BOULEVARD,
POST OFFICE BOX 10, SUN CITY, ARIZONA 85351
TELEPHONE (602) 977-7211



#### INTRODUCTION

A history must necessarily be constructed on a framework of dates and facts. Our hope is that the reader will see beyond the statistics to the countless hours spent and to the outstanding devotion to a dream---a dream of a hospital in the Sun City area.

Boswell is the outgrowth of that dream, generated by the needs of a rapidly growing suburban community with a heavy concentration of older residents with special needs.

Now the dream is a reality---a fine hospital standing ready, when illness or accident strikes, to stretch forth its facilities for relief and comfort to all.

### 1965

Sun City, only five years old, was growing at a phenomenal rate. It became more and more obvious that it was time to consider the feasibility of building a hospital to care for the many health needs of the rapidly increasing number of residents of retirement age. At that time, it was necessary for any resident with a major health problem to travel to a medical clinic or hospital in Phoenix. Since there was no ambulance service in Sun City, the time consumed in transporting the victim of a heart attack or stroke to an intensive care facility was, at best, dangerous and sometimes fatal.

This acute need weighed heavily on the minds of many concerned residents and officials of the Del E. Webb Development Co. Among these were Burr Welch, one of the concerned residents and Tom Austin, representing the Webb Company as Activity Coordinator for Sun City. These men were primarily instrumental in instituting an in-depth study on the feasibility of planning, building, furnishing, equipping and staffing a first rate hospital for the Sun City area. In connection with the study, the Del E. Webb Development Co. conducted an opinion survey of Sun City residents. The response was highly favorable.

#### 1966

During 1966, Mr. Welch and Mr. Austin, who had been designated by the Webb Company as Director of Hospital Planning, conducted extensive research relative to the need for a hospital. They interviewed many physicians in the Phoenix area with regard to ways of attracting physicians, technicians and other ancillary personnel to a hospital in this area and how to best contact such people.

As the result of their study, Mr. Welch and Mr. Austin concluded that the time and conditions justified formation of a Corporation for the purpose of working out a definite plan. To this end, they arranged a meeting with the following: John Meeker, President of the Del E. Webb Development Co.; W. A. Warriner, also of the Webb Company; Michael Bross, President of the Home Owner's Association of Sun City; Luella Leisy, a pioneer resident; and Don Middleton, legal counsel for the Webb Company. On <u>AUGUST 16</u>, this small group founded THE SUN CITY COMMUNITY HOSPITAL, INCORPORATED. Don Middleton drew up ARTICLES OF INCORPORATION the following week and these were duly signed by all members of the Corporation. The ARTICLES were filed with the Corporation Commission of the STATE OF ARIZONA on September 1, 1966, naming as officers: Burr Welch, President; Michael Bross, Treasurer; Luella Leisy, Secretary. These, with John Meeker and W. A. Warriner, comprised the first Board of Directors. In late September, Mr. Warriner

was transferred out of the area and Owen Childress of the Del E. Webb Development Co. was elected to fill the vacancy. For the next five years, Don Middleton continued to be of tremendous help to the young organization.

For the balance of the year and for several months thereafter, the Board of Directors was involved in many meetings regarding such items as proposed architectural renderings and various fund raising projects. Medical clinics and nursing schools in key institutions throughout the United States were contacted. Plans were finalized for an initial presentation to the Maricopa County Health Facilities Planning Council. Following this first presentation, the continuing rapid growth of Sun City presented further problems and gave rise to some misgivings as to the adequacy of the original plan for a 61 bed, one-story facility to be located on a five acre plot at 101st Avenue and Coggins Drive.

#### 1967

On FEBRUARY 17 an unexpected and gratifying development caused an abrupt and radical change in plans. On that date, James G. Boswell II, President of the J. G. Boswell Company and the secretary of the J. G. Boswell Foundation of California, accompanied Mr. Meeker to the regular monthly meeting of the Board of Directors for the purpose of advising the Board of the interest of the Boswell Foundation in the proposed hospital. The Boswell Foundation offered to grant \$1,200,000 to the project, provided: that the plan be expanded to a minimum of 100 beds; that the facilities be the best obtainable; that the proposed facility serve the entire surrounding community; and that the hospital be named the Walter O. Boswell Memorial Hospital in honor of Colonel Walter O. Boswell. Colonel Boswell was one of three brothers instrumental in developing a vast agricultural empire in this area, including land now occupied by Sun City. The Board of Directors unanimously accepted the offer. This development changed the concept from a small-town, one-story type hospital to a potentially large urban health facility, destined to become one of the largest and best in Arizona.

The generous gift of the Boswell Foundation was soon followed by the surprise announcement of the Webb firm of their intention to expand the Sun City development beyond its present limits to the area north of Grand Avenue. With this expansion in mind, the Development Company offered to donate 10.6 acres of land between Thunderbird Boulevard and Santa Fe Drive, a location more centrally located for future residents. Further, the Del E. Webb Corporation offered to build the type facility outlined in the Boswell Foundation offer at no profit to the Corporation.

In MARCH the Board approved the bylaws of the Sun City Hospital, Inc.; the officers of the Corporation were bonded; meetings were held with the Maricopa County Health Facilities Planning Council and the

Arizona State Department of Health Advisory and Construction Council. Contracts were made with Ellerbe Architects of St. Paul, Minnesota, as consultants in the design and plans for the building and with Bricker & Hoyt, a Phoenix architectural firm, for the resident architectural work.

In <u>APRIL</u>, a comprehensive liability policy and blanket bond were obtained. Ellerbe Architects were authorized to proceed with work on the concept and design of a high-rise type facility of 200 bed capacity. Space for 100 beds was to be finished and space for 100 beds to be shelled in for future expansion.

During that same month, Tom Austin severed his connection with the Webb Company to accept employment with another firm.

During the next few months, plans were checked; changes were made as recommended by consulting physicians; a Trust Fund Agreement with the First National Bank of Arizona was established; and the first \$400,000 from the Boswell Foundation was deposited with the Trustee. A TRUST COMMITTEE of the Board was selected composed of Henry S. Raymond of the Boswell Company, newly elected member of the Board, Owen Childress, and Burr Welch.

In <u>SEPTEMBER</u>, the Hospital was approved by the Internal Revenue Service as a tax-free organization. A new rendering of the hospital exterior was made and important changes to provide greater efficiency were incorporated. Arrangements were made to reimburse the Webb Development Co. for the architectural fees which they had advanced.

During this month, the first serious consideration was given to a local fund raising drive. Various professional fund raising organizations were contacted and Haney Associates of San Francisco was selected to make a feasibility survey of the area with regard to such a campaign.

In late <u>DECEMBER</u>, Burr Welch, President of the Board of Directors, died very suddenly. The death of this leader of the hospital project from its inception, created a vacancy that would be difficult to fill. Treasurer Michael Bross agreed to assume the added responsibilities of President and member of the Trust Committee until the Annual Corporation meeting the following April.

# 1968

In <u>JANUARY</u>, William A. Chapman, Jr., former President of Town Hall Center, the organization of residents operating the recreational facilities in Sun City, was designated to assist in planning the hospital. On <u>FEBRUARY 1</u>, Mr. Chapman was elected as a member of the Corporation and of the Board of Directors. With the escalation of activities and additional responsibilities, the number of Corporation

members and members of the Board of Directors was expanded.

The Board met with representatives of the Maricopa County Health Facilities Planning Council. That meeting lead to the selection by the Council and the Hospital Board of a JOINT COMMITTEE for the stated purpose: "to explore ways in which the Sun City Community Hospital Corporation and the Health Facilities Planning Council might work toward development of a HOSPITAL-MEDICAL care program in Sun City which would complement and supplement existing health resources in Maricopa County." Board members Michael Bross, William Chapman and Owen Childress with legal counsel, Don Middleton, were named to this committee to work on the joint effort as outlined.

In MARCH, Landon B. Atkins and Gerald W. McCarty were elected as additional members of the Board of Directors. At a meeting of the Board during this month, a representative of Haney Associates together with an advisory board composed of Bayard Horton, M.D., Leonard Larson, M.D., Charles Watkins, M.D., Oscar Friske, M.D. and Edgar Deissler, M.D. participated in discussions of plans and progress with the Board.

On <u>APRIL 5</u> the Hospital site was dedicated at a ceremony at which Del E. Webb and James Boswell were the featured speakers. The property on which the Hospital is built together with additional space for future expansion was officially transferred by the Del E. Webb Development Co. to the Sun City Hospital, Inc.

At the Annual Corporation meeting in APRIL, the following were elected as members of the Corporation: Mark Anderson, M.D., James G. Boswell, Kathryn Evarts, Bayard Horton, M.D., Robert Johnson, Leonard Larson, M.D., Alan Mann, Gerard McDermott, Henry Raymond, and Charles Watkins, M.D. Members of the Board of Directors elected at this meeting were: William Chapman, Landon Atkins, Michael Bross, Owen Childress, Luella Leisy, Alan Mann, John Meeker and Henry Raymond. At the April meeting of the Board of Directors, the following officers were elected: President, William Chapman; Vice President, Landon Atkins; Alan Mann, Treasurer; and Luella Leisy, Secretary. A special vote of thanks was extended to Michael Bross for his faithfulness to duty and his willingness to assume the additional responsibilities of President during the previous several months. Mr. Chapman submitted a comprehensive report on the activities of the Board since the founding of the Corporation, the result of his extensive and exhaustive study and research.

The Corporation bylaws were amended to change the date of regular monthly Board meetings to the second Thursday of each month.

During APRIL, President Chapman, on behalf of the Corporation, signed rent-free leases for office space to be used by the Director of Planning and Fund Raising and for later use by the Hospital staff until completion of the building and opening of the Hospital. Arrangements were made for the loan of office equipment and for insurance on this equipment.

The Boswell Memorial Hospital Auxiliary, with 31 Founders and 127 Charter Members, was organized with Margaret Newby as the first President. Among the first projects of the Auxiliary was the serving of coffee and doughnuts at the kick-off meetings for the first fund drive on APRIL 16 and 17.

In  $\underline{\text{MAY}}$ , Arizona granted the Sun City Community Hospital, Inc., tax-free status.

During early planning years, there were extensive expressed misgivings as to whether adequate medical and supportive professional personnel could be attracted to a facility such as that proposed and in this location. This was, in part, based on an Arizona law requiring certain qualification examinations before a physician moving from another state could be licensed to practice in Arizona. Legislative action changed the law and the Medical Committee soon became busy reviewing applications and interviewing applicants for the Medical Staff.

In the spring of this year, Landon Atkins was named General Campaign Manager for the first intensive campaign for funds to build the Hospital.

By JULY the campaign total had reached \$479,000 and Merle Dennis was named Vice General Chairman in preparation for renewed fund raising efforts.

In  $\underline{\mathtt{JUNE}}$  the bylaws of the Boswell Memorial Hospital Auxiliary were approved.

In <u>JULY</u> an Administrator Selection Committee was appointed with Gregg Armitage, a retired Hospital Administrator, as Chairman to screen applicants and to make recommendation to the Board for the selection of an Administrator.

In  $\underline{\text{AUGUST}}$  the Hospital filed a petition to be included in the Sun City Volunteer Fire District.

In <u>SEPTEMBER</u> the Administrator Selection Committee reported the receipt of 96 applications; that the four best qualified had been selected; and recommended that the Board interview the top three in person. By unanimous vote of the Board, W. Austin Turner was selected. Mr. Turner accepted and assumed the duties of Administrator on OCTOBER 28, 1968.

In NOVEMBER, Alan Mann, the second Treasurer of the Corporation died.

## 1969

On JANUARY 6, the Auxiliary opened the first RESIDENTS' GALLERY in space made available in the Sun Bowl Plaza Shopping Center of Sun City by the Del E. Webb Development Co. This project was destined to become the most profitable enterprise of the Auxiliary with hundreds of hours donated by members both prior to and after the opening of the Hospital.

On JANUARY 24 ground was broken for the building of the Hospital at an official ceremony. It was a rainy day with a chill wind but none-the-less, the first shovels full of dirt were turned by Del E. Webb and William W. Boswell, Sr., only surviving brother of the three who organized the J. G. Boswell Company. Thereafter turns at the shovel were taken by: Merle Dennis, Spring Fund Drive Chairman; Edward H. "Ted" Brainard, Fall Chairman; and Carl H. Anderson, February Drive Chairman.

Hospital assets had, by this time, increased to approximately one million dollars plus a grant of \$500,000 from the Del E. Webb Foundation; a gift of \$25,000 from Mrs. William Boswell and a gift of \$50,000 from Mrs. Kay Evarts.

In MARCH, Eugene Coffman, Jr. was named to the Board to assume the duties of Treasurer.

At the annual Corporation meeting on <u>APRIL 2</u>, the following were elected as members of the Corporation: James M. Cullum, John R. "Jim" Mead, Howard R. Vescelius, Oliver H. Lindmark and Harry J. Shaffer. Elected to the Board of Directors were: Gregg Armitage, Landon Atkins, Michael Bross, William Chapman, Owen Childress, Eugene Coffman, Luella Leisy, John Meeker and Henry Raymond.

An oil portrait of Walter O. Boswell by Clair Fry, Sun City artist, was presented to the Hospital by Mr. and Mrs. Fry.

At the APRIL monthly meeting, the Board elected the following officers for the year: President, William Chapman; Vice President, Landon Atkins; Secretary, Luella Leisy; and Treasurer, Eugene Coffman.

In  $\underline{\text{MAY}}$ , the Board authorized negotiation for a loan of not to exceed \$3,500,000, payable in not less than three years, to provide funds for construction.

The Administrator announced approval by the Maricopa County Comprehensive Health Planning Council for construction of a building with a capacity of 100 beds for immediate use and the roughed-in space for an additional 100 bed capacity. The approval was contingent on cooperation with other area hospitals. The Board expressed an intent to cooperate with the Council and with other area hospitals to develop and implement plans for improving the health-care services to residents of the area.

The area of the Hospital location was approved for inclusion in the fire district.

On <u>JUNE 16</u> the President of the Board executed a contract with the Del E. Webb Corporation for construction of the Hospital without profit to the Webb Corporation at an estimated cost of \$3,711,331. This contract did not include provision for construction of the power house and the equipment therefor, or landscaping, or for utility connections from the building to the public lines.

In <u>JULY</u>, the construction loan was consummated with the First National Bank of Arizona and construction of the power house was added to the contract, bringing the total estimated cost to \$4,507,148.

With construction under way, attention was turned to a Fall Fund Raising Campaign that would put us over the \$1 million total for the local drive. With the dedicated help of hundreds of local residents, and with a special grant of \$50,000 from the Kresge Foundation, the goal was reached on DECEMBER 16. Sun City's population had reached approximately 12,000. An analysis of the drive disclosed slightly more than 52% participation with almost 99% of the pledges being paid. By the end of the year, approximately \$800,000 had been collected.

During <u>DECEMBER</u>, a special Corporation meeting approved amendments to the <u>Articles</u> of Incorporation and the bylaws, changing the annual Corporation meeting to the first Tuesday in October.

# 1970

In <u>JANUARY</u>, the Board authorized the purchase of beds and other furnishings for the Hospital.

The following were appointed to a Medical Staff Organizing Committee: Bayard Horton, M.D.; Leonard Larson, M.D.; Charles Watkins, M.D.; Walter Sittler, M.D.; and E. B. Kuhe, M.D.

Arrangements were made for the temporary use of the second floor of a building in Peoria, Arizona to provide needed office space for Hospital personnel involved in recruiting, planning, etc. This space

was used until the office area of the Hospital became available, September 14.

A group life insurance plan for employees became effective on January 1.

By FEBRUARY, 284 applications for employment had been received.

On MARCH 1, Marian Clark, R.N.M., Director-Nursing Services, began recruiting and organizing the nursing staff of the Hospital.

In APRIL, the Board received a construction progress report from the Webb Corporation showing substantial savings under estimated costs thus far. Ultimately, sufficient savings were effected to pay for all landscaping costs.

A utilities agreement for underground gas and electric lines was executed with the Arizona Public Service Company.

A draft of BYLAWS, RULES AND REGULATIONS OF THE MEDICAL, DENTAL AND RESEARCH STAFF, prepared by the Medical Staff Organizing Committee as a working document to guide in the selection of staff members, was approved by Resolution of the Board.

The Board approved the recommendation of the Medical Staff Organizing Committee in naming the following as the first members of the Boswell Memorial Hospital Medical Staff:

James Fuzzell, M.D. Joseph Marcarelli, M.D. Jack Cannon, M.D. William Minturn, M.D. A. L. Rhoades, M.D.

Floyd Gindhart, M.D.

Richard Belgrade, M.D. Daniel Shanahan, M.D. Baroukh Marzouk, M.D. Donald Tobias, M.D. Jerome Reichenberger, M.D. Leland Sargeant, M.D. Walter Sittler, M.D. Robert Waldman, M.D.

In MAY, the following were added to the Staff: Oscar W. Friske, M.D.; Robert Stump, M.D.; Edgar Deissler, M.D.; and McDonald Wood, M.D. Jack Cannon, M.D. was appointed Head of the Department of Surgery.

In MAY, an Employee Pension Plan and a set of Personnel Rules were approved.

In JUNE, Gary S. Turner assumed the duties and responsibilities of Director-Fiscal Services and proceeded to develop a fiscal program for operation of the Hospital.

Contracts for landscaping and the installation of an underground watering system were executed with the Webb Corporation.

In JULY, Gerald W. McCarty was elected to fill the vacancy created by the untimely death of Corporation Treasurer, Eugene Coffman.

Contracts for major movable equipment in the amount of \$280,924 were executed and a time-shared computer service contract for payroll, inventory, capital equipment and accounts payable was consummated with Blue Cross and Blue Shield of Arizona.

On <u>AUGUST 13</u>, Bayard Horton, M.D. was elected to membership on the Board of Directors and was appointed Chairman of the Medical Committee. Walter Sittler, M.D. was appointed Chief of Staff and Chief of Medicine of the Medical Staff.

