

Oak Brook 'Cashing In' On Suburban Real Estate Boom

News has been favorable from Oak Brook, the nationally-known community near Chicago which since 1964 has been developed by Webb in association with Paul Butler, its founder.

"We've just completed our best first quarter in terms of profit," reports Ron Towell, project manager, "and the third best quarter in the history of Oak Brook Development Co."

Following is a brief summary of the three main areas of operation to date in 1977:

COMMERCIAL

McDonald's Corporation, headquartered in Oak Brook, bought commercial property for \$3.5 million. Two other sites sold for a total of \$1.5 million.

At the 35-acre Village Green shopping center site, I. Magnin has committed as a tenant. Towell reports that an expected Oct. 1 closing of another high fashion store in Village Green will trigger closing of a \$2 million offer to purchase Webb's interest in the center (and close out commercial development).

TOWNHOMES

Briarwood Lakes (introduced in 1968), which logged \$708,000 in sales for all of 1974, experienced sale of 22 villas worth \$3,154,800 through the first week in June.

"We expect to sell remaining villas in 1977, for about \$5 million," says Towell. The units range from \$140,000 to \$146,000.

LOTS IN HUNTER TRAILS

"In this development of 95 one-acre-plus home sites, in little more than a



STANDING on the grounds of a \$400,000 home and site, looking toward another area of Hunter Trails, are personnel of Oak Brook Development Co.: Ron Towell, project manager; Betty Jo Johnson, right, sales associate and Mary Doheny, sales associate.

year," reports Towell, "we have sold almost \$6 million in property.

"We sold \$2 million in sites the first four months of 1977, which is remarkable considering preferable lots were bought in 1976 and prices have increased 20 per cent since opening.

"We expect to sell the remaining \$1 million in lots this year, which would put us two years ahead of forecast." Lots range from \$65,500 to \$200,000.

Annual Homeowner's Fee

An annual homeowner's fee of \$1100

helps maintain common grounds, private roads and a \$130,000 security system recently donated by Oak Brook Development Co.

Hunter Trails is called a \$30 million community on a 133-acre wooded site. The property contains 7,000 trees, mostly oak.

Webb developers removed only 200 trees for roadways, gates, etc. This vegetation is being replaced by 2,000 other trees, brought in mostly from the Village Green shopping center site.

The Typical Las Vegas Visitor

A visitor survey, completed by the Las Vegas Convention/Visitors Authority and Marketing Research & Development, Inc. tells us that the typical Las Vegas visitor in 1976:

- 96% enjoyed their visit.
- Visited Las Vegas 2.5 times in the past 12 months.
- Stayed 4.1 days each visit.
- Was motivated to visit by gambling, entertainment (shows) and to just get away.
- Attended 1.5 shows.
- 9% were part of a convention, 6% were part of a charter group and 2% part of a junket trip.
- 60% stayed in hotels and 30% in motels.

Why Office Rent Is Rising

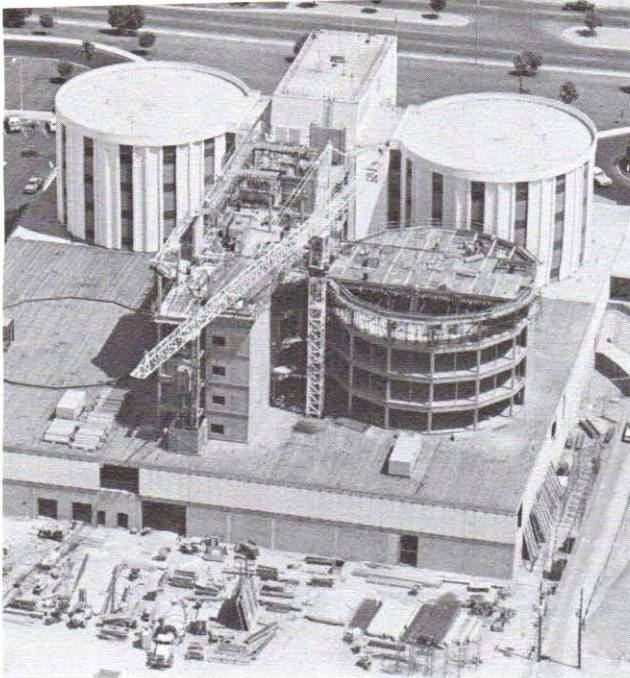
In a recent speech to the Producers' Council, held in the TowneHouse, Quaid Minich announced some surprising (to amateur engineers, anyway) facts about rising utility costs in the Phoenix area.

Using a complex managed by Webb as an example, and Greater Phoenix power costs, the Webb Realty & Management vice-president said:

In 1971, a complex of buildings used 20 million kilowatt hours (kwh) of electricity at a cost of \$215,000, and 500,000 therms of gas at a cost of \$26,000.

With energy saving measures, the same square footage in 1976 required only 15 million kwh of electricity, yet the cost was \$406,000. Only 200,000 therms of gas were needed, but the cost was \$23,500.

Boswell Hospital 'Towering' Up



As Expected, Sun City Sets Record

Sun City home sales for the first five months of 1977, topped the \$140,000,000 mark as the resort-retirement community northwest of Phoenix rushed past its previous sales record for a single year.

Sale of 305 new homes during May pushed the 1977 figure on sale of new homes for five months to a total of 2,697, valued at \$125,092,561.

Resale of existing homes by the Webb sales department during May numbered 60 for a 1977 resales total of 359 existing homes, valued at \$17,318,790.

The largest number of new Sun City homes sold in any previous year was 2,576 in 1973. That year's total was surpassed in May.

THE THIRD tower on Sun City's Boswell Hospital is "towering ahead," according to Bill Turner, hospital administrator. In his current report, Turner says 90 per cent of the 7,300 cubic yards of concrete has been poured. The new addition will contain 16,500 square yards of carpet, enough dry wall to construct 175 Sun City homes and enough steel to produce 300 mid-sized autos. The 88 beds in the new tower will bring total to 261, all built by the Webb Corporation's Phoenix contracting office.

Superstitious? Patriotic Too? Something For You

We recently saw some statistics which will serve as our patriotic Fourth of July offering, as well as a pleasant surprise to superstitious people.

The number of colonies which broke away from England was 13. In fact, the number 13 went on to become the keynote of the Great Seal of the United States. If you examine it carefully, you will see:

13 stars; 13 clouds; 13 stripes; 13 laurel leaves; 13 berries; 13 main feathers in the eagle's right wing, 13 feathers in his left wing, 13 feathers in his tail; 13 letters in the facing motto, E PLURIBUS UNUM; 13 letters in the reverse motto, ANNUIT COEPTIS; 13 times 3 letters in the words, "THE COAT OF ARMS OF THE UNITED STATES OF AMERICA."

In fact, 13 is repeated 13 times in the GREAT SEAL.

* * * *

Could this revelation change the minds of builders who put up office buildings and omit naming the 13th floor?

Do You See A Sun City Stereotype? Let A 26-Year-Old Editor Shatter It!

Paul Schafer, a reporter from 1973 to 1977 on the *Sun City News-Sun*, now edits the monthly publication of the First National Bank of Arizona.

As a 26-year-old, his comments about Sun Citians are relevant and interesting. We thought you might like to read some extracts:

"You might (driving around town) spot some odd decorations, but you'll use a lot of gas before you'll find a messy yard.

How About People?

"How about the people, however?

"To put it simply, there's no way of putting it simply. Among the nearly 40,000 residents is one who will fit any 'old folks' stereotype you may have, and another who'll shatter that stereotype completely.

"Let me tell you about Harvey Butchart, Steve Fulmer or Chuck Wider. Each of these men will be 70 or more by year's end, and I would be willing to match them against any 26-year-old backpacker (such as myself)."

Grand Canyon Expert

Schafer tells about Butchart, who has logged 15,000 miles hiking the

Grand Canyon; Fulmer, who was one of the first 100 persons to "run" the Colorado River, and Wider, who spends a lot of time in the White Tank Mountains near Sun City.

After giving examples of active, unselfish, "giving" Sun Citians, Schafer concludes:

"Looking back to my college days, I remember friends asking me if I would be spending the next few years reporting on quilting bees and constipation lectures and I remember wondering if it might be true.

My First Picture

"That was my first mental stereotype of Sun City, and it was one of the first to be shattered.

"Instead, my time there proved to be extraordinarily stimulating. It showed me that even in retirement, among this generation of achievers, many are still busy achieving.

"I hope my generation will be able to say the same, when Sun City becomes our home."

New Extended Care Center 'will help you to h

Gazette Northwest Bureau

SUN CITY — When Del Webb built his Sun City dream 25 years ago, he created the concept of an active retirement lifestyle. The formula was admirable, says Everett Luther — up to a point.

Webb, developer of Sun City, had "a blind spot," said Luther, the main speaker at the dedication of Boswell Extended Care Center. "He was against people growing any older or showing their infirmity or aging while in public."

The blind spot resulted in a lack of nursing home facilities in Sun City, said Luther, who acted as a consultant in the construction and development of the new nursing and convalescent center.

Luther, introduced as a pioneer in long-term care of the elderly in Arizona, told a Sun Cities audience that the 128-bed Boswell Extended Care Center "will help you to help yourself."

He commended the center's liaison with Boswell Memorial Hospital and its accessibility to the hospital's services.

Located west of Boswell Memorial Hospital, the nursing care center will offer skilled nursing services and long-term maintenance

care when it begins accepting patients Nov. 1, administrator Harold Norris said.

Four patients are expected on opening day, Norris said.

The facility will benefit patients who no longer need a hospital setting's acute care services but who "are not ready to return home," Norris said.

Such patients would include those recovering from strokes, neuromuscular diseases or orthopedic or other surgery.

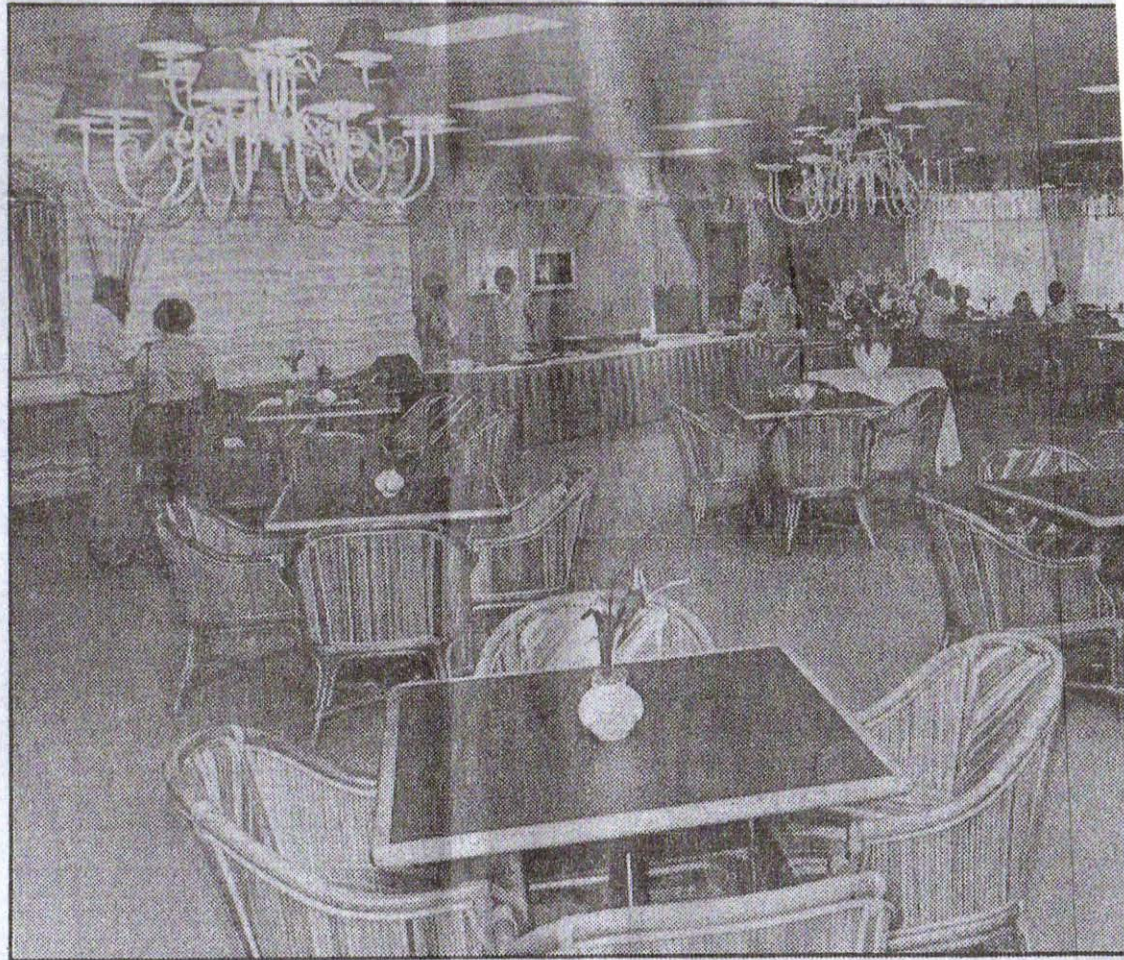
In addition, Norris said, the center will offer traditional nursing home long-term care for patients "still at a level of custodial (care) and for whom (we) probably would not anticipate total recovery." The single-story, 57,000-square-foot center has six patient-care wings, with one devoted to the care of patients with Alzheimer's disease.

Three thousand square feet have been allocated to rehabilitation services.

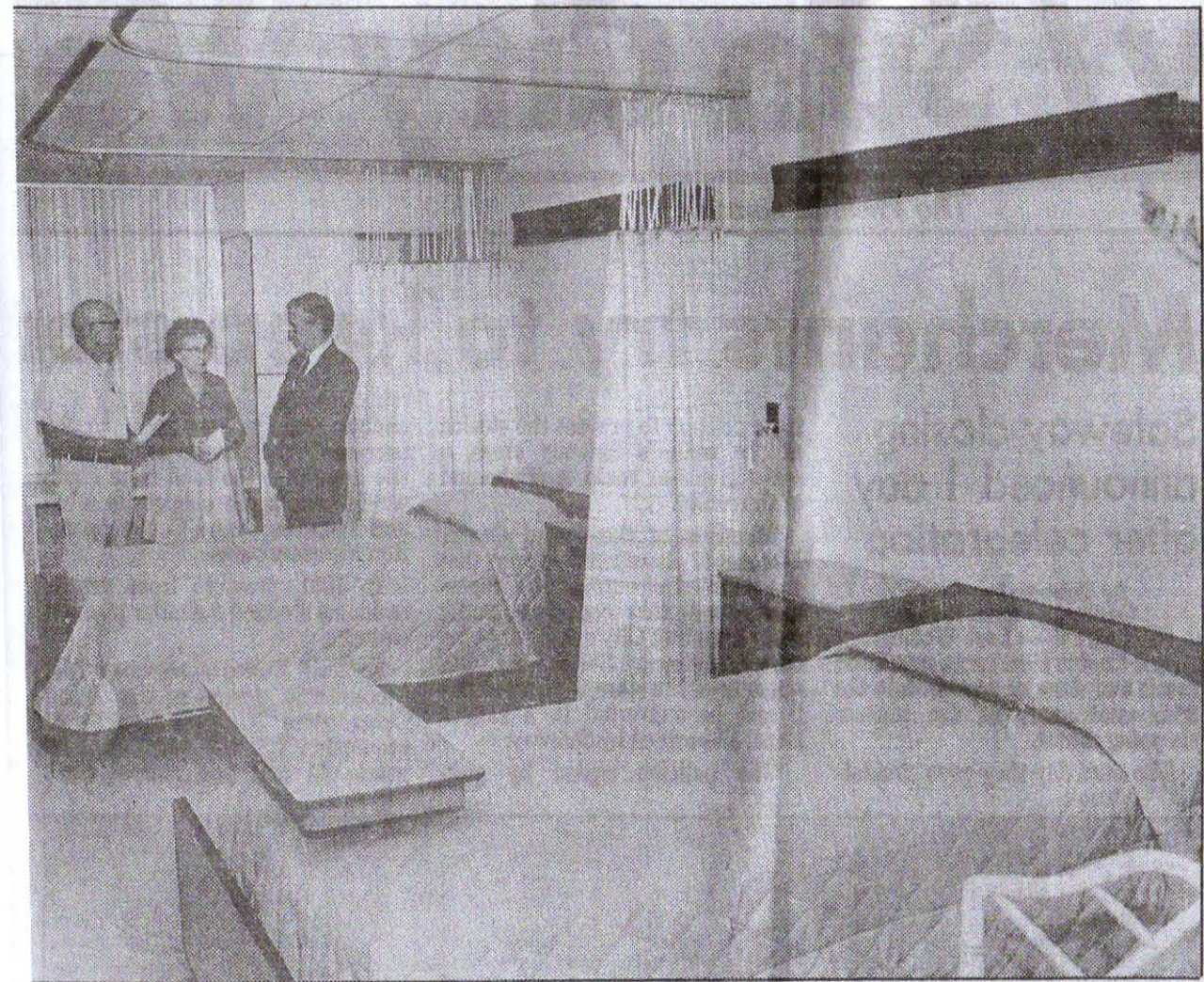
Rehabilitative care will include physical, occupational, speech and behavioral therapies.

The new nursing care facility, like the hospital, is a corporate affiliate of Sun Health Corp., a

See • Boswell, NW-B



Plenty of light and stylish furniture highlight the care center's dining room for residents and



City visit with Hal Norris, care center director, in a semiprivate room.

From NW-A

Biery named to Town Cou

YOUNGTOWN — Ben Biery is the latest person to be appointed to the Town Council.

Biery was appointed to the council Oct. 17 to replace Richard Barron, who resigned his posts as mayor and council member.

Biery declined to give any biographical information about himself.

"I don't go in much for public-

ity," he said.

Although Biery was a Barron's council seat, elected mayor. Vice Mayor Palmer is acting mayor.

Barron was the third mayor of Youngtown. Charles Steierwalt was elected in October of 1984 and followed by Frank Brown, who was elected in following December for his second term.



9794 W. PEORIA
ARROWHEAD MALL

(Behind VNB) 977-9888
OPEN: MON.-SAT. 9-5

SERVING THE SUN CITY AREA
FOR 14 YEARS

CLEARANCE

-Hurry in for Good Selection-

FALL FASHIONS 20-40% *

SUMMER 50-70% *

*Cash Only - No Charges - No Returns

George and Hendrika Gans of Sun City visit with Hal Norris, care center director, in a semiprivate room.

● Boswell

non-profit health care coordinating organization formed in 1981 in a corporate reorganization of Boswell Memorial Hospital.

Approximately half of the center's 128 beds will be Medicare-certified, Norris said, meaning Medi-

care will pay part or all of covered expenses for eligible patients.

Designed by Devenney & Associates, the center was built by Del E. Webb Construction Co. over a 14-month period.

The project came in "under

budget ... a little less than \$5 million," Robert Lane, Boswell Extended Care Center board chairman, said.

Lane, a Sun Citian who volunteers his board service, said that until the advent of the new care

center, "there were not enough nursing homes ...

"A study from an outside firm indicated the need for a great many nursing homes in Sun City," Lane said, as well as the existence of many "frail, elderly 80-year-olds."

From NW-A

● Center

From NW-A

centers to Prudential in 1980, said the company's spokesman, Ken Plonski.

Speaking for DevCo.'s chairman of the board, Fred Kuentz, Plonski said, "We were very careful not to stipulate long-term commitments back in 1960.

"Back in 1960, we had no idea if the community would fly or not. We are disappointed to see the Safeway store leave the shopping center.

"As for Webb making a commitment to it, the answer is no," Plonski said.

Jean Painter, owner of Grand Center's Jean's Sportsga and advertising promotion director for the

SPECIALIZING IN
FURNITURE FOR
LIVING ROOM &
CASUAL ROOM

● FREE DELIVERY ●

Horne

FURNITURE, INC.

9133 N.W. GRAND AVE.

979-2872

Lower Overhead
Means Lower Prices!

JONES

"We're a little bit country with
a lot lower prices"

● FORD ● CHRYSLER
● MERCURY ● PLYMOUTH
● JEEP ● DODGE

TOLLFREE

FROM
SUN CITY ... 258-1611

FROM SUN
CITY WEST ... 934-4949

871 WHIPPLE ST.
WICKENBURG, AZ.

25TH ANNIVERSARY SALE

ALL
GOLD

NOW 50% OFF

● Chains ● Bracelets
● Diamond Rings
● Diamond Pendants
● Rings ● Pendants



We Carry A Complete Line of Watches Watch & Jewelry Repair

IDEAL JEWELERS
8291 W. WASHINGTON ST.
PEORIA, AZ. 979-3611

TABLE PAD

CUSTOM MADE TO YOUR SIZE AND SHAPE
● INSULATING FELT ● HEAT RESISTANT ● WASHABLE

SUN

*Cas

BR

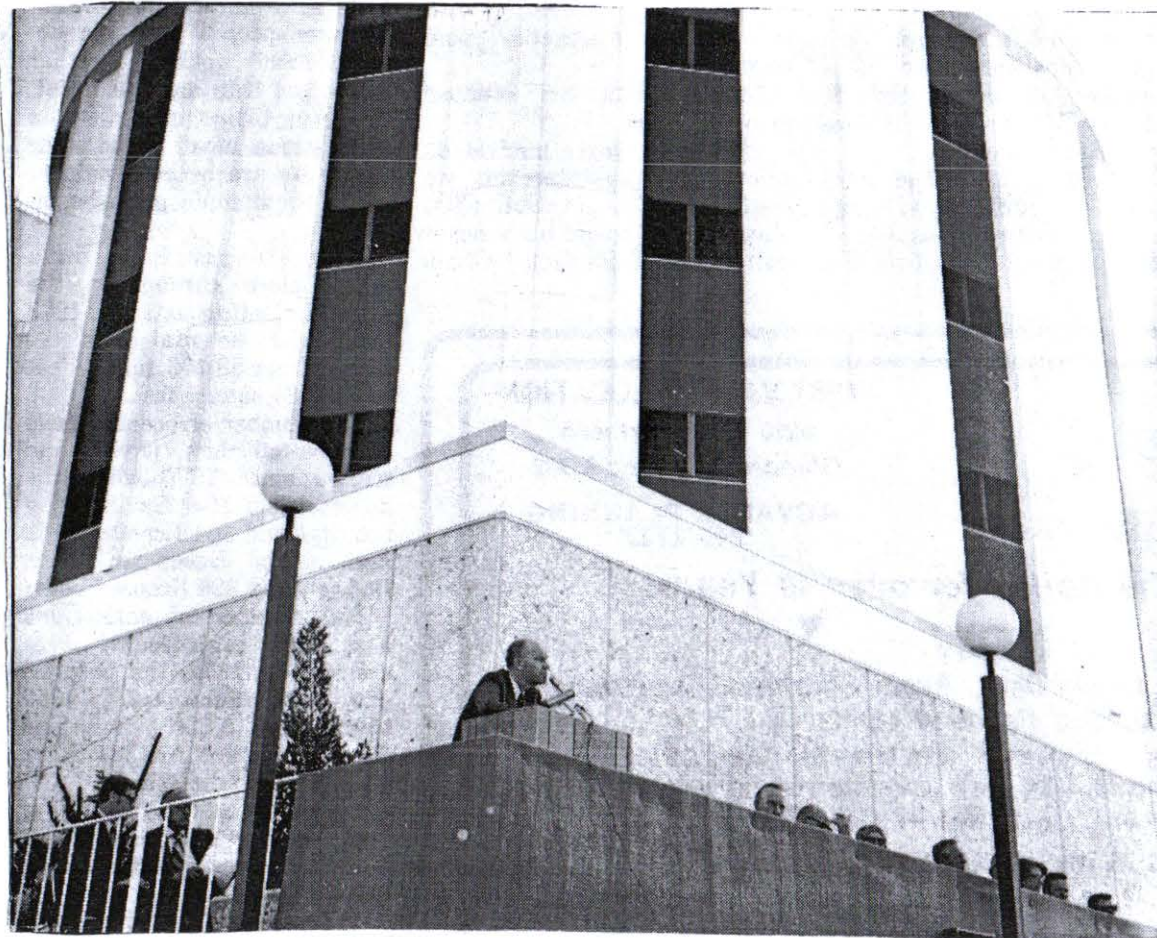
HOL

● LOOK
● EASY



"CL

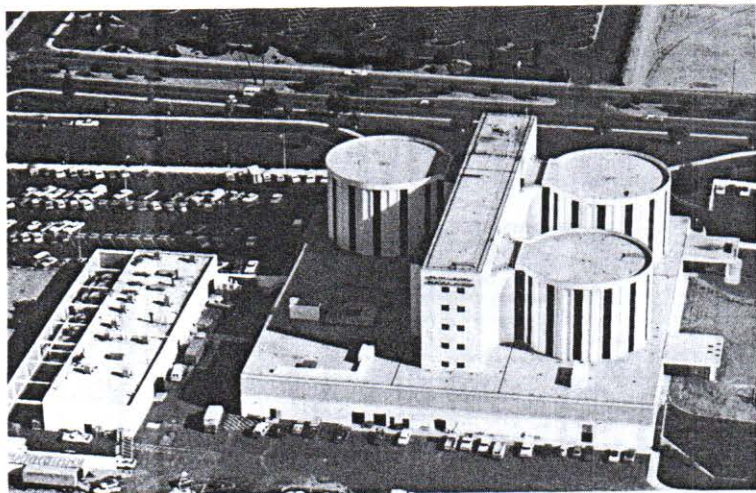
VF SC BOSWELL HOSPITAL NOVEMBER 6, 1970



OFF AND ROLLING — Sun City dignitaries attend the opening of Walter O. Boswell Memorial Hospital on Nov. 6, 1970. Ten days later, the first five patients were admitted and Boswell was in operation with full 24-hour emergency room

May 1978

\$10.5 Million Addition to Boswell Hospital Completed



Aerial of the Boswell Memorial Hospital. Recently completed tower and addition is on left side of hospital. Foundation for fourth tower can be clearly seen.



Project superintendent Jack McAlister (left) and project manager Carmen Palumbo.

A major expansion project at the Walter O. Boswell Memorial Hospital, Sun City, Az. has just been completed by the Del E. Webb Corporation. Approximately 165,000 sq. ft. has been added to the existing hospital at a cost of \$10.5 million, not including the cost of equipment, about \$2.2 million.

Charles Hoyt Associates were the local architects with Ellerbee Associates of Bloomington, Minnesota serving as consultants. Consulting engineers were Lowry, Sorenson, Willcoxson, mechanical and electrical; and Adam, Hamlyn & Associates, structural.

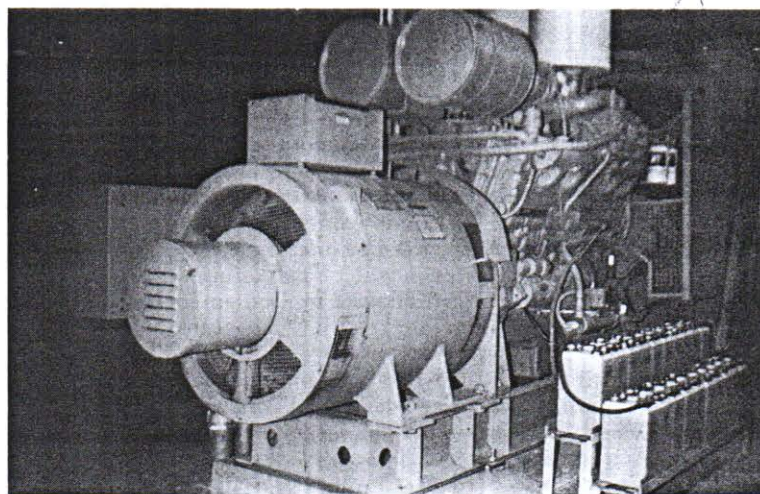
The six story addition consists of a third circular nursing tower and the connecting spline and the foundation preparation for a fourth nursing tower, extension of the mechanical equipment room and a 175,000 sq. ft. parking lot south of the hospital.

The structure is constructed of reinforced concrete with a painted stucco skin. The roof is poured concrete with lightweight concrete skin and full insulation. A precast mosaic paneling decorates the perimeter of the first floor exterior.

Black Koolshade solar screens, installed by Cohaco Building Specialties, reduce energy consumption by inhibiting heat gain through the windows. The black screens provide an arresting contrast to the white of the walls and are an integral part of the building's aesthetics.

With the completion of the new tower, Boswell Hospital has a complement of 261 beds, including the addition of 88 new beds, making a total of 212 semi-private and 40 private rooms. A major part of the expansion project increased space available for such diagnostic and therapeutic services as a trauma room, cast room, cardio pulmonary, new radiology and chemistry facilities and a new emergency room.

Approximately 25% of the new ground floor addition is for food preparation services and a new dining room that is decorated in attractive oranges and earth tone colors with murals and paintings on the walls. A further 25% of the expanded ground floor is for warehousing and house-keeping and the remainder is taken by autopsy, histology, education and personnel and several other services. Patient access to the ground floor is eased by the installation of automatic sliding doors furnished by the Stanley Magic-Door Co.



Boswell's auxiliary power is supplied by a 500 kw Cummins VTA 800 Gen-Set assisting two Cummins NT 400 rated at 230 kw.

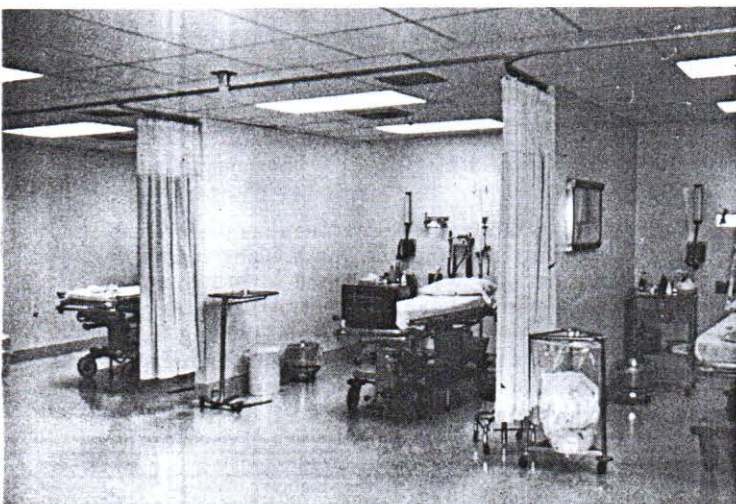
All mechanical operations including heating and air conditioning are monitored constantly by a computer system.

In addition to the expansion, Webb is performing extensive remodeling in the older portion of the hospital. Remodeling of 50% of the patient rooms will be done as the rooms become available during the next several months. In addition, the fire system will be updated with the addition of new smoke detectors, and changes will be made to the radiology department, offices and admitting.

Carmen Palumbo is Del E. Webb Corp.'s manager of project operations and Jack McAlister is the project superintendent.

Boswell Hospital is located in the heart of an active retirement community and is designed specifically with an emphasis on the care and treatment of adult community residents. The original hospital was designed by Francis Bricker, AIA and Charles Hoyt, AIA with Ellerbee Associates as consultants.