Also in <u>AUGUST</u>, steps were taken to develop and inaugurate a Health Maintenance Program to supplement our in-patient program and to provide an organized plan for ambulatory care, extending health-care services into the community and the homes of residents.

The Administrator announced the filling of all necessary department head vacancies in our personnel complement.

Two classes for the training of Nursing Assistants were being conducted, utilizing the facilities of John C. Lincoln Hospital for clinical training of the students.

In <u>SEPTEMBER</u>, the following selections were made by the Medical Staff: Irving Pallin, M.D. as head of Anesthesiology; Robert Waldman, M.D. as head of Diagnostic Services; and Oscar Friskie, M.D. as head of General Practice.

Hospital offices and the entire staff moved from temporary quarters in Peoria to the nearly finished Hospital building.

The annual Corporation meeting on <u>OCTOBER 6</u> re-elected all Corporation officers and added Carl H. Anderson, Merle Dennis, B. R. Van Buskirk and Virgil Williams to the membership of the Corporation.

In <u>OCTOBER</u>, just a few weeks before the completion and dedication of the Hospital, word was received of the death of William W. Boswell, affectionately known to the Hospital staff as "Mister Bill," a member of the pioneer Boswell family. Mr. Boswell had been deeply interested in the building progress and had impatiently looked forward to the completion of the Hospital.

On <u>NOVEMBER 6</u>, the great dream was fulfilled with the dedication of the Walter O. Boswell Memorial Hospital. The ceremonies were held on the parking lot west of the building with over 5,000 guests in attendance. Board President, William A. Chapman, presided; Brigadier General James O. Boswell, son of the man for whom the facility is named, turned over a symbolic key to Administrator, W. Austin Turner; and Mrs. Carol Cramer, daughter of Burr Welch, the first Corporation President, sang a solo. Others who were present and took part in the ceremonies were: Bayard Horton, M.D., Emeritus Staff of Mayo Clinic, member of the

Boswell Board and Chairman of the Medical Staff Committee; Del E. Webb, head of the Corporation bearing his name and developer of Sun City; and Henry Raymond, Board member and Manager of the Boswell Company of Arizona Projects. Frederick N. Elliott, M.D., Assistant Director of the American Hospital Association was the key-note speaker. Tours of the new facility followed and continued for several days to accommodate those who were interested.

On <u>NOVEMBER 16</u>, the first five patients were admitted and Boswell Hospital was in operation with full 24 hour Emergency Room coverage. Walter Sittler, M.D., Chief of Staff, was on hand to greet the first inpatient, Mr. Stewart Beecher.

During the first fifteen days of Hospital operation, seventy-five patients were admitted with Medicare accounting for 60 to 70% of the revenue.

## 1971

In <u>JANUARY</u>, a Tax Deferred Variable Annuity Plan was approved as an addition to the Employee Benefit Program.

In <u>FEBRUARY</u>, the Arthur Sherman Company was retained to work with the Board's Continuous Giving Committee in establishing a Fund Development Plan.

In MARCH, Bruce Chandler was elected to the Board of Directors.

The Board adopted a policy of semi-annual adjustment of employee pay schedules when the necessity is indicated by changes in the Department of Labor's Consumer Price Index and when funds are available. The first such adjustment was authorized, effective with the second pay period in May.

A letter of intent regarding Boswell's participation in the Council's "Task Force for the Poor" was sent to the Maricopa County Health Planning Council.

The regular monthly meeting date of the Board of Directors was established for the third Thursday of each month at the Hospital. The Executive Committee will meet on the previous Tuesday.

The Board adopted a Resolution to the effect that no discounts will be granted to employees for hospital services except as uniformly granted to all employees as part of the compensation program. No discounts on hospital services will be granted to members of the medical profession, clergy, Hospital Directors, Corporation members, volunteers or other groups, except for charitable reasons.

Attorney Don Middleton resigned as Corporation Counsel and the firm of O'Connor, Cavanagh, Anderson, Westover, Killingsworth and Beshears was retained as legal counsel for the Board.

In APRIL, the Hospital Board of Directors approved the Articles of Incorporation for the Sun City Hospital Foundation and, by Resolution, provided for a line of credit and capital funds for establishment of the Foundation which will be the responsibility of a separate Board of Directors.

Boswell was approved by the Arizona State Board of Nursing for clinical training for student nurses.

The first of a series of training classes for supervisory development was held under the leadership of Board member, John R. Mead.

A program of Community Health Seminars, co-sponsored by the Hospital and the Sun City Community Association, was instituted.

In <u>MAY</u>, Boswell Memorial Hospital was accepted for membership in the American Hospital Association and Administrator W. Austin Turner was elected to the Board of Directors of the Arizona Hospital Association.

In <u>JULY</u>, the Board accepted the gift of a mobile-image intensifier from the Boswell Hospital Auxiliary, another outstanding contribution from this dedicated group.

The B-4-9 Lions Club contributed substantially toward the purchase of a Fundus Camera for use in detecting eye damage.

Speech Therapy service was established on an on-call basis.

In <u>AUGUST</u>, the Board was advised that, because of the price and wage freeze imposed by the President of the United States, all pay raises and rate adjustments were frozen for an indefinite period.

In <u>SEPTEMBER</u>, the Telephone Information and Reassurance Service, under the direction of the Home Service Department and staffed by Volunteer personnel, was inaugurated.

On <u>OCTOBER</u> 5, the annual Corporation meeting ratified an action of the Board to provide for not less than 12 Corporation members to compose the Board of Directors.

Charles Wetzler was elected as a member of the Board and the following were elected as officers for the ensuing year: President, William A. Chapman; Vice President, Landon B. Atkins; Secretary, John R. Mead; and Treasurer, Gerald W. McCarty.

On NOVEMBER 18, a kick-off meeting for a Fall Fund Drive with Merle E. Dennis as General Chairman was held.

# 1972

In <u>JANUARY</u>, the cost of completion of the shelled-in fourth and fifth floors was estimated by the Webb Company at \$1,040,000 plus \$215,000 for equipment.

Foundation President William B. Gay reported receipt of pledges amounting to \$272,000 with the assurance of an additional pledge of \$15,000.

In <u>FEBRUARY</u>, the first transfer of funds from the Foundation to the Hospital was effected.

The Administrator reported that the average patient occupancy per day was running 92 as compared with 82.5 in January. These must be accommodated within a bed complement of 95.

Construction in the completion of the fourth and fifth floors was reported as being ahead of schedule with "substantial completion" expected in June. The projected opening date for the 5 West unit was set for the first week in October.

In APRIL, the Corporation bylaws were amended to clarify the relationship of the Auxiliary to the Hospital.

The Executive Committee of the Board and the Medical Executive Committee approved a Histamine Therapy program, a program developed at the Mayo Clinic and designed to improve the micro-circulatory system of the patient. It was anticipated that this unusual service will be a giant step in establishing Boswell as an outstanding Geriatric Center, serving a unique community.

The Board joined the Foundation in an expression of gratitude to the Kresge Foundation for a generous grant of \$150,000 to the Hospital. In recognition of this gift, the Board designated the Cardiac Care and Intensive Care nursing unit on 5 West as "The Sebastian S. Kresge Wing."

Changes in the Medical Staff bylaws were approved relative to: medical records requirements, a Grievance Committee, and the establishment of the last meeting of the year as the Annual Meeting with reports from retiring officers and the election of new officers. The term "General Practice" was officially changed to "Family Practice."

In  $\underline{\text{MAY}}$ , the Foundation reported that the Fund Drive goal of \$1 million had been reached. Cyril Rogers was hired as Executive Director of the Foundation to be effective July 1.

In <u>JUNE</u>, the Board of Directors was informed by the Board of Commissioners of the Joint Committee on Accreditation that Boswell Hospital had been accredited for a period of two years, the longest period for which such accreditation is given. The Hospital was highly commended for maintaining standards deserving of accreditation and for constant effort to improve the quality of patient care.

Ellerbe Architects presented a Master Plan for expansion which took into consideration the anticipated growth of Sun City and the surrounding community and the resulting needs for additional healthcare services, including in-patient, out-patient, and Home Care. The Plan provided for expansion of bed space: from the present 99 to 156 by late 1972; to 252 by 1975; and to 380 by 1978. Proposed square footage expansion would be from the present 88,178 to 393,581 by 1978. The estimated cost would be approximately \$3.2 million for the building; \$300,000 for the power plant; and \$700,000 for equipment and fees to complete Step II.

Foundation pledges totaled \$1,200,000.

The General Meeting of the Auxiliary honored the Founders and received a report that membership had reached 697.

In <u>JULY</u>, an expensive Cavitron/Kelman Phaco Emulsifier, equipment used in the removal of cataracts, was personally purchased by Ronald W. Barnet, M.D., and placed for use in the Boswell Surgical Suite.

The Administrator reported an average daily in-patient occupancy of 72 as compared with 55 in 1971, and an active Home Health Care Service patient enrollment of 25.

Auxiliary membership had increased to 714.

In <u>SEPTEMBER</u>, the Board approved utilization of a Mini-Computer system to improve patient billing services.

In OCTOBER, the annual Corporation meeting elected Haakon Bang, William A. Freidrich, Mrs. C. C. Loudon, Spencer A. Moore, W. Walter Sittler, M.D., Donald B. Tostenrud, and Robert G. Young as Corporation members. Landon B. Atkins, Spencer A. Moore, Mrs. C. C. Loudon, and John Meeker were elected to the Board for three year terms.

President Chapman presented Mr. Stanley S. Kresge with a plaque that is to be placed at the entrance of the 5 West Cardiac and Intensive Care unit, designating it as the Sebastian S. Kresge Wing. Mr. Kresge is the son of the man for whom the unit is to be named. Other honored quests included Mrs. Stanley Kresge and Mrs. Future H. McDonald.

At the OCTOBER Board meeting, all officers who had served for the past year were re-elected.

Luella Leisy, for health reasons, announced her retirement from the Board after having served for more than six years.

In <u>NOVEMBER</u>, the Administrator announced that patient care days for October totaled 2,770 and that five elective surgery patient reservations had to be cancelled due to over-crowding.

Medical Staff officers elected for the coming year were: C. Thomas Read, M.D., Chief of Staff; George L. Cannon, M.D., Vice Chief of Staff; and Kenneth H. Huey, M.D., Secretary-Treasurer.

The association of the "Meals-on-Wheels" program with the Hospital was approved, including approval of the bylaws of that organization.

DECEMBER--To date, the Foundation had donated over \$567,000 to the Hospital.

The Board was advised of a bequest to the Hospital of approximately \$50,000 from the estate of Robert A. Steffens.

The Home Care Program was certified for Medicare reimbursement.

Luella Leisy, one of the original incorporators, was made a lifetime Honorary Member of the Board of Directors, in recognition of her long and faithful service as Secretary of the Corporation.

### 1973

In <u>FEBRUARY</u>, in recognition of the excellent progress in construction and operation of the Hospital, the J. G. Boswell Foundation made a grant of \$1 million. Half of this grant was made available immediately, with the stipulation that these funds be used to reduce the Corporation indebtedness.

The Webb Company's final construction billing for completion of the fourth and fifth floors in the amount of \$1,035,508 disclosed a savings of \$35,133 under the original estimate.

Long range financing for additional expansion by a bond issue was being explored.

In MARCH, a financial feasibility study by Herman Smith Associates was approved and the result of this study indicated that there would be sufficient income and cash flow generated to meet operating expenses and the requirements of a revenue bond issue.

A Community Relations Committee was added to other committees of the Board.

An Addressograph Mailer Graphotype, valued at \$2,000, was donated to the Hospital by Richard C. Brown of Wilcox, Arizona.

A contract was signed with Associated Ambulance Service to locate an ambulance at the Hospital site, its use to be limited to Sun City and environs.

The Boswell Hospital Auxiliary, now 800 strong, donated \$22,000 for a colonoscope, gastroscope, and additional monitoring equipment. This brings total Auxiliary donations to date to \$76,000.

A "Statement on Patients' Bill-of-Rights" as recommended by the American Hospital Association, was adopted and copies distributed to all Medical Staff members.

In APRIL, the Board, by Resolution, appointed Attorney James H. O'Connor as its lawful agent in and for the State of Arizona.

A donation of \$5,400 was received from the Sun City B-4-9 Lions Club, the Sun City Noonday Lions Club, and the Sun City Midweek Lions Club for the purchase of the Corning P H Blood Gas System equipment for the use of the Cardio-Pulmonary department.

Supervisory Development classes under the guidance of John R. Mead were continuing. Mr. Mead was commended for the generous donation of his time for this important task.

In MAY, on the basis of a review of projected hospital facilities utilization, it was considered possible to delay start of construction of additional building expansion to March, 1975, by utilizing additional temporary building space. The projected completion date was extended to September, 1976.

Plans were approved to expedite amortization of Hospital indebtedness as rapidly as possible.

The first complete set of preliminary floor plans for the expanded facility was reviewed to determine the best possible use of available floor space. Also, a study was made to determine the best utilization of space afforded by temporary buildings to be obtained from the Webb Development Company.

The Foundation's Pooled Income Fund received approval from the Internal Revenue Service.

In <u>JULY</u>, amendments to the employee sick leave policy to conform to changes in the laws were approved.

A special Bylaws Committee was appointed to review the Articles of Incorporation and the Corporation bylaws to determine any needed changes.

In <u>AUGUST</u>, the first issue of the Boswell Hospital Pharmacy Newsletter, containing information about new products, the problems with such products, and other information necessary to keep physicians and nurses currently informed, was distributed.

Continuing their phenomenal program of donation of funds to the Hospital, the Auxiliary donated \$22,700 for the purchase of Pacemaker clinical equipment, two electro-cardio recorders and supplies, an Osmometer, and hot food delivery system equipment. This gift brought the total contributions by the Auxiliary to \$99,657.

The Board adopted a Resolution setting forth standards of conduct and requiring Board members and the Administrator to disclose all factors that could result in a conflict of interest.

At the request of the Foundation President, an ad hoc committee composed of the Chairman of the Finance Committee, the Chairman of the Executive Committee, and the Treasurer, met with representatives of the Foundation to review financial problems confronting the Corporation.

Merle Dennis, who had been very active in various fund drives, resigned as a member of the Corporation and was given special recognition.

Gerald McCarty announced his decision to resign as Corporation

In <u>SEPTEMBER</u>, changes in the Auxiliary bylaws were submitted and approved.

An Employee Tuition Reimbursement program was adopted.

A Legislative Committee of the Board was established to keep abreast of the many legislative changes affecting hospital operation.

A proposal to establish an Adult Day-Care Center was approved in principle, subject to further study.

The position of Assistant Treasurer was established.

On <u>OCTOBER</u> 2, the annual Corporation meeting adopted certain amendments to the Articles of Incorporation.

C. Thomas Read, M.D., Chief of Staff, reported that 49 new physicians had been approved for Staff privileges during the year, 17 of whom have offices in Sun City. New services instituted at the Hospital included Endoscopic and Pulmonary Disease Service.

An architectural rendering of Boswell Memorial Hospital, showing the proposed expansion including the two additional towers, was the object of a surprise presentation to Board President Chapman by the Administrator on behalf of the "Boswell Family."

New members of the Corporation were: Harold E. Barker; Charles S. Bowden; Martin F. Bruton, M.D.; Theodore E. Callis; Facius W. Davis; C. Clement French; Eric W. Walley; and Arizona State Representative S. H. Runyan.

At the OCTOBER Board meeting, the following officers were elected for the coming year: President, William A. Chapman; Vice President, Landon B. Atkins; Secretary, John R. Mead; and Treasurer, Eric W. Walley. Facius Davis was elected to the Assistant Treasurer position and Gerald McCarty was made a Lifetime Honorary member of the Board of Directors.

Newly elected Medical Staff officers for 1974 were: George Cannon, M.D., Chief of Staff; Kenneth Huey, M.D., Vice Chief of Staff; Alice Palmer, M.D., Secretary-Treasurer; and Joseph B. Priestly, Jr., M.D. to the newly created position of Member-at-Large.

In <u>DECEMBER</u>, Directors and Officers were indemnified under Liability Insurance with a \$1 million limit.

A Personnel Policy regarding Patients' Rights was approved.

Job Descriptions were approved for Board members and officers, outlining the duties and responsibilities of each.

In keeping with his interest and desire to help the Hospital, Del E. Webb made a gift of two new Micro Circulatory Correlators, one to be used in the Clinical Investigation Unit and the other to be available for general Hospital use.

A capital equipment budget of some \$259,000 was approved, subject to availability of funds.

#### 1974

In <u>JANUARY</u>, Administrator Turner, in company with certain Board members, attended a meeting of the American Hospital Association in Washington, D. C. The meeting was addressed by President Richard M. Nixon and, while in Washington, the Boswell representatives visited Senators Barry Goldwater and Paul Fannin and Congressman John Rhodes to express their concern with certain proposed Federal regulations affecting hospitals.

The Treasurer's report showed a surplus from Hospital operations

for the fiscal year to date for the first time since opening.

In <u>FEBRUARY</u>, the Foundation President presented the Hospital Board with a "package" compiled by the Foundation for presentation to newcomers to Sun City. The "package" contained information about the Hospital, the Foundation, the Speaker's Bureau, the Home Care Program, the Boswell ID card, the Pooled Income Fund, memorials, etc. He also reported that the Pooled Income Fund contained \$120,000 as of the end of 1973.

In MARCH, the first blood-pressure clinic, co-sponsored by Boswell under the guidance of the Community Relations Committee, proved to be particularly successful. An estimated 2,400 residents were screened and some 450 were found to be hypertensive.

The Treasurer's reports continued to show a healthy fiscal operation with increases in both in-patient and out-patient utilization.

Approval was given to the signing of a contract for finishing a new and additional Residents' Gallery to be located in the Thunder-bird Shopping Center.

The Administrator announced that an analysis of a Food Service Patient Survey shows a grade of 3.6 out of a possible 4.0.

In APRIL, the Administrator announced that the Hospital had been awarded a full two year accreditation with a minimum of recommendations for improvement. This is our second consecutive full two year accreditation, resulting from the only two inspections conducted since opening. Although inspection by the Joint Committee on Accreditation is not mandatory, it is an important yardstick by which to measure the Hospital operation.