Austin Turner, Administrator for Boswell Memorial Hospital states that the expansion was needed in order to keep pace with the growth of the community and to keep pace with needed ancillary services.

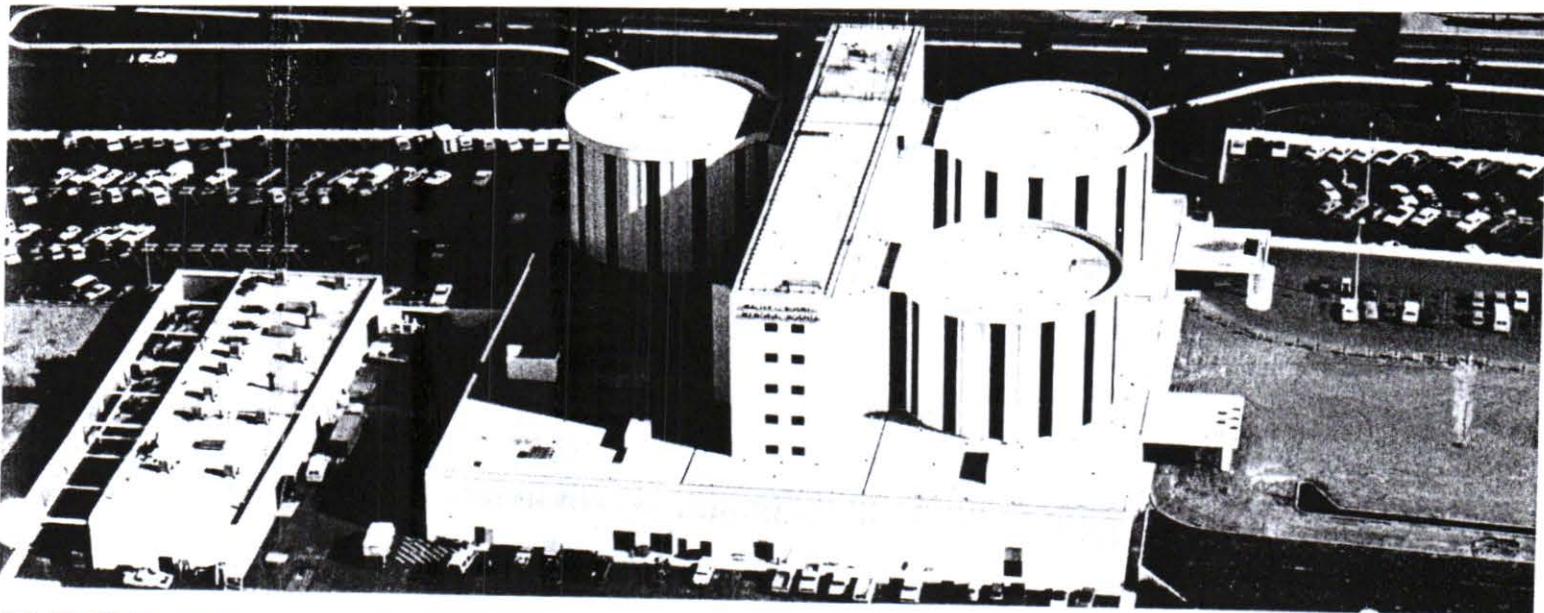


New emergency room has a ten bed capacity plus holding room.

Sun City Activities Calendar



Del E. Webb Development Co. ★ Public Relations Dept. ★ P.O. Box 1705 ★ Sun City, Arizona 85372 ★ May 1978



BOSWELL HOSPITAL TO DEDICATE THIRD TOWER

Ceremonies dedicating the third nursing tower at the Walter O. Boswell Memorial Hospital will be conducted at 9 AM Saturday, May 6, in the hospital's west parking lot. All Sun City residents are welcome.

Principal speaker at the dedication will be Dr. Merlin K. DuVal, Vice President of the Health Sciences Center at the University of Arizona and moderator of the television show "Medical Opinion."

The \$10.5 million tower, built by Del E. Webb Corporation, will add 88 private and semi-private beds, bringing Boswell's complement to 261 beds.



The Sun City Saints women's amateur softball team has begun its 1978 season. The Saints, who finished third in last year's national championships, will play 59 games in Sun City Stadium.

Arizona Ballet Theater will cap three May events in the Sun Bowl. The troupe will perform May 21 at 7:30 PM.

The Wonderful World of Operetta, featuring melodies from "The Student Prince," "Show Boat" and "Song of Norway," will be presented May 7 at 7:30 PM.

The Mother's Day Strawberry Festival will be presented May 14, with ice cream and strawberries at 7:30 PM and the Mam'selles scheduled to perform at 8 PM.



Contractor 'tops out' hospital

By THELMA HEATWOLE

SUN CITY — Mar Gibson, standing on top of the third tower of the Walter O. Boswell Memorial Hospital here Friday, tipped his size 7½ white top hat to spectators below.

Gibson, specially attired in white long tail coat and trousers, is foreman for the Del Webb Corp., contractor for the third tower expansion. He issued the order, "Bring on the mud (cement)."

The huge crane swung around the last bucket of structural cement. It marked completion of major structural work on the expansion project. The project is expected to be completed next April.

Lyle Hurd, past president of Boswell Foundation, inserted a capsule in the cement. It contained, among other items, a piece of turquoise for good luck.

Afterwards, Mid Hill at the organ played "The Trail of the Lonesome Pine," while a pine tree was raised to the top of the connecting structure between the east and west towers.

Addition of the pine tree is said to be a historical ceremony for such events. One version is that the pine tree indicates no one was killed during construction of a major project.

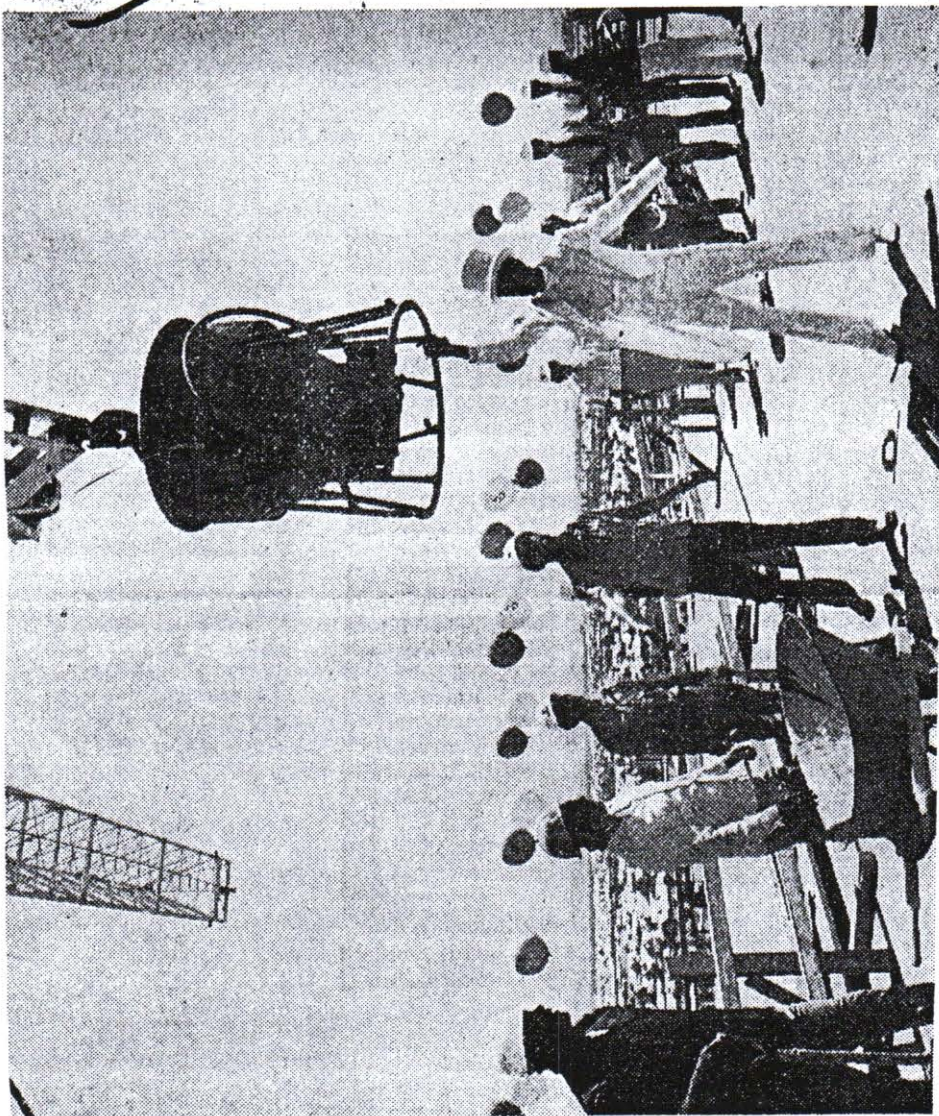
Spectators were given the signal to release red and yellow balloons which quickly floated over this retirement community.

Sixty per cent of the new construction is completed. The topping out completed a pour of approximately 7,000 cubic yards of concrete.

The new tower will add 55 beds, making a total of 212 semiprivate, and 49 private beds.

The expansion project was financed by the issuance of \$16.9 million non-taxable bonds issued by Maricopa County.

Arizona Republic June 18, 1977



Republic photo
 Mar Gibson, foreman on the addition to Boswell Hospital, wore his top hat and tux Friday as he and crew celebrated the "topped out" ceremony for the hospital's third tower.

JUN 18 1977

Home care opens hospital walls

By LYNN PYNE
Staff Writer

Boswell Memorial Hospital has the only hospital-based home care program in Arizona.

It provides supportive services which enable some patients to stay home or to be released from the hospital, said program coordinator Helen Bartholomew.

These services include nursing, speech and physical therapy, home-health aide care, and laboratory, dietary, and cardiopulmonary services.

"The board of directors and administration thought that the hospital should not have walls in that they know people need care in a variety of settings.

"THEY ARE committed to providing this care," Mrs. Bartholomew said. "Some hospitals don't want to be bothered with hospital-based home care services."

When a patient is in the hospital, medical staff consider, "That person came into this institution from someplace. Chances are that the person will go back to that place.

"He came from a home with these types of resources. Can we logically consider that he can go back? If not, what are the alternatives?" Mrs. Bartholomew said.

To enter the home care program, a patient must live in Sun City or Youngtown and must have the recommendation and specific orders of his doctor, who will continue to supervise the patient's medical regimen throughout the program.

A REGISTERED nurse makes the first visit to the patient's home, Mrs. Bartholomew said. The nurse gathers basic information, such as past

medical history, personal observations of the person, doctor's orders, and family input on needs.

"There aren't many routines in home care," Mrs. Bartholomew said. "Each case is different. Some people need only a nurse to change a dressing."

BUT IF the patient is recovering from a stroke, many combinations of services may be provided, she said.

For example, if the nurse's check reveals that the patient needs physical therapy, she confers with patient and doctor and then contacts a hospital physical therapist.

They work out a program and set goals for the patient. Then the physical therapist goes to the home and works with the patient.

Or perhaps the patient will visit the hospital for regular outpatient therapy, which gets him out of the house and into a more stimulating semi-social environment, Mrs. Bartholomew said.

GOALS MIGHT be to build up enough strength to get in and out of a wheelchair, to gain enough coordination to use a walker, or even to apply makeup or peel potatoes, she said.

Rather than starting with fine movements such as twisting a tube of lipstick, the patient might be instructed to attempt to dust furniture and then work up to more complicated motions, she explained.

Home care therapists try "any gimmick you can get them to do," she added, smiling. The registered nurse visits each patient at least once every two weeks.

THE DEPARTMENT employs three registered nurses and two home health aides. A physical therapist, speech

therapist, social worker, and respiratory therapist provide both in-hospital services and home care services.

The home care program utilized both hospital and community resources, such as Meals-On-Wheels. Oxygen and other supplies are obtained through the hospital.

One primary home care goal is to help the patient and family gain as possible independence as possible. This may mean anything from instruction in how and when to take prescribed medicines to locating a needed housekeeper.

"Independence is very relative," Mrs. Bartholomew said. "If a wife or husband has been helping for a long time, then perhaps it means just showing her how to do this without expending so much energy."

She said that the home care department must consider the whole family to be the "patient," not just the ill individual. "If the family isn't willing to assume responsibility, then we can't have a home care program."

THE HOME care worker must get to know the family and its needs and develop workable solutions for each situation. Family

education is important.

Sometimes the department's role is to help a spouse who says, "I don't want him to go to a skilled nursing home. I want to do it. Just show me how."

Mrs. Bartholomew believes that retirement age people are fairly skilled at caring for ill persons in the home because before the 1950s hospitalization was rare except for extreme cases.

"The whole family unit was together. Mom cared for Grandma," she said, adding that younger generations are growing up without this experience. They won't have the skills.

Mrs. Bartholomew said the home care area is very humanistic. Staff members are not, and do not pretend to be, professional counselors, she said, adding, "but we are professional listeners."

Home care personnel must be comfortable with people and be able to sit down and talk without being frightened by people crying and saying they can't do things, she said.

If the patient is terminally ill, home care workers attempt to make the patient comfortable and to provide guidance and support to help him and his family deal with the situation.



Jane Mishovich, registered nurse with Boswell Memorial Hospital's home care program, demonstrates one of variety of services offered. Different

combinations of many available services are employed to suit each patient's needs.

Foundation 'arm' allows growth, advances

By LYNN PYNE
Staff Writer

Boswell Hospital Foundation is the fundraising arm of Boswell Memorial Hospital, yet it is completely separate from hospital operations.

The reason why? Fundraising is a tremendous job, past foundation president Lyle Hurd said.

"The hospital staff is concerned about running the hospital and creating excellent health facilities," he said. "It would detract from this if they had to worry about raising funds, too."

Hurd added that the foundation was among the first to become a separate entity from the hospital it supports. Now that a precedent has been established, many other hospitals are following this trend, he said.

THE FOUNDATION was established in the spring of 1971. It is managed by a 35-member board of trustees, which elects officers from its membership. These five officers, plus the appointed chairmen of eight standing committees, form the executive committee.

Foundation offices, furnished rent-free by the Del E. Webb Development Co., are located in the Lakeview Medical Arts Center, suite 58, 977-3801, and are staffed by several employees.

Except for a skeleton crew for clerical help, all foundation manpower is voluntary, president Richard Welch said. This includes board members and officers.

"Most foundations have a paid executive director," Welch said.

HURD AGREED, adding that it is possible for

the Boswell Foundation to utilize free talent available in the retirement community to perform the tasks of an executive director.

This may be the significant factor in the difference between Boswell Foundation's cost of operation and that of other foundations. This foundation uses 1.65 per cent of total pledges for operational costs, compared to the 15-35 per cent average for many hospital fundraising groups, he said.

Ted Callis, community relations committee chairman, reported that more than 10,000 contributors gave more than \$2.85 million to the foundation and hospital in 1976.

Excluding large contributions from such organizations as the James G. Boswell family foundation, the Webb Company, and the Kresge Foundation, the foundation has raised \$3.55 million since its incorporation from the people of Sun City, Youngtown, and surrounding areas, Hurd said.

THE JAMES G. Boswell family foundation has given \$3.9 million and the Webb company has contributed cash and land valued at \$701,386, plus construction services valued at \$550,000, Hurd said.

The Kresge Foundation gave \$150,000 toward the cardiac care unit, which has been named after

Sebastian Kresge. Funds are raised in a variety of ways.

One is the Boswell Society, created by the foundation in fall 1975. It opens a continual, fairly steady path of giving. "We hope that people will pledge and will renew their pledges year after year," Callis said.

This program is constant and therefore quite different from the most obvious way to get money... fund drives, Callis said.

Fund drive techniques were successful last year when the hospital had to have \$3 million in hand before it could float a \$16.95 million bond issue to build its third nursing tower, Welch said.

In spite of this success, major-effort campaigns are more costly and non-continuous, Hurd stressed to foundation members at January's annual meeting.

HE REPORTED that 1977 society membership, based on 1976 giving, consists of 5,209 individuals (or 2,845 family units). These people contributed a total of \$1.037 million last year.

"It would be ideal if every resident would become a member of the Boswell Society," Callis said. "It won't happen, but think how far we've come in two year's time."

There are a number of deferred giving programs.

Best known and most

successful is the Pooled Income Fund, a legal trust which the foundation manages as a trustee, Callis said. It was established in late summer 1973.

CONTRIBUTORS transfer their money or securities to the fund to be comingled with its other assets and often reinvested to obtain a larger percentage return.

"People are assigned units in the Pooled Income Fund in proportion to the market value of their contribution," Callis said. "The net income of the fund, after deducting the nominal administrative expenses, is distributed each quarter to all participants in proportion to units held."

The fund's investments are controlled by the foundation's investment committee, comprised of hand-picked board of trustees members who have banking or investment backgrounds, Hurd said.

Investment committee selections are subject to approval by the board of trustees. "We're not using amateurs. We're using people with proven backgrounds," Hurd said.

THE FUND'S advantages are that the contributor avoids the capital gain tax on appreciated stock, gets a sizable income tax deduction for his gift, and increases his income from the money or securities during his lifetime, Welch explained.

The lifetime income may go to the spouse if husband or wife dies. (Two people, aged 50 and over, may be lifetime beneficiaries.)

Since 1973 the Pooled Income Fund has grown to

include assets of more than \$600,000, Welch said.

Callis said the foundation's Pooled Income Fund is the only one based and operating in Arizona, even though there are a number of similar funds offered by charities, colleges, and other non-profit institutions.

ANOTHER deferred giving program is the home donation program, whereby residents can deed their homes to the foundation. Contributors receive a tax savings, yet retain full use of their property for their lifetimes, Hurd said.

The foundation also has been working with attorneys, trust officers, stock brokers, and others to encourage people to put the foundation in their wills, Hurd said.

"This is the portion of the iceberg we cannot see, but we have positive proof it's substantial," he asserted. Last year the foundation received bequests from four wills (unexpectedly) and it has been notified so far that two are being administered this year.

Since funds which are bequeathed to the hospital are exempt from federal and state estate taxes, it usually isn't expensive to will money to the hospital foundation, Hurd said.

SOME foundation supporters have set up trust funds, receiving income tax benefits and trust income, Hurd said. The remaining interest goes to the hospital on death.

Through its programs the foundation has received everything from a ring to part-interest in a medical building to crypts in Michigan, they said.

Where do foundation funds go?

"Funds are used for hospital debt reduction, capital expansion, and purchase of equipment," Hurd said. "They do not go into the day-to-day operation of the hospital."

USUALLY, fees charged to hospital patients include some allowance for debt reduction, capital expansion, and purchase of equipment, Hurd said, referring to hospitals in general.

However, the number of people receiving Medicare in this area makes Boswell different. Medicare covers only the actual cost of patient care, not fees added for other hospital purposes.

Compared to the average hospital, which as 23 per cent of its patients on Medicare, Boswell has 83 per cent of its patients on Medicare, Hurd said.

"We obviously can't put enough (added fees) on the people who don't have Medicare to generate these items (debt reduction, capital expansion, and equipment purchase)," he said.

SINCE foundation funds are channeled into these areas, the fundraising arm is especially vital to Boswell, Hurd said. "Otherwise the hospital can't expand or bring in new equipment."



From left, Lyle Hurd, retiring president; Richard Welch, new president, and Theodore Callis, community relations committee chairman, discuss Boswell Hospital Foundation programs and plans. They stress need for foundation, especially in retirement area, because of Medicaid's effect on hospital's new growth. (News-Sun Photo)

1st shovelful turned for hospital addition

BY THELMA HEATWOLE

SUN CITY — About 300 persons gathered in the early morning heat Monday for the groundbreaking of the \$10.5 million tower addition to Boswell Memorial Hospital.

The Sun City Six Minus Two musicians enlivened the occasion with old favorites like "You're in the Money" and "Sunny Side of the Street."

John W. Meeker, president of the Del E. Webb Development Co., wielded a jackhammer to break through the asphalt for the new construction that will add 164,629 square feet to the hospital.

Hospital board of directors took turns shoveling dirt with a shovel used by the late Del E. Webb, founder of the community, in the first groundbreaking ceremony for the hospital in January 1969.

John R. Mead, president of the Boswell Hospital Board of directors, and Bruce Chandler, vice president, Valley National Bank, tried to burn the note for nearly \$2 million covering indebtedness on prior hospital construction.

The paper had been fire retarded for the ceremony and refused to burn. Chandler solved the problem by tearing up the document and tossing it into the hole opened by the groundbreakers while musicians played "Taps."

Henry S. Raymond, vice president and general

manager of the J. G. Boswell Co., announced that the James G. Boswell Foundation pledged \$1.2 million toward the new tower. The Boswell Foundation has already given \$2.7 million to the hospital.

Sun City residents and businesses subscribed \$1,824,000 to help retire the old indebtedness. The new tower with connecting spline and equipment is expected to cost \$12.7 million.

The new tower project, to be built by the Del E. Webb Construction Co., is financed by \$16,950,000 in nontaxable bonds issued by Maricopa County and underwritten by Bache, Halsey, Stuart Inc. Charles Hoyt Associates, Phoenix, are local architects with Ellerbe Associates of Bloomington, Minn., consulting architects.

Construction will require about 22 months. At the completion, Boswell Hospital will have 261 beds. A major part of the new program is to increase space available for the diagnostic and therapeutic services of the hospital.

AZ Republic
July 20, 1976

Hospital walls explode

Construction of community health continues

By VAL BEMBENEK
Women's Editor

The anticipated opening of an adult day care center operating with the professional and organizational backing of the Boswell Memorial Hospital, is another in a long series of community programs demonstrating the hospital has "no walls," according to Helen Bartholomew, home care coordinator at Boswell.

A registered nurse who came to Arizona from Pennsylvania in 1960, Mrs. Bartholomew has always believed that health care needn't be synonymous with hospital care. "The hospital is necessarily at the center of most community programs because it is a concentration of services, but it must extend beyond the acute care services."

The concept is not new. Professionals, especially nurses who are trained to be concerned for the total person, have been talking

about it for years. But, like the acceptance of nurses wearing something other than stiff, white "angel" uniforms, it takes time for ideas to become reality.

HER EMPHASIS has been community health nursing. "There's a significant difference between public health nursing and community health nursing," she maintained.

"It is oriented to educating the public about themselves. It is built on assessing needs, devising programs, and helping people cope. Public health nursing is oriented toward maternity, children's disease, infection, and immunization." She earned her master's degree in community health nursing at the UofA and taught public school nursing at ASU before joining the in-service department at Boswell when the hospital opened four years ago.

The geographic area of Sun City and Youngtown and the specific medical needs of the population make it easy to expand the walls of the hospital to the outer edges of the area.

"Before the hospital was established, the Visiting Nurse Service tried to meet the needs of the community within its Maricopa County service area. As the hospital was opening, statistical studies and evaluations were conducted. Since the beginning, the range of the home care programs and the use of them has increased," she said.

THOUGH HER title is home care coordinator, Mrs. Bartholomew has found that the needs of people here extend beyond the functional-description "walls" of a home care program, too.

"Our supportive discussion groups such as for stroke victims, people with pacemakers, with Parkinson's disease, with diabetes, and with respiratory ailments; our health education seminars; our friendly visitors all demonstrate the 'need' approach to community health service."

The newest "need" concept is the adult day care center which Mrs. Bartholomew is coordinating from paper plans to furnishing the temporary buildings west of the

hospital.

"The day care center is its own entity and its own service," she said, explaining it will be staffed by trained volunteers under the direction of a coordinating nurse and based on a fee-per-hour.

"We hope to reach residents who do not use the other recreational facilities due to physical, emotional, or mental limitations—people who can get out of their homes with help."

THE SIDE benefit will be to the sons or daughters or spouses with whom the people are living. "These people will have a 'breather' in the day-to-day care program of their loved ones."

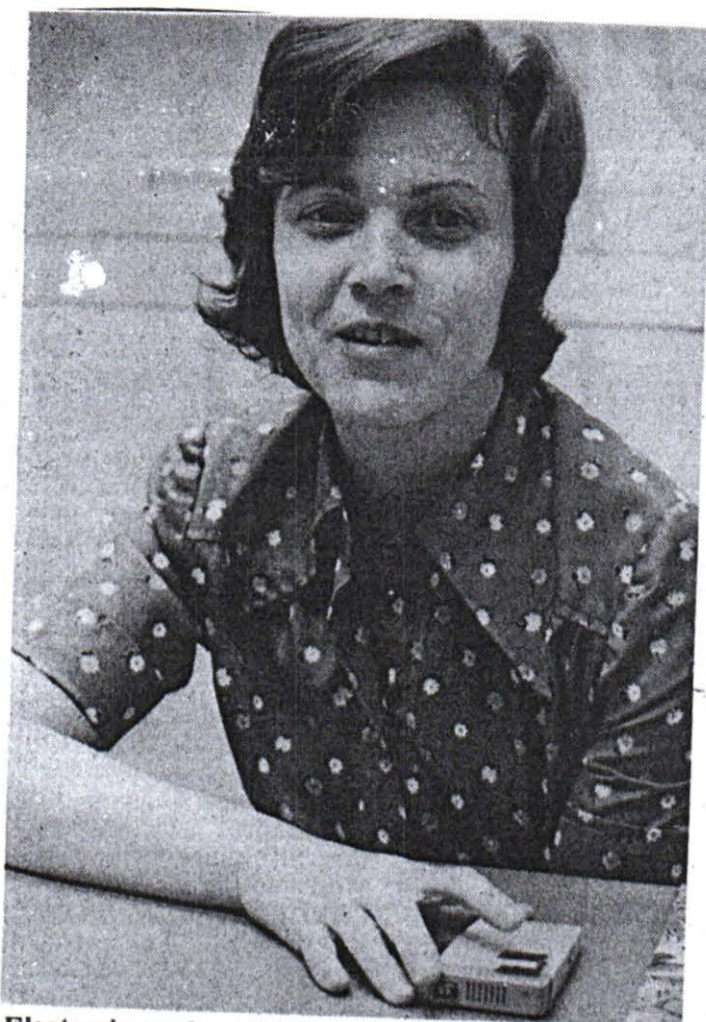
To be open three days a week initially, Mrs. Bartholomew anticipates 15 to 20 people could be accommodated in the facilities. "The number of actual persons will be larger, of course, because some may come only once a week or once a month and some may stay only a few hours instead of the full six," she explained.

The types of activities will depend on the people involved.

"We aren't planning any structure to the program now because it will be built around the participants themselves. But I believe any type of socialization activities can become therapeutic if they are approached that way."

As with all the free community services and the home care program, its development will depend on

people knowing of its existence. "We have to tell and re-tell what is being made available. Most people do not make a mental note of a service if they do not need it at that moment. And when they do need it, they are so involved in the situation that they do not recall the alternatives."



Electronic pocket-pager nearby, Mrs. Helen Bartholomew, keeps in touch with medical needs of Sun City-Youngtown community many other ways, too. As Boswell home care coordinator, her work extends beyond physical walls of hospital building.

(News-Sun Photo)

CHAPMAN STEPS DOWN

Boswell ends fiscal year in black

By PAUL SCHAFFER
Staff Writer

William Chapman, the first and only president of Sun City Community Hospital, Inc., announced Tuesday at the annual corporation meeting he was stepping down from that post.

"I firmly believe that it's in the best interests of the

corporation, the hospital, my wife, and my own health that I not stand for reelection to the presidency this year or for any other office," Chapman said.

Chapman served seven years as a corporation member and six and one half years as president. He was sidelined for several months after suffering a heart attack late last year.

PAYING tribute to fellow hospital workers, Chapman said, "I have never seen such a wonderful group of dedicated people working for a cause."

Secretary John Mead, who is expected to replace Chapman, announced that corporation directors had voted unanimously to name the board meeting room in Boswell the "William A.

Chapman Jr. Board Room." reduced a bank loan by \$340,000.

"These are hard times," Mead quipped. "We couldn't get you anything you could eat."

CHAPMAN also received the mint-proof, original copy of the hospital's service recognition pin from Austin Turner, Boswell's chief administrator.

Eric Walley, who announced his retirement as treasurer and director, also was honored at the annual meeting. He was presented with an engraved serving tray.

New officers of the hospital corporation will be elected at a meeting Oct. 17 in the Chapman board room.

Financially, Chapman reported that the hospital—for the first time since it opened—finished in the black this fiscal year, despite the energy crisis, extremely high interest costs, and heavy inflation.

IN ADDITION, he said Boswell had expanded hospital programs and rooms, provided much new equipment, paid out more than \$300,000 in architect and engineering fees, and

Hospital usage increased significantly, too, Chapman reported. While Sun City's population increased 15.8 per cent during the last fiscal year, in-patient days of care at Boswell jumped 19.8 per cent.

Arrangements have been made to move activities not directly related to patient care and treatment into two temporary office buildings west of 105th Avenue near the hospital. Within the next 30 days, Chapman said, equipment will be moved into those buildings.

"THIS WILL free urgently needed space in the hospital for additional diagnostic and treatment facilities," he said.

Turner, discussing the hospital's growth, reported that Boswell admitted almost five patients more per day than anticipated. Days of care provided were 39,528, while the projected figure at the end of the last fiscal year was only 37,740.

Many departments showed sharp increases in usage, including the S. S. Kresge Medical Coronary Care Unit, which averaged slightly more than seven patients under treatment

each day. This made it one of the most active in the state, Turner said.

The administrator also

(Continued on 3A)

OVER

Boswell Hospital . . .

(Continued from Page 1) reported that Boswell once again was given full accreditation by the Joint Commission on Accreditation.

TURNER said the computerized billing system for patients is proving to be "far superior" to the old shared hospital computer system, which required at least 45 days before a patient could get a statement. The new system runs on a mini computer located in Boswell.

Chapman, noting that the original timetable for starting construction of steps II and III in the Boswell master plan was deferred temporarily, said since May the board has been checking plans and

securing new cost estimates.

JUST to duplicate the present hospital, with the fourth and fifth floors shelled in, Chapman said, direct labor costs would be up 175 per cent by 1975. Material costs, such as concrete, would jump 65 per cent and the sub-contract increase would average about 74 per cent.

He estimated that the same building constructed for \$4,469,000 just five years ago would cost \$7,599,102 in 1975.

Howard Vescelius, foundation president, reported on the fiscal year work of the Boswell Hospital Foundation. Its corporate name will continue to be "Sun City Community Hospital

Foundation," Vescelius said, but it has received permission to do business as the Boswell Hospital Foundation to avoid confusion over the title.

The corporation also unanimously resolved to increase the number of directors from 12 to 15 and elected new corporation members and new directors.

ELECTED to the corporation were Dr. Virgil Grumbling, G. Herbert Hagle, Robert J. Hoover, Hugo Hullerman, Arthur Mathis, Lincoln Kielsmeyer, Glen Maddock, Hohn Mull, James O'Connor, and Rollo Payne.

Chapman will continue as a director and the new board members are, for a one-year term, Hugo Hullerman; for two-year terms, G. Herbert Hagle, and Haakon Bang, and for three-year terms, Bruce Chandler, Henry Raymond, J. Charles Wetzler, and Dr. Martin Bruton.



Eric Walley, treasurer, at left, and William Chapman, president of Sun City Community Hospital, Inc., both announced retirement from posts at group's annual corporation meeting Tuesday.

(News-Sun Photo)

VF - boswell hospital

ARIZONA HIGHWAYS

JUNE 1974

Walter O. Boswell Memorial Hospital

The five-story white twin towers of the Boswell Memorial Hospital stand in stark contrast to the White Tank, Estrella, and Phoenix mountains they share in the Valley skyline, dominating the view from Wickenburg to Peoria, Lake Pleasant to Litchfield Park.

The hospital has become the visual and medical focal point for 100,000 persons living in the western Valley of the Sun region.

Although Boswell Hospital offers a complete range of medical specialties to serve its diverse population its emphasis is on acute geriatric care.

Its progressive administration, sophisticated equipment, and ideal location have attracted a distinguished medical staff of more than 170 physicians. Among them are several specialists internationally recognized as authorities in their field.

Various programs for heart attack, stroke, emphysema, and asthma patients have been developed with emphasis on out-patient and home care treatments.

Matching its modern treatment philosophy is Boswell's innovative design. It is the first hospital in Arizona to have all of its nursing units built in-the-round.

Each tower contains four nursing units. Like spokes on a wheel, the patient rooms surround the nursing stations on each floor so that every patient is within a few feet of the nurses who care for him. A survey showed this floor plan is both time saving and more efficient. It facilitates the hospital's nursing philosophy of individual patient care.

The revolutionary design of Boswell Memorial Hospital was conceived by Ellerbe and Associates, Architects of St. Paul, Minnesota, nationally known for their inventive approach to the planning of medical facilities. It was executed by the Del E. Webb Corporation with Bricker and Hoyt, A.I.A., of Phoenix, serving as associate architects. It was named to honor Walter O. Boswell (one of the three Boswell brothers who farmed the area before it became Sun City) in recognition of the generous response of the Boswell family to community hospital fund raising efforts.

Community support for the hospital has come in many ways other than just volunteer man-hours. The auxiliary, local civic clubs, charitable foundations, corporations, and individuals have all made substantial contributions of money and equipment.

As a result, Boswell Hospital is one of Arizona's most outstanding, best equipped hospitals for general acute care. All hospital departments such as radiology, intensive care, cardiac care, and others have developed treatment programs and equipment specifically for their older patients.

The hospital's first patients were admitted in November, 1970. Since then, two more floors for patient care were added and plans are underway to double its 200-bed capacity. The hospital is part of a medical care complex that includes an existing medical office center and a planned nursing home.

While recognizing the financial aid it has received as being important, Boswell Hospital's "Dedicated to Excellence" motto would not be achievable were it not for the support it receives from the community for which it cares.



Webb Donates Equipment To Boswell

An early warning diagnostic tool in medical science, donated by Del E. Webb, chairman of the board of the Del E. Webb Corporation, was added this week to the Walter O. Boswell Hospital's research and surgical departments.

The inventor of the instrument, Richard Gaard, M.D. and Donald D. Carlson, executive vice president of Detection Sciences, which manufactures the instrument, visited Boswell to demonstrate the machine and train staff members in its use. "We live in our microcirculation," Dr. Gaard said. "The heart is a pump and the large vessels are conduits, whereas the exchange of nutrients and waste materials occurs at the microcirculatory level. The microcirculatory vessels are so small that, if placed end to end, they would circle the earth two and one-half times. However, of the thousands of miles of microcirculatory vessels, only 10 to 15 per cent are carrying blood at any given moment."

The Microcirculatory Correlator opens up a brand new field in medicine, he added. The correlator is a composite electronic instrument for continuous monitoring of the vascular system from a relatively new diagnostic perspective — the micro-vessels — where the life-sustaining functions of circulation actually are accomplished. It serves as an early warning diagnostic tool in the evaluation of circulatory efficiency, from second to second.

Webb, who has been interested in medical research for many years, became aware of the development of this instrument and went to the factory to see it demonstrated. Dr. Bayard T. Horton, Director of Medical Research at Boswell, accompanied him. The two instruments, which Webb has donated to Boswell, are the first of their kind in the State of Arizona.



UNIQUE EQUIPMENT — The Microcirculatory Correlator, an electronic instrument to monitor the vascular system, has been donated to Boswell Hospital by Del E. Webb. It is the first of its kind in Arizona. Pictured

above, from left, are Del E. Webb; Dr. Bayard T. Horton, director of medical research at Boswell; Dr. Dorothy Macey, director of Clinical Investigations Unit; and Vernie Verhoeven, R.N.

New health care facility is planned for Sun City

AUG 2 1973 THELMA HEATWOLE

SUN, CITY — Plans for a new nursing and health care complex to be built and operated by Beverly Enterprises of Pasadena, Calif., have been announced here. The first phase will cost about \$3.5 million.

The new facility will be located just east of Lakeview Center on 103rd Avenue.

The first phase of the project will include a 130-bed skilled nursing section that will treat patients who have recently undergone surgery or suffer an illness that requires continuous nursing care.

A 130-bed personal care section that will assist patients with minor or intense chronic conditions will also be part of Phase I.

The second phase will include construction of 120 catered living accommodations in a separate part of the complex. It will provide independent home-like environment and a wide variety of apartment-oriented facilities as well as immediate access to nursing and paramedical services with 24-hour, two-way intercom communication.

Plans for the facility were announced Wednesday by Owen F. Childress, executive vice president of the Del E. Webb Development Co.

Construction of the complex will be supervised by the Webb firm.

Beverly, one of the nation's largest operators of health care services, manages 12 general hospitals and 63 nursing facilities. This will be the second nursing and health care facility within Sun City, the first being the Sun Valley Lodge which opened in 1965.

Application for approval of the project has been filed with the Maricopa County Comprehensive Health Planning Council and public hearings will be held prior to licensing by the State Department of Health.

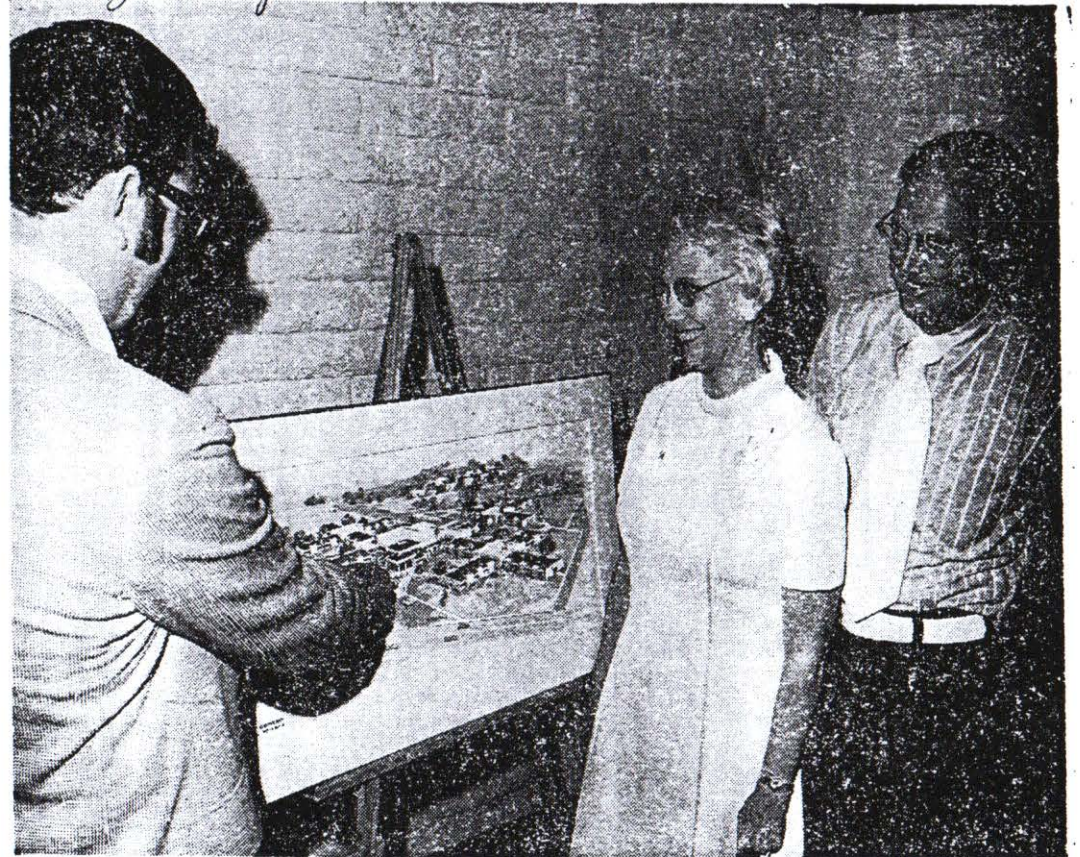
Prior to the selection of Beverly, the Del E. Webb Development Co., contracted with the Ellerbe Corp. of St. Paul, Minn., to determine requirements for a community facility of this type. The Ellerbe firm handled initial studies for the Walter O. Boswell Memorial Hospital.

As part of the Ellerbe study, a survey was conducted among 1,000 Sun Citizens, followed by personal interviews with a second group. Local physicians were contacted by questionnaire and personal interview in the opinion sampling.

Consulting with Ellerbe on the proposed project was Los Angeles physician David Littauer, a recipient of the Gold Medal Award of the American Hospital Association.

The final report spelled out present and future needs for nursing and personal patient care to supplement the services provided by the Boswell Hospital.

Arizona Republic Aug. 2, 1973



Republic photo

Looking at artist's conception of Sun City nursing and health care complex are, from left, Dave Metcalf, director of research and planning for Beverly

Enterprises; Mrs. Myrtle Macy, chairman of community advisory board; Owen Childress, executive vice president of Del Webb Development Co.

The complex will be designed and staffed in accordance with requirements for eligibility of Medicare certification and full benefits.

A Community Advisory Board, has been formed to serve as liaison between Beverly Enterprises and Sun City residents.

Architects selected for the complex are Bricker and Hoyt of Phoenix. Consulting architect is J. Shirl Cornwall of Pasadena.

Kresge Coronary Care Wing Dedicated



DEDICATION — William A. Chapman, president of the Sun City Community Hospital Corporation, and Stanley S. Kresge, chairman of the board of the

Kresge Foundation, dedicate the fifth floor coronary care unit in memory of Kresge's father, Sebastian S. Kresge Tuesday.

The coronary care unit of Walter O. Boswell Hospital was formally dedicated the Sebastian S. Kresge Coronary Care Wing Tuesday at the annual meeting of the Sun City Community Hospital Corporation. Stanley Sebastian Kresge, president of the Kresge Foundation founded by his father, made the dedication.

Kresge emphasized the concept of caring in dedicating the wing to his father. The wing was named in honor of Kresge because the Kresge Foundation has donated \$150,000 to aid in building the hospital.

The top two floors of the hospital are now completed, with the exception of one elevator, and the four additional nursing units will be placed in operation as need requires, William A. Chapman, president of the corporation stated at the meeting. Placing the top two floors into service will complete the first phase of

the master plan for the hospital.

Future development of the hospital to keep pace with community growth, according to the master plan outlined to the corporation, will take place over the next six years with two additional nursing wing towers envisioned. Each tower will contain 26 acute care beds.

Plans call for the completion of the outer walls of the two new towers by the fall of 1975 with the interior to be completed later.

The master plan, which will be reviewed and updated every two years, will increase the number of beds at the hospital from the present 166 to 380 by 1978. The anticipated increase includes: the addition of 12 coronary care beds, 122 acute care beds and the creation of 80 rehabilitation and sub-acute beds.

The hospital operated at a loss during the last fiscal year. The operating loss was \$275,793 for the fiscal year, ending June 30, 1972 as

compared with an operating loss of \$308,379 for the first eight months operation of the hospital, according to corporation treasurer Gerald McCarty. More than half of the operating loss was incurred as a result of providing 24 hour emergency room service to residents, McCarty said. He stated that the increased number of beds may increase revenue and end operating losses by the end of the current fiscal year.

Mrs. Lue Leisy, one of the original incorporators of the hospital, was honored at the meeting as she retired from six years service on the board of directors of the corporation.

Tours of the newly completed fifth floor of the hospital began today (Oct. 4) and will continue Thursday. Tours are conducted every half hour from 9 a.m. to 11:30 a.m. and from 1 p.m. to 4 p.m. Tickets are available without charge at the volunteer information desk.

Kresge Coronary Care Wing Dedicated



DEDICATION — William A. Chapman, president of the Sun City Community Hospital Corporation, and Stanley S. Kresge, chairman of the board of the

Kresge Foundation, dedicate the fifth floor coronary care unit in memory of Kresge's father, Sebastian S. Kresge Tuesday.

The coronary care unit of Walter O. Boswell Hospital was formally dedicated the Sebastian S. Kresge Coronary Care Wing Tuesday at the annual meeting of the Sun City Community Hospital Corporation. Stanley Sebastian Kresge, president of the Kresge Foundation founded by his father, made the dedication.

Kresge emphasized the concept of caring in dedicating the wing to his father. The wing was named in honor of Kresge because the Kresge Foundation has donated \$150,000 to aid in building the hospital.

The top two floors of the hospital are now completed, with the exception of one elevator, and the four additional nursing units will be placed in operation as need requires, William A. Chapman, president of the corporation stated at the meeting. Placing the top two floors into service will complete the first phase of

the master plan for the hospital.

Future development of the hospital to keep pace with community growth, according to the master plan outlined to the corporation, will take place over the next six years with two additional nursing wing towers envisioned. Each tower will contain 26 acute care beds.

Plans call for the completion of the outer walls of the two new towers by the fall of 1975 with the interior to be completed later.

The master plan, which will be reviewed and updated every two years, will increase the number of beds at the hospital from the present 166 to 380 by 1978. The anticipated increase includes: the addition of 12 coronary care beds, 122 acute care beds and the creation of 80 rehabilitation and sub-acute beds.

The hospital operated at a loss during the last fiscal year. The operating loss was \$275,793 for the fiscal year, ending June 30, 1972 as

compared with an operating loss of \$308,379 for the first eight months operation of the hospital, according to corporation treasurer Gerald McCarty. More than half of the operating loss was incurred as a result of providing 24 hour emergency room service to residents, McCarty said. He stated that the increased number of beds may increase revenue and end operating losses by the end of the current fiscal year.

Mrs. Lue Leisy, one of the original incorporators of the hospital, was honored at the meeting as she retired from six years service on the board of directors of the corporation.

Tours of the newly completed fifth floor of the hospital began today (Oct. 4) and will continue Thursday. Tours are conducted every half hour from 9 a.m. to 11:30 a.m. and from 1 p.m. to 4 p.m. Tickets are available without charge at the volunteer information desk.



VALLEY NATIONAL Bank makes first payment of \$15,000 donation to help complete top two floors of Boswell Memorial Hospital. Bill Loffer,

(left) presents first check to Bill Gay, president of Sun City Community Hospital Foundation. Loffer is manager of Sun City-Lakeview office.

Hope hospital benefit adds \$25,000 to fund

Bob Hope's appearance at Wednesday's Boswell Memorial Hospital benefit banquet drew more than 1,000 Valley residents and raised \$25,000 for the hospital.

Earnings from the charity banquet brought the total collected in the \$1 million fund raising campaign to more than \$550,000, said Merle Dennis, general campaign chairman.

Hope and Del Webb entered the huge dining room in the TowneHouse about 7:45 p.m. and were greeted with audience applause and an organ rendition of "Thanks for the Memories" by Loreen Lee.

Celebrities Lawrence Welk and Larry and Tanya Welk, who had been circulating through the crowd since 7 p.m., then took seats at the head table.

Master of ceremonies Jerry Svendsen, public relations director for the Del E. Webb Development Co., introduced Gov. and Mrs. Jack Williams, hospital administrators, and board members.

Prior to the comedian's monologue, personal greetings were extended by Governor Williams, Webb,

and Lawrence Welk.

Welk entertained with selections on the accordion, accompanied by his daughter-in-law, vocalist Tanya, and retired entertainer Art Coats, who imitated various bird whistles to a musical tune.

Hope's jokes touched on various topics of the times.

He opened with remarks about Governor Williams' extremely brief greeting.

"It must be wonderful for a politician to be that confident," teased the comedian. "He must not be running this year."

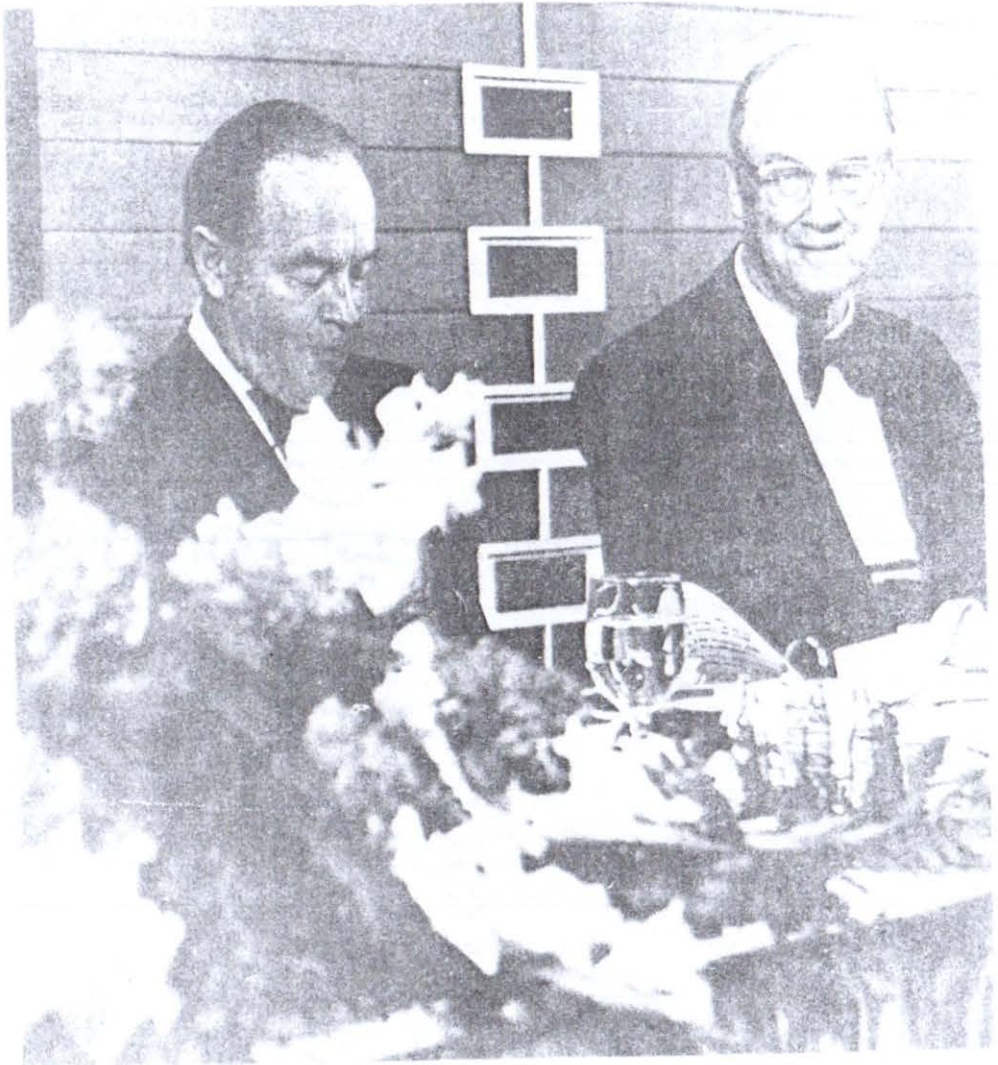
Hope continued with quips about the day's golfing with Webb, saying it wasn't easy to play with Webb, especially on a course the Sun City founder doesn't own.

Webb always surveys the course before he plays, said Hope, and then his score is "always 20 per cent above the estimate."

The comedian closed with comments about Vietnam negotiations by Kissinger and secrecy surrounding Howard Hughes.

"Kissinger's been to Paris so many times," jested Hope, "that Howard Hughes is asking 'Where's Kissinger?'"

OVER



AT HEAD TABLE of Boswell Memorial Hospital benefit banquet entertainer Bob Hope was seated by Sun City founder Del Webb. Notables facing audience of more

than 1,000 included Lawrence Welk, Larry and Tanya Welk, and Gov. and Mrs. Jack Williams.

(News-Sun Staff Photo)

REPUBLIC AUG 7 1972 Phone link to hospital reassures aged

By THELMA HEATWOLE

SUN CITY — It was 8:15 a.m. when the phone rang at Boswell Memorial Hospital's home care room.

"I'm doing fine this morning," said the senior citizen caller at the other end of the line. "Everything is OK."

The volunteer worker made note of the call, chatted a bit before hanging up and settled back for the next scheduled ring.

The reassurance telephone service was in progress. It goes on every day, seven days a week, from 8 a.m. to 5 p.m.

When the phone fails to jingle from a registered patron, the volunteer worker takes other action.

Here's how the free service, designed primarily for those who live alone, works:

Sun City and Youngtown residents register for the services and agree to call the service every day at an appointed hour. If they don't, reassurance callers call their house. Sometimes the patron forgets.

If there is no answer, a neighbor is called to check. Then, if the neighbor is unable to make contact, firemen are called.

Once a man was found dead. His family was notified promptly. Otherwise he might have gone undiscovered for some time.

The project has 33 patrons and more are joining as they learn about the services.

Patrons say they depend on the program.



Republic photo by Earl McCartney.

Mrs. Beatrice Muir, left, cochairman of Telephone Assurance Service, and volunteer Mrs. Luella Leisy, listen to one of their 33 patrons.

Continued on Page 28

More about REPUBLIC AUG 7 1972 Phone link to hospital reassures aged

Continued from Page 27

"I don't know what I would do without it," one woman declared.

"It's a great comfort that there is someone I can call," said another. "I would be willing to pay for the service."

And still another woman added, "It's good to know that someone cares."

The service is aside from the professional services offered through the hospital's home care program.

The Arizona State Department of Health last month notified Austin Turner, hospital administrator, that the hos-

pital's home care program was approved for licensing.

The department's letter said in part, "You are to be congratulated on the quality of home care service your staff is providing the community."

The home care program, which grew out of Boswell Hospital's interest in commu-

nity health, has these main objectives: to assist those who have suffered acute illness in continuing personal care after leaving the hospital and to enable those with chronic disease to maintain themselves in their own homes.

This minimizes both financial and emotional problems associated with illness, yet provides professional assist-

ance for a nominal fee, hospital officials state.

Some services provided under the program are nursing care, physical and speech therapy, special dietary services, cardiopulmonary, laboratory and home care assistance. Any resident of Sun City or Youngtown is eligible for these services if his physician approves.

Unique Residents' Gallery Grows To 'Gorgeous Child' Of Success

"Two years ago this month the Gallery was born, and what a gorgeous child it has become," cheered Mrs. Marge Wilson, Boswell Hospital Auxiliary.

Mrs. Wilson is describing the sales success of the unique Residents' Gallery in Sun Bowl Plaza, the shop that stocks a vast variety of items handmade by Sun Citians.

The idea for the store originated with the Del E. Webb Development Co. They thought an outlet should be provided for the sale of arts and crafts created by Sun Citians and so offered rent-free space in the shopping center.

WOMEN OF the Boswell Hospital Auxiliary accepted the operating job of the shop and began accepting only items made by Sun City residents for sale and display.

"After the first month of operation there was no doubt but the young business would be an outstanding success," said Mrs. Wilson, "and the volume of business has increased every month until sales for 1969 reached \$36,700."

Of that amount, \$24,200 was paid to Sun City consignors and \$12,500 went to the hospital auxiliary.

In 1970 business exceeded the previous year's by \$14,000.

MOST OF the funds assumed by the hospital auxiliary went to furnish and stock the Boswell Hospital gift shop and purchase a Nuclear Spanner machine for hospital use.

Money raised now will buy continuing gifts to the hospital.

Gallery operators claim

their search has uncovered no other shops of this kind in the country. The Sun City arts and crafts clubs and facilities make it possible for Sun Citians to exercise and develop their talents, and the Gallery offers a sales outlet.

SINCE THE opening of the Gallery there have been 516 different Sun City

consignors and 3,500 item categories.

"Our consignors mention over and over the personal satisfaction they derive from making something and having it sold. They're thrilled that people spend money for something they made," commented Gallery co-ordinator Miss Connie Fulkerson.

Men are among the best patrons of the shop, she said, and there are many repeat customers who shop there every few days because they know the Gallery gets new items constantly.

"ALL ITEMS sell well," said Miss Fulkerson, "but probably the most popular category is jewelry, with

ceramics, especially ceramic animals, a very close second."

Auxiliary publicity chairman Mrs. Wilson commended several women "without whose work and know-how the Gallery would not be the success it now is."

She mentioned Gallery co-ordinators who manage the shop, Miss Fulkerson and Mrs. Paul Kaminky, and 150 different auxiliary volunteers who worked as sales persons, bookkeepers, decorators, merchandise receivers, and "just about anything else needed."

AUXILIARY presidents during the life of the Gallery have been Mrs. John Newby, Mrs. Merrill Castle, and Mrs. John Voss.

The two who have kept a record of each item, complete inventories, and sales, since the opening of the Residents' Gallery two years ago are Mrs. Chester Lehr, treasurer, and Mrs. Francis Morrison, assistant treasurer, concluded Mrs. Wilson. O V E R



MISS CONNIE Fulkerson, Gallery co-chairman, holds handmade Raggedy Ann doll to shelve while Miss Rosilla Ladd (right) positions ceramic high-buttoned shoe. Miss Ladd is charter worker with

Sun City Residents' Gallery; Miss Fulkerson joined group third week after opening two years ago. Shop stocks wide variety of items crafted by Sun Citians.

(News-Sun Staff Photo)

THE ARIZONA REPUBLIC

Page 6

Sunday, Nov. 8, 1970

Where The Spirit Of The Lord Is, There Is Liberty
II Corinthians 3:17Published Every Morning by
PHOENIX NEWSPAPERS, INC.
120 E. Van Buren, Phoenix, Arizona 85004

EUGENE C. PULLIAM, Publisher

Another Fine Asset

The Walter O. Boswell Memorial Hospital in Sun City is Maricopa County's newest health facility and may well become one of its most famous. Located on the only hill in Sun City, it is four stories high and towers over the retirement city like a white beacon.

Formal dedication ceremonies last Thursday will be followed, as soon as equipment can be distributed and procedures shaken down, by the admission of patients. While the entire Peoria-Mirage-Sun City-Youngtown area will be served, the Boswell Memorial Hospital will undoubtedly become strongest in its treatment of the ills of the aging, a group that has often been forgotten in our youth-oriented society.

Sun City is one of Arizona's fastest growing communities. On land that produced cotton crops 10 years ago, a city of 15,000 has risen, and the population will undoubtedly more than double in the present decade. Del Webb has made it a model planned community, where the population is well above the nation's average both in age and in income. So is its incidence of illness, which makes the hospital a necessity.

In the early planning stages of a hospital for Sun City, there was some skepticism about the ability of the hospital to secure full time doctors and nurses and technicians. William A. Chapman, president of the hospital board of trustees, reported at Thursday's ceremonies that there had been at least two applications for every opening, and that a staff has been assembled which would make many metropolitan hospitals envious.

The nurses are being specially oriented toward patient treatment instead of medical routines. The hospital rooms on each floor are circled around a central core of nursing facilities, and the nurses on duty will be able to see what is happening in each room without the long walk that frequently follows the ringing of a call bell.

The over-60 average age of the patients will give the Boswell Memorial Hospital special incentives to study the science of geriatrics. There will be no pediatrics ward. But there will be a specific effort to make the retirement years both pleasant and productive.

Dr. Frederick Elliott, assistant director of the American Hospital Association, set a goal for the Boswell Memorial Hospital in this dedicatory address. The aim of the hospital, he said, "should not be to add years to life, but to add life to years."

Among the residents of Sun City are citizens with some of the country's most successful careers behind them. They represent a vast wealth of experience and talent. And if the interest displayed at the dedication means anything, they will turn Boswell Memorial Hospital into one of Arizona's great assets.

HOSPITAL DEDICATED

Continued from Page 1
projected cost.

Dr. Bayard Horton, emeritus staff, Mayo's Clinic, member of the hospital board and chairman of the Medical Staff Committee, paid a tribute to the hospital. He said that Sun City today, with its crowning jewel, the Walter O. Boswell Memorial Hospital, is the rarest gem earth has ever worn in her diadem of time and long may she glitter in the Valley of the Sun.

Dr. Horton said the American Medical Association strongly believes all physicians should continue their education on a regular basis throughout their careers to maintain high standards of professional competence and that this is what the medical staff will do. The dedication of this hospital is truly Sun City's finest hour, long may it serve the needs of the people, he added.

Del E. Webb, founder of Sun City and well known for his abbreviated speeches, facetiously thanked Dr. Horton for "giving my speech for me."

He expressed his deep feelings in regard to the meaningfulness of the hospital, not only to Sun City and Youngtown, but to the wide surrounding areas, stating that it is a lasting monument of thanks to the Boswell family and that the hopes and aspirations of all our people have culminated in this another giant step forward.

Henry Raymond, member of the hospital board, manager and vice president of the Boswell Company's Arizona projects, introduced the members of the Boswell family present; Mr. and Mrs. James G. Boswell II, Mrs. John P. Boswell, Brig. Gen. James O. Boswell, Mr. and Mrs. William O. Boswell, Mrs. W. W. Boswell, Mr. and Mrs. Robert Dulin, Sir Williams Charles and Lady Crocker and Mr. and Mrs. C.

R. Smith.

Gen. James O. Boswell, son of the late Walter O. Boswell, spoke of the many benevolent enterprises of the family but said they are inordinately proud of sharing and being a part in the building of this great shining beacon of hope that has been named in honor of his father.

Dr. Fred Elliott, assistant director of the American Hospital Association and general director of Mount Sinai Hospital Medical Center in Chicago, deemed the building of Boswell Hospital a great historical

occasion, a rare privilege in hospital history, a fulfillment of a dream for elder health care.

Elliott stated that conditions of the past seem irrelevant to the present but that some part of the past always has an influence on the present.

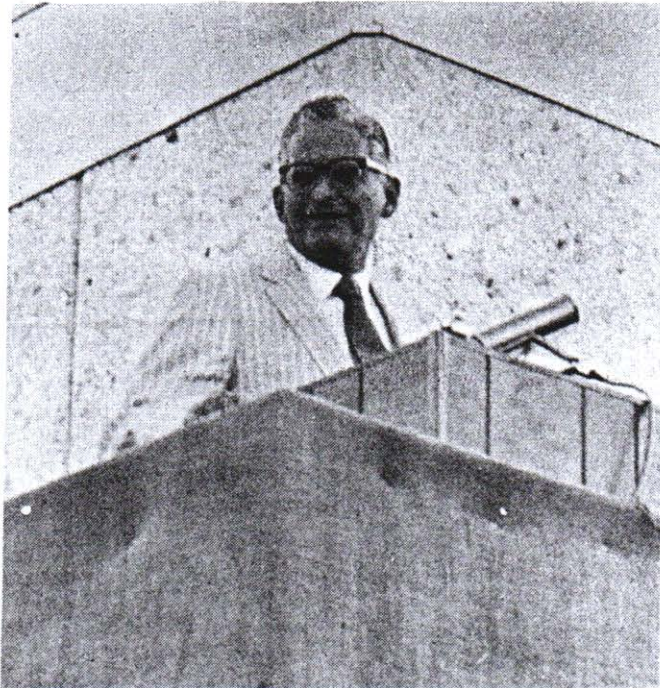
He said that those very first people who tried in some small measure to care for the unfortunate ill, mostly neglected and shunted to the background because no one knew what to do with or for them made early medical history, creating a small wave of

influence that rippled down through history.