In MAY, a special Corporation meeting, to which the Foundation Trustees were invited, was held to present plans for implementing Steps II and III of the Master Plan expansion. The Corporation Treasurer, reviewing the financial requirements, estimated the total cost of construction and equipping the project at \$11,829,000. Funds that must be on hand to start construction amount to \$3,019,000. President Chapman introduced Mr. Wallace Erickson, a Corporation member and also the Secretary-Treasurer of the J. G. Boswell Company, who presented a check for \$250,000, representing the remaining balance of the Boswell Foundation's grant of \$1 million.

During this special meeting, Bruce Chandler discussed basic sources of funds and noted that non-taxable bond financing offers an interest savings cost of approximately \$3 per day per hospital bed. This would represent a sizeable savings over the life of 25 year bonds. Recent legislation makes this method of financing available to hospitals.

The Administrator enumerated the necessary approvals required for expansion of the Hospital: the Board of Directors; the Maricopa County Comprehensive Health Planning Council and the Arizona Department of Health.

The Nursing In-Service Continuing Education program was explained by the Director-Nursing Services and the Assistant Director-N.I.C.E.

In <u>JUNE</u>, the Board authorized the filing of applications for approval to expand the Hospital with both the Health Planning Council and the Arizona Department of Health.

The records showed that during a six month period, 53 patients were transferred to other hospitals because of the need for more extensive neurological evaluation and more extensive cardiac observation or surgery.

Substantial increases in the cost of supplies and services continue to be a problem. Salaries and wages, however, remain under budget even though cost-of-living increases have been granted in accord with Hospital policy.

The new Thunderbird Residents' Gallery opened and was an immediate success. Auxiliary membership totaled 924, not including 45 active Junior Volunteers.

The Auxiliary voted to donate another \$23,380 for the purchase of a Bi-Plane Film Changer.

The Executive Committee recommended approval of a Residency Program in cooperation with the University of Arizona, School of Medicine, on a student-by-student basis for the coming year.

The Administrator reported that patient days of care for May were 7.4% above projected budget.

In <u>JULY</u>, the Board approved the continuation of the Employee Pension Plan without change for the present and the implementation of an Employee Savings Plan.

Supervisory development classes continue to be conducted by Board Secretary Mead.

In <u>SEPTEMBER</u>, at the monthly meeting of the Board of Directors, President William A. Chapman announced his decision not to seek another term as President, although he will remain on the Board. Mr. Chapman has been President of the Board for six and a half years and, during that time, has missed only one meeting and that because of illness.

At the annual Corporation meeting in OCTOBER, the following were

elected to Corporation membership: H. Virgil Grumbling, Sr.; G. Herbert Hagle; Robert J. Hoover; Hugo V. Hullerman, M.D.; Arthur Mathis; Lincoln F. Kielsmeir; Glenn O. Maddox; John C. Mull; James H. O'Connor; and Rollo H. Payne.

Approval to expand the Board from 12 to 15 members was voted and the following were elected to Board membership:

For a term of three years, ending October 1977:

William A. Chapman, Jr.; Henry S. Raymond and J. Charles Wetzler.

For a term of two years, ending October 1976:

G. Herbert Hagle; and Haakon Bang.

For a term of one year, ending October 1975:

Hugo V. Hullerman, M.D.

The 1974 Annual Report, printed in the format of a 1975 calendar, was distributed to Corporation members and to the public.

The Auxiliary reported having purchased equipment for the Hospital, totaling \$123,077 to date, and having grown in membership from 31 Founders to 992 members as of September 1974.

Contributions to the Hospital during the seven year period consisted of: \$2,700,000 by the J. G. Boswell Foundation; land valued at \$265,000 at appraisal date from the Del E. Webb Development Co.; and \$2,233,659 contributed mainly by Sun City residents, business firms, etc.

Establishment of two new Board committees, the Management Review Committee and an Insurance Committee, was approved.

Presentation was made to retiring President William A. Chapman of a replica of a plaque to be placed outside the Board Room of the Hospital, designating it as the "William A. Chapman, Jr. Board Room."

At the OCTOBER Board meeting, a new position of Chairman of the Board was created and Henry S. Raymond elected to fill that position. Other officers elected for the coming year were: President, John R. Mead; Vice President, Spencer A. Moore; Secretary, Mrs. C. C. Loudon; and Treasurer, G. Herbert Hagle.

The Building and Grounds Committee, as the result of their studies

of methods for assuring an adequate water supply for the Hospital, recommended approval of a proposal that the Sun City Water Company furnish the water. Part of the necessary equipment would be furnished by the Hospital at an estimated cost to the Hospital of \$300,000 and \$100,000 to the water company.

The Administrator reported that the Review Committee of the Maricopa County Health Planning Council was recommending to their Board of Directors, approval for construction of one tower.

At the close of the meeting, with expressions of thanks to Board members, the Administrator and others, Mr. Chapman officially turned over the gavel and keys to the new officers. A silver tray, bearing the signatures of all Board members was presented to Mr. Chapman in appreciation of his excellent work for the Hospital during his tenure as President.

In NOVEMBER, President Mead displayed the bronze plaque to be installed to identify "The William A. Chapman, Jr. Board Room."

The Administrator reported some alteration in our isolation rooms whereby tubercular patients can now be cared for. This is a pressing need since the Arizona Tuberculosis Hospital has been closed.

The Employee Pension Plan was changed to provide a minimum annuity of \$5 per month multiplied by the number of years of accredited service.

On NOVEMBER 25, the 4 East nursing unit was fully opened. This leaves only the 4 West area not fully occupied with patient care.

Arrangements were finalized for leasing the Phaco Emulsifier from Ronald Barnet, M.D., making the equipment available to other qualified surgeons.

The Auxiliary reported a pledge of an additional \$40,000 to purchase ultra-sonic equipment for the Radiology Department and the granting of scholarships to two of our Junior Volunteers.

In DECEMBER, a necessary rate adjustment became effective.

The Administrative Services Building, one of the temporary structures located west of 105th Avenue, went into service with the moving of several departments to quarters in that building.

Application to Maricopa County for the issuance of bonds was approved by the Board.

A recommendation of the Planning Committee to incorporate a structural base for the anticipated future addition of a fourth tower was approved.

A review of 1974 discloses many outstanding accomplishments and developments. Boswell has taken its place as a major Valley hospital, providing services comparable with the best and leading Arizona in several procedures and services. Increased use of the Hospital and the many important community health services create a need for more hospital beds, more skilled personnel and the necessary funds to cover the cost now - and in the future.

The Coordinated Home Care Service increased 125% over the previous year with 4,265 visits. Sun City has experienced a growth of from four to five thousand residents per year and this, together with the growth of surrounding areas which are served, makes it imperative that facilities, services and staff be provided to meet the need. For these reasons, the past year has been filled with planning for both immediate and future needs.

Those who have been entrusted with the responsibilities for operation and growth of the Boswell Memorial Hospital, deeply appreciate the support of the residents and organizations of this community. For the cooperation of our Medical Staff, the Hospital Administration, the Hospital personnel, the Auxiliary and the Foundation, we are sincerely grateful.

1975

In <u>JANUARY</u>, 1975, William Nix Associates conducted a study to determine the feasibility of arranging with Maricopa County for issuing tax free bonds by the County for the purpose of obtaining funds to proceed with expansion of the Hospital.

The average daily census was 124.7.

Approval of our Savings Plan Trust Agreement was received from the Internal Revenue Service.

In <u>FEBRUARY</u>, 1975, the date of the regular meeting of the Board of Directors was changed to be held -- "at the Hospital or such other place as published in the notice calling the meeting, on the last Thursday of each month," effective in March, 1975.

Reports for the first 20 days of February showed that the Hospital was operating with an average daily census of 132 in-patients and showed further that the revenue generated by both in-patient and outpatient services was the highest to date.

The favorable report submitted by William Nix Associates as to the feasibility of issuing tax free bonds for financing the expansion was accepted as a basis for presentation of the proposal to the Maricopa County Board of Supervisors and to the underwriters who would be approached to handle the bond issue.

In MARCH, 1975, the first issue of the "Boswell Hospital Proceedings", edited and published by Bayard T. Horton, M.D., was distributed to all physicians in Arizona and to others on request. The publication of such a periodical by an institution as young and as small as Boswell Memorial Hospital was unique as far as could be determined.

The Board of Directors were considering the establishment of an employees' suggestion plan, under the terms of which monetary awards would be made for suggestions which were worth while and which would be expected to result in financial savings. It was decided, however, to delay implementation and to conduct an active investigation to find a suitable model on which to base such a plan. It had been discovered that very few hospitals have been successful in operation of such a plan.

Because of the good record which the Hospital had established in the employee accident rate, it was possible to improve the Employee Health Insurance program materially without an increase in premium. The maximum major medical benefit was increased to \$50,000 and supplemental accident coverage was added to the benefit.

In APRIL, 1975, the Hospital operated in the black for the fourth straight month. The average daily census was 126.8; the average length of stay was 8.1 days.

The length-of-service requirement for an employee to be 100% vested in our Pension Plan was reduced from fifteen to ten years.

Twenty-four hour service was established in our pharmacy to cover emergencies.

In <u>JULY</u>, 1975, the annual report of the Boswell Memorial Hospital Auxiliary showed, among other items, an income for the fiscal year ending June 30, 1975 of \$68,785.34. Hospital equipment purchased from organization to date totalled \$161,077. In addition, commitment for an additional \$87,000 had been voted for the purchase of an Automated Clinical Analyzer for the Clinical Laboratory.

In <u>AUGUST</u>, 1975, and during the months prior to and during this summer, the seemingly endless and hopeless task of attempting to obtain approval for increasing the bed capacity of the Hospital and for completion of the necessary ancillary support facilities, kept the members of the Board and Administrative personnel busy.

In <u>SEPTEMBER</u>, 1975, the Board of Directors appointed an "Employee Benefits Administration Committee" to administer the various benefit programs of the Hospital, including but not limited to the Savings Plan and the Pension Plan. The appointment of this committee is in conformity with the requirements of the Employee Retirement Income Security Act of 1974, commonly known as E.R.I.S.A.

The Boswell Hospital Foundation announced the beginning of a fund raising campaign under the guidance of a committee composed of members of the Hospital Board of Directors and members of the Foundation Board of Trustees.

In NOVEMBER, 1975, a new high record in-patient census was reached when there were 159 such patients reported at midnight on November 18.

Patient opinion survey forms, designed to learn the opinions of our patients with regard to our services and which were distributed to be returned after discharge of the patients, showed, that, in the opinion of those responding, the service rated 3.90 on a scale of 4.00 as perfect.

Arrangements for the implementation of a paramedics program by Associated Ambulance Company were being finalized and were approved by the Hospital.

The second edition of the "Boswell Hospital Proceedings", the professional publication edited by Bayard Horton, M.D., was being distributed. Many fine comments from those who had examined the first edition had been received.

The Surgical Suite at Boswell Hospital was temporarily converted into a movie studio for the filming of an educational film on the "Fundamentals of Aseptic Techniques" which was written, directed and produced in our own Hospital.

In <u>DECEMBER</u>, 1975, the Board approved the establishment of an office of the Admitting department in the Lakeview Medical Arts building to facilitate the admitting of patients.

#### 1976

In <u>JANUARY</u>, 1976, the Clinical Laboratory reported that, after six months in use, the Automated Analyzer has significantly improved the quality of service in the areas for which it is being used. The Laboratory can now give 24 hour service for tests for in-patients; test results are available to professional personnel on the nursing floors by 1:00 p.m.; and the results of tests of patients in acute heart and health areas by 8:00 a.m. These include 76% of in-patient chemistry studies. A total of approximately 12,190 tests were performed, generating a revenue of \$171,032, representing double the cost of the equipment.

A report from the Volunteer Services department disclosed that a total of 81,243 hours of service in the Hospital had been donated by volunteer personnel during 1975.

Shortage of available beds was causing great difficulty. On January 13, midnight, there were 173 patients in the Hospital and it had been necessary to postpone 10 admissions. At that time, the Hospital was staffed to handle 161 patients. When that number is reached the admissions stop but the emergencies keep coming.

A gift in the amount of \$2,000 from the Medical Staff was announced as follows: \$500 to assist with the publication of the Boswell Proceedings; \$500 for use in the Medical Library; \$500 toward the education of a medical student; and \$500 toward installation of a Laminar Flow Unit in the Operating Room.

The reports of a recent survey of rates and the charges of the various valley hospitals, prepared by the Department of Health Services, State of Arizona, showed that Boswell Memorial compares favorably with area hospitals. Semi-private room rates at St. Lukes, Good Samaritan, Memorial Hospital and Glendale Samaritan are all higher than those charged at Boswell.

In FEBRUARY, 1976, the Joint Commission on Accreditation of Hospitals conducted an inspection of Boswell on February 24 and 25.

It was estimated that approximately 25% of the surgeries performed at this Hospital involved ophthalmology.

The average daily census for January was 144.5, the highest for any month thus far.

In MARCH, 1976, the State of Arizona issued a permit allowing the Hospital to proceed with construction of our planned expansion within 120 days. The President of the Board was authorized to renew a preliminary underwriters' agreement with Bache, Halsey, Stuart, Inc., to set in motion, the necessary mechanics to obtain the financing of our planned expansion.

The Boswell Hospital Foundation reported the receipt of pledges totalling \$1,048,930 to the Advancement Fund in their General Public fund raising campaign.

Thirty-two Junior Volunteers received awards for having given 6,000 hours of service between February 1, 1975 and January 31, 1976.

Board President, J. R. (Jim) Mead, started another supervisory training class composed of 24 Hospital supervisors, using "Eight Steps Toward Excellence."

In APRIL, 1976, the Joint Commission on Accreditation of Hospitals granted accreditation for a two-year period. This is the longest period for which accreditation is granted.

It was estimated that steps II and III of the long range expansion program, planned for the Hospital, would cost approximately \$15,000,000.

Our Pension Plan which has been revised to conform to the requirements of the Employees' Retirement Income Security Act of 1974, was approved by the Board of Directors.

In MAY, 1976, the Board of Directors authorized the President of the Board to sign the construction contract with the Del E. Webb Corporation and to sign a Covenant Contract and Agreement with the Maricopa County Department of Building Safety for the Construction permit for completion of steps II and III of our long range plan. Approval for the completion of these steps had been granted by the State of Arizona on September 5, 1975.

The revision of our Savings Plan and the Trust Agreements of both our Savings Plan and our Pension Plan, all of which had been revised to conform to the requirements of the Employees' Retirement Income Security Act of 1974 (E.R.I.S.A.) were approved.

In <u>JUNE</u>, 1976, Boswell Hospital and the editors of the Boswell Hospital Proceedings were accorded a very high honor when the American Hospital Association extracted, for publication, an article from the Proceedings. This was contrary to the usual practice of the A.M.A. in that, normally, only extracts from "scientific journals" were chosen for publication.

Arrangements for an adequate water system and energy ramification were being made. The Sun City Water Company will operate the system when it is completed.

The Auxiliary reported their total earnings for May as \$7,419.44 and their membership as of June 15, 1,095. The hours donated during the fiscal year ending June 30 totalled 129,502. A total of \$87,000 was turned over to the Hospital during the fiscal year bringing the total contribution for equipment by the Auxiliary to \$248,077. There were 90 male members of the Auxiliary.

In <u>JULY</u>, 1976, the Boswell Hospital Foundation reported that during the recent financial campaign to raise funds to finance the expansion program pledges totalling \$1,824,000 had been received.

On July 19, ground was broken for the erection of our third nursing tower identified as the "C" tower.

The average daily census was 119.1 and the patient days of care totalled 3,691, an increase of 12.9% over the previous July.

A review of the operation during the fiscal year ending June 30, shows a remarkable growth since the first patient was admitted on November 16, 1970: total patient days, 47,000; average daily census, 128.8; operating room procedures, 3,262; emergency room visits, 8,080; laboratory tests, 100,086; E.K.G. examinations, 9,384; E.E.G. examinations, 695; pulmonary function tests, 4,336; respiratory treatments, 53,367; x-ray examinations, 23,569; nuclear medicine examinations, 2,531; medication units administered, 376,786; physical therapy treatments, 24,824; Home Care visits, 3,630; meals served, 251,068; total admissions, 5,493; average length of stay, 8.6 days. The percentage of Medicare patients was 77.1%.

In <u>AUGUST</u>, 1976, questionnaires completed by discharged patients indicate that the quality of our service continues to be high.

Utilization of the "Pre-admit" unit, located in the Lakeview Medical Arts Building, is on the increase resulting in decreased traffic in the Admitting Department and thus shortening the time required to get patients to their assigned rooms.

In <u>SEPTEMBER</u>, 1976, the Patient Opinion Survey of our Food Service gave a rating of "satisfactory" to excellent".

A payment of \$300,000 was received from the Boswell Foundation representing a payment of their pledge to the Hospital of \$1.2 million.

A revised schedule of charges to become effective on October 1 included \$73.00 per day for a semi-private room and \$87.00 per day for a private room. Rates varied in different nursing units such as Acute Observation, Intensive Care, Coronary Care, etc.

In OCTOBER, 1976, the average daily census was 137.9

At the regular meeting of the Board of Directors in October approval was given to purchase 55 each of the following: new type electric beds; side rails; overbed stands. The total purchase price for these items was \$82,420. Approval was also given to purchase x-ray equipment for the three new x-ray rooms in the amount of \$390,000.

Early in NOVEMBER, 1976, the Administration Offices moved to the temporary Administrative Services Building located west of the Hospital. This was a temporary move to permit the remodeling of the Administrative Services area in the Hospital building.

By DECEMBER, 1976, the average daily census had increased to 156.4.

The Personnel Rules were amended to provide that all periods of excused leave-of-absence-without-pay should be calculated as credited service for the purpose of retirement credit. This was another step to bring our policy into conformity with the requirements of the E.R.I.S.A. of 1974.