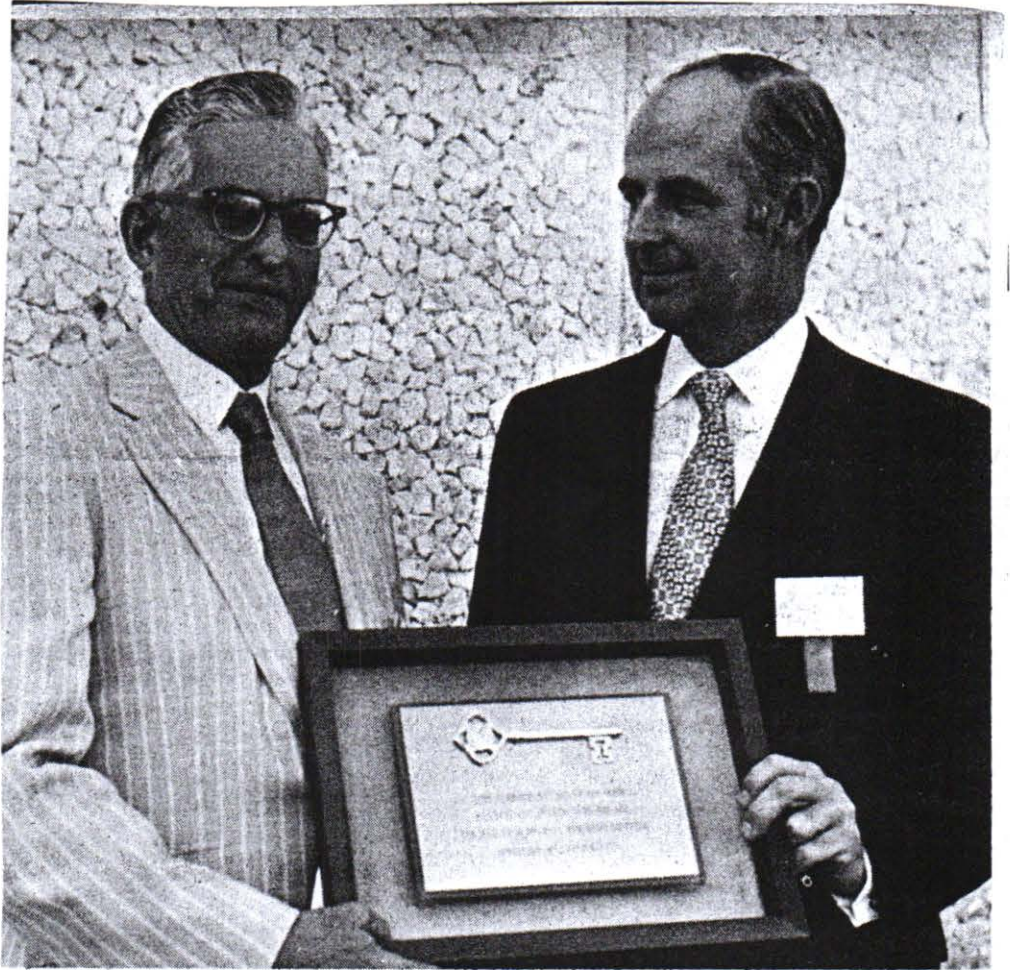
He outlined that progress to this day of scientific medical care and said Boswell Hospital comprises the latest in scientific achievement with the added ingredients of loving, personalized care.

Following the dedication thousands of guests were taken through the hospital by hospital auxiliary members and members of the board.

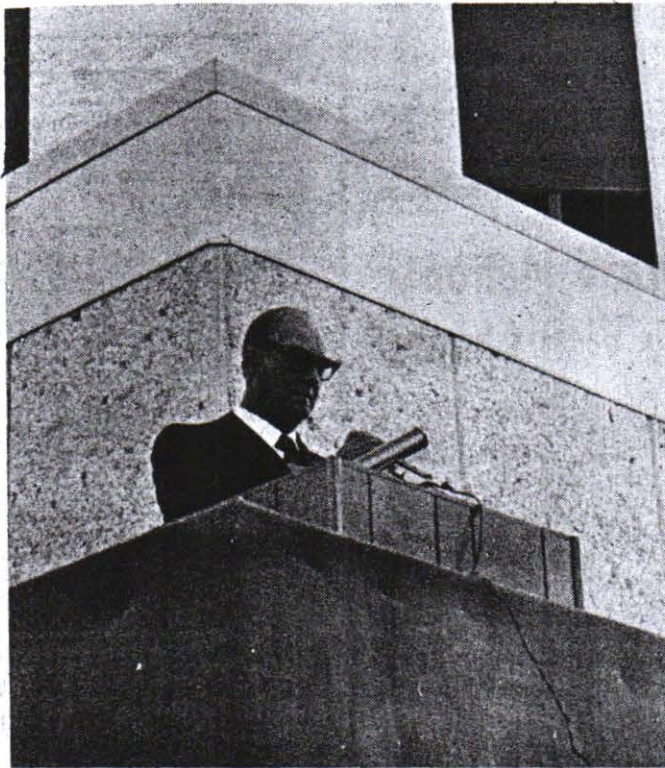
And the first patients will be admitted Monday.



FULFILLMENT OF DREAM — Boswell Memorial Hospital was called a fulfillment of a dream for elder health care by main speaker at dedication, Dr. Frederick Elliott of Chicago, Ill., assistant director of American Hospital Association. (Photo by Pam Mayhew)



KEY TO HOSPITAL — Brig. Gen. James O. Boswell (left) turns over symbolic key to Walter O. Boswell Memorial Hospital to Hospital Administrator W.A. Turner. Gen. Boswell is son of man for whom hospital was named. James G. Boswell Foundation gave \$1.2 million toward construction of \$4.5 million plant. (Photo by Pam Mayhew)



WEBB ADDRESS GATHERING — With building looming above him, Sun City developer Del E. Webb, addresses 3,000 guests at dedication for Walter O. Boswell Memorial Hospital. (Photo by Pam Mayhew)

3,000 AT DEDICATION

Hospital Is Termed 'Finest Hour' Here

By Lue Leisy

It was a great day for Sun City.

A bright, crisp fall day, a propitious beginning that saw the culmination of nearly five years of study, research and work.

It was Dedication Day at Walter O. Boswell Memorial Hospital.

Approximately 3,000 guests, many of them standing, faced into the sun which by 11 o'clock had become a bit faced into the which by 11 o'clock had become a bit intense notwithstanding an early morning chill.

With the raising of the flag that once flew over the United States Capitol, by Luke Air Force Color Guard, the beautiful voice of Carol

Cramer's rendition of the National Anthem rang out across the still desert air.

Later in the program, Mrs. Cramer, daughter of the late Burr Welsh, first president of the hospital board, sang "This Little Light," an appropriate tribute to the light that shines across the desert from the gleaming white edifice.

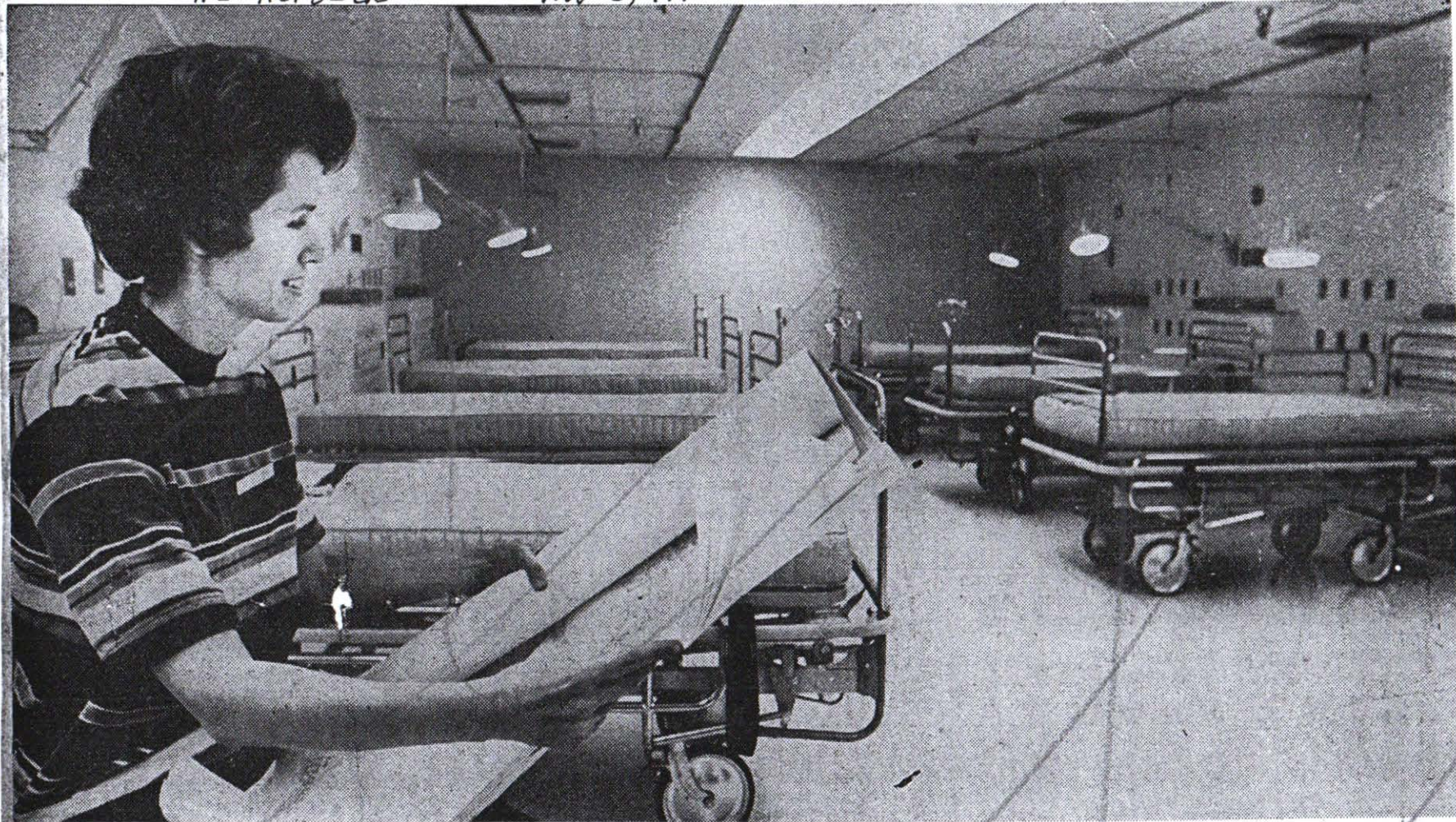
William Chapman, president of the hospital corporation, warmly greeted the crowd on the west parking lot and gave a brief resume of the work accomplished by so many devoted and talented people.

He announced that the Webb Construction Co. had saved \$250,000 over the

Continued on Page 8

AZ. REPUBLIC

NOV. 6, 1970



Mrs. Phyllis Wells tours modern Sun City hospital's facilities which include large recovery room

Az. Republic Nov. 6, 1970

Sun City dedicates its hospital today

NOV 6 1970

By THELMA HEATWOLE

SUN CITY — The Walter O. Boswell Memorial Hospital, its five-story, circular towers visible for miles around, will be dedicated in ceremonies here at 10 a.m. today.

The gleaming white hospital, constructed at a cost of \$4.5 million, is the realization of a dream for this retirement community.

Idea for the hospital was conceived in a master plan here in 1959, and in 1967 the James G. Boswell Foundation gave the hospital board \$1.2 million toward construction costs.

The hospital was named the Walter O. Boswell Hospital in memory of one of the Boswell brothers, who converted land where Sun City and Youngtown are built from desert to agricultural land.

Special guests at this morning's festivities will include Brig. Gen. James O. Boswell, son of Walter O. Boswell, James G. Boswell II, and Del E. Webb, founder of this retirement community.

Dr. Frederick Elliott, assistant director of the American Hospital Association, will address the several hundred expected to attend. There will be guided tours of the hospital, 10401 Thunderbird Road, throughout the day.

Carol Cramer, a professional singer, whose father, the late Burr Welch, was the first president of the hospital corporation, will sing the national anthem for the dedication.

"To see that hospital rise over the horizon is a dream come true," said Miss Cramer. "That hospital was my

father's whole life." Her father died three years ago, a year before ground was broken for the construction. A horse-shoe shaped drive in front of the hospital is named for him.

"I have never seen anything like it," she continued. "Everyone in Sun City really thinks of the hospital as his own personal hospital. It really was built with love."

The 100-bed medical and surgical facility will open its doors to the public Nov. 16. The hospital, built to eventually accommodate 200 beds, will place special emphasis on the care and treatment of the elderly.

The unique design of the hospital incorporates radial nursing units, a concept that enhances the architectural beauty and adds to the efficiency of the nursing units and sense of security for patients. Nursing stations are in the center of each circular unit, a few steps away from all patient rooms.

In keeping with the emphasis for the elderly, all patient rooms and hallways are carpeted to soften sounds and add to walking comfort. Halls also include handrails.

Special care nursing units are housed in one wing, including a five-bed coronary care section, intensive care unit and acute care nursing room. An electronic monitoring desk centers the nursing stations.

Hospital officials pointed out that Boswell is unique in the state in offering the Cargo - Master tray delivery system for patient meals. Automatic lifts carry food carts directly to patient floors, eliminat-

ing the need to use passenger elevators.

Hospital spokesmen point out that among other features of the ultramodern facility are:

—A pneumatic tube system connecting all control points of the facility.

—A heliport, approved by the Federal Aeronautical Association, a chapel and cafeteria.

—Security controls that allow delivery of drugs and medicines to locked rooms by means of another lift system from the pharmacy.

—A department of radiology to provide diagnostic radiology and nuclear medicine services, with the equipment, built by North American Philips Corp., representing advance optical, mechanical and electrical technology.

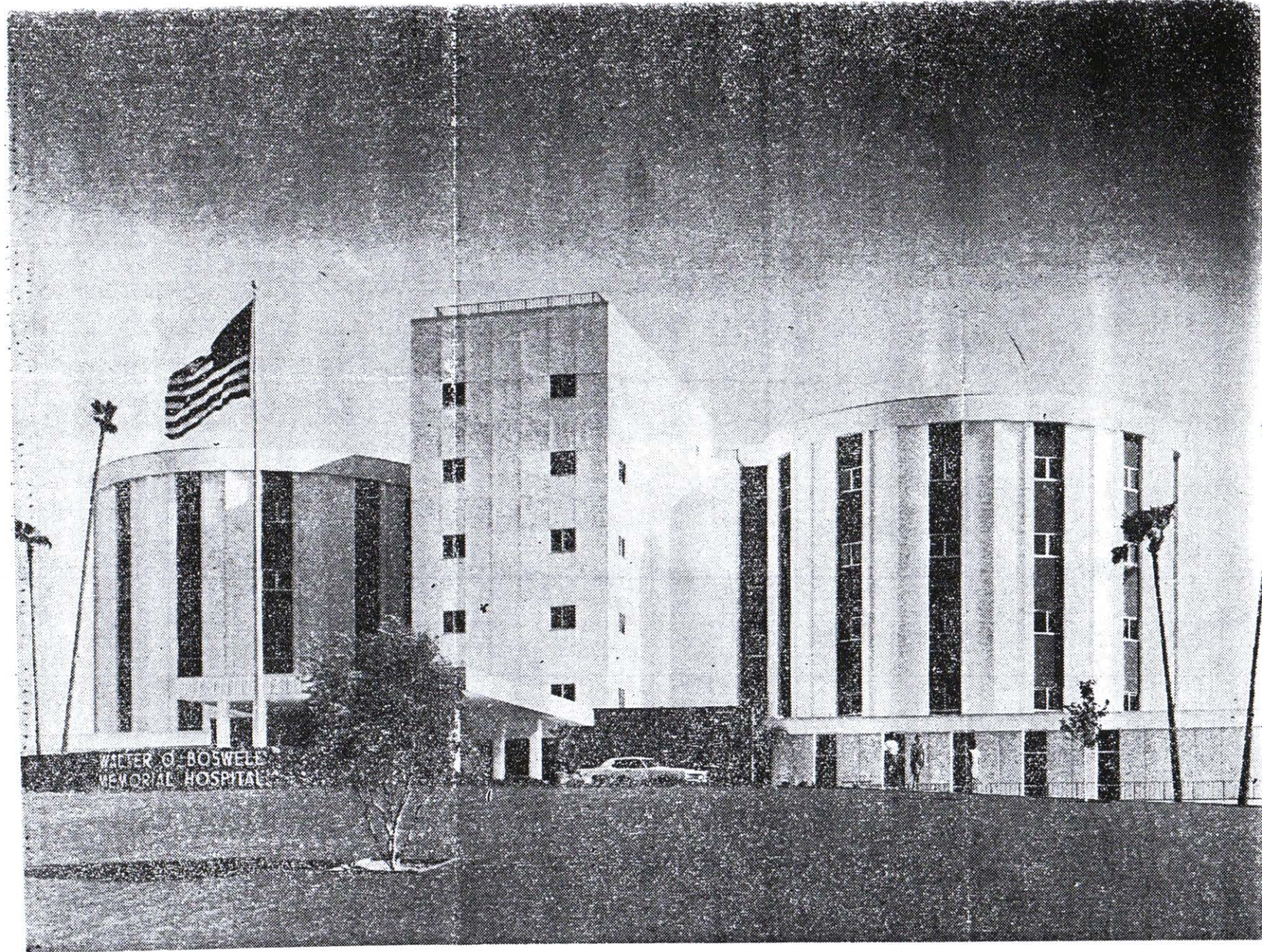
—Physical therapy department equipped with electronic machines plus other standard supplies.

The hospital does not include facilities for pediatric and obstetrical patients except for the emergency department, which will be staffed 24 hours daily.

—Cardio-respiratory and pulmonary function equipment.

Cost of equipping the hospital was several million dollars, staff spokesmen report. The Webb Co. donated 10.6 acres of land, valued at \$265,000, for the hospital.

W. Austin Turner, administrator, heads the hospital, which will open with a staff of 150 to 200. Sun Citian William Chapman is president of the board of directors.



Boswell Memorial Hospital in Sun City is northwest Valley landmark which will be dedicated today



HOSPITAL TOURISTS — Crowds lined the sidewalk to the main entrance of the hospital following dedication ceremonies as residents waited to see interior of new hospital.

11/6/70 NEWS-SUN



MEET HOSPITAL BOARD — Directors of Sun City Community Hospital Inc. are (from left) Michael Bross; Gerald McCarty, treasurer; Landon Atkins, vice president; Owen

Childress; William Chapman, president; John Mead; Henry Raymond; Luella Leisy, secretary, and John Meeker. Dr. Bayard Horton is not in picture.

Boswell Memorial Hospital History

Here are highlights in the development of Walter O. Boswell Memorial Hospital:

1959 - Idea of hospital for Sun City began with master plan.

1966 - Basic plans for Sun City Community Hospital of 61 beds. Sun City Community Hospital Corp. formed.

1967 - James G. Boswell Foundation offers hospital corporation board \$1.2 million toward construction, with stipulation plans be expanded to provide for medical care for northwest area and have facilities to attract top medical people. Board accepted offer and voted to name hospital Walter O. Boswell Memorial in memory of one of Boswell brothers who had originally converted land on which Sun City and Youngtown built. Board also decided to put special emphasis on care and treatment of older people. Contract signed with Ellerbe Architects of St. Paul, Minn., to be consultants in design and plans, with Bricker & Hoyt of Phoenix to do regular architectural work.

April 1967 - Plans approved to go ahead on 200-bed shell with 100 beds to be finished.

December 1967 - Burr Welch, board president, died.

1968 - Michael Bross elected president to fill unexpired term.

1968 - Fund campaign begins, with goal of \$1 million. Del E. Webb Development Co. donates 10.6 acres, valued at \$265,000. Women's Auxiliary formed. W. A. Turner employed as administrator.

January 1969 - Groundbreaking. Plans and specifications revised, incorporating radial nursing units.

December 1969 - Fund campaign tops \$1 million. More than 700 volunteers used. Donors totaled 3,620 and amounts of donations ranged from \$1 to \$50,000. Plans unanimously endorsed by Comprehensive Health Planning Council of Maricopa County. Construction begins.

1970 - Hospital topped out in January, completed in October. Dedication Nov. 6 and ready for patients Nov. 16.

(Continued from Page 1)

land from desert area to agricultural ground.

SPECIAL EMPHASIS was to be placed on the care and treatment of older people. Patients under 14 years old will be admitted only for emergency treatment until they can be transferred to another hospital of their choice.

In 1967 consultants Ellerbe Architects of St. Paul, Minn., and Bricker and Hoyt of Phoenix began to draw plans for the 200-bed shell with 100 finished beds in a five-story radial design.

A year later the fund campaign to raise \$1 million dollars began. Del E. Webb Development Co. donated more than 10 acres of land valued at \$265,000.

BY LAST December, more than 700 volunteers

had raised over \$1 million from 3,620 donors. Those who donated are listed on individual plaques placed on a wall of the hospital lobby.

Groundbreaking was in January, 1969, and the hospital building was completed last month.

The radial nursing units that occupy the twin towers are designed so the nursing station is in the center of the circular unit with patient rooms a few steps away and in view constantly. Boswell is the only Arizona hospital that uses the design for all nursing units.

A PNEUMATIC tube system for supplies connects all control points. Automatic lifts in the Cargo Master Tray Delivery system carry food carts directly to patient floors so passenger elevators will not

be used for food transfer.

Special security controls permit drug and medicine delivery to locked rooms through another lift system from the pharmacy.

SPECIAL CARE nursing units in one wing are a five-bed coronary care section, a four bed intensive care unit, and acute care nursing rooms. Nurses will be on duty in the rooms at all times, and other nurses will be stationed at an electronic monitoring desk with a television view into the patient rooms located in the center of the nursing station.

The hospital staff is planning a program of research into diseases associated with aging. The building is designed so the hospital can be expanded to the south.

Dedication Program Set Friday For SC Hospital

Formal dedication of Boswell Memorial Hospital, the imposing white structure that has become a Sun City landmark, will begin at 10 a.m. Friday with musical selections by the Luke Air Force Band.

The dedication program at the hospital, 10401 Thunderbird Blvd., will include singing of the National Anthem by soprano Carol Cramer, daughter of the first president of the Sun City Community Hospital Board,

the late Burr Welch; a talk by Dr. Frederick Elliott, assistant director of the American Hospital Association, and guided tours through the hospital until 4 p.m.

The new medical facility will open for patients Nov. 16, staffed by almost 200 personnel.

DR. ELLIOTT, dedication keynote speaker, has an educational background and experience in the varied fields of music, law, medicine, business and

hospital administration.

He is vice president for operations and general director of the Mount Sinai Hospital Medical Center in Chicago and a trustee of the Chicago Hospital Council, the Illinois Hospital Association, and the Educational Council for Foreign Medical Graduates.

The completed Boswell Memorial Hospital began in 1959 as part of the Sun City master plan.

IN 1966 BASIC plans were made for a hospital of 61

beds to serve the Sun City community. Those plans were changed a year later when the James G. Boswell Foundation offered the hospital corporation board \$1,200,000 toward construction costs with the stipulation that the hospital be built to provide medical care for the larger Northwest area and have facilities to attract top medical personnel.

When the board accepted the offer, the proposed medical facility was named

Walter O. Boswell Memorial Hospital, in memory of a brother who had converted Sun City and Youngtown

(Continued on Page 2)



DEDICATED TO EXCELLENCE, slogan associated with new Boswell Memorial Hospital, will be stressed during formal dedication ceremonies beginning at 10 a.m. Friday at hospital, 10401 Thunderbird Blvd. Program will begin with music by Luke Air Force Band, include singing

by nationally known soprano Carol Cramer, talk by American Hospital Association assistant director Dr. Frederick Elliott, guided tours through the hospital until 4 p.m. Hospital staff of about 200 will admit first patients Nov. 16.

Sun City Hospital Has Rochester Links

By KENNETH McCracken
Post-Bulletin Staff Writer

A handsome \$3.5-million, six-story hospital taking shape in the retirement city of Sun City, Ariz., 12 miles northwest of Phoenix, has a number of direct links with Rochester.

For example:

- Three retired Mayo Clinic physicians are members of the board of a non-profit corporation raising the cash for the hospital and are on a steering committee to select hospital staff.

- The hospital is patterned after the radial unit design of Rochester Methodist Hospital.

- Ellerbe Architects of St. Paul, Rochester, Minneapolis and Washington, D.C. — designers of Methodist Hospital here and many other Rochester construction projects, including Mayo Clinic buildings — is the consulting architectural firm for the hospital in Sun City.

The three retired Mayo physi-



Dr. Anderson Dr. Watkins

cians actively engaged in getting the hospital up and open are: Dr. Bayard Horton, a specialist in headaches and vascular disorders, who retired in September 1957; Dr. Markham Anderson, an internist, who retired in December 1960 and whose son, Dr. Markham Anderson Jr. is on the Clinic staff, and Dr. Charles Watkins, a specialist in blood diseases, who retired in September 1964.

Drs. Horton and Anderson live here in the summer and in Sun City in the winter. Dr. Watkins now lives in Redlands, Calif.,

Along with Boswell and Webb money, the hospital is being financed, Dr. Horton said, from contributions from citizens of Sun City, a community of about 14,000.

The memorial hospital, expected to open in November, will have about 150,000 square feet of nursing and ancillary area.

Construction will be in a three-part program. The first phase will be marked with the November opening and will have 100 beds. The next two phases — completion dates for them have not been announced — will add 200 more beds to the Boswell Memorial Hospital.

and spends part of the year at Sun City. He is also a visiting consultant at Riverside Medical Clinic near Redlands.

THE HOSPITAL in Sun City, to open late this fall, is the Walter O. Boswell Memorial Hospital, honoring a late wealthy Sun City area rancher.

Thursday, members of the board of directors of the new hospital, its administrator, W. Austin Turner, and board president, William Chapman, visited Rochester and toured Methodist and St. Marys hospitals and Mayo Clinic facilities.

"Seeing as the average age of Sun City residents is about 60," Dr. Horton said, "we wanted to investigate research facilities in Rochester dealing with the aging process. We particularly are interested in getting ideas about space and equipment needs in this area of research."

The late Walter Boswell's brother, William, formed Boswell Corp., a non-profit organization, and gave about \$1.3 million toward construction of the general acute care hospital.

The hospital is being built by the Del Webb Corp., which contributed the land for the hospital. Webb, a multi-millionaire developer who comes to Mayo Clinic periodically for checkups, personally gave \$500,000 to help put up the hospital in Sun City — itself another of Webb's varied development projects.

WEBB ALSO has built "Sun" cities in California and Florida.

Jim Meeker, one of the vice presidents of Del Webb Corp. and president of the Sun City developments in Arizona, California and Florida, was with the Sun City hospital officials who visited Rochester Thursday, along with Robert Stilwell of St. Paul, hospital project architect for Ellerbe.

The three retired Mayo physicians are the only doctors on the 18-member Boswell Corp. board, Dr. Horton said.

Dr. Horton is also chairman of a six-member, all-physician steering committee — which includes Dr. Watkins and Anderson — selecting the medical staff for the hospital.

"We have well over 100 applications already from physicians and expect close to 200 by fall," Dr. Horton reported.

After the hospital opens, Dr. Horton said he plans to spend some time as a consulting physician to the staff.

ELLERBE ARCHITECTS is serving as consultants to the Sun City architectural firm of Bricker and Hoyt, prime architects, said John Brengman, vice president in charge of Ellerbe's Rochester office. Brengman accompanied the Sun City visitors on their tour.

July 15 '70



SUN CITY, ARIZ., \$3.5-MILLION HOSPITAL TO OPEN IN FALL
Ellerbe Architects and Three Retired Mayo Clinic Doctors Are Involved in Project



ARIZONA HOSPITAL OFFICIALS HERE — Members of the board of directors of a hospital being built in Sun City, Ariz., and Ellerbe Architects representatives from Rochester and St. Paul visit one of the radial units Thursday at Rochester Methodist Hospital. From left, they are: Dr. Bayard Horton of Rochester and Sun City, one of three retired Mayo Clinic physicians working with the board; Miss Linda Yeschick, a Methodist nurse, explaining functions of

radial unit; Edward Gillespie, associate administrator, Methodist Hospital; Robert Stilwell, St. Paul, hospital project architect with Ellerbe; James Mead, board member; W. Austin Turner, new hospital administrator; Jerold McCarty, board member; John Meeker, a vice president, Del Webb Development Corp., and William Chapman, board president, all of Sun City, and John Brengman, vice president in charge of Ellerbe's Rochester office. (Post-Bulletin Photo)



LAST BUCKET OF CONCRETE — The job foreman, attired in top hat and tails on right, about to release the final bucket of concrete atop the Boswell Memorial

Hospital, bringing to a close Thursday a major construction phase. The ceremony was preceded by a noon luncheon for fund drive workers at the Sun City Country Club.

AREA RESIDENTS URGED TO ATTEND



UP AND AWAY THEY GO — Two hundred homing pigeons are shown being released atop the new Boswell Memorial Hospital during "topping out" celebration last

Thursday. The pigeons, furnished by the Phoenix Racing Pigeon Club, circled Sun City in tight formation a number of times before heading for home.

*Volume 2 Number 4
Journal 8-9-70/1970*

The WALTER O. BOSWELL MEMORIAL HOSPITAL...
Dedicated to Excellence - Nov. 6, 1970.

Ready for Patients November 16 • 6 million \$s



Our Logo

In an exhaustive search for an emblem, trade-mark or simply "logo" as they are termed professionally, the Walter O. Boswell Memorial Hospital administrators finally found one that suited the need. It is as modern as tomorrow, and as old as man's beginning.

Designed by Barry Wickliffe, art director of the Jennings & Thompson Advertising Agency of Phoenix, it is the result of hours of tireless research into ancient legends, folklore, signs and omens that have guided man through the ages. All this finally brought about a concentration on the idea of a bird in flight bringing a message of divine hope. It is a thought

that carries back to Plutarch, Euripides, and Socrates — that the deity conveys his messages to man on his winged creatures.

Our bird's wings form perfect circles, the symbol of eternal life. And, of course, the brilliant sun typifies our healthful location here in Arizona.

Overall, we of Boswell feel that a beautiful and meaningful design has been created for our hospital — one which we all will view with pride. Collectively we want to congratulate Mr. Wickliffe for an outstanding example of creative art. He is truly an artist and his work has won many national awards in many categories. =

1975

In JANUARY, 1975, William Nix Associates conducted a study to determine the feasibility of arranging with Maricopa County for issuing tax free bonds by the County for the purpose of obtaining funds to proceed with expansion of the Hospital.

The average daily census was 124.7.

Approval of our Savings Plan Trust Agreement was received from the Internal Revenue Service.

In FEBRUARY, 1975, the date of the regular meeting of the Board of Directors was changed to be held -- "at the Hospital or such other place as published in the notice calling the meeting, on the last Thursday of each month," effective in March, 1975.

Reports for the first 20 days of February showed that the Hospital was operating with an average daily census of 132 in-patients and showed further that the revenue generated by both in-patient and out-patient services was the highest to date.

The favorable report submitted by William Nix Associates as to the feasibility of issuing tax free bonds for financing the expansion was accepted as a basis for presentation of the proposal to the Maricopa County Board of Supervisors and to the underwriters who would be approached to handle the bond issue.

In MARCH, 1975, the first issue of the "Boswell Hospital Proceedings", edited and published by Bayard T. Horton, M.D., was distributed to all physicians in Arizona and to others on request. The publication of such a periodical by an institution as young and as small as Boswell Memorial Hospital was unique as far as could be determined.

The Board of Directors were considering the establishment of an employees' suggestion plan, under the terms of which monetary awards would be made for suggestions which were worth while and which would be expected to result in financial savings. It was decided, however, to delay implementation and to conduct an active investigation to find a suitable model on which to base such a plan. It had been discovered that very few hospitals have been successful in operation of such a plan.

Because of the good record which the Hospital had established in the employee accident rate, it was possible to improve the Employee Health Insurance program materially without an increase in premium. The maximum major medical benefit was increased to \$50,000 and supplemental accident coverage was added to the benefit.

In APRIL, 1975, the Hospital operated in the black for the fourth straight month. The average daily census was 126.8; the average length of stay was 8.1 days.

The length-of-service requirement for an employee to be 100% vested in our Pension Plan was reduced from fifteen to ten years.

Twenty-four hour service was established in our pharmacy to cover emergencies.

In JULY, 1975, the annual report of the Boswell Memorial Hospital Auxiliary showed, among other items, an income for the fiscal year ending June 30, 1975 of \$68,785.34. Hospital equipment purchased from organization to date totalled \$161,077. In addition, commitment for an additional \$87,000 had been voted for the purchase of an Automated Clinical Analyzer for the Clinical Laboratory.

In AUGUST, 1975, and during the months prior to and during this summer, the seemingly endless and hopeless task of attempting to obtain approval for increasing the bed capacity of the Hospital and for completion of the necessary ancillary support facilities, kept the members of the Board and Administrative personnel busy.

In SEPTEMBER, 1975, the Board of Directors appointed an "Employee Benefits Administration Committee" to administer the various benefit programs of the Hospital, including but not limited to the Savings Plan and the Pension Plan. The appointment of this committee is in conformity with the requirements of the Employee Retirement Income Security Act of 1974, commonly known as E.R.I.S.A.

The Boswell Hospital Foundation announced the beginning of a fund raising campaign under the guidance of a committee composed of members of the Hospital Board of Directors and members of the Foundation Board of Trustees.

In NOVEMBER, 1975, a new high record in-patient census was reached when there were 159 such patients reported at midnight on November 18.

Patient opinion survey forms, designed to learn the opinions of our patients with regard to our services and which were distributed to be returned after discharge of the patients, showed, that, in the opinion of those responding, the service rated 3.90 on a scale of 4.00 as perfect.

Arrangements for the implementation of a paramedics program by Associated Ambulance Company were being finalized and were approved by the Hospital.

The second edition of the "Boswell Hospital Proceedings", the professional publication edited by Bayard Horton, M.D., was being distributed. Many fine comments from those who had examined the first edition had been received.

The Surgical Suite at Boswell Hospital was temporarily converted into a movie studio for the filming of an educational film on the "Fundamentals of Aseptic Techniques" which was written, directed and produced in our own Hospital.

In DECEMBER, 1975, the Board approved the establishment of an office of the Admitting department in the Lakeview Medical Arts building to facilitate the admitting of patients.

1976

In JANUARY, 1976, the Clinical Laboratory reported that, after six months in use, the Automated Analyzer has significantly improved the quality of service in the areas for which it is being used. The Laboratory can now give 24 hour service for tests for in-patients; test results are available to professional personnel on the nursing floors by 1:00 p.m.; and the results of tests of patients in acute heart and health areas by 8:00 a.m. These include 76% of in-patient chemistry studies. A total of approximately 12,190 tests were performed, generating a revenue of \$171,032, representing double the cost of the equipment.

A report from the Volunteer Services department disclosed that a total of 81,243 hours of service in the Hospital had been donated by volunteer personnel during 1975.

Shortage of available beds was causing great difficulty. On January 13, midnight, there were 173 patients in the Hospital and it had been necessary to postpone 10 admissions. At that time, the Hospital was staffed to handle 161 patients. When that number is reached the admissions stop but the emergencies keep coming.

A gift in the amount of \$2,000 from the Medical Staff was announced as follows: \$500 to assist with the publication of the Boswell Proceedings; \$500 for use in the Medical Library; \$500 toward the education of a medical student; and \$500 toward installation of a Laminar Flow Unit in the Operating Room.

The reports of a recent survey of rates and the charges of the various valley hospitals, prepared by the Department of Health Services, State of Arizona, showed that Boswell Memorial compares favorably with area hospitals. Semi-private room rates at St. Lukes, Good Samaritan, Memorial Hospital and Glendale Samaritan are all higher than those charged at Boswell.

In FEBRUARY, 1976, the Joint Commission on Accreditation of Hospitals conducted an inspection of Boswell on February 24 and 25.

It was estimated that approximately 25% of the surgeries performed at this Hospital involved ophthalmology.

The average daily census for January was 144.5, the highest for any month thus far.

In MARCH, 1976, the State of Arizona issued a permit allowing the Hospital to proceed with construction of our planned expansion within 120 days. The President of the Board was authorized to renew a preliminary underwriters' agreement with Bache, Halsey, Stuart, Inc., to set in motion, the necessary mechanics to obtain the financing of our planned expansion.

The Boswell Hospital Foundation reported the receipt of pledges totalling \$1,048,930 to the Advancement Fund in their General Public fund raising campaign.

Thirty-two Junior Volunteers received awards for having given 6,000 hours of service between February 1, 1975 and January 31, 1976.

Board President, J. R. (Jim) Mead, started another supervisory training class composed of 24 Hospital supervisors, using "Eight Steps Toward Excellence."

In APRIL, 1976, the Joint Commission on Accreditation of Hospitals granted accreditation for a two-year period. This is the longest period for which accreditation is granted.

It was estimated that steps II and III of the long range expansion program, planned for the Hospital, would cost approximately \$15,000,000.

Our Pension Plan which has been revised to conform to the requirements of the Employees' Retirement Income Security Act of 1974, was approved by the Board of Directors.

In MAY, 1976, the Board of Directors authorized the President of the Board to sign the construction contract with the Del E. Webb Corporation and to sign a Covenant Contract and Agreement with the Maricopa County Department of Building Safety for the Construction permit for completion of steps II and III of our long range plan. Approval for the completion of these steps had been granted by the State of Arizona on September 5, 1975.

The revision of our Savings Plan and the Trust Agreements of both our Savings Plan and our Pension Plan, all of which had been revised to conform to the requirements of the Employees' Retirement Income Security Act of 1974 (E.R.I.S.A.) were approved.

In JUNE, 1976, Boswell Hospital and the editors of the Boswell Hospital Proceedings were accorded a very high honor when the American Hospital Association extracted, for publication, an article from the Proceedings. This was contrary to the usual practice of the A.M.A. in that, normally, only extracts from "scientific journals" were chosen for publication.

Arrangements for an adequate water system and energy ramification were being made. The Sun City Water Company will operate the system when it is completed.

The Auxiliary reported their total earnings for May as \$7,419.44 and their membership as of June 15, 1,095. The hours donated during the fiscal year ending June 30 totalled 129,502. A total of \$87,000 was turned over to the Hospital during the fiscal year bringing the total contribution for equipment by the Auxiliary to \$248,077. There were 90 male members of the Auxiliary.

In JULY, 1976, the Boswell Hospital Foundation reported that during the recent financial campaign to raise funds to finance the expansion program pledges totalling \$1,824,000 had been received.

On July 19, ground was broken for the erection of our third nursing tower identified as the "C" tower.

The average daily census was 119.1 and the patient days of care totalled 3,691, an increase of 12.9% over the previous July.

A review of the operation during the fiscal year ending June 30, shows a remarkable growth since the first patient was admitted on November 16, 1970: total patient days, 47,000; average daily census, 128.8; operating room procedures, 3,262; emergency room visits, 8,080; laboratory tests, 100,086; E.K.G. examinations, 9,384; E.E.G. examinations, 695; pulmonary function tests, 4,336; respiratory treatments, 53,367; x-ray examinations, 23,569; nuclear medicine examinations, 2,531; medication units administered, 376,786; physical therapy treatments, 24,824; Home Care visits, 3,630; meals served, 251,068; total admissions, 5,493; average length of stay, 8.6 days. The percentage of Medicare patients was 77.1%.

In AUGUST, 1976, questionnaires completed by discharged patients indicate that the quality of our service continues to be high.

Utilization of the "Pre-admit" unit, located in the Lakeview Medical Arts Building, is on the increase resulting in decreased traffic in the Admitting Department and thus shortening the time required to get patients to their assigned rooms.

In SEPTEMBER, 1976, the Patient Opinion Survey of our Food Service gave a rating of "satisfactory" to excellent".

A payment of \$300,000 was received from the Boswell Foundation representing a payment of their pledge to the Hospital of \$1.2 million.

A revised schedule of charges to become effective on October 1 included \$73.00 per day for a semi-private room and \$87.00 per day for a private room. Rates varied in different nursing units such as Acute Observation, Intensive Care, Coronary Care, etc.

In OCTOBER, 1976, the average daily census was 137.9

At the regular meeting of the Board of Directors in October approval was given to purchase 55 each of the following: new type electric beds; side rails; overbed stands. The total purchase price for these items was \$82,420. Approval was also given to purchase x-ray equipment for the three new x-ray rooms in the amount of \$390,000.

Early in NOVEMBER, 1976, the Administration Offices moved to the temporary Administrative Services Building located west of the Hospital. This was a temporary move to permit the remodeling of the Administrative Services area in the Hospital building.

By DECEMBER, 1976, the average daily census had increased to 156.4.

The Personnel Rules were amended to provide that all periods of excused leave-of-absence-without-pay should be calculated as credited service for the purpose of retirement credit. This was another step to bring our policy into conformity with the requirements of the E.R.I.S.A. of 1974.

Twenty-four hour paramedic manned ambulance service was inaugurated out of Boswell. Boswell Memorial Hospital is now classified as an Emergency Center by the Arizona Department of Health Services.

1977

In JANUARY, 1977, the Health Seminar program was implemented and the Home Care Service was introduced. At the time, Boswell was the only hospital in Arizona offering the latter.

Walter W. Sittler, M.D., the first Chief of Staff of the Hospital was forced, because of poor health, to retire. The Board of Directors authorized the preparation of a suitable plaque for presentation to Dr. Sittler.

In FEBRUARY, 1977, statistical records disclosed establishment of a new record for the year 1976 of 4,710 patient days of service.

The Boswell Memorial Hospital Auxiliary reported a total membership of 1,027 and a total of 8,474 volunteer hours performed by 622 individuals during 1976.

There were 19,814 meals prepared in the Boswell Food Service kitchen for delivery to area residents by Meals-on-Wheels volunteer personnel during 1976.

The average daily census for February was 154.4 patients.

In MARCH, 1977, announcement was made by the Del E. Webb Development Company that 714 houses were sold in Sun City during the first three months of the year and that a total of 1,800 living units had been sold since the preceding January 1. This makes it obvious that Boswell will need additional facilities at the earliest possible date.

Pursuant to the recommendation of the Joint Commission on Accreditation of Hospitals, internal audits of various functions and departments of the Hospital were being conducted and reports made on a continuing basis.

A revision of the bylaws of the Hospital was approved by the Board.

The Planning Committee of the Board approved a feasibility study as to the advisability of establishing a cancer/radiation therapy program.

W. A. Turner was elected to the newly established position of Executive Vice President and Chief Executive Officer of the Corporation and is to be designated as Executive Vice President and Administrator. The change is effective immediately.

In APRIL, 1977, a revision of the Articles of Incorporation, made necessary by certain legal requirements, was approved by the Board.

The personnel staff was increased by appointment of a part-time chaplain.

Executive Vice President and Chief Executive Officer, W. A. Turner was installed as President of the Arizona Hospital Association.

An unannounced inspection of the Hospital by a representative of the Occupational Safety and Health Administration was conducted on April 26. No indication of significant violation of their regulations was found.

At the regular Board of Directors' meeting in MAY, 23 employees were awarded certificates for completion of "Eight Steps Toward Excellence" and the members of the Board expressed their appreciation to President "Jim" Mead for his work in conducting these classes in supervisory training.

A new internal paging system was purchased.

In JUNE, 1977, at a special meeting of the Corporation members, certain amendments to the Articles of Incorporation were approved unanimously.

Topping-out ceremonies, celebrating the completion of the third nursing tower and including the pouring of the last bucket of concrete, was held. As the last bucket of concrete was being poured a "time capsule" containing numerous items of interest and bearing a relationship to the occasion was buried in the concrete.

A trailer which had been used to house some of our clerical and fiscal operation because of shortage of space was sold.

Amendments #1 of our Savings Plan and Pension Plans respectively, as suggested by the Internal Revenue Service, were approved and the plans as amended resubmitted to I.R.S. With the final approval of I.R.S., these plans became operative.

An easement was granted to the Arizona Public Service Company for the purpose of installing underground electrical service to our new addition.

The Board of Directors approved an amendment to the Personnel Rules governing limitation on the hiring and/or retention of employees who have passed their 65th birthday extending such limitation to age 70. This is in accord with recent changes in the legal requirements.

The Hospital Management Association's "Guide for Retention and Preservation of Records," recommended for approval by our legal counsel, was approved as a guiding policy for the establishment and operation of a paper management program for the Hospital.

The Board of Directors approved an amendment to the bylaws to provide for the designation as Corporation Member Emeritus, any person who serves as a member of the Corporation meritoriously for at least one full term of three years.

The patient opinion survey reports indicate that our Food Service continues to satisfactorily meet requirements.

On JULY 9, 1977, W. Walter Sittler, M.D., member of the Advisory Committee at the time Boswell was being organized; first head of the Medical Department, serving until 1974; and first Chief of the Medical Staff, died in the Hospital for which he had done so much and which meant so much to him.

Construction was reported to be on schedule.

In AUGUST, 1977, a citizens' review committee of Central Arizona Health Service Agency recommended approval of Boswell's request for a rate increase of 10.3%. Apparently because of the reputation which the Hospital has established in the matter of setting rates for service, there was no opposition raised to recommendation for approval.

To satisfy the continuing need for space for supportive operations as well as for patient care, a part of the financial operation and a part of the Purchasing and Supply operation were moved to 10102 Santa Fe Drive to a building rented from the Del E. Webb Development Company temporarily pending progress in the building operation to permit their return.

During SEPTEMBER, 1977, a survey of the Hospital by the Arizona State Department of Health Services resulted in a report of full compliance with all standards.

The OCTOBER, 1977, records showed that the daily census for the year-to-date had been 140.8. Our lack of patient care facilities was dramatically demonstrated when for the first 26 days of October the average daily census reached 172 when, at the same time, our bed complement was 173.

Signing of a contract for carpeting for the newly constructed facility was authorized.

It was reported that the Kresge Foundation of Michigan had pledged \$100,000 toward paying for the construction and furnishing of the "C" tower provided that \$444,000 in pledges and contributions is gained by July 15, 1978.

It was reported that the Hospital by purchasing through the Co-Op Purchasing Association had effected a savings of about 15% on the materiel purchased amounting to approximately \$150,000.

In NOVEMBER, 1977, the medical staff elected the following officers for the year beginning in January, 1978; Chief of Staff, Edward L. DuBrow, M.D.; Vice-Chief of Staff, Joseph B. Priestley, Jr., M.D.; Secretary-Treasurer, Harold E. Gries, M.D.; and Member-at-Large, William J. Kennell, M.D.

In DECEMBER, 1977, in a decision of the Arizona Supreme Court the right of hospitals to require members of the medical staff to carry professional liability insurance was upheld.

The inadequacy of our space to properly administer health care to our patients was constantly and increasingly apparent. It was particularly true with the Physical Therapy department.

A Letter of Intent was issued to the Central Arizona Health Systems Agency in which our need for additional facilities was set forth and in which our intention to request their approval of our obtaining such additional facilities was clearly stated.

1978

In JANUARY, 1978, the Del E. Webb Development Company announced the start of construction of homes and of supportive construction in Sun City West, an entirely separate development; that the expected ultimate population of this new community would be 75,000; and that the combined population of Sun City and Sun City West, for the health-care of which Boswell expects to be responsible, would be 81,375 by 1984. It was reported that Sun City is now completely sold out of home sites.

Lip reading classes were being offered by our speech pathologist.

W. A. Turner, Chief Executive Officer and Administrator, was appointed by Governor Bolin of Arizona to the State Health Coordinating Council for a term of three years.

In FEBRUARY, 1978, the total of gifts and pledges to the fund drive being conducted by the Boswell Hospital Foundation reached \$454,729 thus meeting the contingency stipulated by the Kresge Foundation in making their pledge of \$100,000 in October, 1977.

A new Department of Education was implemented.

The Board of Directors approved the recommendation of the Executive Committee to establish a non-profit corporation to clearly separate non-patient related revenue activities from Hospital operation. It is anticipated that there will be a distinct tax advantage as well as enabling the determination of Medicare reimbursement amounts from the Social Security Administration.

A report on the activities of Meals-on-Wheels stated that during 1977, 25,640 meals were prepared in the Boswell Hospital Food Service Department at a total cost of \$39,935.55.

In MARCH, 1978, the new "C" wing of the Hospital was being occupied department by department beginning with the Emergency Room.

In APRIL, 1978, an administrative recommendation to change the Personnel Rules by granting an additional holiday was approved by the Board. The change is scheduled to be effective on the next occurrence of Washington's Birthday.

The membership in the Auxiliary had reached 1,146 and there were 9,049 volunteer hours donated.

The pay rate for employees "on call" was increased to \$1.25 per hour.

The average daily census reached 163.8.

The occupancy rate during the ten months just passed reached 92%.

In MAY, 1978, a Board approved application for a Certificate of Need for 84 additional beds for Boswell and, further, to build a hospital in Sun City West with a capacity of 175 beds, was forwarded to the Central Arizona Health Systems Agency.

Based on their findings during an inspection in February the Joint Commission on Accreditation of Hospitals granted an additional two years accreditation.

The Board approved an administrative recommendation to amend the Personnel Rules to provide for an increase in the differential pay rate for employees who work the evening and/or night shift.

The Boswell Memorial Hospital Auxiliary contributed \$30,000 toward purchase of phaco-emulsifier equipment for the operating room.

The Artives, an organization of the wives of medical staff physicians, donated \$655 for a charting table for the new nursing unit.

On May 6, 1978, the newly completed "C" tower, together with the supporting ancillary structure, was dedicated. The cost of construction was \$10,550,000; furnishings \$2,200,000. This addition provides the Hospital with 88 additional beds which will ultimately bring our bed capacity, when completely utilized and staffed, to 261.

In JUNE, 1978, the Board of Directors voted to join with 19 other area hospitals in forming a Health Planning Consortium. This venture contemplates health-planning for the needs of greater Maricopa County.

Approval was granted for the implementation of a Clinical Laboratory Information System.

The Board of Directors recognized Miss Marian Clark, Associate Administrator and Director of Nursing since the beginning of operation of this Hospital, for her accomplishments and service to Boswell.

In JULY, 1978, another opinion survey directed to discharged patients with regard to our Food Service was conducted. A summary of the 72 responses showed a rating of 3.3 on a scale of 4.0 as perfect. Significantly, none rated the quality, temperature or attractiveness of the food as "poor". Most reported the services as "satisfactory" to "excellent".

The Board of Directors approved amendments to several Personnel Rules, all intended to benefit the employees: reduction in probationary period from six months to three months; increase in the pay scale for sick leave for employees regularly assigned to evening or night shifts; providing the same rate per hour for paid leave as for normal working periods; and payment of time-and-a-half for work performed on a holiday.

The Board approved the retention of Hay Associates to study our programs of employee compensation, employee benefits and our recruiting procedure for obtaining the services of trained nursing personnel.

Early during the evening of August 7, R. Edwin Burge, Director-Personnel Services since 1974, died at the Hospital after becoming ill while at work.

In SEPTEMBER, 1978, construction began on the sixth operating room.

The Board approved payment of a 10% bonus for part-time employees to be paid in lieu of employee benefits to which temporary employees are not entitled.

At the OCTOBER 3, 1978 annual meeting, it was reported that during the fiscal year 1977-78, 10,719 patients were treated in the Emergency Room.

There was an increase of 23% in the utilization of our Home Care Department and the activities of the Gastrointestinal Laboratory increased 100%. During the same time our Surgical Suite handled 4,569 surgical cases and out-patient surgery increased 300%. Food Service prepared and served a total of 323,000 meals; 889,000 pounds of linen were used, an average of 16 pounds per patient per day.

By October 24, the Boswell Memorial Hospital Auxiliary had a membership of 1,296 and it was reported that during September 8,982 hours had been recorded by volunteer personnel.

In NOVEMBER, 1978, the Employee Pension Plan was amended primarily to bring the plan into conformity with changes in governing legal requirements.

The Nursing Service designed and implemented a program which was designed to bring registered nurses, who had for one reason or another discontinued practice, back into the labor force in the health care field by offering a refresher course. This was another step taken to attract and hold competent nursing personnel.

On November 27 our available bed complement was 187.

The Radiology Department expanded their service to 24 hours per day, seven days a week with a radiologist on duty at 7:30 a.m.

A program of performing some elective surgery on Saturday to relieve the heavy load during the week was implemented.

In DECEMBER, 1978, prompted by the continuing shortage of qualified nursing personnel, a program whereby employees who were responsible for recruiting qualified personnel could be rewarded was approved and implemented. Under the terms of this program a cash bonus was offered to any employee who recruited a registered nurse who accepts employment with the Hospital and who stays so employed for at least two years.

A Christmas open house for employees, volunteers, directors and members of the Corporation was held in the cafeteria on December 22.

1979

In JANUARY, 1979, the Board of Directors authorized affiliation with the Phoenix Area Health Planning Consortium.

The Board approved and authorized implementation of Clinical Investigation in Boswell and established a fund to finance the program.

A survey of Maricopa County and of Sun City in particular disclosed that only 1% of the residents of Sun City are under the age of 45 years as compared with 70% of the residents of the county being of that age bracket. Also, that the number of residents of Sun City who were over 65 years of age was 5 1/2 times the number of such residents who live in the county as a whole. These data were being used to demonstrate the greater need for hospital beds per thousand population in this retirement area as opposed to the need in other areas.

Boswell's rule requiring Board approval with recommendation of the Administrator for an employee to be retained beyond his 65th birthday was amended by increasing the age limit to 70 bringing us into compliance with a recently changed federal law.

The bed complement was increased to 210 with as many as 205 of these being occupied at one time and with an average daily census of 180.8, the highest in Boswell's history.

The Board of Directors received a final and revised report on the total construction cost of the latest addition to the Hospital; the third tower and supporting ancillary areas. The final figure was \$10,055,797 representing a saving of \$311,497 from the guarantee figure previously issued by the general contractor, Del E. Webb Corporation.

Nursing unit 5-C was opened for patients on FEBRUARY, 19, 1979.

A campaign to stimulate employees to submit suggestions for improvement and for cost-saving ideas identified as B.A.D. (suggestions that could save a Buck A Day) was well received and entered into by the employees and proved profitable for the Hospital. A total of 821 B.A.D. ideas were submitted resulting in an estimated savings of \$100,000 over the years.

In APRIL, 1979, plans were being formed for the Hospital to assist the Sun City Fire Board by providing for or extending the capabilities of fire fighting personnel by conducting a course of training for Emergency Medical Technicians.

An Employee Suggestion program with monetary awards for suggestions that can be used to cut costs or improve quality of service and efficiency was introduced and placed in operation.

The Boswell Memorial Hospital Auxiliary made a donation of \$25,000 to the Hospital.

An organization of farm workers in areas which are in close proximity to Sun City presented a coordinated protest to the expansion of Boswell Hospital because the expansion contemplated no free clinic, no obstetrical department and no pediatric services.

A committee of local residents, the primary aim of ^{which} ~~whom~~ is to promote a Hospice locally, is making progress.

The average daily census reached 196.3 constituting a 90.0% occupancy.

In MAY, 1979, the plans of the Hospital for health-care facilities in Sun City West were explained to a large gathering of residents of that area.

cards → The Telephone Reassurance Service, a program to aid in ensuring that a person desiring to participate in the program is contacted or contacts someone each day to guard against persons who live alone becoming ill and being unable to obtain help, and which program had in the past been limited to citizens of Sun City and Youngtown was expanded to include any person living within a radius of 10 miles of the Hospital. Distribution of the Boswell I.D. cards on request was liberalized in the same way and to the same extent.

In JUNE, 1979, an administrative recommendation to liberalize the employees hospitalization program and the life insurance program was approved. The lifetime maximum of benefit under the hospitalization program was increased from \$50,000 to \$250,000. At the same time a stop-loss limit of \$50,000 for any claim under the hospitalization benefit plan was inserted. The life insurance program was amended to permit the inclusion of dependents with the employee in providing life insurance coverage. The entire premium for family coverage is to be borne by the employee.

In compliance with the energy saving program adopted by the Hospital 1,502 fluorescent tubes in our Hospital lighting system were disconnected making an estimated saving of 60,080 watts of power.

In reponse to a requirement from the Department of Health, Education and Welfare that we defend ourselves from an accusation that we were not in compliance with the Civil Rights Act of 1964 and with Section 504 of the Rehabilitation Act of 1973, all records and data which they required were collected and forwarded to them. The compilation of this material required expenditure of time and material in excess of the equivalent of \$4,000.000.

In AUGUST, 1979, the average daily census was 159 constituting 73.6% occupancy.

In SEPTEMBER, 1979, the Board of Directors offered to purchase the Valley View Hospital in Youngtown from the Phoenix Baptist Medical Services of Phoenix. The offer was rejected.

Implementation of the Homemaker Program was approved and a start-up fund of \$20,000 was supplied anonymously.

By Board action the name of the Corporation was changed from "Sun City Community Hospital, Inc." to "Inter-Community Health Care of Arizona, Inc.".

The Auxiliary donated \$35,000 to the Hospital.

In spite of the serious shortage of qualified nursing personnel in the entire southwest, the Boswell Nursing Service Recruiting Program resulted in 83 nurses having been hired since June 1, 1979.

The average daily census was 172.6 constituting 81% occupancy.

In OCTOBER, 1979, the Hospital Affairs Club was organized as a chartered club of the Recreation Centers of Sun City, Inc. The purpose of the club is to sponsor the health seminars which the Hospital has been sponsoring for some time and which, of late, have been co-sponsored by the Hospital and the Recreation Centers. The change was made necessary because of changes in the rules of the Recreation Centers involving the limiting of those attending the seminars to holders of valid Sun City Recreation Center membership cards unless rent was paid on the Recreation Center facility used for the seminar.

The average daily census reached 183.8 and the patient days of care totaled 5,699.

In NOVEMBER, 1979, the total patient care days reached 5,814; the average daily census 193.8; and the average length of stay fell to 7.8 days as opposed to 8.3 days last year.

In DECEMBER, 1979, in a continuing endeavor of all those connected with the Hospital and concerned with the efficient economical operation, the medical staff revised the function and operation of the Utilization Review Committee in dealing with peer review cases for the purpose of obtaining higher quality patient care, of assuring effective and efficient utilization of Hospital facilities and service, and to assist in promotion and maintenance of high quality patient care. This change brings the Hospital into conformity with the Professional Standards Review Organization and the Joint Commission on Accreditation of Hospitals standards.

The average daily census was 194.6; the total patient care days amounted to 6,034; and the average length of stay was 7.3 days.

1980

In JANUARY, 1980, our application for a rate increase of 15.9% was approved.

A study as to the possibility of arranging some sort of mass transportation for employees was being conducted.

The new Corporation name, "INTER-COMMUNITY HEALTH CARE OF ARIZONA, INC.," was officially filed with the Arizona Corporation Commission on January 25, 1980.

The average daily census was 218.7; patient care days totaled 6,779; and the average length of stay was 8.1.

By FEBRUARY, 1980, the Employee Suggestion Program which had been approved and put into operation the previous April was showing results. The Suggestion Committee had a number of worthwhile suggestions which were being considered.

Approximately 70 meals per day were being prepared in the kitchen of the Hospital and delivered by volunteer personnel to participants of the Meals-on-Wheels program.

T.T.Y. equipment (a communications device utilizing the telephone-teletype principle) was installed in our emergency room. The device permits one who is handicapped by loss of hearing or by inability to talk, to type out a message on a typewriter-like device located in the home of the handicapped person or at some other point a distance from the Hospital, and have the message transmitted to the equipment in our Hospital, thus affording the handicapped a means of requesting assistance. To the best of our knowledge, this is the first device of this kind to be installed for the use of the public at any point in the valley.

The critical shortage of patient care beds prompted the Medical Staff Executive Committee to introduce a program whereby signs were placed in the Hospital entrance areas used primarily by physicians advising them of the need and encouraging them to discharge any borderline cases as promptly as possible.

Patient care days totaled 6,703 and the average daily census reached 231.

In MARCH, 1980, the purchase of the Snyder Warehouse property located at the northeast corner of 103rd Ave. and Santa Fe in Sun City from Del E. Webb Development Company was approved.

Also, the Board authorized and directed, subject to a determination as to legal and financial feasibility, the purchase of certain real estate located adjacent to and/or in close proximity to the Hospital. It is proposed to finance the purchase by bond issue.

The Board approved a complete and comprehensive management survey and audit on employee pay schedules.

The Education Department was expanding and offering instruction and training for the improvement of employees and to increase their efficiency and job satisfaction in more and more areas. Some programs are made available to the public.

The Gastrointestinal Laboratory program was expanding and is now caring for approximately 100 patients a month as compared to 15 or 20 a comparatively short time earlier.

The average daily census was 217.6 and the total patient care days totaled 6,747.

In APRIL, 1980, an additional full two years accreditation was issued by the Joint Commission on Accreditation of Hospitals.

The average daily census was 214.8; occupancy was 86.6%; and patient care days totaled 6,443.

In MAY, 1980, the Board of Directors approved the purchase of real estate including the Lakeview Medical Arts Building, the Thunderbird Office Building, the property known as the Snyder Warehouse and certain vacant land adjacent to and/or in close proximity to the Hospital. The purchase is to be funded by public bond issue and it was stipulated that the bond issue shall produce the necessary cash flow without jeopardizing future financing of the Sun City West facility or the expansion of Boswell Memorial Hospital. At a special meeting of the Corporation on June 12, 1980 the purchase was approved.

The Forum magazine, a national publication with wide distribution, had published an article highlighting the Boswell Memorial Hospital's Residents' Galleries operated by the Boswell Memorial Hospital Auxiliary.