Twenty-four hour paramedic manned ambulance service was inaugurated out of Boswell. Boswell Memorial Hospital is now classified as an Emergency Center by the Arizona Department of Health Services.

#### 1977

In <u>JANUARY</u>, 1977, the Health Seminar program was implemented and the Home Care Service was introduced. At the time, Boswell was the only hospital in Arizona offering the latter.

Walter W. Sittler, M.D., the first Chief of Staff of the Hospital was forced, because of poor health, to retire. The Board of Directors authorized the preparation of a suitable plaque for presentation to Dr. Sittler.

In <u>FEBRUARY</u>, 1977, statistical records disclosed establishment of a new record for the year 1976 of 4,710 patient days of service.

The Boswell Memorial Hospital Auxiliary reported a total membership of 1,027 and a total of 8,474 volunteer hours performed by 622 individuals during 1976.

There were 19,814 meals prepared in the Boswell Food Service kitchen for delivery to area residents by Meals-on-Wheels volunteer personnel during 1976.

The average daily census for February was 154.4 patients.

In MARCH, 1977, announcement was made by the Del E. Webb Development Company that 714 houses were sold in Sun City during the first three months of the year and that a total of 1,800 living units had been sold since the preceding January 1. This makes it obvious that Boswell will need additional facilities at the earliest possible date.

Pursuant to the recommendation of the Joint Commission on Accreditation of Hospitals, internal audits of various functions and departments of the Hospital were being conducted and reports made on a continuing basis.

A revision of the bylaws of the Hospital was approved by the Board.

The Planning Committee of the Board approved a feasibility study as to the advisability of establishing a cancer/radiation therapy program.

W. A. Turner was elected to the newly established position of Executive Vice President and Chief Executive Officer of the Corporation and is to be designated as Executive Vice President and Administrator. The change is effective immediately.

In <u>APRIL</u>, <u>1977</u>, a revision of the Articles of Incorporation, made necessary by certain legal requirements, was approved by the Board.

The personnel staff was increased by appointment of a parttime chaplain.

Executive Vice President and Chief Executive Officer, W. A. Turner was installed as President of the Arizona Hospital Association.

An unannounced inspection of the Hospital by a representative of the Occupational Safety and Health Administration was conducted on April 26. No indication of significant violation of their regulations was found.

At the regular Board of Directors' meeting in MAY, 23 employees were awarded certificates for completion of "Eight Steps Toward Excellence" and the members of the Board expressed their appreciation to President "Jim" Mead for his work in conducting these classes in supervisory training.

A new internal paging system was purchased.

In <u>JUNE</u>, 1977, at a special meeting of the Corporation members, certain amendments to the Articles of Incorporation were approved unanimously.

Topping-out ceremonies, celebrating the completion of the third nursing tower and including the pouring of the last bucket of concrete, was held. As the last bucket of concrete was being poured a "time capsule" containing numerous items of interest and bearing a relationship to the occasion was buried in the concrete.

A trailer which had been used to house some of our clerical and fiscal operation because of shortage of space was sold.

Amendments #1 of our Savings Plan and Pension Plans respectively, as suggested by the Internal Revenue Service, were approved and the plans as amended resubmitted to I.R.S. With the final approval of I.R.S., these plans became operative.

An easement was granted to the Arizona Public Service Company for the purpose of installing underground electrical service to our new addition.

The Board of Directors approved an amendment to the Personnel Rules governing limitation on the hiring and/or retention of employees who have passed their 65th birthday extending such limitation to age 70. This is in accord with recent changes in the legal requirements.

The Hospital Management Association's "Guide for Retention and Preservation of Records," recommended for approval by our legal counsel, was approved as a guiding policy for the establishment and operation of a paper management program for the Hospital.

The Board of Directors approved an amendment to the bylaws to provide for the designation as Corporation Member Emeritus, any person who serves as a member of the Corporation meritoriously for at least one full term of three years.

The patient opinion survey reports indicate that our Food Service continues to satisfactorily meet requirements.

On JULY 9, 1977, W. Walter Sittler, M.D., member of the Advisory Committee at the time Boswell was being organized; first head of the Medical Department, serving until 1974; and first Chief of the Medical Staff, died in the Hospital for which he had done so much and which meant so much to him.

Construction was reported to be on schedule.

In AUGUST, 1977, a citizens' review committee of Central Arizona Health Service Agency recommended approval of Boswell's request for a rate increase of 10.3%. Apparently because of the reputation which the Hospital has established in the matter of setting rates for service, there was no opposition raised to recommendation for approval.

To satisfy the continuing need for space for supportive operations as well as for patient care, a part of the financial operation and a part of the Purchasing and Supply operation were moved to 10102 Santa Fe Drive to a building rented from the Del E. Webb Development Company temporarily pending progress in the building operation to permit their return.

During <u>SEPTEMBER</u>, <u>1977</u>, a survey of the Hospital by the Arizona State Department of Health Services resulted in a report of full compliance with all standards.

The OCTOBER, 1977, records showed that the daily census for the year-to-date had been 140.8. Our lack of patient care facilities was dramatically demonstrated when for the first 26 days of October the average daily census reached 172 when, at the same time, our bed complement was 173.

Signing of a contract for carpeting for the newly constructed facility was authorized.

It was reported that the Kresge Foundation of Michigan had pledged \$100,000 toward paying for the construction and furnishing of the "C" tower provided that \$444,000 in pledges and contributions is gained by July 15, 1978.

It was reported that the Hospital by purchasing through the Co-Op Purchasing Association had effected a savings of about 15% on the materiel purchased amounting to approximately \$150,000.

In NOVEMBER, 1977, the medical staff elected the following officers for the year beginning in January, 1978; Chief of Staff, Edward L. DuBrow, M.D.; Vice-Chief of Staff, Joseph B. Priestley, Jr., M.D.; Secretary-Treasurer, Harold E. Gries, M.D.; and Member-at-Large, William J. Kennell, M.D.

In <u>DECEMBER</u>, <u>1977</u>, in a decision of the Arizona Supreme Court the right of hospitals to require members of the medical staff to carry professional liability insurance was upheld.

The inadequacy of our space to properly administer health care to our patients was constantly and increasingly apparent. It was particularly true with the Physical Therapy department.

A Letter of Intent was issued to the Central Arizona Health Systems Agency in which our need for additional facilities was set forth and in which our intention to request their approval of our obtaining such additional facilities was clearly stated. 1978

In <u>JANUARY</u>, 1978, the Del E. Webb Development Company announced the start of construction of homes and of supportive construction in Sun City West, an entirely separate development; that the expected ultimate population of this new community would be 75,000; and that the combined population of Sun City and Sun City West, for the healthcare of which Boswell expects to be responsible, would be 81,375 by 1984. It was reported that Sun City is now completely sold out of home sites.

Lip reading classes were being offered by our speech pathologist.

W. A. Turner, Chief Executive Officer and Administrator, was appointed by Governor Bolin of Arizona to the State Health Coordinating Council for a term of three years.

In <u>FEBRUARY</u>, 1978, the total of gifts and pledges to the fund drive being conducted by the Boswell Hospital Foundation reached \$454,729 thus meeting the contingency stipulated by the Kresge Foundation in making their pledge of \$100,000 in October, 1977.

A new Department of Education was implemented.

The Board of Directors approved the recommendation of the Executive Committee to establish a non-profit corporation to clearly separate non-patient related revenue activities from Hospital operation. It is anticipated that there will be a distinct tax advantage as well as enabling the determination of Medicare reimbursement amounts from the Social Security Administration.

A report on the activities of Meals-on-Wheels stated that during 1977, 25,640 meals were prepared in the Boswell Hospital Food Service Department at a total cost of \$39,935.55.

In MARCH, 1978, the new "C" wing of the Hospital was being occupied department by department beginning with the Emergency Room.

In APRIL, 1978, an administrative recommendation to change the Personnel Rules by granting an additional holiday was approved by the Board. The change is scheduled to be effective on the next occurrence of Washington's Birthday.

The membership in the Auxiliary had reached 1,146 and there were 9,049 volunteer hours donated.

The pay rate for employees "on call" was increased to \$1.25 per hour.

The average daily census reached 163.8.

The occupancy rate during the ten months just passed reached 92%.

In MAY, 1978, a Board approved application for a Certificate of Need for 84 additional beds for Boswell and, further, to build a hospital in Sun City West with a capacity of 175 beds, was forwarded to the Central Arizona Health Systems Agency.

Based on their findings during an inspection in February the Joint Commission on Accreditation of Hospitals granted an additional two years accreditation.

The Board approved an administrative recommendation to amend the Personnel Rules to provide for an increase in the differential pay rate for employees who work the evening and/or night shift.

The Boswell Memorial Hospital Auxiliary contributed \$30,000 toward purchase of phaco-emulsifier equipment for the operating room.

The Artives, an organization of the wives of medical staff physicians, donated \$655 for a charting table for the new nursing unit.

On May 6, 1978, the newly completed "C" tower, together with the supporting ancillary structure, was dedicated. The cost of construction was \$10,550,000; furnishings \$2,200,000. This addition provides the Hospital with 88 additional beds which will ultimately bring our bed capacity, when completely utilized and staffed, to 261.

In <u>JUNE</u>, 1978, the Board of Directors voted to join with 19 other area hospitals in forming a Health Planning Consortium. This venture contemplates health-planning for the needs of greater Maricopa County.

Approval was granted for the implementation of a Clinical Laboratory Information System.

The Board of Directors recognized Miss Marian Clark, Associate Administrator and Director of Nursing since the beginning of operation of this Hospital, for her accomplishments and service to Boswell.

In <u>JULY</u>, <u>1978</u>, another opinion survey directed to discharged patients with regard to our Food Service was conducted. A summary of the 72 responses showed a rating of 3.3 on a scale of 4.0 as perfect. Significantly, none rated the quality, temperature or attractiveness of the food as "poor". Most reported the services as "satisfactory" to "excellent".

The Board of Directors approved amendments to several Personnel Rules, all intended to benefit the employees: reduction in probationary period from six months to three months; increase in the pay scale for sick leave for employees regularly assigned to evening or night shifts; providing the same rate per hour for paid leave as for normal working periods; and payment of time-and-a-half for work performed on a holiday.

The Board approved the retention of Hay Associates to study our programs of employee compensation, employee benefits and our recruiting procedure for obtaining the services of trained nursing personnel.

Early during the evening of August 7, R. Edwin Burge, Director-Personnel Services since 1974, died at the Hospital after becoming ill while at work.

In <u>SEPTEMBER</u>, 1978, construction began on the sixth operating room.

The Board approved payment of a 10% bonus for part-time employees to be paid in lieu of employee benefits to which temporary employees are not entitled.

At the OCTOBER 3, 1978 annual meeting, it was reported that during the fiscal year 1977-78, 10,719 patients were treated in the Emergency Room.

There was an increase of 23% in the utilization of our Home Care Department and the activities of the Gastrointestinal Laboratory increased 100%. During the same time our Surgical Suite handled 4,569 surgical cases and out-patient surgery increased 300%. Food Service prepared and served a total of 323,000 meals; 889,000 pounds of linen were used, an average of 16 pounds per patient per day.

By October 24, the Boswell Memorial Hospital Auxiliary had a membership of 1,296 and it was reported that during September 8,982 hours had been recorded by volunteer personnel.

In <u>NOVEMBER</u>, 1978, the Employee Pension Plan was amended primarily to bring the plan into conformity with changes in governing legal requirements.

The Nursing Service designed and implemented a program which was designed to bring registered nurses, who had for one reason or another discontinued practice, back into the labor force in the health care field by offering a refresher course. This was another step taken to attract and hold competent nursing personnel.

On November 27 our available bed complement was 187.

The Radiology Department expanded their service to 24 hours per day, seven days a week with a radiologist on duty at 7:30 a.m.

A program of performing some elective surgery on Saturday to relieve the heavy load during the week was implemented.

In <u>DECEMBER</u>, 1978, prompted by the continuing shortage of qualified nursing personnel, a program whereby employees who were responsible for recruiting qualified personnel could be rewarded was approved and implemented. Under the terms of this program a cash bonus was offered to any employee who recruited a registered nurse who accepts employment with the Hospital and who stays so employed for at least two years.

A Christmas open house for employees, volunteers, directors and members of the Corporation was held in the cafeteria on December 22.

#### 1979

In <u>JANUARY</u>, 1979, the Board of Directors authorized affiliation with the Phoenix Area Health Planning Consortium.

The Board approved and authorized implementation of Clinical Investigation in Boswell and established a fund to finance the program.

A survey of Maricopa County and of Sun City in particular disclosed that only 1% of the residents of Sun City are under the age of 45 years as compared with 70% of the residents of the county being of that age bracket. Also, that the number of residents of Sun City who were over 65 years of age was 5 1/2 times the number of such residents who live in the county as a whole. These data were being used to demonstrate the greater need for hospital beds per thousand population in this retirement area as opposed to the need in other areas.

Boswell's rule requiring Board approval with recommendation of the Administrator for an employee to be retained beyond his 65th birthday was amended by increasing the age limit to 70 bringing us into compliance with a recently changed federal law.

The bed complement was increased to 210 with as many as 205 of these being occupied at one time and with an average daily census of 180.8, the highest in Boswell's history.

The Board of Directors received a final and revised report on the total construction cost of the latest addition to the Hospital; the third tower and supporting ancillary areas. The final figure was \$10,055,797 representing a saving of \$311,497 from the guarantee figure previously issued by the general contractor, Del E. Webb Corporation.

Nursing unit 5-C was opened for patients on FEBRUARY, 19, 1979.

A campaign to stimulate employees to submit suggestions for improvement and for cost-saving ideas identified as B.A.D. (suggestions that could save a Buck A Day) was well received and entered into by the employees and proved profitable for the Hospital. A total of 821 B.A.D. ideas were submitted resulting in an estimated savings of \$100,000 over the years.

In APRIL, 1979, plans were being formed for the Hospital to assist the Sun City Fire Board by providing for or extending the capabilities of fire fighting personnel by conducting a course of training for Emergency Medical Technicians.

An Employee Suggestion program with monetary awards for suggestions that can be used to cut costs or improve quality of service and efficiency was introduced and placed in operation.

The Boswell Memorial Hospital Auxiliary made a donation of \$25,000 to the Hospital.

An organization of farm workers in areas which are in close proximity to Sun City presented a coordinated protest to the expansion of Boswell Hospital because the expansion contemplated no free clinic, no obstetrical department and no pediatric services.

A committee of local residents, the primary aim of whom is to promote a Hospice locally, is making progress.

The average daily census reached 196.3 constituting a 90.0% occupancy.

In MAY, 1979, the plans of the Hospital for health-care facilities in Sun City West were explained to a large gathering of residents of that area.

The Telephone Reassurance Service, a program to aid in ensuring that a person desiring to participate in the program is contacted or contacts someone each day to guard against persons who live alone becoming ill and being unable to obtain help, and which program had in the past been limited to citizens of Sum City and Youngtown was expanded to include any person living within a radius of 10 miles of the Hospital. Distribution of the Boswell I.D. cards on request was liberalized in the same way and to the same extent.

In <u>JUNE</u>, <u>1979</u>, an administrative recommendation to liberalize the employees hospitalization program and the life insurance program was approved. The lifetime maximum of benefit under the hospitalization program was increased from \$50,000 to \$250,000. At the same time a stop-loss limit of \$50,000 for any claim under the hospitalization benefit plan was inserted. The life insurance program was amended to permit the inclusion of dependents with the employee in providing life insurance coverage. The entire premium for family coverage is to be borne by the employee.

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In compliance with the energy saving program adopted by the Hospital 1,502 fluorescent tubes in our Hospital lighting system were disconnected making an estimated saving of 60,080 watts of power.

In reponse to a requirement from the Department of Health, Education and Welfare that we defend ourselves from an accusation that we were not in compliance with the Civil Rights Act of 1964 and with Section 504 of the Rehabilitation Act of 1973, all records and data which they required were collected and forwarded to them. The compilation of this material required expenditure of time and material in excess of the equivalent of \$4,000.000.

In AUGUST, 1979, the average daily census was 159 constituting 73.6% occupancy.

In <u>SEPTEMBER</u>, 1979, the Board of Directors offered to purchase the Valley View Hospital in Youngtown from the Phoenix Baptist Medical Services of Phoenix. The offer was rejected.

Implementation of the Homemaker Program was approved and a start-up fund of \$20,000 was supplied anonymously.

By Board action the name of the Corporation was changed from "Sun City Community Hospital, Inc." to "Inter-Community Health Care of Arizona, Inc.".

The Auxiliary donated \$35,000 to the Hospital.

In spite of the serious shortage of qualified nursing personnel in the entire southwest, the Boswell Nursing Service Recruiting Program resulted in 83 nurses having been hired since June 1, 1979.

The average daily census was 172.6 constituting 81% occupancy.

In OCTOBER, 1979, the Hospital Affairs Club was organized as a chartered club of the Recreation Centers of Sun City, Inc. The purpose of the club is to sponsor the health seminars which the Hospital has been sponsoring for some time and which, of late, have been co-sponsored by the Hospital and the Recreation Centers. The change was made necessary because of changes in the rules of the Recreation Centers involving the limiting of those attending the seminars to holders of valid Sun City Recreation Center membership cards unless rent was paid on the Recreation Center facility used for the seminar.

The average daily census reached 183.8 and the patient days of care totaled 5,699.

In NOVEMBER, 1979, the total patient care days reached 5,814; the average daily census 193.8; and the average length of stay fell to 7.8 days as opposed to 8.3 days last year.

In <u>DECEMBER</u>, 1979, in a continuing endeavor of all those connected with the Hospital and concerned with the efficient economical operation, the medical staff revised the function and operation of the Utilization Review Committee in dealing with peer review cases for the purpose of obtaining higher quality patient care, of assuring effective and efficient utilization of Hospital facilities and service, and to assist in promotion and maintenance of high quality patient care. This change brings the Hospital into conformity with the Professional Standards Review Organization and the Joint Commission on Accreditation of Hospitals standards.

The average daily census was 194.6; the total patient care days amounted to 6,034; and the average length of stay was 7.3 days.

1980

In <u>JANUARY</u>, <u>1980</u>, our application for a rate increase of 15.9% was approved.

A study as to the possibility of arranging some sort of mass transportation for employees was being conducted.

The new Corporation name, "INTER-COMMUNITY HEALTH CARE OF ARIZONA, INC.," was officially filed with the Arizona Corporation Commission on January 25, 1980.

The average daily census was 218.7; patient care days totaled 6,779; and the average length of stay was 8.1.

By FEBRUARY, 1980, the Employee Suggestion Program which had been approved and put into operation the previous April was showing results. The Suggestion Committee had a number of worthwhile suggestions which were being considered.

Approximately 70 meals per day were being prepared in the kitchen of the Hospital and delivered by volunteer personnel to participants of the Meals-on-Wheels program.

T.T.Y. equipment (a communications device utilizing the telephone-teletype principle) was installed in our emergency room. The device permits one who is handicapped by loss of hearing or by inability to talk, to type out a message on a typewriter-like device located in the home of the handicapped person or at some other point a distance from the Hospital, and have the message transmitted to the equipment in our Hospital, thus affording the handicapped a means of requesting assistance. To the best of our knowledge, this is the first device of this kind to be installed for the use of the public at any point in the valley.

The critical shortage of patient care beds prompted the Medical Staff Executive Committee to introduce a program whereby signs were placed in the Hospital entrance areas used primarily by physicians advising them of the need and encouraging them to discharge any border-line cases as promptly as possible.

Patient care days totaled 6,703 and the average daily census reached 231.

In MARCH, 1980, the purchase of the Snyder Warehouse property located at the northeast corner of 103rd Ave. and Santa Fe in Sun City from Del E. Webb Development Company was approved.

Also, the Board authorized and directed, subject to a determination as to legal and financial feasibility, the purchase of certain real estate located adjacent to and/or in close proximity to the Hospital. It is proposed to finance the purchase by bond issue.

The Board approved a complete and comprehensive management survey and audit on employee pay schedules.

The Education Department was expanding and offering instruction and training for the improvement of employees and to increase their efficiency and job satisfaction in more and more areas. Some programs are made available to the public.

The Gastrointestinal Laboratory program was expanding and is now caring for approximately 100 patients a month as compared to 15 or 20 a comparatively short time earlier.

The average daily census was 217.6 and the total patient care days totaled 6,747.

In APRIL, 1980, an additional full two years accreditation was issued by the Joint Commission on Accreditation of Hospitals.

The average daily census was 214.8; occupancy was 86.6%; and patient care days totaled 6,443.

In MAY, 1980, the Board of Directors approved the purchase of real estate including the Lakeview Medical Arts Building, the Thunderbird Office Building, the property known as the Snyder Warehouse and certain vacant land adjacent to and/or in close proximity to the Hospital. The purchase is to be funded by public bond issue and it was stipulated that the bond issue shall produce the necessary cash flow without jeopardizing future financing of the Sun City West facility or the expansion of Boswell Memorial Hospital. At a special meeting of the Corporation on June 12, 1980 the purchase was approved.

The Forum magazine, a national publication with wide distribution, had published an article highlighting the Boswell Memorial Hospital's Residents' Galleries operated by the Boswell Memorial Hospital Auxiliary.

The Board approved for adoption a set of voluntary effort goals for keeping the cost of hospital care as low as practicable in view of good patient care as adopted by the Arizona Hospital Association. Among the items contained therein was a goal to keep increases in patient care cost to within two percentage points less than the rate of increase of the Metropolitan Phoenix Consumer Price Index.

Also approved was the adoption of an Administrative Policy covering "Financial Disclosure", to serve as a guide to the present and future boards in planning; as a source of reference for investors and creditors, resource providers, oversight bodies, constituents, and third-party payers; for the information of the public which the institution serves; and for the use of regulating agencies and commissions.

In <u>JUNE</u>, <u>1980</u>, the total patient care days for the month was 6,606; the average daily census was 213.1; and the Hospital was operating at 85.9% of capacity.

The Visiting Nurse Association announced that because of having experienced financial difficulties they were being forced to curtail some of their activities. This reduction would include discontinuing their service to outlying areas of Maricopa County. A study was being conducted to determine the advisability of the Boswell Hospital Home Care Department assuming responsibility for such service in the area west of Boswell and continuing to Wickenburg.

A recent article in the periodical "Social Work Administration" in which Boswell's Social Work Department was highlighted for achieving cost-savings by using wheelchairs instead of ambulances to transport patients was published.

A review of the records incident to the close of the fiscal year on June 30 reveals a steady improvement in our record for the past few years:

| years.                        | 1977   | 1978   | 1979   | 1980   |  |
|-------------------------------|--------|--------|--------|--------|--|
| Admissions                    | 5,969  | 6,644  | 7,520  | 8,836  |  |
| Total patient care days       | 51,660 | 57,168 | 62,013 | 72,286 |  |
| Average length of stay (days) | 8.7    | 8.6    | 8.2    | 8.2    |  |
| Operating Room Visits         | 3,925  | 4,401  | 5,014  | 5,924  |  |
| Emergency Room Visits         | 8,978  | 10,719 | 13,225 | 13,962 |  |

On JULY 6, 1980, Bayard T. Horton, M.D., formerly of the Mayo Clinic in Minnesota, member of the first Advisory Board of this Hospital, Corporation member since 1968, and one whose help and advice were invaluable during the early years of planning and implementation of Boswell and who had been the founder and editor of the Boswell Proceedings, died.

In <u>AUGUST</u>, 1980, one of the reporters from a newspaper in Paris, France visited Sun City and Boswell Hospital for the purpose of reporting back to his paper and to the French public just what it is that makes this sort of life style successful. France has nothing even remotely resembling our "Retirement Living" according to the reporter.

In <u>SEPTEMBER</u>, <u>1980</u>, a study as to the feasibility of the Hospital's adopting a program of self-insurance for professional liability was authorized.

The Corporation bylaws were amended to permit the holding of a special meeting of the Board immediately following the annual Corporation meeting.

Pursuant to a recommendation of the Joint Commission on Accreditation of Hospitals during an earlier inspection, the bylaws were amended to require members of the Board to attend a minimum of five meetings during the year.

Patient care days for September totaled 6,082; average daily census was 202.7; and the occupancy figure was 79.1%.

The annual Corporation meeting on OCTOBER 7, 1980, provided an appropriate atmosphere for celebrating the first ten years of Boswell Hospital operation, the first patient having been admitted on November 16, 1970. Of particular note and some of the bases for celebration were: the receipt of approval for completion of the fourth tower and supporting ancillary areas of the Hospital; the implementation of the Homemaker Health Aide Program; the implementation of added emphasis on discharge planning; and the expansion of our Education Department in the variety and extent of the types of training being offered for employees, patients, the medical staff and the public. Acute renal dialysis procedures have doubled during the past year; over 5,000 surgical procedures have been performed in our operating suite; laser therapy had been introduced and is now in operation; a Clinical Pharmacy Program, the first in Arizona, has been implemented and is very successfully in operation. Computerization of many areas of operation has been accomplished including Pharmacy, Clinical Laboratory, Accounting, Patient Accounts Services and Admitting. The automation of all billing and claims processing permits a direct tie between our computers here in the Hospital and the National Medical Headquarters in Baltimore, Maryland. Not the least of the accomplishments has been the acquisition of land for present and future expansion with provision for the needs of the Hospital in this regard for now and for the for seeable future.

It was announced that the Boswell Hospital Auxiliary had donated \$92,400 during the past year for Hospital expansion and that their donations during the past ten years amount to \$564,227.

It was noted that the medical staff has grown from some 72 physicians with 15 specialties to 250 physicians with 30 specialties.

The total cost of the Hospital including real estate, plant and equipment was estimated to be \$32,544,919.00 as of June 30, 1980.

During the month of OCTOBER, 1980, the Board of Directors authorized the execution of building contracts with the Del E. Webb Corporation and with Ellerby Architects for the completion of the fourth nursing tower and related ancillary space.

Patient care days totaled 6,839 and the average daily census was 220.6.

Permission was granted to convert ten private rooms to double occupancy adding ten beds to the complement bringing our capacity to 271, an addition badly needed.

In <u>NOVEMBER</u>, 1980, revision of the corporate structure creating separate operating corporations for the various business entities, some having to do with patient care and other dealing with the management of rental property, etc., was approved.

A very successful three-day health fair was conducted. On childrens' day several hundred school children were in attendance. In the three days of the fair almost 4,000 individual medical tests were performed by Hospital personnel on area residents. Plans for the repeating of such fairs were already underway.

The Boswell Hospital Auxiliary pledged \$200,000 toward the completion of the fourth nursing tower.

Patient care days totaled 6,921 and the average daily census was 230.7.

In <u>DECEMBER</u>, 1980, a study as to the practicality of a condominium sales and rental type operation program for the Lakeview Medical Arts Center recently purchased from DEVCO was approved.

The average daily census was 242.5, occupancy 91%.

It is necessary to apply for a rate increase of 13.5% because of certain changes in the Medicare reimbursement formula.

The Boswell Memorial Hospital Auxiliary paid \$65,000 toward their \$200,000 pledge.

1981

In <u>JANUARY</u>, <u>1981</u>, the Board of Directors approved the establishing of a separate subsidiary corporation to accept the gift of land in Sun City West from the Del E. Webb Development Corporation and to eventually hold title to the health care facility which, it is anticipated, will be established on that land.

A Department of Planning and Marketing was established.

Maricopa County abandoned certain streets which, if allowed to remain dedicated to public use, would divide the property now owned by the Hospital into small pieces difficult to divide according to the long-range plan for the complete utilization of the property.

Patient care days totaled 7,838, the average daily census was 252.8 with a 96.9% occupancy.

In <u>FEBRUARY</u>, 1981, the Board of Directors approved participation in a mutual group program for carrying our liability insurance. Implementation of a Behavioral Health Services Program on a trial basis for six months was also approved.

The Executive Committee was delegated the authority to approve, with advice of counsel, Articles of Incorporation, bylaws and other necessary documents to effect the restructuring of the corporate organization under which concept the whole would be integrated into various components under a single controlling Corporation, each unit becoming a controlled subsidiary corporation.

Approval was given and arrangements made to move one of the temporary buildings which had been used for some time by the Hospital to Sun City West for the purpose of establishing a nucleus of a health care facility in that locality.

The average daily census was 252.7 and the occupancy was 96.9%.

In MARCH, 1981, the Personnel Rules were amended changing the employees' leave program to a "Total Leave Concept".

The name of the Corporation was changed to COMMUNITY HEALTH CORPORATION subject to the availability of that name with the Corporation Commission, and the corporate year was changed to the standard calendar year with the annual Corporation meeting scheduled on the second Tuesday in April.

An offer by DEVCO to donate to the Corporation a 40 foot wide strip of land running along the north side of Grand Avenue and extending from 103rd Ave. to Del Webb Blvd. was accepted.

The average daily census was 246 with a 94.3% occupancy.

In APRIL, 1981, the Board of Directors voted to continue participation in the Social Security program rather than follow the lead of some local hospitals in withdrawing from such participation.

The average daily census was 225.6 with 86.4% occupancy.

In MAY, 1981, construction progress on the new nursing tower was within one or two days of being on target.

Several sub-committee task forces were at work in planning for the future development of the Hospital. Among these were a Cardiac/ Cardiovascular Task Force; a Diabetes Task Force; and an Emergency Medical Treatment Task Force.

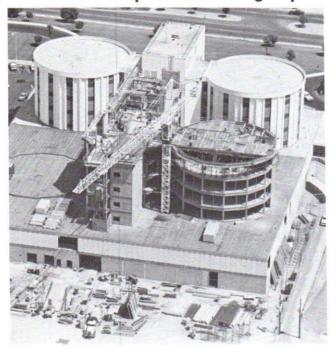
A total of 240 persons donated blood during a very successful blood drive.

In <u>JUNE</u>, 1981, transfer of the temporary building to Sun City West was accomplished. It will be used temporarily as a base for physicians as a facility where they may see patients in that area until permanent office facilities can be provided. A portion of the building will be temporarily used for quarters for the ambulance service and for the Sun City West fire fighting unit. The cost for relocation, landscaping and paving the parking lot was approximately \$140,000.

Construction on the new fourth tower was on schedule.

Approval in principle was given to the development of the proposed cardiac catheterization and cardiac surgery facility as recommended by the Cardiac/Cardiovascular Task Force.

#### Boswell Hospital 'Towering' Up



#### As Expected, Sun City Sets Record

Sun City home sales for the first five months of 1977, topped the \$140,000,000 mark as the resort-retirement community northwest of Phoenix rushed past its previous sales record for a single year.

Sale of 305 new homes during May pushed the 1977 figure on sale of new homes for five months to a total of 2,697, valued at \$125,092,561.

Resale of existing homes by the Webb sales department during May numbered 60 for a 1977 resales total of 359 existing homes, valued at \$17,318,790.

The largest number of new Sun City homes sold in any previous year was 2,576 in 1973. That year's total was surpassed in May.

THE THIRD tower on Sun City's Boswell Hospital is "towering ahead," according to Bill Turner, hospital administrator. In his current report, Turner says 90 per cent of the 7,300 cubic yards of concrete has been poured. The new addition will contain 16,500 square yards of carpet, enough dry wall to construct 175 Sun City homes and enough steel to produce 300 mid-sized autos. The 88 beds in the new tower will bring total to 261, all built by the Webb Corporation's Phoenix contracting office.

## Superstitious? Patriotic Too? Something For You

We recently saw some statistics which will serve as our patriotic Fourth of July offering, as well as a pleasant surprise to superstitious people.

The number of colonies which broke away from England was 13. In fact, the number 13 went on to become the keynote of the Great Seal of the United States. If you examine it carefully, you

13 stars; 13 clouds; 13 stripes; 13 laurel leaves; 13 berries; 13 main feathers in the eagle's right wing, 13 feathers in his left wing, 13 feathers in his tail; 13 letters in the facing motto, E PLURIBUS UNUM; 13 letters in the reverse motto, ANNUIT COEP-TIS; 13 times 3 letters in the words, "THE COAT OF ARMS OF THE UNITED STATES OF AMERICA."

In fact, 13 is repeated 13 times in the GREAT SEAL.

Could this revelation change the minds of builders who put up office buildings and omit naming the 13th floor?

### Do You See A Sun City Stereotype? Let A 26-Year-Old Editor Shatter It!

Paul Schafer, a reporter from 1973 to 1977 on the Sun City News-Sun, now edits the monthly publication of the First National Bank of Arizona.

As a 26-year-old, his comments about Sun Citians are relevant and interesting. We thought you might like to read some extracts:

"You might (driving around town) spot some odd decorations, but you'll use a lot of gas before you'll find a messy yard.

#### How About People?

"How about the people, however? "To put it simply, there's no way of putting it simply. Among the nearly

40,000 residents is one who will fit any 'old folks' stereotype you may have, and another who'll shatter that stereo-

type completely.

"Let me tell you about Harvey Butchart, Steve Fulmer or Chuck Wider. Each of these men will be 70 or more by year's end, and I would be willing to match them against any 26year-old backpacker (such as myself)."

#### **Grand Canyon Expert**

Schafer tells about Butchart, who has logged 15,000 miles hiking the Grand Canyon; Fulmer, who was one of the first 100 persons to "run" the Colorado River, and Wider, who spends a lot of time in the White Tank Mountains near Sun City.

After giving examples of active, unselfish, "giving" Sun Citians, Schafer concludes:

"Looking back to my college days, I remember friends asking me if I would be spending the next few years reporting on quilting bees and constipation lectures and I remember wondering if it might be true.

#### My First Picture

"That was my first mental stereotype of Sun City, and it was one of the first to be shattered.

"Instead, my time there proved to be extraordinarily stimulating. It showed me that even in retirement, among this generation of achievers, many are still busy achieving.

"I hope my generation will be able to say the same, when Sun City becomes our home."

## SUN CITY COMMUNITY HOSPITAL FUND



## THE AREA SERVED AND ITS GROWTH PATTERNS

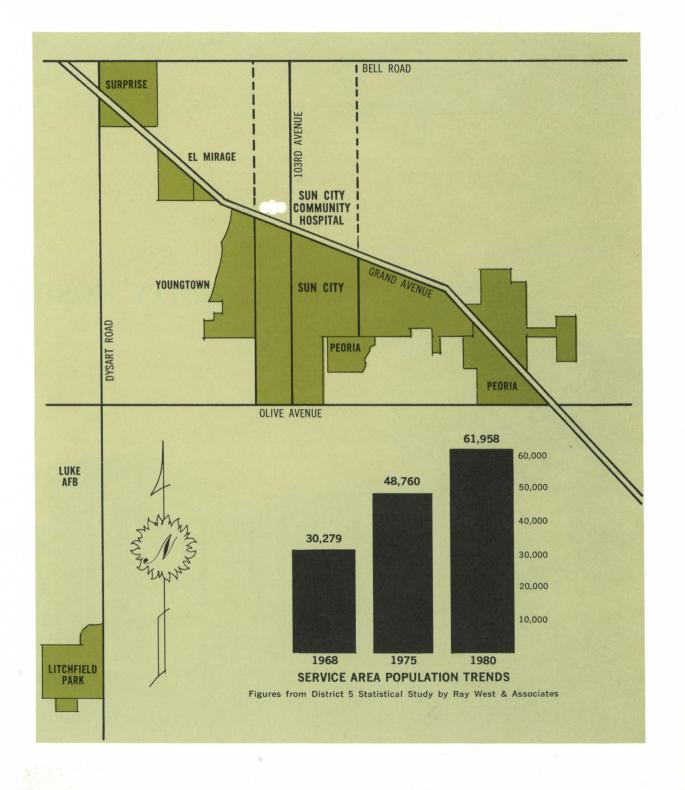
#### There is a need:

"Sun City isn't just brick and mortar, but more important it is people — more than eleven thousand of them. They have a multitude of recreational facilities available for use when they are well. But do they have adequate special health facilities when they are ill? The Del E. Webb Development Company offers its complete support to the campaign for a hospital in Sun City."