The Board approved for adoption a set of voluntary effort goals for keeping the cost of hospital care as low as practicable in view of good patient care as adopted by the Arizona Hospital Association. Among the items contained therein was a goal to keep increases in patient care cost to within two percentage points less than the rate of increase of the Metropolitan Phoenix Consumer Price Index.

Also approved was the adoption of an Administrative Policy covering "Financial Disclosure", to serve as a guide to the present and future boards in planning; as a source of reference for investors and creditors, resource providers, oversight bodies, constituents, and third-party payers; for the information of the public which the institution serves; and for the use of regulating agencies and commissions.

In JUNE, 1980, the total patient care days for the month was 6,606; the average daily census was 213.1; and the Hospital was operating at 85.9% of capacity.

The Visiting Nurse Association announced that because of having experienced financial difficulties they were being forced to curtail some of their activities. This reduction would include discontinuing their service to outlying areas of Maricopa County. A study was being conducted to determine the advisability of the Boswell Hospital Home Care Department assuming responsibility for such service in the area west of Boswell and continuing to Wickenburg.

A recent article in the periodical "Social Work Administration" in which Boswell's Social Work Department was highlighted for achieving cost-savings by using wheelchairs instead of ambulances to transport patients was published.

A review of the records incident to the close of the fiscal year on June 30 reveals a steady improvement in our record for the past few years:

	<u>1977</u>	<u>1978</u>	<u>1979</u>	<u>1980</u>
Admissions	5,969	6,644	7,520	8,836
Total patient care days	51,660	57,168	62,013	72,286
Average length of stay (days)	8.7	8.6	8.2	8.2
Operating Room Visits	3,925	4,401	5,014	5,924
Emergency Room Visits	8,978	10,719	13,225	13,962

On JULY 6, 1980, Bayard T. Horton, M.D., formerly of the Mayo Clinic in Minnesota, member of the first Advisory Board of this Hospital, Corporation member since 1968, and one whose help and advice were invaluable during the early years of planning and implementation of Boswell and who had been the founder and editor of the Boswell Proceedings, died.

In AUGUST, 1980, one of the reporters from a newspaper in Paris, France visited Sun City and Boswell Hospital for the purpose of reporting back to his paper and to the French public just what it is that makes this sort of life style successful. France has nothing even remotely resembling our "Retirement Living" according to the reporter.

In SEPTEMBER, 1980, a study as to the feasibility of the Hospital's adopting a program of self-insurance for professional liability was authorized.

The Corporation bylaws were amended to permit the holding of a special meeting of the Board immediately following the annual Corporation meeting.

Pursuant to a recommendation of the Joint Commission on Accreditation of Hospitals during an earlier inspection, the bylaws were amended to require members of the Board to attend a minimum of five meetings during the year.

Patient care days for September totaled 6,082; average daily census was 202.7; and the occupancy figure was 79.1%.

The annual Corporation meeting on OCTOBER 7, 1980, provided an appropriate atmosphere for celebrating the first ten years of Boswell Hospital operation, the first patient having been admitted on November 16, 1970. Of particular note and some of the bases for celebration were: the receipt of approval for completion of the fourth tower and supporting ancillary areas of the Hospital; the implementation of the Homemaker Health Aide Program; the implementation of added emphasis on discharge planning; and the expansion of our Education Department in the variety and extent of the types of training being offered for employees, patients, the medical staff and the public. Acute renal dialysis procedures have doubled during the past year; over 5,000 surgical procedures have been performed in our operating suite; laser therapy had been introduced and is now in operation; a Clinical Pharmacy Program, the first in Arizona, has been implemented and is very successfully in operation. Computerization of many areas of operation has been accomplished including Pharmacy, Clinical Laboratory, Accounting, Patient Accounts Services and Admitting. The automation of all billing and claims processing permits a direct tie between our computers here in the Hospital and the National Medical Headquarters in Baltimore, Maryland. Not the least of the accomplishments has been the acquisition of land for present and future expansion with provision for the needs of the Hospital in this regard for now and for the foreseeable future.

It was announced that the Boswell Hospital Auxiliary had donated \$92,400 during the past year for Hospital expansion and that their donations during the past ten years amount to \$564,227.

It was noted that the medical staff has grown from some 72 physicians with 15 specialties to 250 physicians with 30 specialties.

The total cost of the Hospital including real estate, plant and equipment was estimated to be \$32,544,919.00 as of June 30, 1980.

During the month of OCTOBER, 1980, the Board of Directors authorized the execution of building contracts with the Del E. Webb Corporation and with Ellerby Architects for the completion of the fourth nursing tower and related ancillary space.

Patient care days totaled 6,839 and the average daily census was 220.6.

Permission was granted to convert ten private rooms to double occupancy adding ten beds to the complement bringing our capacity to 271, an addition badly needed.

In NOVEMBER, 1980, revision of the corporate structure creating separate operating corporations for the various business entities, some having to do with patient care and other dealing with the management of rental property, etc., was approved.

A very successful three-day health fair was conducted. On childrens' day several hundred school children were in attendance. In the three days of the fair almost 4,000 individual medical tests were performed by Hospital personnel on area residents. Plans for the repeating of such fairs were already underway.

The Boswell Hospital Auxiliary pledged \$200,000 toward the completion of the fourth nursing tower.

Patient care days totaled 6,921 and the average daily census was 230.7.

In DECEMBER, 1980, a study as to the practicality of a condominium sales and rental type operation program for the Lakeview Medical Arts Center recently purchased from DEVCO was approved.

The average daily census was 242.5, occupancy 91%.

It is necessary to apply for a rate increase of 13.5% because of certain changes in the Medicare reimbursement formula.

The Boswell Memorial Hospital Auxiliary paid \$65,000 toward their \$200,000 pledge.

1981

In JANUARY, 1981, the Board of Directors approved the establishing of a separate subsidiary corporation to accept the gift of land in Sun City West from the Del E. Webb Development Corporation and to eventually hold title to the health care facility which, it is anticipated, will be established on that land.

A Department of Planning and Marketing was established.

Maricopa County abandoned certain streets which, if allowed to remain dedicated to public use, would divide the property now owned by the Hospital into small pieces difficult to divide according to the long-range plan for the complete utilization of the property.

Patient care days totaled 7,838, the average daily census was 252.8 with a 96.9% occupancy.

In FEBRUARY, 1981, the Board of Directors approved participation in a mutual group program for carrying our liability insurance. Implementation of a Behavioral Health Services Program on a trial basis for six months was also approved.

The Executive Committee was delegated the authority to approve, with advice of counsel, Articles of Incorporation, bylaws and other necessary documents to effect the restructuring of the corporate organization under which concept the whole would be integrated into various components under a single controlling Corporation, each unit becoming a controlled subsidiary corporation.

Approval was given and arrangements made to move one of the temporary buildings which had been used for some time by the Hospital to Sun City West for the purpose of establishing a nucleus of a health care facility in that locality.

The average daily census was 252.7 and the occupancy was 96.9%.

In MARCH, 1981, the Personnel Rules were amended changing the employees' leave program to a "Total Leave Concept".

The name of the Corporation was changed to COMMUNITY HEALTH CORPORATION subject to the availability of that name with the Corporation Commission, and the corporate year was changed to the standard calendar year with the annual Corporation meeting scheduled on the second Tuesday in April.

An offer by DEVCO to donate to the Corporation a 40 foot wide strip of land running along the north side of Grand Avenue and extending from 103rd Ave. to Del Webb Blvd. was accepted.

The average daily census was 246 with a 94.3% occupancy.

In APRIL, 1981, the Board of Directors voted to continue participation in the Social Security program rather than follow the lead of some local hospitals in withdrawing from such participation.

The average daily census was 225.6 with 86.4% occupancy.

In MAY, 1981, construction progress on the new nursing tower was within one or two days of being on target.

Several sub-committee task forces were at work in planning for the future development of the Hospital. Among these were a Cardiac/Cardiovascular Task Force; a Diabetes Task Force; and an Emergency Medical Treatment Task Force.

A total of 240 persons donated blood during a very successful blood drive.

In JUNE, 1981, transfer of the temporary building to Sun City West was accomplished. It will be used temporarily as a base for physicians as a facility where they may see patients in that area until permanent office facilities can be provided. A portion of the building will be temporarily used for quarters for the ambulance service and for the Sun City West fire fighting unit. The cost for relocation, landscaping and paving the parking lot was approximately \$140,000.

Construction on the new fourth tower was on schedule.

Approval in principle was given to the development of the proposed cardiac catheterization and cardiac surgery facility as recommended by the Cardiac/Cardiovascular Task Force.



Walter O. Boswell Memorial Hospital

Journal

VOLUME 2 NUMBER 4

August-September-October 1970



The Walter O. Boswell Memorial Hospital . . .
Dedicated to Excellence - Nov. 6, 1970.

Program Dedication

WALTER O. BOSWELL MEMORIAL HOSPITAL
10401 Thunderbird Boulevard
Sun City, Arizona

10:00 A.M.
Friday, November 6, 1970

- Musical Selections Luke Air Force Band
- Invocation President, Sun City-Youngtown
Ministerial Association
- Greetings William Chapman, President,
Board of Directors
- National Anthem Carol Cramer, soprano, accompanied by the
Luke Air Force Band
- and
- Flag Raising Luke Air Force Base Color Guard
- Introduction of Hospital Corporation Members, James G. Boswell II, Del E. Webb and other
Distinguished Guests by William Chapman
- Brigadier General James O. Boswell, son of Walter O. Boswell
- "This Little Light of Mine" Carol Cramer and Luke Air Force Band
- Introduction of Keynote Speaker
- Dedicatory Address Frederick Elliott, M.D., Assistant Director,
American Hospital Association
- Instructions for the Tours Landon Atkins
- Formal Turnover of Hospital to Administrator, W.A. Turner
- Benediction
- Music by Luke Air Force Band
- Guided Tours through the Hospital until 4:00 P.M.


OUR KEYNOTE SPEAKER

Dr. Frederick N. Elliott's educational background, qualifications and experience include music, law, medicine, business and hospital administration.

He has served as a surveyor for the Joint Commission on Accreditation of Hospitals, Director of the American Hospital Association's Hospital Counseling Program, and Associate Executive Director and Director of Professional Services of the Cedars-Sinai Medical Center of Los Angeles.

Dr. Elliott is now an Assistant Director of the American Hospital Association, and Vice-President for Operations and General Director of the Mount Sinai Hospital Medical Center of Chicago. He is a Trustee of the Chicago Hospital Council, the Illinois Hospital Association and the Educational Council for Foreign Medical Graduates.



Robert Waldman, M.D.
Chief of Radiology

RADIOLOGY

Located on the main floor, the Department of Radiology will provide diagnostic radiology and nuclear medicine service. The diagnostic equipment built by the North American Philips Corporation represents advanced optical, mechanical and electrical technology and will be among the most sophisticated in Arizona.

The department will open with three

diagnostic radiographic rooms. The fluoroscopy room will house a three-phase generator, and image intensification and closed circuit television fluoroscopy system.

The second room is designed for handling emergency procedures. A key unit is the mobile support cart which with the special support frame and canvas sheet system allow the patient to be transferred from the ambulance to the Emergency Rooms and then X-ray Department with a minimum of patient motion and discomfort.

The third room is a general radiographic room. This will include a high capacity generator and a tilting table. A linear horizontal tomographic unit is incorporated into the room. This enables us to take radiographic "slices" of the anatomic area of interest. A modification kit for mammography (breast X-rays) is included. These mammograms are important in the early detection of breast cancer.

Within the first year of operation we expect to complete installation of our Special Procedures Room. Here we will do a broad range of special procedures including vascular studies.

We have a unique piece of equipment in the Philips BV-20-S mobile image intensifier-television fluoroscopy unit. This can be utilized in the department, or in the operating suite, orthopedic case room or at the bedside under the supervision of a staff technician. We also have a lightweight Toshiba portable radiographic unit we can use to take X-rays routinely

throughout the hospital.

We have an alternator film viewing cabinet for film viewing and interpretation. The frames can be advanced either forward or backward and provide a large viewing area in a limited amount of space.

Located one floor below, adjacent to the surgical suite, but still a part of the Radiology Department, are two cystography rooms. Each will house a urological X-ray table and radiographic unit.

Radioisotope scanning procedures will be performed in our Nuclear Medicine Division. Scans of the brain, thyroid, lung, liver and kidney as well as thyroid uptake studies will be done on the rectilinear scanner. Looking to the future, and the growth of our nuclear medicine facility, we hope to incorporate the most advanced scintillation camera and computer system.

The key to success rests with the staff who will utilize this equipment and have direct personal contact with the patient. The Chief of Radiology will serve as professional and administrative head of the department. The technical aspects will be handled by the senior technician and his staff of highly trained registered radiological technicians. Aside from technical competence, strong emphasis will be placed on handling our patients in a courteous and considerate manner.

The department has one guiding and abiding aim, to provide the highest degree of excellence in radiological services to the staff and patients of the Boswell Memorial Hospital.



**Our
Logo**

In an exhaustive search for an emblem, trade-mark or simply "logo" as they are termed professionally, the Walter O. Boswell Memorial Hospital administrators finally found one that suited the need. It is as modern as tomorrow, and as old as man's beginning.

Designed by Barry Wickliffe, art director of the Jennings & Thompson Advertising Agency of Phoenix, it is the result of hours of tireless research into ancient legends, folklore, signs and omens that have guided man through the ages. All this finally brought about a concentration on the idea of a bird in flight bringing a message of divine hope. It is a thought

that carries back to Plutarch, Euripides, and Socrates — that the deity conveys his messages to man on his winged creatures.

Our bird's wings form perfect circles, the symbol of eternal life. And, of course, the brilliant sun typifies our healthful location here in Arizona.

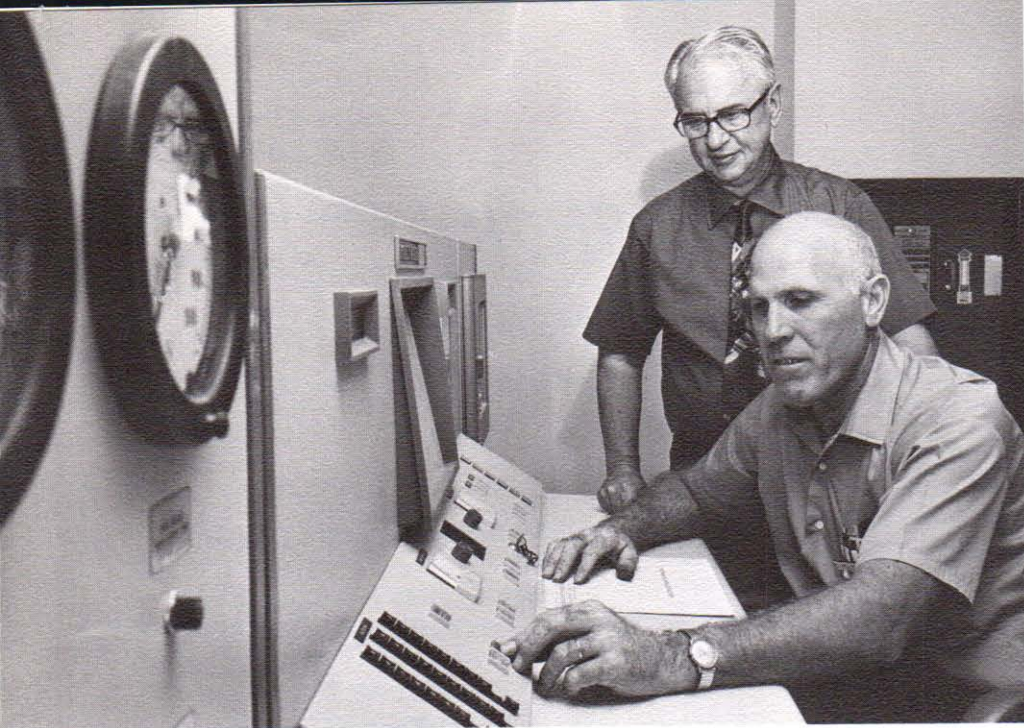
Overall, we of Boswell feel that a beautiful and meaningful design has been created for our hospital — one which we all will view with pride. Collectively we want to congratulate Mr. Wickliffe for an outstanding example of creative art. He is truly an artist and his work has won many national awards in many categories.



Phoenix Hospitals Offer Cooperative Services

John C. Lincoln Hospital in Phoenix has graciously donated their facilities for the training of our nursing assistants and unit secretaries. Nursing assistant Evelyn Grijalva is shown taking the temperature of a patient there. St. Joseph's Hospital is

training our EEG technician Irene Kinne. Just recently, Maryvale Samaritan offered to train our unit secretaries. With such cooperation and the joint use of services and facilities, our three hospitals hope to achieve a savings in hospital costs.



Our hard-working general services manager, Wesley Matthews checks on the Master Board with Chief Engineer L.C. Witten. This is the keyboard which plays good temperature tunes daily throughout the hospital. Cold outside; comfortably warm within. Hot outside; cool within.



Business Manager, Leon Haskell is organizing business personnel to see that the PBX is fully staffed to provide 24 hour a day; 7 days a week coverage and to assure that all business records are handled smoothly.

Preparing for the Opening

Some Behind the Scenes Shots of Staff preparation for the opening on November 16.

All other departments are also racing against time so that all will be ready for patients before D-Day, November 16.



Harold Hanson, supervisor of data processing for accounts payable, payroll and inventory items.



Purchasing Director Ruth Neblett checking over a delivery list with Elizabeth Winham of inventory control and Howard Horn, inventory control advisor.

OUR NEXT ISSUE INTRODUCES
OUR MEDICAL STAFF

Program Dedication

WALTER O. BOSWELL MEMORIAL HOSPITAL
10401 Thunderbird Boulevard
Sun City, Arizona

10:00 A.M.
Friday, November 6, 1970

- Musical Selections Luke Air Force Band
- Invocation President, Sun City-Youngtown Ministerial Association
- Greetings William Chapman, President, Board of Directors
- National Anthem Carol Cramer, soprano, accompanied by the Luke Air Force Band
and
- Flag Raising Luke Air Force Base Color Guard
- Introduction of Hospital Corporation Members, James G. Boswell II, Del E. Webb and other Distinguished Guests by William Chapman
- Brigadier General James O. Boswell, son of Walter O. Boswell
- "This Little Light of Mine" Carol Cramer and Luke Air Force Band
- Introduction of Keynote Speaker
- Dedicatory Address Frederick Elliott, M.D., Assistant Director, American Hospital Association
- Instructions for the Tours Landon Atkins
- Formal Turnover of Hospital to Administrator, W.A. Turner
- Benediction
- Music by Luke Air Force Band
- Guided Tours through the Hospital until 4:00 P.M.

OUR KEYNOTE SPEAKER

Dr. Frederick N. Elliott's educational background, qualifications and experience include music, law, medicine, business and hospital administration.

He has served as a surveyor for the Joint Commission on Accreditation of Hospitals, Director of the American Hospital Association's Hospital Counseling Program, and Associate Executive Director and Director of Professional Services of the Cedars-Sinai Medical Center of Los Angeles.

Dr. Elliott is now an Assistant Director of the American Hospital Association, and Vice-President for Operations and General Director of the Mount Sinai Hospital Medical Center of Chicago. He is a Trustee of the Chicago Hospital Council, the Illinois Hospital Association and the Educational Council for Foreign Medical Graduates.

Walter O. Boswell Memorial
Hospital
P. O. Box 10
Sun City, Arizona 85351

Return Requested

6

Non-Profit Org.
U. S. POSTAGE
PAID
Sun City, Arizona
Permit No. 8

from our Vice President

LEGACIES AND BEQUESTS

During the few years since its inception, the Walter O. Boswell Memorial Hospital has been remembered by many friends through legacies and bequests. The first such bequest was written even before the incorporation papers were filed, during the period when the idea of having a hospital was still being explored.

Since then, more and more of our friends have included the Hospital in their Wills. Memorials to these friends are being perpetuated in the new hospital. They will never be forgotten for helping make this medical center one of the finest of its kind.

There is another way one could leave a legacy to the future. Your attorney might include a scholarship to help train nurses or other paramedical personnel so desperately

needed in every medical facility. In this way, perhaps you may be able to help worthy students who otherwise would be unable to continue their education.

Everyone should have a Will to assure that loved ones are provided for. Many people also wish to include a bequest for some worthy organization or institution. Should you wish to make such a gift to the Walter O. Boswell Memorial Hospital, simply have your attorneys include in your Will a clause similar to the following: "I give and bequeath to the Walter O. Boswell Memorial Hospital, Sun City, Arizona, the sum of _____ Dollars (\$ _____) for the following purpose to wit:

(state purpose for which gift is to be used.)

Landon B Atkins

Auxiliary Actions

At Boswell Memorial Hospital we are fortunate in having so many willing and skilled workers who are generously donating their time to help prepare the Hospital for its opening.

Without such dedicated volunteers it would be even more difficult for hospitals to contain costs.

Pictured is a representative group at

Boswell checking assignments. (Left to Right) William A. Harvey, former engineer who has been numbering the rooms; Mrs. Richard Sprederman, auxiliant who has been handling many secretarial chores; Mrs. Thomas Tarzy, Auxiliary In-Service Chairman; and Mrs. Eugene (Mary Beth) Tompane, director of volunteers.



Tie a String Around Your Finger

- Nov. 6 . . . W.O.B.M. Hospital Dedication
- Nov. 16 . . . W.O.B.M. Opens for Patients
- Nov. 16 Auxiliary Board Meeting
- Nov. 23 Auxiliary Meeting

The
Walter O. Boswell Memorial Hospital

operated by
SUN CITY COMMUNITY HOSPITAL, INC.
A Non-Profit
Community Hospital Corporation
P.O. Box 10
Sun City, Arizona 85351
(602) 977-7211

BOARD OF DIRECTORS

William A. Chapman	President
Landon B. Atkins	Vice President
Luella Leisy	Secretary
Gerald W. McCarty	Treasurer

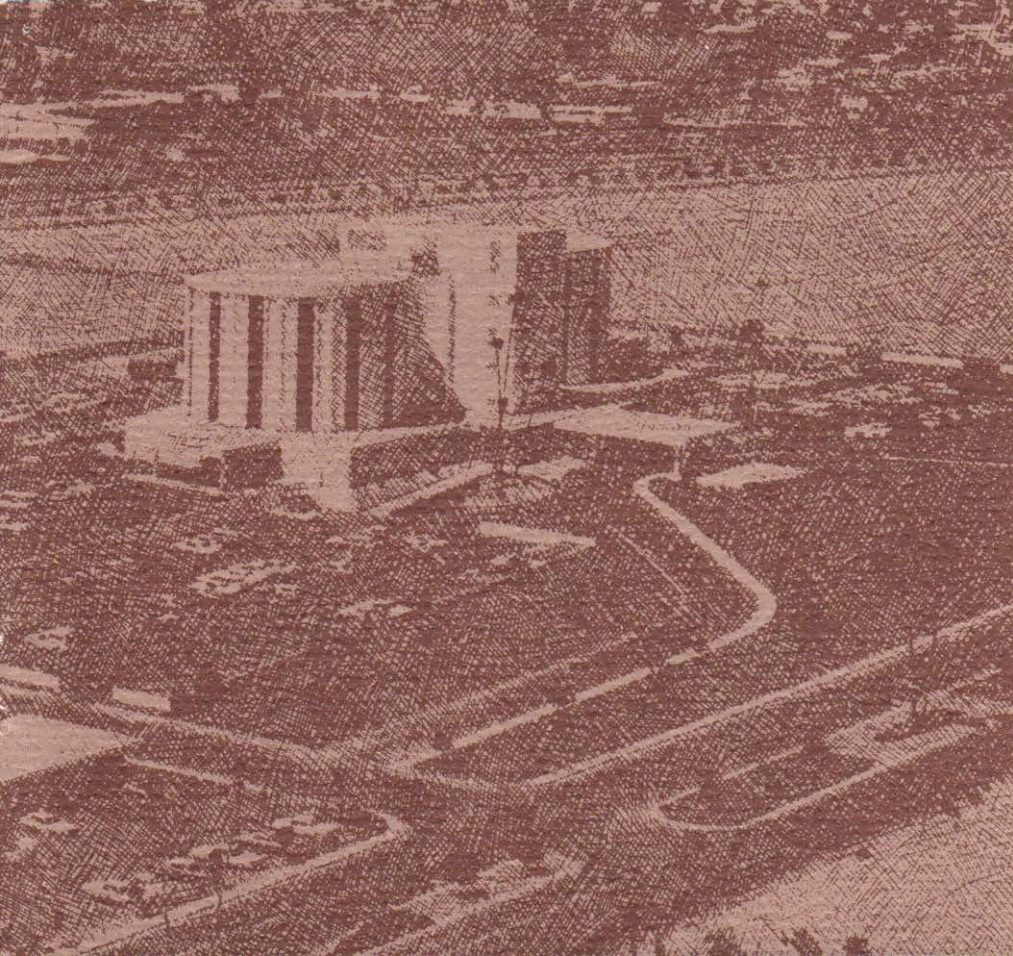
Owen F. Childress
Bayard T. Horton, M.D.
John R. Mead
John W. Meeker
Henry S. Raymond

MEDICAL STAFF OFFICERS

Walter Sittler, M.D.	Chief of Staff
Albert Rhoades, M.D. . . .	Vice Chief of Staff
Robert Waldman, M.D. . . .	Secretary-Treasurer

☆☆☆☆☆

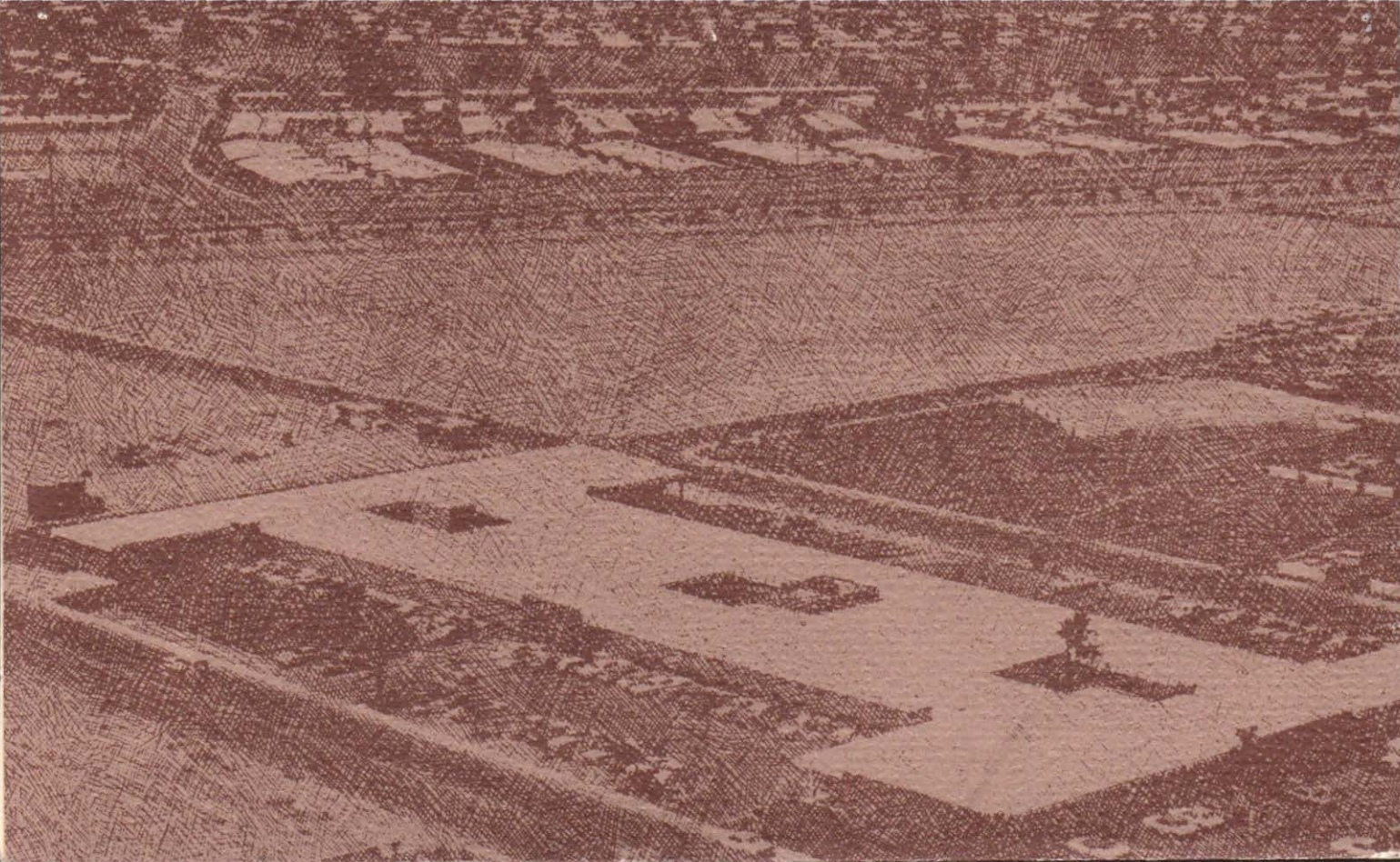
W. Austin Turner	Administrator
Mary Simunich	Editor



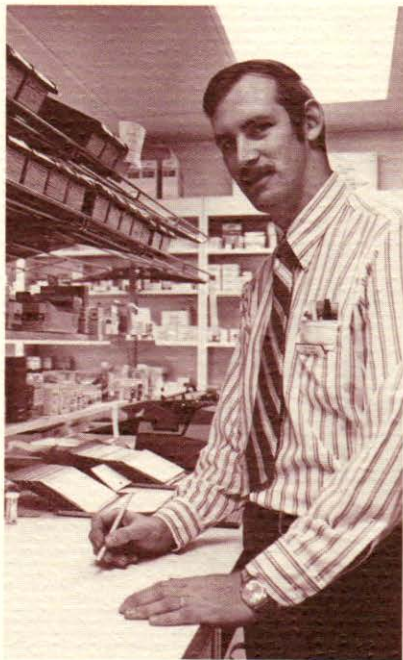
WALTER O. BOSWELL MEMORIAL HOSPITAL



SUN CITY, ARIZONA



FOR YOUR PROTECTION



Efficient Use and Safety of Medication

After you are admitted to the hospital, your nurse will ask if you have any medications with you. If you have any kind of medicine, even aspirin or an antihistamine, please give it to her to keep until you are discharged.

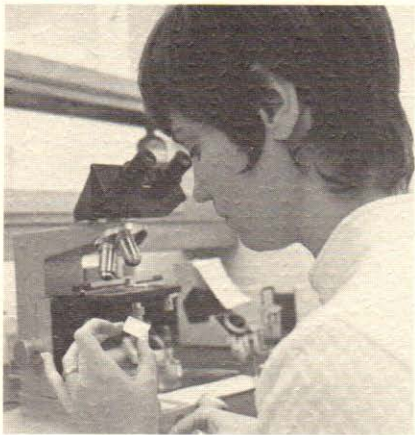
Your nurse will then send all of your medicine, including recent prescriptions, if you have any, to our pharmacy for storage.