#### DEL E. WEBB

"Having moved to Sun City as a pioneer resident in 1960, I have observed our community expand at an unbelievable rate. With no letup in building activity, we can expect a population increase of several thousand in the next five years. There is most certainly need for hospital accommodations within this community."

RAY GOETZE
State Senator





#### The Story of Walter O. Boswell and Sun City's Hospital

At about the time most of us were struggling through the Great Depression, Walter O. Boswell was bringing to fruition his dream of converting this desert plain in the Salt River Valley to the production of useful crops. When most agriculture was in decline, he was reclaiming "worthless" land here — and in California's San Joaquin Valley — for planting of cotton crops. Then came the Second World War and the denial of cotton products from the Middle East and the Boswell Dream became a reality!

What more fitting Memorial than a modern medical/surgical hospital with facilities designed especially to serve the needs of this growing retirement community? The generous grant of \$1.2 million in March of 1967 from the James G. Boswell Foundation made possible a complete change in thinking and planning from "just another hospital to serve the infirm" to the development of our present plans. However, the costs of building, equipping and putting into operation a hospital today are such that additional funds must be obtained before construction can begin. That is why the community is being asked to share by raising a portion of the total estimated cost of \$4 million for a basic unit of 100 beds. It has been estimated that construction can begin when at least \$2 million in cash and pledges (including the Boswell Foundation grant) is in hand.

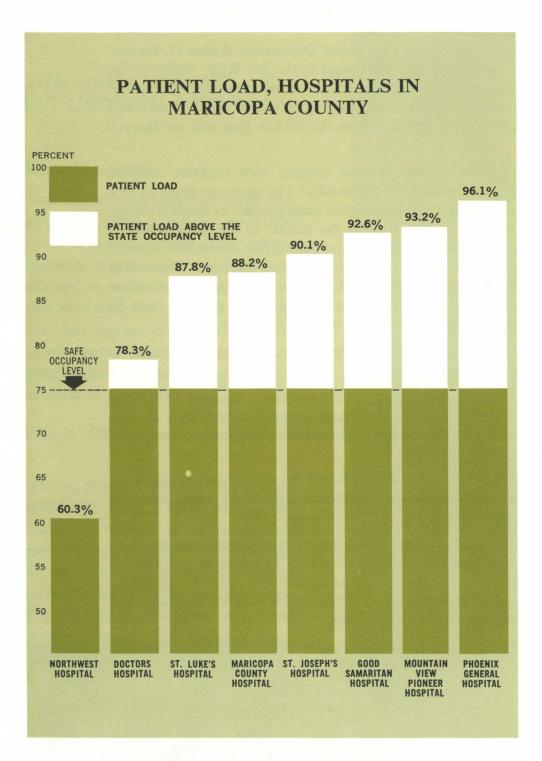
Now, we have accepted a goal of \$1 million in cash and pledges (over the next three years) to make our dream — like that of Colonel Boswell — come true.

Whatever the cost to us in time, effort and money, Sun City is receiving a Bargain in Health! Without the Del E. Webb contributions of land and experienced hospital construction at cost, this hospital of latest, efficient design capable of caring for an expanding population, would cost a minimum of \$5 million.

The need has been demonstrated. Let every Sun City citizen search his soul and make his maximum contribution to this community effort. Seek out a memorial (pp. 4-11) which will best express your feelings for a loved one.

And there's a possible bonus. Once the community has shown its sincerity in supporting the Walter O. Boswell Memorial Hospital, other funds will become available. Foundations and Federal Grants are attracted by successful community campaigns. Once the facilities have been provided, funds for research into our own health problems will be attracted, as will be physicians and laboratory technicians who specialize in solving those problems.





#### **HOW SERIOUS IS THE NEED?**

A cursory study of a listing of "Total number of hospital beds in Maricopa County" would indicate that, statistically, there is an adequate margin of beds to care for any emergency. However, in a study made by the Health Facilities Planning Council of "Percent of Occupancy of Hospitals in Maricopa County for Selected Months of 1967" (see chart at left) an unusually high rate was recorded for both Winter and Summer months. "Safe Occupancy Level" is usually defined as being "75% or less." Percentages above 90% are tantamount to being filled to capacity. And the distance factor — 45 to 50 minutes' driving time from Sun City — is an added hazard when a life is ebbing away.

#### A UNIQUE SERVICE FOR THOSE IN RETIREMENT – AND A HOPEFUL OPPORTUNITY FOR RESEARCH

The special needs of your community and the unique opportunities for serving those needs have been foremost in the planning for the Walter O. Boswell Memorial Hospital. Not only have the local architects, Bricker and Hoyt, A.I.A., consulted constantly with Ellerbe Architects of St. Paul, but they have had the unusual opportunity of advice from a trio of consultants from the Mayo Clinic and Hospital. These doctors have chosen to winter in Sun City and Rochester's loss is our gain.

Here are some quotes from Ellerbe Architects of St. Paul, who are recognized as one of the foremost firms in design of hospitals, having worked with the Mayo Clinic and Methodist Hospital at Rochester in developing the first of the radial nursing units:

"As with the concept of Sun City itself, the new hospital is planned specifically to provide the medical and nursing services required by an aging population. In the areas of cardiopulmonary diseases, cancer, urinary, arthritic, orthopedic, and other geriatric problems, it is intended to include the very finest of facilities for nursing care, surgery and rehabilitative treatment."

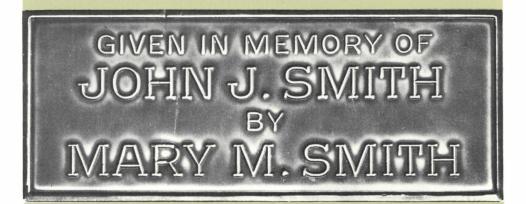
"The very newest concepts in hospital planning will make all of this possible. Selection of the radial nursing unit was a first step toward accomplishing this. Two units of two floors each will provide the initial 100 beds . . . (actually, four patient floors and core facilities for 200 beds will be built. Only two floors will be completed and equipped at this time). The hospital may be expanded further by adding a third radial unit to complete the Cloverleaf plan."

"At the center of each radial unit is a nursing station from which each patient may be under continuing direct observation . . . Access to each patient's room is but a few steps from the station . . ."

"The hospital is planned for the ultimate in efficient use of both manpower and equipment while providing the finest of nursing and medical care. The end result should be *good health at minimum cost*."

(A retired engineer, serving on the Campaign Steering Committee, assures us that there are "no extra costs involved in this type of construction.")

"The location of this hospital in Sun City will attract medical people of stature, from the standpoint of specialized medical practice and also for the unusual opportunities it will offer in the field of research . . ."



#### GIVING THROUGH MEMORIALS

There is no better way than to select a Living Memorial from the following pages to honor a living member of the family or to sustain the memory of a loved one. A wide range of opportunities is offered: a lobby or waiting room, a suite or department, a corridor or a nursing station, or a patient room or smaller unit. Study the floor plans and list of Memorials on pages 4 through 11, then call the Campaign Office if there is a special memorial which you wish to reserve. (Quarterly payments are indicated in each case for your consideration in budgeting over a three-year period.)

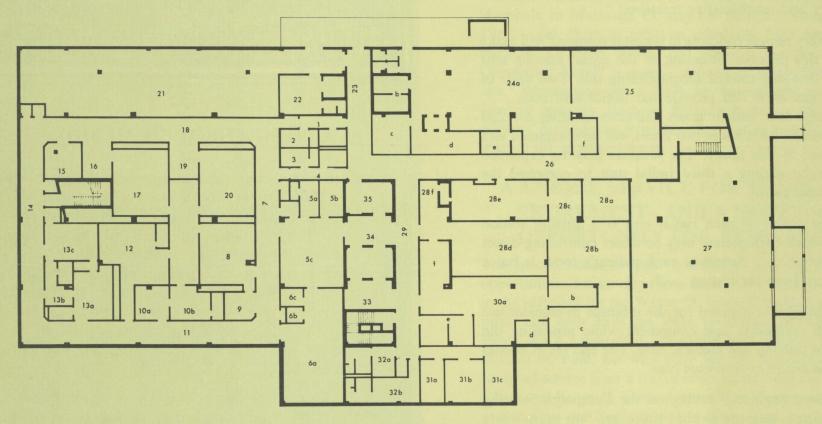
Should you not find it possible to select a particular Memorial, the small plaque pictured above is offered for \$156 (\$13 each quarter for three years.) These will be placed on a large central Memorial Plaque in a prominent place in the new hospital. And don't forget: ALL GIFTS ARE TAX DEDUCTIBLE.

(see further discussion on tax savings, page 12)

#### WALTER O. BOSWELL MEMORIAL HOSPITAL

(Sun City Community Hospital)

#### LIVING MEMORIALS



LOWER LEVEL PLAN

Floor plans are accurate for planning purposes but are subject to possible change and revision.

A memorial gift to name a wing, floor or department does not preclude other memorial gifts within that facility. (Figures in parentheses are given for your convenience in budgeting payments quarterly over a three-year period)

#### HOSPITAL MEMORIALS

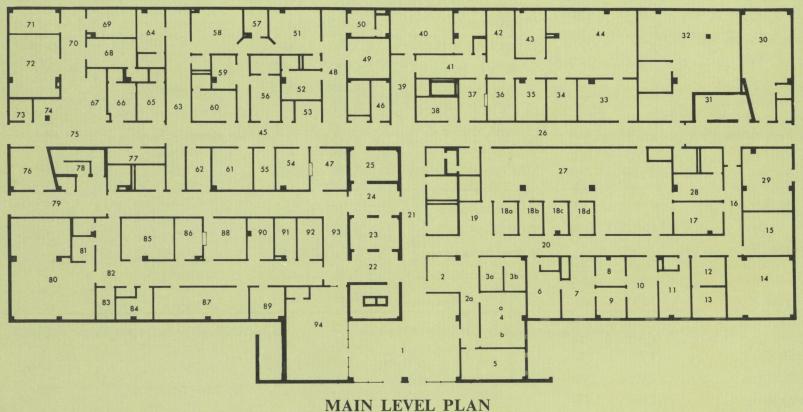
| To Name the Surgical Wing  | \$165,000.00            | b. Dark Room &   | 27. Mechanical Equipment Room \$ 6,000    | (\$ 500)    |
|--|-------------------------|--|---|-------------|
| 1. Nurses' Hall\$ 6  | 600 (\$ 50)             | Sterile Room\$ 5,000 (\$ 414)<br>c. Cysto X-Ray & Equipment 5,000 ( 414) | 28. Central Supply 10,800                 | ( 900)      |
| 2. Nurses' Dressing Room 1,0                                     | 00 ( 84)                |  | a. Storage 1,200                          | ( 100)      |
| 3. Doctor's Dressing Room 1,0                                    | 00 ( 84)                | 14. East Corridor  | b. Packing                                | ( 200)      |
|  | 500 ( 50)               | 15. Anesthetic Work Room 4,000 ( 334)                                    | c. Cart Room 600<br>d. Sterile Room 3,600 | ( 50)       |
| 5. Pre-Operating Suite 8,4                                       | ( 00)                   | 16. Scrub Alcove   | e. Clean Up 2,400                         | ( 200)      |
| a. Dressing Room 1,2   |                         | 17. Major Operating Room 25,000 ( 2,084)                                 | f. Clean Dispatch 600                     | ( 50)       |
| b. Superintendent's Office 1,2                                   |                         | a. Equipment   | 29. North Service Corridor 1,200          | ( 100)      |
| c. Pre-Operating Room 6,0  | 000 ( 500)              | 18. South Corridor   | 30. Pharmacy Suite 12,000                 | ( 1,000)    |
| 6. Recovery Suite 10,0   | ,,                      | 19. Scrub Alcove   | a. Pharmacy 5,000                         | ( 414)      |
| a. Recovery Room 8,4<br>b. Utility Room 6                        | .00 ( 700)<br>.00 ( 50) | 20. Major Operating Room 25,000 ( 2,084) a. Equipment 10,000 ( 834)      | b. Sterilizer                             | ( 84)       |
|  | 600 ( 50)               | 01 0 1 10  | d. Sterile Room 600                       | ( 50)       |
| 7. West Corridor 2,4   |                         |  | e. Pharmacist Office 3,000                | ( 250)      |
| 8. Northwest Major   | 200,                    | 22. Autopsy Suite 6,000 ( 500)   | f. Compounding 1,200                      | ( 100)      |
| Operating Room 25,0  |                         | To Name Service Area\$65,000.00  | 31. Housekeeper's Suite 1,500             | ( 125)      |
| a. Equipment 10,0  | 000 ( 834)              | 23. South Service Corridor \$ 1,000 (\$ 84)                              | a. Office                                 | ( 50)       |
| 9. Scrub Alcove  | (00 (100)               | 24. Kitchen Suite  | b. Sewing                                 | ( 50)       |
| 10. Clean-Up Suite 2,4   |                         | a. Kitchen   | 32. Service Area Dressing Rooms 1,000     |             |
| a. Instrument Clean-Up 1,2<br>b. Sterilizing 1,2                 |                         | c. Storage 500 ( 42)   | a. Men's 500                              | ( 84) ( 42) |
| 11 11 11 0 11  |                         | d. Dish Return and Washer 1,080 ( 90)                                    | b. Women's 500                            | ( 42)       |
|  |                         | e. Clean Dish Storage 300 ( 25)<br>f. Dietician's Office 2,400 ( 200)    | 33. Public Elevator Lobby 1,000           | ( 84)       |
| 12. Sterile Storage 3,6  | , ,                     |  |   |             |
| 13. Cystology X-Ray Suite 15,0<br>a. Cysto-X-Ray & Equipment 5,0 |                         | 25. Cafeteria and Dining Room . 15,000 (1,250)                           | 34. Service Elevator Lobby 720            | ( 60)       |
| 2. Oyoto x nay & Equipment 3,0                                   | ( 414)                  | 26. Central Service Corridor 2,400 ( 200)                                | 35. Linen Return Room 500                 | ( 42)       |

Values assigned to memorials are in no way related to intrinsic values.

#### WALTER O. BOSWELL MEMORIAL HOSPITAL

(Sun City Community Hospital)

#### LIVING MEMORIALS



WIAIN LEVEL PLAN

Floor plans are accurate for planning purposes but are subject to possible change and revision.

A memorial gift to name a wing, floor or department does not preclude other memorial gifts within that facility. (Figures in parentheses are given for your convenience in budgeting payments quarterly over a three-year period)

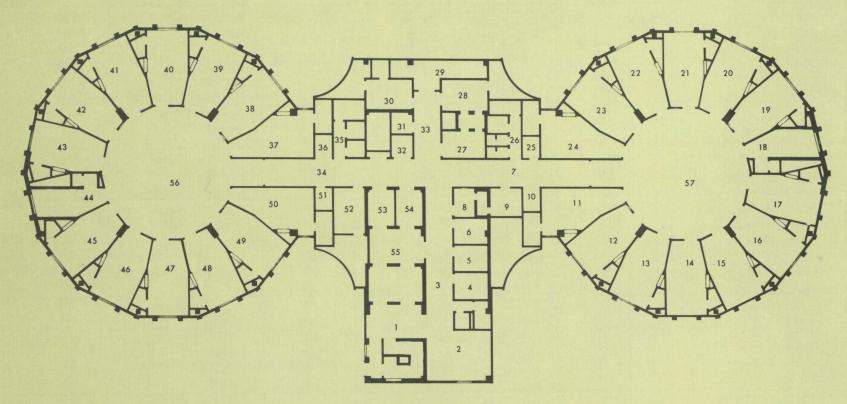
#### HOSPITAL MEMORIALS

| To Name Administration Wing    | \$150,000.00  | 27. Business Office \$10,000 (\$ 834)            | 59. Storage\$ 900 (\$ 75)                      |
|--------------------------------|---------------|--|--|
| 1. Lobby\$50                   |               | 28. Women's Lounge 1,800 ( 150)                  | 60. Radiologist Office 4,800 ( 400)            |
| 2. Sub Waiting 2               |               | 29. Telephone Room 3,000 ( 250)                  | 61. Active Film File                           |
| a. Corridor 2                  | 2,400 ( 200)  | 30. Staff Lounge 5,000 ( 414)                    | 62. Dental O. R 5,600 ( 467)                   |
|                                | 2,400 ( 200)  |  | 63. East X-Ray Corridor 2,400 ( 200)           |
|                                | 1,200 ( 100)  |  | To Name Treatment Department\$40,000.00        |
|                                | 1,200 ( 100)  | To Name Laboratory Wing Nos. 32-44 . \$50,000.00 | 64. Dressing Room\$ 600 (\$ 50)                |
| 4. Chaplain's Office and       |               | 32. Record Library \$ 6,000 (\$ 500)             | 65. Isolation                                  |
|                                | 4,800 ( 400)  | 33. Serology-Bacteriology 6,000 ( 500)           | 66. Isolation                                  |
|                                | 2,400 ( 200)  | 34. Histology 3,600 ( 300)                       | 07   |
|                                | 2,400 ( 200)  | 35. Pathology                                    |  |
| 5. Chapel 15                   |               | 36. Clerical Office 1,200 ( 100)                 | 00 - 1   |
|                                | 3,000 ( 250)  | 37. Waiting Room                                 | 70 7 1 10 11                                   |
|                                | 1,800 ( 150)  | 38. Janitor-Housekeeper 2,000 ( 167)             | 7  |
| 8. Assistant Administrator 1   | 1,200 ( 100)  | 39. Blood Bank Corridor 3,600 ( 300)             |  |
| 9. Assistant Administrator 1   | 1,200 ( 100)  | 40. Blood Bank                                   | 72. Orthopedic Sections 5,600 (467)            |
| 10. Secretary and Waiting 1    | 1,800 ( 150)  | 41. Laboratory Hall 2,400 ( 200)                 | 73. Equipment Storage 900 (75)                 |
| 11. Nursing Director 3         | 3,000 ( 250)  | 42. Urinalysis 3,600 ( 300)                      | 74. Stretcher Alcove 600 ( 50)                 |
| 10 0                           | 1,200 ( 100)  | 43. Glass Wash and Sterilizer 2,400 ( 200)       | 75. Emergency Corridor 4,800 ( 400)            |
| 40 -                           | 1,200 ( 100)  | 44. Chemistry 9,200 ( 767)                       | 76. Emergency Waiting Room . 3,600 ( 300)      |
|                                | 6,000 ( 500)  | To Name East Wing\$200,000.00                    | 77. Equipment Storage 1,200 ( 100)             |
|                                | 4,800 ( 400)  | To Name Emergency Portico\$ 10,000.00            | 78. Stairway                                   |
|                                | 1,800 ( 150)  | To Name Radiology Department \$ 70,000.00        | 79. East Corridor (to elevator) . 7,200 ( 600) |
|                                | 1,800 ( 150)  |  | To Name Therapy Department\$55,000.00          |
|                                | 3,600 ( 300)  | 45. Radiology Corridor \$ 6,000 (\$ 500)         | 80. Exercise                                   |
| a. Room                        | 900 ( 75)     | 46. Portable X-Ray 2,400 ( 200)                  | 81. Utility                                    |
| b. Room                        | 900 ( 75)     | 47. Waiting Room                                 | 82. N. E. Corridor 6,000 ( 500)                |
| c. Room                        | 900 ( 75)     | 48. West X-Ray Corridor 2,400 ( 200)             | 83. Linen Room                                 |
| d. Room                        | 900 ( 75)     | 49. Film Library 3,600 ( 300)                    | 84. Storage                                    |
| 19. Cashier 3                  | 3,000 ( 250)  | 50. Dressing Room                                | 85. Arm, Leg and Hip Baths 5,600 ( 467)        |
| 20. Corridor                   | 7,200 ( 600)  | 51. X-Ray  | 86. Control                                    |
|                                | 2,000 (1,000) | 52. Technician's Lounge 1,800 ( 150)             | 87. Inhalation Therapy 7,200 ( 600)            |
|                                | 6,000 ( 500)  | 53. Stretcher Alcove 900 ( 75)                   | 88. Waiting Room 3,600 ( 300)                  |
| 23. Public Elevators 24        |               | 54. Stenographic Office 1,200 ( 100)             | 89. Pulmonary Function 4,800 ( 400)            |
| a. Elevator 12                 | 2,000 (1,000) | 55. Film Viewing                                 | 90. EKG 3,600 ( 300)                           |
|                                | 2,000 (1,000) | 56. Film Finishing and                           | 91. Files and Reading 2,400 ( 200)             |
|                                | 6,000 ( 500)  | Dark Room 4,800 ( 400)                           | 92. EKG 3,600 ( 300)                           |
|                                | 3,000 ( 250)  | 57. Barium Room 5,600 ( 467)                     | 93. Corridor 4,800 ( 400)                      |
| 26. West Laboratory Corridor 7 | 7,200 ( 600)  | 58. X-Ray 7,200 ( 600)                           | 94. Coffee Shop and Gift Shop 25,000 ( 2,084)  |
|                                |               |  |  |

Values assigned to memorials are in no way related to intrinsic values.

## WALTER O. BOSWELL MEMORIAL HOSPITAL (Sun City Community Hospital)

#### LIVING MEMORIALS



#### SECOND FLOOR PLAN

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#### HOSPITAL MEMORIALS

| To Name Central Core\$ 40,000.00            | 28. Dietary Room                        | (\$ 100) |
|---|---|----------|
| To Name Coronary and                        | 29. Storage 600                         | ( 50)    |
| Intensive Care Wing (West)\$100,000.00      | 30. Nurses' Locker Room 1,200           | ( 100)   |
| To Name East Nursing Wing \$ 75,000.00      | 31. Janitor's Room 300                  | ( 25)    |
| 1. Elevator Lobby\$ 2,400 (\$ 200)          | 32. Linen Storage 300                   | ( 25)    |
| 2. Day Room                                 | 33. South Service Corridor 1,800        | ( 150)   |
| 3. Access Corridor 3,600 ( 300)             | 34. East Corridor 3,600                 | ( 300)   |
| 4. Office                                   |   |          |
| 5. Office                                   |   | ( 200)   |
| 6. Examination Room 1,200 ( 100)            | 36. Stretcher Alcove 300                | ( 25)    |
| 7. West Corridor 3,600 ( 300)               | 37-43. Patient Rooms — each 5,000       | ( 414)   |
| 8. Linen Return 600 ( 50)                   | 44. Stairway 1,800                      | ( 150)   |
| 9. Linen Dispatch 600 ( 50)                 | 45-50. Patient Rooms — each 5,000       | ( 414)   |
| 10. Stretcher Alcove                        | 51. Utility Room                        | ( 25)    |
| *11-17. Patient Rooms — each . 7,200 ( 600) | 52. Conference Room 2,400               | ( 200)   |
| 18. Stairway                                | 53. Linen Dispatch 600                  | ( 50)    |
| *19-24. Patient Rooms — each . 7,200 ( 600) | 54. Storage 600                         | ( 50)    |
| 25. Utility                                 | 55. Service Elevator Lobby 1,800        | ( 150)   |
| 26. Showers and Bath Units 2,400 ( 200)     | 56. Nurses' Control Center 10,000       | ( 834)   |
| 27. Pantry 600 ( 50)                        | 57. Nurses' Control Center—I. C. 12,000 | (1.000)  |
| +   |   | ( 2,000) |

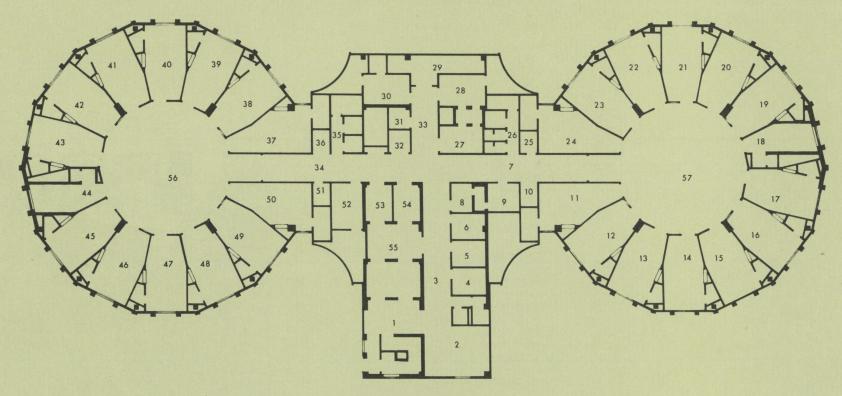


<sup>\*</sup>These rooms are designated for "Intensive Care Units" and "Coronary Intensive Care" on the West Wing of Second Floor.

Values assigned to memorials are in no way related to intrinsic values.

## WALTER O. BOSWELL MEMORIAL HOSPITAL (Sun City Community Hospital)

#### LIVING MEMORIALS



THIRD FLOOR PLAN

Floor plans are accurate for planning purposes but are subject to possible change and revision.

A memorial gift to name a wing, floor or department does not preclude other memorial gifts within that facility. (Figures in parentheses are given for your convenience in budgeting payments quarterly over a three-year period)

#### HOSPITAL MEMORIALS

| To Name Central Core        | \$    | 40,0 | 00.00 | 28. Dietary Room\$ 1,200 (\$        | 100) |
|-----------------------------|-------|------|-------|-------------------------------------|------|
| To Name West Nursing Wing   | \$    | 75,0 | 00.00 | 29. Storage 600 (                   | 50)  |
| To Name East Nursing Wing   | \$    | 75,0 | 00.00 | 30. Nurses' Locker 1,200 (          | 100) |
| 1. Elevator Lobby\$         | 2,400 | (\$  | 200)  | 31. Janitor's Room 300 (            | 25)  |
| 2. Day Room                 | 4,800 | (    | 400)  | 32. Linen Storage 300 (             | 25)  |
| 3. Access Corridor          | 3,600 | (    | 300)  | 33. South Service Corridor 1,800 (  | 150) |
| 4. Office                   | 1,200 | (    | 100)  | 34. East Corridor 3,600 (           | 300) |
| 5. Office                   | 1,200 | (    | 100)  | 35. Bath and Shower Unit 2,400 (    | 200) |
| 6. Examination Room         | 1,200 | (    | 100)  | 36. Stretcher Alcove 300 (          | 25)  |
| 7. West Corridor            | 3,600 | (    | 300)  | 37-43. Patient Rooms — each 5,000 ( | 414) |
| 8. Linen Return             | 600   | (    | 50)   | 44. Stairway                        | 150) |
| 9. Linen Dispatch           | 600   | (    | 50)   | 45-50. Patient Rooms — each 5,000 ( | 414) |
| 10. Stretcher Alcove        | 300   | (    | 25)   | 51. Utility                         | 25)  |
| 11-17. Patient Rooms — each | 5,000 | (    | 414)  | 52. Conference Room 2,400 (         | 200) |
| 18. Stairway                | 1,800 | (    | 150)  | 53. Linen Dispatch 600 (            | 50)  |
| 19-24. Patient Rooms — each | 5,000 | (    | 414)  | 54. Storage 600 (                   | 50)  |
| 25. Utility                 | 300   | (    | 25)   | 55. Service Elevator Lobby 1,800 (  | 150) |
| 26. Shower and Bath Unit    | 2,400 | (    | 200)  | 56. Nurses' Control Center 10,000 ( | 834) |
| 27. Pantry                  | 600   | (    | 50)   | 57. Nurses' Control Center 10,000 ( | 834) |



Values assigned to memorials are in no way related to intrinsic values.

#### WHAT KIND OF GIFTS? A LIVING GIFT.

Any amount you give to the Sun City Community Hospital Fund, whether from capital or income, reduces the portion of your income that is taxed at the highest rates applicable to you. As a result, your gift comes off the top of your income. You pay less tax, and the dollar benefit to this Hospital is greater than the out-of-pocket cost to you.

If you own securities, land, personal property or other assets which have appreciated in value, giving those assets instead of selling them will save you capital gains tax. You will still qualify for a charitable deduction in the same manner as if you made a cash gift equal to the fair market value of the assets at the time you turned them over to the Hospital.

Making a "Donative Sale" is simply a bargain sale that involves selling appreciated securities to the Sun City Community Hospital at a price equal to the cost to you and, at the same time, giving the difference between the cost of the securities and their present value. By making a combination sale and gift to the Hospital you recover your original cash outlay (without tax) and make a gift to the Hospital of your profit. Your gift of the profit is tax deductible.

#### **GIVING IN KIND**

If you wish to give a valuable property you own, such as real estate, book or art collections, to the Hospital, you may do so and deduct the fair market value of this property from your taxable income. If you wish to use and enjoy the pro-

perty during your lifetime, you may make the gift now but retain a life interest in the property, thus obtaining some of the income tax advantages of an immediate gift. You would be giving a "remainder interest" and would be able to deduct as a charitable contribution the present value of the interest transferred.

#### **GIVING LIFE INSURANCE**

The gift of a life insurance policy to the Sun City Community Hospital makes a sizable donation possible at a relatively small net annual cost to you. If a life insurance policy is no longer needed for its original purpose and you wish to name the Hospital irrevocably as the owner and sole beneficiary of the policy, several tax benefits accrue.

If you take out a new policy, irrevocably naming the Hospital as the owner and beneficiary, the premium payments will be deductible and the proceeds will not be subject to estate tax.

#### GIFTS MADE BY WILL

Bequests to the Sun City Community Hospital Fund, whatever the amount, are entirely free from Federal Tax. The tax savings are substantial. There are several ways in which such gifts can be advantageously arranged for in your will.

Consult with your Attorney on these ways and means of giving.

#### CAMPAIGN EXECUTIVE COMMITTEE

Landon B. Atkins, Chairman

Carl H. Anderson

E. H. Brainerd

William A. Chapman, Jr.

L. E. Coffman

Hugh H. Coltrane

Edward I. Comins, Jr.

Merle E. Dennis

Byron H. Duncan

Mrs. Kathryn Evarts

A. T. Germond

William A. Harvey

Alan G. Mann

Mrs. Margaret Newby

V. H. Peterson

William J. O. Prinsloo

Leland B. Teal

Lloyd H. Wilson

#### SUN CITY COMMUNITY HOSPITAL, INC.

Board of Directors

William A. Chapman, Jr., President

Landon B. Atkins, Vice President

Alan G. Mann, Treasurer

Luella C. Leisy, Secretary

H. Gregg Armitage

Michael P. Bross

Owen F. Childress

John W. Meeker

Henry S. Raymond

Members of the Corporation

Mark Anderson, M.D.

James G. Boswell

Kathryn R. Evarts

Bayard T. Horton, M.D.

Robert H. Johnson

Leonard W. Larson, M.D.

Gerald W. McCarty

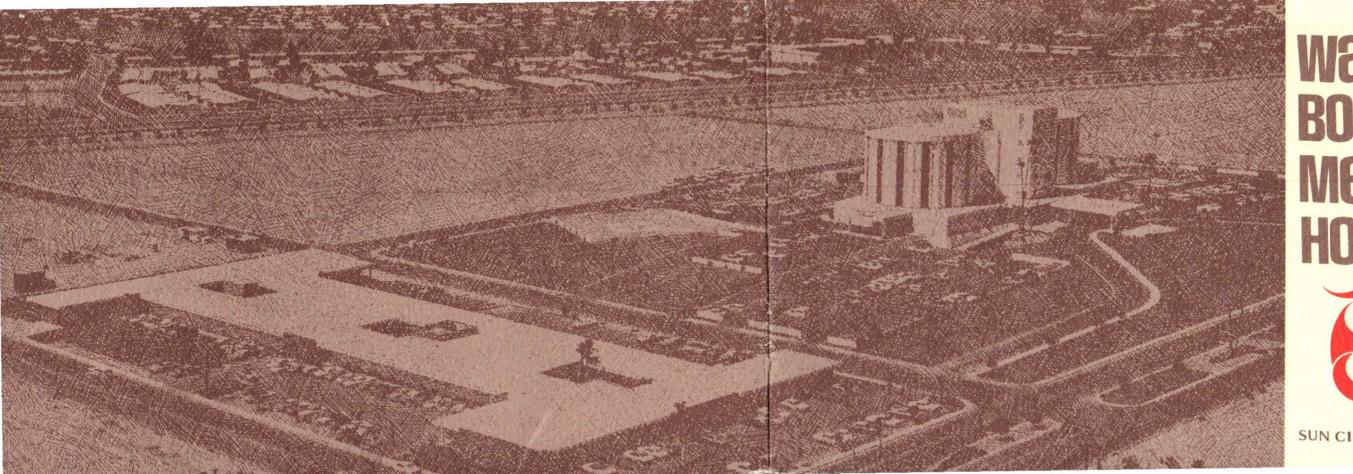
Gerard B. McDermott

Charles Watkins, M.D.

Robert A. Williams

# SUN CITY COMMUNITY HOSPITAL FUND

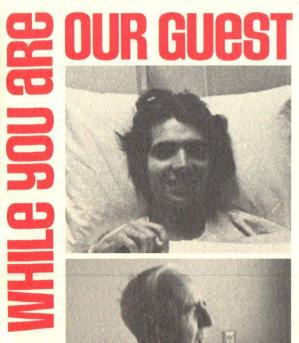
10820 OAKMONT DRIVE
P. O. BOX 10
SUN CITY, ARIZONA 85351
Phone: (602) 933-1396



# Walter O. BOSWELL Memorial HOSPITAL



SUN CITY, ARIZONA





Our hospital, health care services, and personnel are here for one purpose to help you in every way we can toward a speedy recovery. We would welcome any suggestions you may have in this regard.

So that you may feel more at ease in the hospital, we have prepared this booklet which will serve to introduce us to you along with some of the services we provide. We hope it will answer your questions and familiarize you with your surroundings.

We appreciate your confidence, and we pledge our best efforts to assure you the highest quality of service. That service is available to all who need it with no discrimination regarding race, color, or national origin.

Sincerely.

W. A. Turner Administrator The twin white towers of our hospital which rise above Sun City are the result of 11 years of planning and work. The first patients were admitted in 1970 but the dream of a hospital in Sun City began in 193 when the Master Plan for this retirement community was formulated.

Initial plans, drafted in 1966, were for a 61-bed hospital to take care of the medical needs of Sun Cij. These plans were expanded when the James G. Boswell Foundation offered to donate \$1.2 million towardonstruction with the stipulation that this would be one of the finest, most modern, well-equipped medical failities possible, would serve not only Sun City but its surrounding communities, and would be named in moory of Walter O. Boswell. He was one of the three brothers who originally owned and farmed the land of which Sun City and Youngtown were built.

Because of its central location in the heart of a growing retirement community, emphasis would be acced on care of the adult patient.

The Del E. Webb Development Company donated 10.6 acres. The Webb Construction Company builthe hospital at cost — \$4.5 million. Ground was broken on January 24, 1969.

With a commitment to build the best medical facility possible, the hospital board of directors called pon Ellerbe Architects of St. Paul, internationally recognized as authorities in hospital construction, to beign a building with the latest innovations for greater efficiency. Bricker and Hoyt, Phoenix architects, coordinated the plans with the construction company. A fund drive to finance construction of the hospital raised more than a million dollars in gifts and pledges and amazed a professional fund raiser who said this was unprecedented for a small community with no industry. Gifts from 3,620 contributors ranged from \$1 to \$10,000.

The hospital was topped out January 29, 1970, and completed and dedicated November 6. Patientswere admitted November 16, 1970. The new five-story hospital had 100 beds on its second and third flows. The fourth and fifth floors were shelled in to provide space for another 100 beds. All nursing units are ralial in design with the nursing station in the center. This has proved most effective, permitting nurses to be within a few steps of each patient.

In the fall of 1971 it was apparent that the top floors would be needed sooner than expected. The Newly created Sun City Community Hospital Foundation began a drive to raise funds for completing the fourth and fifth floors at a cost of \$1.5 million.