This will assure your physician complete control over your medication while here. For example, if your physician calls in a specialist for consultation, the specialist may prescribe a medication and not be aware that you are taking other medicine which might react unfavorably when combined with the new prescription.

If all prescriptions and medications are under the control of our pharmacy, a pharmacist will routinely check each prescription with all other prescriptions you are taking to make sure there is no danger to you. If there is a conflict, he will immediately call your physician for instructions.

If you have any questions concerning the pharmacy, ask your nurse to have the Director of Pharmacy Service visit you.

YOU AND THE LABORATORY



There are many procedures available to aid your physician in making a correct diagnosis of your condition. Some of these may confuse or frighten you because you may not understand what is happening. For instance, at least once during your stay in the hospital you will be greeted with: "I'm from the laboratory and I have to take some blood from your arm."

Sometimes your physician may request that blood be drawn more than once a day. This may continue for several days and is nothing to be alarmed about. Your physician may be monitoring a medication you are receiving, or he may be monitoring your condition on the road to recovery.

Occasionally, the tests ordered may require some preparation such as your not eating from 7:00 p.m. the evening before until after blood has been drawn. At other times, procedures involving the laboratory may require the collection and saving of urine specimens for a twenty-four hour period.

Finally, there may be tests which require the drawing of blood specimens, the injection of a dye, and withdrawing more blood.

None of these things are out of the ordinary, or cause for alarm, but are of great value to your physician.

If you have any problems concerning the laboratory, ask your nurse to have the Chief Laboratory Technologist visit you.

WHILE YOU ARE OUR GUEST



Our hospital, health care services, and personnel are here for one purpose — to help you in every way we can toward a speedy recovery. We would welcome any suggestions you may have in this regard.

So that you may feel more at ease in the hospital, we have prepared this booklet which will serve to introduce us to you along with some of the services we provide. We hope it will answer your questions and familiarize you with your surroundings.

We appreciate your confidence, and we pledge our best efforts to assure you the highest quality of service. That service is available to all who need it with no discrimination regarding race, color, or national origin.

Sincerely,

W. A. Turner
Administrator

The twin white towers of our hospital which rise above Sun City are the result of 11 years of planning and work. The first patients were admitted in 1970 but the dream of a hospital in Sun City began in 1959 when the Master Plan for this retirement community was formulated.

Initial plans, drafted in 1966, were for a 61-bed hospital to take care of the medical needs of Sun City. These plans were expanded when the James G. Boswell Foundation offered to donate \$1.2 million toward construction with the stipulation that this would be one of the finest, most modern, well-equipped medical facilities possible, would serve not only Sun City but its surrounding communities, and would be named in memory of Walter O. Boswell. He was one of the three brothers who originally owned and farmed the land on which Sun City and Youngtown were built.

Because of its central location in the heart of a growing retirement community, emphasis would be placed on care of the adult patient.

The Del E. Webb Development Company donated 10.6 acres. The Webb Construction Company built the hospital at cost — \$4.5 million. Ground was broken on January 24, 1969.

With a commitment to build the best medical facility possible, the hospital board of directors called upon Ellerbe Architects of St. Paul, internationally recognized as authorities in hospital construction, to design a building with the latest innovations for greater efficiency. Bricker and Hoyt, Phoenix architects, coordinated the plans with the construction company. A fund drive to finance construction of the hospital raised more than a million dollars in gifts and pledges and amazed a professional fund raiser who said this was unprecedented for a small community with no industry. Gifts from 3,620 contributors ranged from \$1 to \$50,000.

The hospital was topped out January 29, 1970, and completed and dedicated November 6. Patients were admitted November 16, 1970. The new five-story hospital had 100 beds on its second and third floors. The fourth and fifth floors were shelled in to provide space for another 100 beds. All nursing units are radial in design with the nursing station in the center. This has proved most effective, permitting nurses to be within a few steps of each patient.

In the fall of 1971 it was apparent that the top floors would be needed sooner than expected. The newly created Sun City Community Hospital Foundation began a drive to raise funds for completing the fourth and fifth floors at a cost of \$1.5 million.



OUR STORY



The year 1972 was rewarding for the Foundation Fund Drive. Bob Hope donated his time and talents with a Benefit Banquet netting \$25,000. Another \$100,000 was added when the Kresge Foundation pledged that amount if the fund drive raised \$900,000. As a result, gifts to the fund exceeded the \$1 million goal by almost \$38,000, and construction was completed in August 1972.

After one year of operation, Boswell achieved an unusual distinction for a new hospital when it was accredited for the maximum two years by the Joint Commission on Accreditation of Hospitals.

As 1972 entered its fourth quarter, the coronary care unit on the newly completed fifth floor was dedicated in honor of Sebastian S. Kresge, creator of the Kresge Foundation. Ceremonies were conducted at the Annual Hospital Corporation Meeting. The Master Plan for the hospital's future was unveiled there, pointing the way for Boswell's continued growth.

The Plan calls for continued expansion of hospital facilities with continued development of community service and support programs, such as outpatient care, home care and community education, to keep pace with the growth of Sun City and the surrounding area.

The design will allow expansion to a maximum of 500 beds, as Boswell enters a new era of growth continuing its dedication to excellence and community service.

Your admission to the hospital is arranged by your physician who is a member of the medical staff.

To avoid confusion, we ask that you limit the number of family members accompanying you to the hospital.

Although every effort is made to provide the type of accommodation you request, emergency admissions may make this temporarily impossible. If you wish a transfer to another room, please ask your nurse who will see that your request is considered.

IDENTIFICATION BANDS

When you are admitted to the hospital, you are given an identification wrist band. This is a safety measure for your protection and is recommended for use by all hospitals. Please do not remove it at any time. Hospital staff members are required to check your band before carrying out procedures concerning your care.

We hope you brought a robe, slippers, bed jacket or light sweater, and toilet articles (such as toothbrush, tooth-

paste, comb, shaving equipment, deodorant), stationery, and reading material. Should you need any of these articles, you may purchase them from the volunteers' gift cart which will visit your area daily.

We hope you did not bring extra clothing since storage space is limited.

FINANCIAL ARRANGEMENTS

It is necessary that either you or your representative make financial arrangements for your hospital bill and medical fees. At the time of admission, you may be required to pay a deposit unless you have sufficient acceptable hospitalization insurance. Hospital insurance plans do not always provide full coverage of your hospital bill. If you have group hospital insurance, please obtain signed hospital forms from your employer to be presented upon admission.

If you are hospitalized for a long time, you will be billed weekly. Any balance of the hospital bill not payable by insurance is due upon receipt of the weekly billing or upon discharge.

admission



PATIENT SERVICE REPRESENTATIVE

Upon admission to the hospital, you will be assigned a Patient Service Representative who is a member of the business office staff and is trained in the specialized areas of insurance, processing, admitting forms, and patient's records.

Your representative will be glad to assist you with any questions you may have concerning your bill.

WHEN YOU GO HOME

Your physician will decide when you may go home. You should make arrangements for someone to come for you after he tells you and the staff when you may be discharged. If you leave the hospital before 11:00 a.m., there is no service charge for that day.

Your cooperation in observing the checkout time enables us to adequately prepare the room for the next patient. Checkout time is 11:00 a.m.

HOME HEALTH CARE

Our Home Care Program is designed to shorten your stay in the hospital by providing needed services in the comfort of your own home. Ask your nurse for our Home Care Brochure.

A PERSONAL CHECKLIST

for your convenience when you go home

- Pack personal belongings.
- Reclaim valuables from our safe.
- Leave a forwarding address.
- Arrange for settlement of your statement.
- Check with nursing station on medicines to take home.

We hope that your stay with us will be a happy one. The entire hospital team has this objective — to help you get well as soon as possible.

VISITING HOURS



DAILY: 11:00 a.m. to 8:00 p.m.
EXCEPT FOR LIMITED VISITING HOURS IN THE
INTENSIVE NURSING UNITS 2-WEST AND 5-WEST
(Check with nurse in charge)

For your comfort as well as that of other patients, we ask that no more than two persons visit a patient at any one time.

Under special circumstances, your doctor may wish to change your visiting hours. Since rest is an important part of your recovery, we want to be sure your visitors do not unnecessarily tire you. Also, if you require care or treatment, your visitors may be asked to interrupt their visit for awhile.

Visitors under 14 years of age are not permitted on any patient floor.

Our volunteers are here to serve you and to provide extra services for you during your stay. You will recognize them by their turquoise uniforms. They are:

The Auxiliary — women members in turquoise smocks and white slacks.

Men Volunteers in turquoise jackets.

Junior Volunteers — teenage volunteers in turquoise aprons, turquoise and white pinafores, or vests.

THEIR MANY SERVICES INCLUDE:

- Serving morning coffee.
- Delivering your mail and flowers.
- Caring for your flowers and plants.
- Writing letters and making telephone calls for you.
- Visiting and errand service.
- Shopping for you in the gift shop.
- Assisting you daily with menu selection and service request lists.
- Selling newspapers.
- Providing gift carts for your shopping convenience and library cart for your reading pleasure.
- Arranging an appointment with the beautician or barber, and other services as needed.
- Assisting in various departments of the hospital.
- Scheduling and conducting hospital tours.



OUR VOLUNTEERS

ADMINISTRATION West Wing –
first floor – Hospital Administration
Nursing Administration

ADMITTING OFFICE Main Lobby –
first floor

BUSINESS OFFICES Business Manager –
extension 206; Cashier, extension 203
Insurance – first floor

INSURANCE INFORMATION

Business Manager – extension 206,
Patient Service Representative – dial 0 –
the operator will connect you.

SPIRITUAL SUPPORT

Chaplains of each faith are on call. Your
nurse will be happy to contact yours
for you.

Chapel – off main lobby – always open.
Chaplain's Office adjoining chapel where
Bibles are available. You may have a Bible
at any time. Ask your nurse.

NOTARY PUBLIC Notary Public
Service can be provided on weekdays
between 8:00 a.m. and 5:00 p.m.
Arrangements may be made through
your patient service representative.

PATIENT MEALS

Morning Coffee – 7:00 a.m.
Breakfast – 8:30 a.m. to 9:15 a.m.
Lunch – 12:30 p.m. to 1:15 p.m.
Dinner – 5:30 p.m. to 6:15 p.m.
Evening Snack – 8:30 p.m.

CAFETERIA – ground floor. Open to
patients' visitors daily – 7:00 a.m. to
7:00 pm.

Breakfast and Coffee –
7:00 a.m. to 11:00 a.m.
Lunch – 11:30 a.m. to 1:30 p.m.
Coffee – 1:45 p.m. to 4:00 p.m.
Dinner – 4:30 p.m. to 7:00 p.m.

NEWSPAPERS may be purchased from
the volunteers who will make deliveries
in the morning.

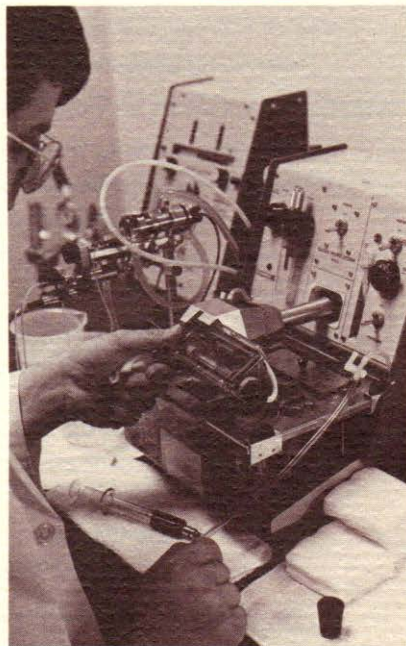
BEAUTICIAN AND BARBER SERVICES

Upon request, volunteers will be glad to
make an appointment for you.

MAGAZINES – BOOKS Volunteers will
visit each patient area daily with the
library cart. Books and magazines are also
on sale in the gift shop.

GIFT SHOP The gift shop is operated by the
women's auxiliary. It is off the main lobby

YOUR HO
NOR



HOSPITAL AT A GLANCE



and is open daily from 9:00 a.m. to 5:00 p.m. Books, newspapers, magazines, gifts, cards, and candies may be purchased here.

GIFT CART The gift cart is manned by volunteers who bring it to each patient area daily.

MAIL is delivered daily by volunteers who will be glad to pick up outgoing mail also.

TELEPHONES If you have a phone in your room, local calls may be dialed direct; long-distance calls must be placed through the hospital switchboard. You must charge long-distance calls to your home, business, or your telephone credit card, or call collect to the receiving party.

SMOKING is not permitted in corridors or elevators, and we ask your visitors to comply with this rule. Smoking is usually permitted in rooms, but please be considerate of the other patient. Because of your health or safety needs, your physician or the nursing staff may prohibit smoking.

TIPPING Please refrain from tipping employees. A "thank you" is sufficient.

If you are in a two-bed room, please be considerate of your roommate in your use of telephone, television, and radio.

FOR YOUR INFORMATION



SPECIAL PRECAUTIONS

We are all interested in your rapid recovery, and there are a number of things you can do to assist in that effort. Here are some things you will want to remember:

GETTING OUT OF BED

Unless you have your doctor's permission, please do not get out of bed. Always ask for your nurse's help in getting in and out of bed unless you have been told you

may do this without assistance.

The height of your bed can be raised or lowered for your comfort; this is also to help your doctor and nurse care for you more easily. Always be sure the bed is in low position when getting in or out.

SIDE RAILS

Side rails are a standard protection used for patients recovering from anesthesia, for patients who have been given sedatives, and in other cases.

If there are side rails on your bed, never attempt to lower them and never try to climb over them. Call your nurse for any service you might need.

TOILET CONVENIENCES

Your doctor is the one who decides if you may get out of bed to go to the bathroom. It is important for you to follow his instructions. He will tell your nurse if you have this permission.

Always ask nursing personnel for assistance in getting the bedpan or urinal.

NURSE CALL SYSTEM

Whenever you want assistance, press the **RED** button

on top of the nurse call unit hanging on your bedside stand. A nursing staff member will respond to your call light as soon as possible.

WHEELCHAIRS

Always have assistance in getting in and out of a wheelchair, and be sure to follow your nurse's instructions. It is important not to step on the chair's footrests — they are not designed to carry your weight, and the chair will tip over with you.

DRUGS FROM HOME

For your protection and well-being, the hospital requires that all medicines prescribed for you by your physician be dispensed from the hospital pharmacy. **Please do not bring drugs from home.** If you have, please give them to your nurse to keep until you are discharged.

RADIO, AND TV

The hospital cannot accept responsibility for your personal portable and transistor radios or television sets. Technical and safety regulations do not permit their use in the hospital.

VALUABLES

The hospital cannot accept responsibility for jewelry, money, or other articles of value. If you did bring any valuables, please send them home with one of your relatives or have them deposited with the hospital business office. Small change (under \$5) may be retained in your room at your own risk.

DIETARY

Your diet is as important as medications, treatment, and diagnostic tests prescribed by your doctor.

The primary purpose of our dietary service is to serve you well-balanced and attractive meals. If you are on a regular diet, you will receive a menu from which you may select your meals.

If your doctor has placed you on a special diet, we will give you a special selective menu. Diet instruction is provided. If you have any questions regarding your meals, the dietitian is at your service.

Refreshments, snacks, and light meals for visitors and guests are available in our cafeteria during the hours posted. It is located on our ground floor.

YOUR MEDICAL & NURSING CARE



Your nursing service is planned and provided by a staff of professional registered nurses, licensed practical nurses, nursing assistants and unit secretaries. All members of the nursing team have one major objective: to individualize the care you will need throughout each 24 hour period.



Your physician is a member of a carefully chosen, highly qualified hospital medical staff. He is responsible for your clinical treatment while you are here and will make any necessary arrangements for laboratory examinations, drugs, diets, and other special treatments. His bill for professional services is separate from that rendered by the hospital. Physicians in other specialties, such as an anesthesiologist, pathologist, radiologist, cardiologist, or physiatrist (physical medicine specialist), who advise and assist your doctor, may also render a separate bill. However, in some instances their professional fee may be listed on your hospital bill.



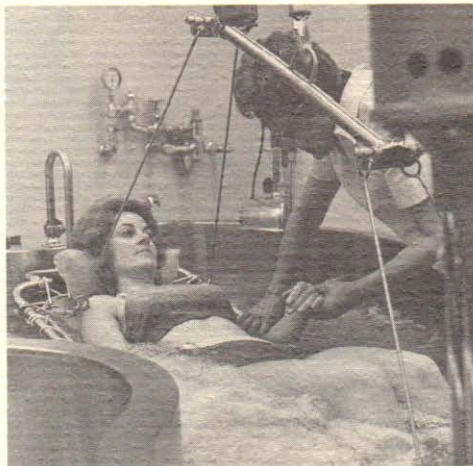
SPECIAL SERVICES &

Boswell Memorial Hospital is a well-equipped, modern facility designed to afford your physician the best support possible to aid your recovery and maintain health. Listed here are a few of our facilities. Each department has the most up-to-date equipment, and is staffed with excellently qualified, well-trained personnel: radiology department; clinical laboratory; EKG, EEG, and EMG laboratories; physical medicine and rehabilitation department; pulmonary function laboratory; nuclear medicine; respiratory care department; emergency department; operating suite; recovery room; coronary care unit; and intensive care unit.

DAILY HOSPITAL SERVICE CHARGES

Hospital charges are based on our costs. They have been set as low as possible consistent with the best professional care. A schedule of charges for all hospital services is available for your inspection at the cashier's desk.

Your daily hospital service charge includes routine nursing service, bedside meals, housekeeping, and certain other services and supplies generally provided to all inpatients.



FACILITIES

THOSE SERVING YOU



During your stay with us many people will be concerned with your recovery. Some of these are:

REGISTERED NURSE: Your R.N. has graduated from an approved school of nursing and has met the requirements for licensure. R.N.'s wear a variety of pastel-colored uniforms as well as the usual white and may or may not wear nursing cap.

LICENSED PRACTICAL NURSE: Your L.P.N. has graduated from a state-approved school for practical nurses and has received state licensure.

NURSING ASSISTANT: The nursing assistant has received a specified number of class hours in the care of the sick and injured before beginning her work in the hospital. She continues to receive on-the-job training as long as she remains employed. Our assistants wear gold uniforms while on duty.

UNIT SECRETARY: The unit secretary is a member of the nursing staff and handles many clerical and secretarial duties for the nursing personnel. She may be recognized by the gold smock she wears.

ORDERLY: The orderly, like the nursing assistant, has received the required number of class hours in the care of the sick and injured before beginning work in the hospital and continues to receive on-the-job training. The orderly's uniform is white shirt and trousers.

CENTRAL CONTROL RECEPTIONISTS: These receptionists wear pink smocks and man our information centers located between the two nursing units on each floor. They screen visitors and phone calls and act as hostesses from 7:00 a.m. to 3:30 p.m. each day and from 3:30 p.m. to 9:00 p.m. Sunday through Thursday.

OTHER PERSONNEL: You may be in contact with physical therapists, pulmonary therapists, EEG and EKG technologists, laboratory technicians, X-ray technicians, and housekeeping personnel. Also, there will be many people working for you whom you may never see. These include employees in medical records, pharmacy, warehouse, engineering, food service, linen service, and the administrative departments.

OPPORTUNITIES

CONSIDER . . .

- Establishing a hospital memorial as a means of honoring the life of a loved one or friend.
- Including your hospital as a beneficiary of your insurance program.
- Including your hospital as a beneficiary in your will.
- Making a tax-deductible contribution to your hospital.

Charitable giving has become an accepted part of American life, and your gift to Walter O. Boswell Memorial Hospital qualifies, under the Internal Revenue Code, for deduction in computing taxable income with resultant tax savings.

Your influence and compassion can live on. Opportunities for memorials are varied and costs range widely to provide a chance for all to share the warm and satisfying experience of selecting an item to be memorialized.

You may obtain additional information concerning memorials by writing or telephoning the office of the administrator.

MEMORIAL

OFFICE OF THE ADMINISTRATOR

Walter O. Boswell Memorial Hospital

Post Office Box 10

Sun City, Arizona 85351

I would like to have more information on how I may be of assistance to the hospital.

Name _____

Address _____

Telephone Number _____

Walter O. Boswell Memorial Hospital

10401 THUNDERBIRD BOULEVARD,
POST OFFICE BOX 10, SUN CITY, ARIZONA 85351
TELEPHONE (602) 977-7211



W. A. TURNER
Administrator

INTRODUCTION

A history must necessarily be constructed on a framework of dates and facts. Our hope is that the reader will see beyond the statistics to the countless hours spent and to the outstanding devotion to a dream---a dream of a hospital in the Sun City area.

Boswell is the outgrowth of that dream, generated by the needs of a rapidly growing suburban community with a heavy concentration of older residents with special needs.

Now the dream is a reality---a fine hospital standing ready, when illness or accident strikes, to stretch forth its facilities for relief and comfort to all.

HISTORY OF THE WALTER O. BOSWELL MEMORIAL HOSPITAL

1965

Sun City, only five years old, was growing at a phenomenal rate. It became more and more obvious that it was time to consider the feasibility of building a hospital to care for the many health needs of the rapidly increasing number of residents of retirement age. At that time, it was necessary for any resident with a major health problem to travel to a medical clinic or hospital in Phoenix. Since there was no ambulance service in Sun City, the time consumed in transporting the victim of a heart attack or stroke to an intensive care facility was, at best, dangerous and sometimes fatal.

This acute need weighed heavily on the minds of many concerned residents and officials of the Del E. Webb Development Co. Among these were Burr Welch, one of the concerned residents and Tom Austin, representing the Webb Company as Activity Coordinator for Sun City. These men were primarily instrumental in instituting an in-depth study on the feasibility of planning, building, furnishing, equipping and staffing a first rate hospital for the Sun City area. In connection with the study, the Del E. Webb Development Co. conducted an opinion survey of Sun City residents. The response was highly favorable.

1966

During 1966, Mr. Welch and Mr. Austin, who had been designated by the Webb Company as Director of Hospital Planning, conducted extensive research relative to the need for a hospital. They interviewed many physicians in the Phoenix area with regard to ways of attracting physicians, technicians and other ancillary personnel to a hospital in this area and how to best contact such people.

As the result of their study, Mr. Welch and Mr. Austin concluded that the time and conditions justified formation of a Corporation for the purpose of working out a definite plan. To this end, they arranged a meeting with the following: John Meeker, President of the Del E. Webb Development Co.; W. A. Warriner, also of the Webb Company; Michael Bross, President of the Home Owner's Association of Sun City; Luella Leisy, a pioneer resident; and Don Middleton, legal counsel for the Webb Company. On AUGUST 16, this small group founded THE SUN CITY COMMUNITY HOSPITAL, INCORPORATED. Don Middleton drew up ARTICLES OF INCORPORATION the following week and these were duly signed by all members of the Corporation. The ARTICLES were filed with the Corporation Commission of the STATE OF ARIZONA on September 1, 1966, naming as officers: Burr Welch, President; Michael Bross, Treasurer; Luella Leisy, Secretary. These, with John Meeker and W. A. Warriner, comprised the first Board of Directors. In late September, Mr. Warriner

was transferred out of the area and Owen Childress of the Del E. Webb Development Co. was elected to fill the vacancy. For the next five years, Don Middleton continued to be of tremendous help to the young organization.

For the balance of the year and for several months thereafter, the Board of Directors was involved in many meetings regarding such items as proposed architectural renderings and various fund raising projects. Medical clinics and nursing schools in key institutions throughout the United States were contacted. Plans were finalized for an initial presentation to the Maricopa County Health Facilities Planning Council. Following this first presentation, the continuing rapid growth of Sun City presented further problems and gave rise to some misgivings as to the adequacy of the original plan for a 61 bed, one-story facility to be located on a five acre plot at 101st Avenue and Coggins Drive.

1967

On FEBRUARY 17 an unexpected and gratifying development caused an abrupt and radical change in plans. On that date, James G. Boswell II, President of the J. G. Boswell Company and the secretary of the J. G. Boswell Foundation of California, accompanied Mr. Meeker to the regular monthly meeting of the Board of Directors for the purpose of advising the Board of the interest of the Boswell Foundation in the proposed hospital. The Boswell Foundation offered to grant \$1,200,000 to the project, provided: that the plan be expanded to a minimum of 100 beds; that the facilities be the best obtainable; that the proposed facility serve the entire surrounding community; and that the hospital be named the Walter O. Boswell Memorial Hospital in honor of Colonel Walter O. Boswell. Colonel Boswell was one of three brothers instrumental in developing a vast agricultural empire in this area, including land now occupied by Sun City. The Board of Directors unanimously accepted the offer. This development changed the concept from a small-town, one-story type hospital to a potentially large urban health facility, destined to become one of the largest and best in Arizona.

The generous gift of the Boswell Foundation was soon followed by the surprise announcement of the Webb firm of their intention to expand the Sun City development beyond its present limits to the area north of Grand Avenue. With this expansion in mind, the Development Company offered to donate 10.6 acres of land between Thunderbird Boulevard and Santa Fe Drive, a location more centrally located for future residents. Further, the Del E. Webb Corporation offered to build the type facility outlined in the Boswell Foundation offer at no profit to the Corporation.

In MARCH the Board approved the bylaws of the Sun City Hospital, Inc.; the officers of the Corporation were bonded; meetings were held with the Maricopa County Health Facilities Planning Council and the

Arizona State Department of Health Advisory and Construction Council. Contracts were made with Ellerbe Architects of St. Paul, Minnesota, as consultants in the design and plans for the building and with Bricker & Hoyt, a Phoenix architectural firm, for the resident architectural work.

In APRIL, a comprehensive liability policy and blanket bond were obtained. Ellerbe Architects were authorized to proceed with work on the concept and design of a high-rise type facility of 200 bed capacity. Space for 100 beds was to be finished and space for 100 beds to be shelled in for future expansion.

During that same month, Tom Austin severed his connection with the Webb Company to accept employment with another firm.

During the next few months, plans were checked; changes were made as recommended by consulting physicians; a Trust Fund Agreement with the First National Bank of Arizona was established; and the first \$400,000 from the Boswell Foundation was deposited with the Trustee. A TRUST COMMITTEE of the Board was selected composed of Henry S. Raymond of the Boswell Company, newly elected member of the Board, Owen Childress, and Burr Welch.

In SEPTEMBER, the Hospital was approved by the Internal Revenue Service as a tax-free organization. A new rendering of the hospital exterior was made and important changes to provide greater efficiency were incorporated. Arrangements were made to reimburse the Webb Development Co. for the architectural fees which they had advanced.

During this month, the first serious consideration was given to a local fund raising drive. Various professional fund raising organizations were contacted and Haney Associates of San Francisco was selected to make a feasibility survey of the area with regard to such a campaign.

In late DECEMBER, Burr Welch, President of the Board of Directors, died very suddenly. The death of this leader of the hospital project from its inception, created a vacancy that would be difficult to fill. Treasurer Michael Bross agreed to assume the added responsibilities of President and member of the Trust Committee until the Annual Corporation meeting the following April.

1968

In JANUARY, William A. Chapman, Jr., former President of Town Hall Center, the organization of residents operating the recreational facilities in Sun City, was designated to assist in planning the hospital. On FEBRUARY 1, Mr. Chapman was elected as a member of the Corporation and of the Board of Directors. With the escalation of activities and additional responsibilities, the number of Corporation

members and members of the Board of Directors was expanded.

The Board met with representatives of the Maricopa County Health Facilities Planning Council. That meeting led to the selection by the Council and the Hospital Board of a JOINT COMMITTEE for the stated purpose: "to explore ways in which the Sun City Community Hospital Corporation and the Health Facilities Planning Council might work toward development of a HOSPITAL-MEDICAL care program in Sun City which would complement and supplement existing health resources in Maricopa County." Board members Michael Bross, William Chapman and Owen Childress with legal counsel, Don Middleton, were named to this committee to work on the joint effort as outlined.

In MARCH, Landon B. Atkins and Gerald W. McCarty were elected as additional members of the Board of Directors. At a meeting of the Board during this month, a representative of Haney Associates together with an advisory board composed of Bayard Horton, M.D., Leonard Larson, M.D., Charles Watkins, M.D., Oscar Friske, M.D. and Edgar Deissler, M.D. participated in discussions of plans and progress with the Board.

On APRIL 5 the Hospital site was dedicated at a ceremony at which Del E. Webb and James Boswell were the featured speakers. The property on which the Hospital is built together with additional space for future expansion was officially transferred by the Del E. Webb Development Co. to the Sun City Hospital, Inc.

At the Annual Corporation meeting in APRIL, the following were elected as members of the Corporation: Mark Anderson, M.D., James G. Boswell, Kathryn Evarts, Bayard Horton, M.D., Robert Johnson, Leonard Larson, M.D., Alan Mann, Gerard McDermott, Henry Raymond, and Charles Watkins, M.D. Members of the Board of Directors elected at this meeting were: William Chapman, Landon Atkins, Michael Bross, Owen Childress, Luella Leisy, Alan Mann, John Meeker and Henry Raymond. At the April meeting of the Board of Directors, the following officers were elected: President, William Chapman; Vice President, Landon Atkins; Alan Mann, Treasurer; and Luella Leisy, Secretary. A special vote of thanks was extended to Michael Bross for his faithfulness to duty and his willingness to assume the additional responsibilities of President during the previous several months. Mr. Chapman submitted a comprehensive report on the activities of the Board since the founding of the Corporation, the result of his extensive and exhaustive study and research.

The Corporation bylaws were amended to change the date of regular monthly Board meetings to the second Thursday of each month.

During APRIL, President Chapman, on behalf of the Corporation, signed rent-free leases for office space to be used by the Director of Planning and Fund Raising and for later use by the Hospital staff until completion of the building and opening of the Hospital. Arrangements were made for the loan of office equipment and for insurance on this equipment.

The Boswell Memorial Hospital Auxiliary, with 31 Founders and 127 Charter Members, was organized with Margaret Newby as the first President. Among the first projects of the Auxiliary was the serving of coffee and doughnuts at the kick-off meetings for the first fund drive on APRIL 16 and 17.

In MAY, Arizona granted the Sun City Community Hospital, Inc., tax-free status.

During early planning years, there were extensive expressed misgivings as to whether adequate medical and supportive professional personnel could be attracted to a facility such as that proposed and in this location. This was, in part, based on an Arizona law requiring certain qualification examinations before a physician moving from another state could be licensed to practice in Arizona. Legislative action changed the law and the Medical Committee soon became busy reviewing applications and interviewing applicants for the Medical Staff.

In the spring of this year, Landon Atkins was named General Campaign Manager for the first intensive campaign for funds to build the Hospital.

By JULY the campaign total had reached \$479,000 and Merle Dennis was named Vice General Chairman in preparation for renewed fund raising efforts.

In JUNE the bylaws of the Boswell Memorial Hospital Auxiliary were approved.

In JULY an Administrator Selection Committee was appointed with Gregg Armitage, a retired Hospital Administrator, as Chairman to screen applicants and to make recommendation to the Board for the selection of an Administrator.

In AUGUST the Hospital filed a petition to be included in the Sun City Volunteer Fire District.

In SEPTEMBER the Administrator Selection Committee reported the receipt of 96 applications; that the four best qualified had been selected; and recommended that the Board interview the top three in person. By unanimous vote of the Board, W. Austin Turner was selected. Mr. Turner accepted and assumed the duties of Administrator on OCTOBER 28, 1968.