The year 1972 was rewarding for the Foundation Fund Drive. Bob Hope donated his time and talents with a Benefit Banquet netting \$25,000. Another \$100,000 was added when the Kresge Foundation pledged that amount if the fund drive raised \$900,000. As a result, gifts to the fund exceeded the \$1 million goal by almost \$38,000, and construction was completed in August 1972.

After one year of operation, Boswell achieved an unusual distinction for a new hospital when it was accredited for the maximum two years by the Joint Commission on Accreditation of Hospitals.

As 1972 entered its fourth quarter, the coronary care unit on the newly completed fifth floor was dedicated in honor of Sebastian S. Kresge, creator of the Kresge Foundation. Ceremonies were conducted at the Annual Hospital Corporation Meeting. The Master Plan for the hospital's future was unveiled there, pointing the way for Boswell's continued growth.

The Plan calls for continued expansion of hospital facilities with continued development of community service and support programs, such as outpatient care, home care and community education, to keep pace with the growth of Sun City and the surrounding area.

The design will allow expansion to a maximum of 500 beds, as Boswell enters a new era of growth continuing its dedication to excellence and community service.

Your admission to the hospital is arranged by your physician who is a member of the medical staff.

To avoid confusion, we ask that you limit the number of family members accompanying you to the hospital.

Although every effort is made to provide the type of accommodation you request, emergency admissions may make this temporarily impossible. If you wish a transfer to another room, please ask your nurse who will see that your request is considered.

### **IDENTIFICATION BANDS**

When you are admitted to the hospital, you are given an identification wrist band. This is a safety measure for your protection and is recommended for use by all hospitals. Please do not remove it at any time. Hospital staff members are required to check your band before carrying out procedures concerning your care.

We hope you brought a robe, slippers, bed jacket or light sweater, and toilet articles (such as toothbrush, toothpaste, comb, shaving equipment, deodorant), stationery, and reading material. Should you need any of these articles, you may purchase them from the volunteers' gift cart which will visit your area daily.

We hope you did not bring extra clothing since storage space is limited.

### FINANCIAL ARRANGEMENTS

It is necessary that either you or your representative make financial arrangements for your hospital bill and medical fees. At the time of admission, you may be required to pay a deposit unless you have sufficient acceptable hospitalization insurance. Hospital insurance plans do not always provide full coverage of your hospital bill. If you have group hospital insurance, please obtain signed hospital forms from your employer to be presented upon admission.

If you are hospitalized for along time, you will be billed weekly. Any balance of the hospital bill not payable by insurance is due upon receipt of the weekly billing or upon discharge.



## admission



### PATIENT SERVICE REPRESENTATIVE

Upon admission to the hospital, you will be assigned a Patient Service Representative who is a member of the business office staff and is trained in the specialized areas of insurance, processing, admitting forms, and patient's records.

Your representative will be glad to assist you with any questions you may have concerning your bill.

### WHEN YOU GO HOME

Your physician will decide when you may go home. You should make arrangements for someone to come for you after he tells you and the staff when you may be discharged. If you leave the hospital before 11:00 a.m., there is no service charge for that day.

Your cooperation in observing the checkout time enables us to adequately prepare the room for the next patient. Checkout time is 11:00 a.m.

### HOME HEALTH CARE

Our Home Care Program is designed to shorten your stay in the hospital by providing needed services in the comfort of your own home. Ask your nurse for our Home Care Brochure.

### A PERSONAL CHECKLIST

for your convenience when you go home

- Pack personal belongings.
- Reclaim valuables from our safe.
- Leave a forwarding address.
- Arrange for settlement of your statement.
- Check with nursing station on medicines to take home.

We hope that your stay with us will be a happy one. The entire hospital team has this objective — to help you get well as soon as possible.



For your comfort as well as that of other patients, we ask that no more than two persons visit a patient at any one time.

Under special circumstances, your doctor may wish to change your visiting hours. Since rest is an important part of your recovery, we want to be sure your visitors do not unnecessarily tire you. Also, if you require care or treatment, your visitors may be asked to interrupt their visit for awhile.

Visitors under 14 years of age are not permitted on any patient floor.

DAILY: 11:00 a.m. to 8:00 p.m. **EXCEPT FOR LIMITED VISITING HOURS IN THE** INTENSIVE NURSING UNITS 2-WEST AND 5-WEST (Check with nurse in charge)

Our volunteers are here to serve you and to provide extra services for you during your stay. You will recognize them by their turquoise uniforms. They are:

The Auxiliary — women members in turquoise smocks and white slacks.

Men Volunteers in turquoise jackets.

Junior Volunteers – teenage volunteers in turquoise aprons, turquoise and white pinafores, or vests.

### THEIR MANY SERVICES INCLUDE:

- Serving morning coffee.
- Delivering your mail and flowers.
- Caring for your flowers and plants.
- Writing letters and making telephone calls for you.
- Visiting and errand service.
- Shopping for you in the gift shop.
- Assisting you daily with menu selection and service request lists.
- Selling newspapers.
- Providing gift carts for your shopping convenience and library cart for your reading pleasure.
- Arranging an appointment with the beautician or barber, and other services as needed.
- Assisting in various departments of the hospital.
- Scheduling and conducting hospital tours.

# UUR 52

### ADMINISTRATION West Wing -

first floor - Hospital Administration Nursing Administration

ADMITTING OFFICE Main Lobby — first floor

BUSINESS OFFICES Business Manager – extension 206; Cashier, extension 203 Insurance – first floor

### **INSURANCE INFORMATION**

Business Manager – extension 206, Patient Service Representative – dial 0 – the operator will connect you.

### SPIRITUAL SUPPORT

Chaplains of each faith are on call. Your nurse will be happy to contact yours for you.

Chapel – off main lobby – always open. Chaplain's Office adjoining chapel where Bibles are available. You may have a Bible at any time. Ask your nurse.

NOTARY PUBLIC Notary Public Service can be provided on weekdays between 8:00 a.m. and 5:00 p.m. Arrangements may be made through your patient service representative.

### PATIENT MEALS

Morning Coffee -7:00 a.m. Breakfast -8:30 a.m. to 9:15 a.m. Lunch -12:30 p.m. to 1:15 p.m. Dinner -5:30 p.m. to 6:15 p.m. Evening Snack -8:30 p.m.

**CAFETERIA** – ground floor. Open to patients' visitors daily – 7:00 a.m. to 7:00 pm.

Breakfast and Coffee – 7:00 a.m. to 11:00 a.m.

Lunch - 11:30 a.m. to 1:30 p.m.

Coffee -1:45 p.m. to 4:00 p.m.

Dinner -4:30 p.m. to 7:00 p.m.

**NEWSPAPERS** may be purchased from the volunteers who will make deliveries in the morning.

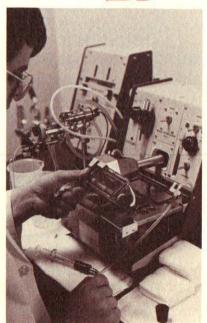
### BEAUTICIAN AND BARBER SERVICES

Upon request, volunteers will be glad to make an appointment for you.

MAGAZINES – BOOKS Volunteers will visit each patient area daily with the library cart. Books and magazines are also on sale in the gift shop.

GIFT SHOP The gift shop is operated by the women's auxiliary. It is off the main lobby





## SPITAL AT A GLANCE









and is open daily from 9:00 a.m. to 5:00 p.m. Books, newspapers, magazines, gifts, cards, and candies may be purchased here.

GIFT CART The gift cart is manned by volunteers who bring it to each patient area daily.

MAIL is delivered daily by volunteers who will be be glad to pick up outgoing mail also.

**TELEPHONES** If you have a phone in your room, local calls may be dialed direct; long-distance calls must be placed through the hospital switchboard. You must charge long-distance calls to your home, business, or your telephone credit card, or call collect to the receiving party.

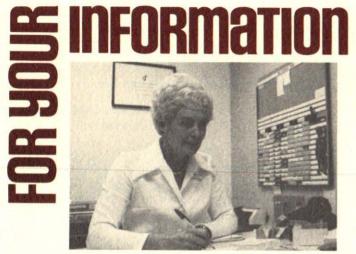
**SMOKING** is not permitted in corridors or elevators, and we ask your visitors to comply with this rule. Smoking is usually permitted in rooms, but please be considerate of the other patient. Because of your health or safety needs, your physician or the nursing staff may prohibit smoking.

**TIPPING** Please refrain from tipping employees. A "thank you" is sufficient.

If you are in a two-bed room, please be considerate of your roommate in your use of telephone, television, and radio.

nine

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### SPECIAL PRECAUTIONS

We are all interested in your rapid recovery, and there are a number of things you can do to assist in that effort. Here are some things you will want to remember:

### **GETTING OUT OF BED**

Unless you have your doctor's permission, please do not get out of bed. Always ask for your nurse's help in getting in and out of bed unless you have been told you

may do this without assistance.

The height of your bed can be raised or lowered for your comfort; this is also to help your doctor and nurse care for you more easily. Always be sure the bed is in low position when getting in or out.

### SIDE RAILS

Side rails are a standard protection used for patients recovering from anesthesia, for patients who have been given sedatives, and in other cases.

If there are side rails on your bed, never attempt to lower them and never try to climb over them. Call your nurse for any service you might need.

### TOILET CONVENIENCES

Your doctor is the one who decides if you may get out of bed to go to the bathroom. It is important for you to follow his instructions. He will tell your nurse if you have this permission.

Always ask nursing personnel for assistance in getting the bedpan or urinal.

### NURSE CALL SYSTEM

Whenever you want assistance, press the RED button

on top of the nurse call unit hanging on your bedside stand. A nursing staff member will respond to your call light as soon as possible.

### WHEELCHAIRS

Always have assistance in getting in and out of a wheel-chair, and be sure to follow your nurse's instructions. It is important not to step on the chair's footrests—they are not designed to carry your weight, and the chair will tip over with you.

### **DRUGS FROM HOME**

For your protection and well-being, the hospital requires that all medicines prescribed for you by your physician be dispensed from the hospital pharmacy. Please do not bring drugs from home. If you have, please give them to your nurse to keep until you are discharged.

### RADIO, AND TV

The hospital cannot accept responsibility for your personal portable and transistor radios or television sets. Technical and safety regulations do not permit their use in the hospital.

### **VALUABLES**

The hospital cannot accept responsibility for jewelry, money, or other articles of value. If you did bring any valuables, please send them home with one of your relatives or have them deposited with the hospital business office. Small change (under \$5) may be retained in your room at your own risk.

### DIETARY

Your diet is as important as medications, treatment, and diagnostic tests prescribed by your doctor.

The primary purpose of our dietary service is to serve you well-balanced and attractive meals. If you are on a regular diet, you will receive a menu from which you may select your meals.

If your doctor has placed you on a special diet, we will give you a special selective menu. Diet instruction is provided. If you have any questions regarding your meals, the dietitian is at your service.

Refreshments, snacks, and light meals for visitors and guests are available in our cafeteria during the hours posted. It is located on our ground floor.

# ⇔ nursing care









Your nursing service is planned and provided by a staff of professional registered nurses, licensed practical nurses, nursing assistants and unit secretaries. All members of the nursing team have one major objective: to individualize the care you will need throughout each 24 hour period.

Your physician is a member of a carefully chosen, highly qualified hospital medical staff. He is responsible for your clinical treatment while you are here and will make any necessary arrangements for laboratory examinations, drugs, diets, and other special treatments. His bill for professional services is separate from that rendered by the hospital. Physicians in other specialties, such as an anesthesiologist, pathologist, radiologist, cardiologist, or physiatrist (physical medicine specialist), who advise and assist your doctor, may also render a separate bill. However, in some instances their professional fee may be listed on your hospital bill.

## SPECIAL SERVICES &

Boswell Memorial Hospital is a well-equipped, modern facility designed to afford your physician the best support possible to aid your recovery and maintain health. Listed here are a few of our facilities. Each department has the most up-to-date equipment, and is staffed with excellently qualified, well-trained personnel: radiology department; clinical laboratory; EKG, EEG, and EMG laboratories; physical medicine and rehabilitation department; pulmonary function laboratory; nuclear medicine; respiratory care department; emergency department; operating suite; recovery room; coronary care unit; and intensive care unit.

### DAILY HOSPITAL SERVICE CHARGES

Hospital charges are based on our costs. They have been set as low as possible consistent with the best professional care. A schedule of charges for all hospital services is available for your inspection at the cashier's desk.

Your daily hospital service charge includes routine nursing service, bedside meals, housekeeping, and certain other services and supplies generally provided to all inpatients.

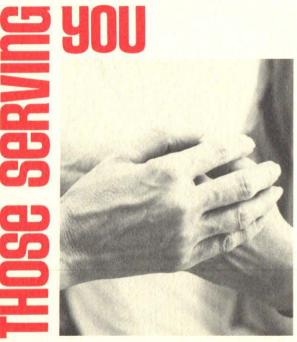


# FACILITIES



thirteen

# - L



During your stay with us many people will be concerned with your recovery. Some of these are:

REGISTERED NURSE: Your R.N. has graduated from an approved school of nursing and has met the requirements for licensure. R.N.'s wear a variety of pastel-colored uniforms as well as the usual white and may or may not wear nursing cap.

LICENSED PRACTICAL NURSE: Your L.P.N. has graduated from a state-approved school for practical nurses and has received state licensure.

NURSING ASSISTANT: The nursing assistant has received a specified number of class hours in the care of the sick and injured before beginning her work in the hospital. She continues to receive on-the-job training as long as she remains employed. Our assistants wear gold uniforms while on duty.

UNIT SECRETARY: The unit secretary is a member of the nursing staff and handles many clerical and secretarial duties for the nursing personnel. She may be recognized by the gold smock she wears.

ORDERLY: The orderly, like the nursing assistant, has received the reguired number of class hours in the care of the sick and injured before beginning work in the hospital and continues to receive on-the-job training. The orderly's uniform is white shirt and trousers.

CENTRAL CONTROL RECEPTIONISTS: These receptionists wear pink smocks and man our information centers located between the two nursing units on each floor. They screen visitors and phone calls and act as hostesses from 7:00 a.m. to 3:30 p.m. each day and from 3:30 p.m. to 9:00 p.m. Sunday through Thursday.

OTHER PERSONNEL: You may be in contact with physical therapists, pulmonary therapists, EEG and EKG technologists, laboratory technicians, X-ray technicians, and housekeeping personnel. Also, there will be many people working for you whom you may never see. These include employees in medical records, pharmacy, warehouse, engineering, food service, linen service, and the administrative departments.

| This tear-out folder is for you to jot down any cor<br>Your favorable remarks will assist us in maintaining<br>also encouraged to show us the areas in which we<br>your mailing convenience or, if you prefer, your nur<br>passed on to hospital administration. | g high standards. Your constructive criticism is can improve. This folder has been designed for |                                  |
|--|---|----------------------------------|
|  |   | walter o.                        |
|  |   | BOSWELL                          |
|  |   | <b>Memorial</b>                  |
|  |   | HOSPITAL                         |
|  |   |                                  |
|  | enital  | O                                |
| Name   |   |                                  |
| Street and Number  |   | P.O. BOX 10<br>SUN CITY, ARIZONA |
| City   |   | 85351                            |
| State  | Zip   | fifteen                          |

Name

assistance to the hospital

would like to have more information on how I may

Sun City, Arizona 85351

Walter O.

Boswell Memorial Hospital

OF

THE

ADMINISTRATOR

# VEMORIAL MEMORIAL

# 를 OPPORTUNITIES

### CONSIDER . . .

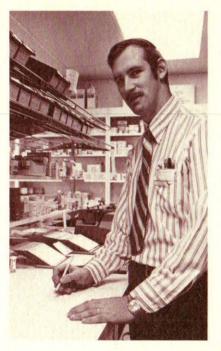
- Establishing a hospital memorial as a means of honoring the life of a loved one or friend.
- Including your hospital as a beneficiary of your insurance program.
- Including your hospital as a beneficiary in your will.
- Making a tax-deductible contribution to your hospital.

Charitable giving has become an accepted part of American life, and your gift to Walter O. Boswell Memorial Hospital qualifies, under the Internal Revenue Code, for deduction in computing taxable income with resultant tax savings.

Your influence and compassion can live on. Opportunities for memorials are varied and costs range widely to provide a chance for all to share the warm and satisfying experience of selecting an item to be memorialized.

You may obtain additional information concerning memorials by writing or telephoning the office of the administrator.

# SPROTECTION



### Efficient Use and Safety of Medication

After you are admitted to the hospital, your nurse will ask if you have any medications with you. If you have any kind of medicine, even aspirin or an antihistamine, please give it to her to keep until you are discharged.

Your nurse will then send all of your medicine, including recent prescriptions, if you have any, to our pharmacy for storage.

This will assure your physician complete control over your medication while here. For example, if your physician calls in a specialist for consultation, the specialist may prescribe a medication and not be aware that you are taking other medicine which might react unfavorably when combined with the new prescription.

If all prescriptions and medications are under the control of our pharmacy, a pharmacist will routinely check each prescription with all other prescriptions you are taking to make sure there is no danger to you. If there is a conflict, he will immediately call your physician for instructions.

If you have any questions concerning the pharmacy, ask your nurse to have the Director of Pharmacy Service visit you.

# **呈Laboratory**



There are many procedures available to aid your physician in making a correct diagnosis of your condition. Some of these may confuse or frighten you

because you may not understand what is happening. For instance, at least once during your stay in the hospital you will be greeted with: "I'm from the laboratory and I have to take some blood from your arm."

Sometimes your physician may request that blood be drawn more than once a day. This may continue for several days and is nothing to be alarmed about. Your physician may be monitoring a medication you are receiving, or he may be monitoring your condition on the road to recovery.

Occasionally, the tests ordered may require some preparation such as your not eating from 7:00 p.m. the evening before until after blood has been drawn. At other times, procedures involving the laboratory may require the collection and saving of urine specimens for a twenty-four hour period.





Finally, there may be tests which require the drawing of blood specimens, the injection of a dye, and withdrawing more blood.

None of these things are out of the ordinary, or cause for alarm, but are of great value to your physician.

If you have any problems concerning the laboratory, ask your nurse to have the Chief Laboratory Technologist visit you.