In NOVEMBER, Alan Mann, the second Treasurer of the Corporation died.

1969

On JANUARY 6, the Auxiliary opened the first RESIDENTS' GALLERY in space made available in the Sun Bowl Plaza Shopping Center of Sun City by the Del E. Webb Development Co. This project was destined to become the most profitable enterprise of the Auxiliary with hundreds of hours donated by members both prior to and after the opening of the Hospital.

On JANUARY 24 ground was broken for the building of the Hospital at an official ceremony. It was a rainy day with a chill wind but none-the-less, the first shovels full of dirt were turned by Del E. Webb and William W. Boswell, Sr., only surviving brother of the three who organized the J. G. Boswell Company. Thereafter turns at the shovel were taken by: Merle Dennis, Spring Fund Drive Chairman; Edward H. "Ted" Brainard, Fall Chairman; and Carl H. Anderson, February Drive Chairman.

Hospital assets had, by this time, increased to approximately one million dollars plus a grant of \$500,000 from the Del E. Webb Foundation; a gift of \$25,000 from Mrs. William Boswell and a gift of \$50,000 from Mrs. Kay Everts.

In MARCH, Eugene Coffman, Jr. was named to the Board to assume the duties of Treasurer.

At the annual Corporation meeting on APRIL 2, the following were elected as members of the Corporation: James M. Cullum, John R. "Jim" Mead, Howard R. Vescelius, Oliver H. Lindmark and Harry J. Shaffer. Elected to the Board of Directors were: Gregg Armitage, Landon Atkins, Michael Bross, William Chapman, Owen Childress, Eugene Coffman, Luella Leisy, John Meeker and Henry Raymond.

An oil portrait of Walter O. Boswell by Clair Fry, Sun City artist, was presented to the Hospital by Mr. and Mrs. Fry.

At the APRIL monthly meeting, the Board elected the following officers for the year: President, William Chapman; Vice President, Landon Atkins; Secretary, Luella Leisy; and Treasurer, Eugene Coffman.

In MAY, the Board authorized negotiation for a loan of not to exceed \$3,500,000, payable in not less than three years, to provide funds for construction.

The Administrator announced approval by the Maricopa County Comprehensive Health Planning Council for construction of a building with a capacity of 100 beds for immediate use and the roughed-in space for an additional 100 bed capacity. The approval was contingent on cooperation with other area hospitals. The Board expressed an intent to cooperate with the Council and with other area hospitals to develop and implement plans for improving the health-care services to residents of the area.

The area of the Hospital location was approved for inclusion in the fire district.

On JUNE 16 the President of the Board executed a contract with the Del E. Webb Corporation for construction of the Hospital without profit to the Webb Corporation at an estimated cost of \$3,711,331. This contract did not include provision for construction of the power house and the equipment therefor, or landscaping, or for utility connections from the building to the public lines.

In JULY, the construction loan was consummated with the First National Bank of Arizona and construction of the power house was added to the contract, bringing the total estimated cost to \$4,507,148.

With construction under way, attention was turned to a Fall Fund Raising Campaign that would put us over the \$1 million total for the local drive. With the dedicated help of hundreds of local residents, and with a special grant of \$50,000 from the Kresge Foundation, the goal was reached on DECEMBER 16. Sun City's population had reached approximately 12,000. An analysis of the drive disclosed slightly more than 52% participation with almost 99% of the pledges being paid. By the end of the year, approximately \$800,000 had been collected.

During DECEMBER, a special Corporation meeting approved amendments to the Articles of Incorporation and the bylaws, changing the annual Corporation meeting to the first Tuesday in October.

1970

In JANUARY, the Board authorized the purchase of beds and other furnishings for the Hospital.

The following were appointed to a Medical Staff Organizing Committee: Bayard Horton, M.D.; Leonard Larson, M.D.; Charles Watkins, M.D.; Walter Sittler, M.D.; and E. B. Kuhe, M.D.

Arrangements were made for the temporary use of the second floor of a building in Peoria, Arizona to provide needed office space for Hospital personnel involved in recruiting, planning, etc. This space

was used until the office area of the Hospital became available, September 14.

A group life insurance plan for employees became effective on January 1.

By FEBRUARY, 284 applications for employment had been received.

On MARCH 1, Marian Clark, R.N.M., Director-Nursing Services, began recruiting and organizing the nursing staff of the Hospital.

In APRIL, the Board received a construction progress report from the Webb Corporation showing substantial savings under estimated costs thus far. Ultimately, sufficient savings were effected to pay for all landscaping costs.

A utilities agreement for underground gas and electric lines was executed with the Arizona Public Service Company.

A draft of BYLAWS, RULES AND REGULATIONS OF THE MEDICAL, DENTAL AND RESEARCH STAFF, prepared by the Medical Staff Organizing Committee as a working document to guide in the selection of staff members, was approved by Resolution of the Board.

The Board approved the recommendation of the Medical Staff Organizing Committee in naming the following as the first members of the Boswell Memorial Hospital Medical Staff:

Richard Belgrade, M.D.	Daniel Shanahan, M.D.	Baroukh Marzouk, M.D.
James Fuzzell, M.D.	Donald Tobias, M.D.	Jerome Reichenberger, M.D.
Joseph Marcarelli, M.D.	Jack Cannon, M.D.	Leland Sargeant, M.D.
William Minturn, M.D.	Floyd Gindhart, M.D.	Walter Sittler, M.D.
A. L. Rhoades, M.D.		Robert Waldman, M.D.

In MAY, the following were added to the Staff: Oscar W. Friske, M.D.; Robert Stump, M.D.; Edgar Deissler, M.D.; and McDonald Wood, M.D. Jack Cannon, M.D. was appointed Head of the Department of Surgery.

In MAY, an Employee Pension Plan and a set of Personnel Rules were approved.

In JUNE, Gary S. Turner assumed the duties and responsibilities of Director-Fiscal Services and proceeded to develop a fiscal program for operation of the Hospital.

Contracts for landscaping and the installation of an underground watering system were executed with the Webb Corporation.

In JULY, Gerald W. McCarty was elected to fill the vacancy created by the untimely death of Corporation Treasurer, Eugene Coffman.

Contracts for major movable equipment in the amount of \$280,924 were executed and a time-shared computer service contract for payroll, inventory, capital equipment and accounts payable was consummated with Blue Cross and Blue Shield of Arizona.

On AUGUST 13, Bayard Horton, M.D. was elected to membership on the Board of Directors and was appointed Chairman of the Medical Committee. Walter Sittler, M.D. was appointed Chief of Staff and Chief of Medicine of the Medical Staff.

Also in AUGUST, steps were taken to develop and inaugurate a Health Maintenance Program to supplement our in-patient program and to provide an organized plan for ambulatory care, extending health-care services into the community and the homes of residents.

The Administrator announced the filling of all necessary department head vacancies in our personnel complement.

Two classes for the training of Nursing Assistants were being conducted, utilizing the facilities of John C. Lincoln Hospital for clinical training of the students.

In SEPTEMBER, the following selections were made by the Medical Staff: Irving Pallin, M.D. as head of Anesthesiology; Robert Waldman, M.D. as head of Diagnostic Services; and Oscar Friskie, M.D. as head of General Practice.

Hospital offices and the entire staff moved from temporary quarters in Peoria to the nearly finished Hospital building.

The annual Corporation meeting on OCTOBER 6 re-elected all Corporation officers and added Carl H. Anderson, Merle Dennis, B. R. Van Buskirk and Virgil Williams to the membership of the Corporation.

In OCTOBER, just a few weeks before the completion and dedication of the Hospital, word was received of the death of William W. Boswell, affectionately known to the Hospital staff as "Mister Bill," a member of the pioneer Boswell family. Mr. Boswell had been deeply interested in the building progress and had impatiently looked forward to the completion of the Hospital.

On NOVEMBER 6, the great dream was fulfilled with the dedication of the Walter O. Boswell Memorial Hospital. The ceremonies were held on the parking lot west of the building with over 5,000 guests in attendance. Board President, William A. Chapman, presided; Brigadier General James O. Boswell, son of the man for whom the facility is named, turned over a symbolic key to Administrator, W. Austin Turner; and Mrs. Carol Cramer, daughter of Burr Welch, the first Corporation President, sang a solo. Others who were present and took part in the ceremonies were: Bayard Horton, M.D., Emeritus Staff of Mayo Clinic, member of the

Boswell Board and Chairman of the Medical Staff Committee; Del E. Webb, head of the Corporation bearing his name and developer of Sun City; and Henry Raymond, Board member and Manager of the Boswell Company of Arizona Projects. Frederick N. Elliott, M.D., Assistant Director of the American Hospital Association was the key-note speaker. Tours of the new facility followed and continued for several days to accommodate those who were interested.

On NOVEMBER 16, the first five patients were admitted and Boswell Hospital was in operation with full 24 hour Emergency Room coverage. Walter Sittler, M.D., Chief of Staff, was on hand to greet the first in-patient, Mr. Stewart Beecher.

During the first fifteen days of Hospital operation, seventy-five patients were admitted with Medicare accounting for 60 to 70% of the revenue.

1971

In JANUARY, a Tax Deferred Variable Annuity Plan was approved as an addition to the Employee Benefit Program.

In FEBRUARY, the Arthur Sherman Company was retained to work with the Board's Continuous Giving Committee in establishing a Fund Development Plan.

In MARCH, Bruce Chandler was elected to the Board of Directors.

The Board adopted a policy of semi-annual adjustment of employee pay schedules when the necessity is indicated by changes in the Department of Labor's Consumer Price Index and when funds are available. The first such adjustment was authorized, effective with the second pay period in May.

A letter of intent regarding Boswell's participation in the Council's "Task Force for the Poor" was sent to the Maricopa County Health Planning Council.

The regular monthly meeting date of the Board of Directors was established for the third Thursday of each month at the Hospital. The Executive Committee will meet on the previous Tuesday.

The Board adopted a Resolution to the effect that no discounts will be granted to employees for hospital services except as uniformly granted to all employees as part of the compensation program. No discounts on hospital services will be granted to members of the medical profession, clergy, Hospital Directors, Corporation members, volunteers or other groups, except for charitable reasons.

Attorney Don Middleton resigned as Corporation Counsel and the firm of O'Connor, Cavanagh, Anderson, Westover, Killingsworth and Beshears was retained as legal counsel for the Board.

In APRIL, the Hospital Board of Directors approved the Articles of Incorporation for the Sun City Hospital Foundation and, by Resolution, provided for a line of credit and capital funds for establishment of the Foundation which will be the responsibility of a separate Board of Directors.

Boswell was approved by the Arizona State Board of Nursing for clinical training for student nurses.

The first of a series of training classes for supervisory development was held under the leadership of Board member, John R. Mead.

A program of Community Health Seminars, co-sponsored by the Hospital and the Sun City Community Association, was instituted.

In MAY, Boswell Memorial Hospital was accepted for membership in the American Hospital Association and Administrator W. Austin Turner was elected to the Board of Directors of the Arizona Hospital Association.

In JULY, the Board accepted the gift of a mobile-image intensifier from the Boswell Hospital Auxiliary, another outstanding contribution from this dedicated group.

The B-4-9 Lions Club contributed substantially toward the purchase of a Fundus Camera for use in detecting eye damage.

Speech Therapy service was established on an on-call basis.

In AUGUST, the Board was advised that, because of the price and wage freeze imposed by the President of the United States, all pay raises and rate adjustments were frozen for an indefinite period.

In SEPTEMBER, the Telephone Information and Reassurance Service, under the direction of the Home Service Department and staffed by Volunteer personnel, was inaugurated.

On OCTOBER 5, the annual Corporation meeting ratified an action of the Board to provide for not less than 12 Corporation members to compose the Board of Directors.

Charles Wetzler was elected as a member of the Board and the following were elected as officers for the ensuing year: President, William A. Chapman; Vice President, Landon B. Atkins; Secretary, John R. Mead; and Treasurer, Gerald W. McCarty.

On NOVEMBER 18, a kick-off meeting for a Fall Fund Drive with Merle E. Dennis as General Chairman was held.

1972

In JANUARY, the cost of completion of the shelled-in fourth and fifth floors was estimated by the Webb Company at \$1,040,000 plus \$215,000 for equipment.

Foundation President William B. Gay reported receipt of pledges amounting to \$272,000 with the assurance of an additional pledge of \$15,000.

In FEBRUARY, the first transfer of funds from the Foundation to the Hospital was effected.

The Administrator reported that the average patient occupancy per day was running 92 as compared with 82.5 in January. These must be accommodated within a bed complement of 95.

Construction in the completion of the fourth and fifth floors was reported as being ahead of schedule with "substantial completion" expected in June. The projected opening date for the 5 West unit was set for the first week in October.

In APRIL, the Corporation bylaws were amended to clarify the relationship of the Auxiliary to the Hospital.

The Executive Committee of the Board and the Medical Executive Committee approved a Histamine Therapy program, a program developed at the Mayo Clinic and designed to improve the micro-circulatory system of the patient. It was anticipated that this unusual service will be a giant step in establishing Boswell as an outstanding Geriatric Center, serving a unique community.

The Board joined the Foundation in an expression of gratitude to the Kresge Foundation for a generous grant of \$150,000 to the Hospital. In recognition of this gift, the Board designated the Cardiac Care and Intensive Care nursing unit on 5 West as "The Sebastian S. Kresge Wing."

Changes in the Medical Staff bylaws were approved relative to: medical records requirements, a Grievance Committee, and the establishment of the last meeting of the year as the Annual Meeting with reports from retiring officers and the election of new officers. The term "General Practice" was officially changed to "Family Practice."

In MAY, the Foundation reported that the Fund Drive goal of \$1 million had been reached. Cyril Rogers was hired as Executive Director of the Foundation to be effective July 1.

In JUNE, the Board of Directors was informed by the Board of Commissioners of the Joint Committee on Accreditation that Boswell Hospital had been accredited for a period of two years, the longest period for which such accreditation is given. The Hospital was highly commended for maintaining standards deserving of accreditation and for constant effort to improve the quality of patient care.

Ellerbe Architects presented a Master Plan for expansion which took into consideration the anticipated growth of Sun City and the surrounding community and the resulting needs for additional health-care services, including in-patient, out-patient, and Home Care. The Plan provided for expansion of bed space: from the present 99 to 156 by late 1972; to 252 by 1975; and to 380 by 1978. Proposed square footage expansion would be from the present 88,178 to 393,581 by 1978. The estimated cost would be approximately \$3.2 million for the building; \$300,000 for the power plant; and \$700,000 for equipment and fees to complete Step II.

Foundation pledges totaled \$1,200,000.

The General Meeting of the Auxiliary honored the Founders and received a report that membership had reached 697.

In JULY, an expensive Cavitron/Kelman Phaco Emulsifier, equipment used in the removal of cataracts, was personally purchased by Ronald W. Barnet, M.D., and placed for use in the Boswell Surgical Suite.

The Administrator reported an average daily in-patient occupancy of 72 as compared with 55 in 1971, and an active Home Health Care Service patient enrollment of 25.

Auxiliary membership had increased to 714.

In SEPTEMBER, the Board approved utilization of a Mini-Computer system to improve patient billing services.

In OCTOBER, the annual Corporation meeting elected Haakon Bang, William A. Freidrich, Mrs. C. C. Loudon, Spencer A. Moore, W. Walter Sittler, M.D., Donald B. Tostenrud, and Robert G. Young as Corporation members. Landon B. Atkins, Spencer A. Moore, Mrs. C. C. Loudon, and John Meeker were elected to the Board for three year terms.

President Chapman presented Mr. Stanley S. Kresge with a plaque that is to be placed at the entrance of the 5 West Cardiac and Intensive Care unit, designating it as the Sebastian S. Kresge Wing. Mr. Kresge is the son of the man for whom the unit is to be named. Other honored guests included Mrs. Stanley Kresge and Mrs. Future H. McDonald.

At the OCTOBER Board meeting, all officers who had served for the past year were re-elected.

Luella Leisy, for health reasons, announced her retirement from the Board after having served for more than six years.

In NOVEMBER, the Administrator announced that patient care days for October totaled 2,770 and that five elective surgery patient reservations had to be cancelled due to over-crowding.

Medical Staff officers elected for the coming year were: C. Thomas Read, M.D., Chief of Staff; George L. Cannon, M.D., Vice Chief of Staff; and Kenneth H. Huey, M.D., Secretary-Treasurer.

The association of the "Meals-on-Wheels" program with the Hospital was approved, including approval of the bylaws of that organization.

DECEMBER--To date, the Foundation had donated over \$567,000 to the Hospital.

The Board was advised of a bequest to the Hospital of approximately \$50,000 from the estate of Robert A. Steffens.

The Home Care Program was certified for Medicare reimbursement.

Luella Leisy, one of the original incorporators, was made a lifetime Honorary Member of the Board of Directors, in recognition of her long and faithful service as Secretary of the Corporation.

1973

In FEBRUARY, in recognition of the excellent progress in construction and operation of the Hospital, the J. G. Boswell Foundation made a grant of \$1 million. Half of this grant was made available immediately, with the stipulation that these funds be used to reduce the Corporation indebtedness.

The Webb Company's final construction billing for completion of the fourth and fifth floors in the amount of \$1,035,508 disclosed a savings of \$35,133 under the original estimate.

Long range financing for additional expansion by a bond issue was being explored.

In MARCH, a financial feasibility study by Herman Smith Associates was approved and the result of this study indicated that there would be sufficient income and cash flow generated to meet operating expenses and the requirements of a revenue bond issue.

A Community Relations Committee was added to other committees of the Board.

An Addressograph Mailer Graphotype, valued at \$2,000, was donated to the Hospital by Richard C. Brown of Wilcox, Arizona.

A contract was signed with Associated Ambulance Service to locate an ambulance at the Hospital site, its use to be limited to Sun City and environs.

The Boswell Hospital Auxiliary, now 800 strong, donated \$22,000 for a colonoscope, gastroscope, and additional monitoring equipment. This brings total Auxiliary donations to date to \$76,000.

A "Statement on Patients' Bill-of-Rights" as recommended by the American Hospital Association, was adopted and copies distributed to all Medical Staff members.

In APRIL, the Board, by Resolution, appointed Attorney James H. O'Connor as its lawful agent in and for the State of Arizona.

A donation of \$5,400 was received from the Sun City B-4-9 Lions Club, the Sun City Noonday Lions Club, and the Sun City Midweek Lions Club for the purchase of the Corning P H Blood Gas System equipment for the use of the Cardio-Pulmonary department.

Supervisory Development classes under the guidance of John R. Mead were continuing. Mr. Mead was commended for the generous donation of his time for this important task.

In MAY, on the basis of a review of projected hospital facilities utilization, it was considered possible to delay start of construction of additional building expansion to March, 1975, by utilizing additional temporary building space. The projected completion date was extended to September, 1976.

Plans were approved to expedite amortization of Hospital indebtedness as rapidly as possible.

The first complete set of preliminary floor plans for the expanded facility was reviewed to determine the best possible use of available floor space. Also, a study was made to determine the best utilization of space afforded by temporary buildings to be obtained from the Webb Development Company.

The Foundation's Pooled Income Fund received approval from the Internal Revenue Service.

In JULY, amendments to the employee sick leave policy to conform to changes in the laws were approved.

A special Bylaws Committee was appointed to review the Articles of Incorporation and the Corporation bylaws to determine any needed changes.

In AUGUST, the first issue of the Boswell Hospital Pharmacy Newsletter, containing information about new products, the problems with such products, and other information necessary to keep physicians and nurses currently informed, was distributed.

Continuing their phenomenal program of donation of funds to the Hospital, the Auxiliary donated \$22,700 for the purchase of Pacemaker clinical equipment, two electro-cardio recorders and supplies, an Osmometer, and hot food delivery system equipment. This gift brought the total contributions by the Auxiliary to \$99,657.

The Board adopted a Resolution setting forth standards of conduct and requiring Board members and the Administrator to disclose all factors that could result in a conflict of interest.

At the request of the Foundation President, an ad hoc committee composed of the Chairman of the Finance Committee, the Chairman of the Executive Committee, and the Treasurer, met with representatives of the Foundation to review financial problems confronting the Corporation.

Merle Dennis, who had been very active in various fund drives, resigned as a member of the Corporation and was given special recognition.

Gerald McCarty announced his decision to resign as Corporation Treasurer.

In SEPTEMBER, changes in the Auxiliary bylaws were submitted and approved.

An Employee Tuition Reimbursement program was adopted.

A Legislative Committee of the Board was established to keep abreast of the many legislative changes affecting hospital operation.

A proposal to establish an Adult Day-Care Center was approved in principle, subject to further study.

The position of Assistant Treasurer was established.

On OCTOBER 2, the annual Corporation meeting adopted certain amendments to the Articles of Incorporation.

C. Thomas Read, M.D., Chief of Staff, reported that 49 new physicians had been approved for Staff privileges during the year, 17 of whom have offices in Sun City. New services instituted at the Hospital included Endoscopic and Pulmonary Disease Service.

An architectural rendering of Boswell Memorial Hospital, showing the proposed expansion including the two additional towers, was the object of a surprise presentation to Board President Chapman by the Administrator on behalf of the "Boswell Family."

New members of the Corporation were: Harold E. Barker; Charles S. Bowden; Martin F. Bruton, M.D.; Theodore E. Callis; Facius W. Davis; C. Clement French; Eric W. Walley; and Arizona State Representative S. H. Runyan.

At the OCTOBER Board meeting, the following officers were elected for the coming year: President, William A. Chapman; Vice President, Landon B. Atkins; Secretary, John R. Mead; and Treasurer, Eric W. Walley. Facius Davis was elected to the Assistant Treasurer position and Gerald McCarty was made a Lifetime Honorary member of the Board of Directors.

Newly elected Medical Staff officers for 1974 were: George Cannon, M.D., Chief of Staff; Kenneth Huey, M.D., Vice Chief of Staff; Alice Palmer, M.D., Secretary-Treasurer; and Joseph B. Priestly, Jr., M.D. to the newly created position of Member-at-Large.

In DECEMBER, Directors and Officers were indemnified under Liability Insurance with a \$1 million limit.

A Personnel Policy regarding Patients' Rights was approved.

Job Descriptions were approved for Board members and officers, outlining the duties and responsibilities of each.

In keeping with his interest and desire to help the Hospital, Del E. Webb made a gift of two new Micro Circulatory Correlators, one to be used in the Clinical Investigation Unit and the other to be available for general Hospital use.

A capital equipment budget of some \$259,000 was approved, subject to availability of funds.

1974

In JANUARY, Administrator Turner, in company with certain Board members, attended a meeting of the American Hospital Association in Washington, D. C. The meeting was addressed by President Richard M. Nixon and, while in Washington, the Boswell representatives visited Senators Barry Goldwater and Paul Fannin and Congressman John Rhodes to express their concern with certain proposed Federal regulations affecting hospitals.

The Treasurer's report showed a surplus from Hospital operations

for the fiscal year to date for the first time since opening.

In FEBRUARY, the Foundation President presented the Hospital Board with a "package" compiled by the Foundation for presentation to newcomers to Sun City. The "package" contained information about the Hospital, the Foundation, the Speaker's Bureau, the Home Care Program, the Boswell ID card, the Pooled Income Fund, memorials, etc. He also reported that the Pooled Income Fund contained \$120,000 as of the end of 1973.

In MARCH, the first blood-pressure clinic, co-sponsored by Boswell under the guidance of the Community Relations Committee, proved to be particularly successful. An estimated 2,400 residents were screened and some 450 were found to be hypertensive.

The Treasurer's reports continued to show a healthy fiscal operation with increases in both in-patient and out-patient utilization.

Approval was given to the signing of a contract for finishing a new and additional Residents' Gallery to be located in the Thunderbird Shopping Center.

The Administrator announced that an analysis of a Food Service Patient Survey shows a grade of 3.6 out of a possible 4.0.

In APRIL, the Administrator announced that the Hospital had been awarded a full two year accreditation with a minimum of recommendations for improvement. This is our second consecutive full two year accreditation, resulting from the only two inspections conducted since opening. Although inspection by the Joint Committee on Accreditation is not mandatory, it is an important yardstick by which to measure the Hospital operation.

In MAY, a special Corporation meeting, to which the Foundation Trustees were invited, was held to present plans for implementing Steps II and III of the Master Plan expansion. The Corporation Treasurer, reviewing the financial requirements, estimated the total cost of construction and equipping the project at \$11,829,000. Funds that must be on hand to start construction amount to \$3,019,000. President Chapman introduced Mr. Wallace Erickson, a Corporation member and also the Secretary-Treasurer of the J. G. Boswell Company, who presented a check for \$250,000, representing the remaining balance of the Boswell Foundation's grant of \$1 million.

During this special meeting, Bruce Chandler discussed basic sources of funds and noted that non-taxable bond financing offers an interest savings cost of approximately \$3 per day per hospital bed. This would represent a sizeable savings over the life of 25 year bonds. Recent legislation makes this method of financing available to hospitals.

The Administrator enumerated the necessary approvals required for expansion of the Hospital: the Board of Directors; the Maricopa County Comprehensive Health Planning Council and the Arizona Department of Health.

The Nursing In-Service Continuing Education program was explained by the Director-Nursing Services and the Assistant Director-N.I.C.E.

In JUNE, the Board authorized the filing of applications for approval to expand the Hospital with both the Health Planning Council and the Arizona Department of Health.

The records showed that during a six month period, 53 patients were transferred to other hospitals because of the need for more extensive neurological evaluation and more extensive cardiac observation or surgery.

Substantial increases in the cost of supplies and services continue to be a problem. Salaries and wages, however, remain under budget even though cost-of-living increases have been granted in accord with Hospital policy.

The new Thunderbird Residents' Gallery opened and was an immediate success. Auxiliary membership totaled 924, not including 45 active Junior Volunteers.

The Auxiliary voted to donate another \$23,380 for the purchase of a Bi-Plane Film Changer.

The Executive Committee recommended approval of a Residency Program in cooperation with the University of Arizona, School of Medicine, on a student-by-student basis for the coming year.

The Administrator reported that patient days of care for May were 7.4% above projected budget.

In JULY, the Board approved the continuation of the Employee Pension Plan without change for the present and the implementation of an Employee Savings Plan.

Supervisory development classes continue to be conducted by Board Secretary Mead.

In SEPTEMBER, at the monthly meeting of the Board of Directors, President William A. Chapman announced his decision not to seek another term as President, although he will remain on the Board. Mr. Chapman has been President of the Board for six and a half years and, during that time, has missed only one meeting and that because of illness.

At the annual Corporation meeting in OCTOBER, the following were

elected to Corporation membership: H. Virgil Grumbling, Sr.; G. Herbert Hagle; Robert J. Hoover; Hugo V. Hullerman, M.D.; Arthur Mathis; Lincoln F. Kielsmeir; Glenn O. Maddox; John C. Mull; James H. O'Connor; and Rollo H. Payne.

Approval to expand the Board from 12 to 15 members was voted and the following were elected to Board membership:

For a term of three years, ending October 1977:

William A. Chapman, Jr.; Henry S. Raymond and J. Charles Wetzler.

For a term of two years, ending October 1976:

G. Herbert Hagle; and Haakon Bang.

For a term of one year, ending October 1975:

Hugo V. Hullerman, M.D.

The 1974 Annual Report, printed in the format of a 1975 calendar, was distributed to Corporation members and to the public.

The Auxiliary reported having purchased equipment for the Hospital, totaling \$123,077 to date, and having grown in membership from 31 Founders to 992 members as of September 1974.

Contributions to the Hospital during the seven year period consisted of: \$2,700,000 by the J. G. Boswell Foundation; land valued at \$265,000 at appraisal date from the Del E. Webb Development Co.; and \$2,233,659 contributed mainly by Sun City residents, business firms, etc.

Establishment of two new Board committees, the Management Review Committee and an Insurance Committee, was approved.

Presentation was made to retiring President William A. Chapman of a replica of a plaque to be placed outside the Board Room of the Hospital, designating it as the "William A. Chapman, Jr. Board Room."

At the OCTOBER Board meeting, a new position of Chairman of the Board was created and Henry S. Raymond elected to fill that position. Other officers elected for the coming year were: President, John R. Mead; Vice President, Spencer A. Moore; Secretary, Mrs. C. C. Loudon; and Treasurer, G. Herbert Hagle.

The Building and Grounds Committee, as the result of their studies

of methods for assuring an adequate water supply for the Hospital, recommended approval of a proposal that the Sun City Water Company furnish the water. Part of the necessary equipment would be furnished by the Hospital at an estimated cost to the Hospital of \$300,000 and \$100,000 to the water company.

The Administrator reported that the Review Committee of the Maricopa County Health Planning Council was recommending to their Board of Directors, approval for construction of one tower.

At the close of the meeting, with expressions of thanks to Board members, the Administrator and others, Mr. Chapman officially turned over the gavel and keys to the new officers. A silver tray, bearing the signatures of all Board members was presented to Mr. Chapman in appreciation of his excellent work for the Hospital during his tenure as President.

In NOVEMBER, President Mead displayed the bronze plaque to be installed to identify "The William A. Chapman, Jr. Board Room."

The Administrator reported some alteration in our isolation rooms whereby tubercular patients can now be cared for. This is a pressing need since the Arizona Tuberculosis Hospital has been closed.

The Employee Pension Plan was changed to provide a minimum annuity of \$5 per month multiplied by the number of years of accredited service.

On NOVEMBER 25, the 4 East nursing unit was fully opened. This leaves only the 4 West area not fully occupied with patient care.

Arrangements were finalized for leasing the Phaco Emulsifier from Ronald Barnet, M.D., making the equipment available to other qualified surgeons.

The Auxiliary reported a pledge of an additional \$40,000 to purchase ultra-sonic equipment for the Radiology Department and the granting of scholarships to two of our Junior Volunteers.

In DECEMBER, a necessary rate adjustment became effective.

The Administrative Services Building, one of the temporary structures located west of 105th Avenue, went into service with the moving of several departments to quarters in that building.

Application to Maricopa County for the issuance of bonds was approved by the Board.

A recommendation of the Planning Committee to incorporate a structural base for the anticipated future addition of a fourth tower was approved.

A review of 1974 discloses many outstanding accomplishments and developments. Boswell has taken its place as a major Valley hospital, providing services comparable with the best and leading Arizona in several procedures and services. Increased use of the Hospital and the many important community health services create a need for more hospital beds, more skilled personnel and the necessary funds to cover the cost now - and in the future.

The Coordinated Home Care Service increased 125% over the previous year with 4,265 visits. Sun City has experienced a growth of from four to five thousand residents per year and this, together with the growth of surrounding areas which are served, makes it imperative that facilities, services and staff be provided to meet the need. For these reasons, the past year has been filled with planning for both immediate and future needs.

* * * * *
*
* Those who have been entrusted with the respon- *
* sibilities for operation and growth of the *
* Boswell Memorial Hospital, deeply appreciate *
* the support of the residents and organizations *
* of this community. For the cooperation of our *
* Medical Staff, the Hospital Administration, the *
* Hospital personnel, the Auxiliary and the *
* Foundation, we are sincerely grateful. *
*
* * * * *